

## APPENDIX B: eCCR Certification Form (Suggested Format)


### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Helix Water District
Water System Number:	CA3710010

The water system named above hereby certifies that its Consumer Confidence Report was distributed on \_\_\_\_\_ (see attached) \_\_\_\_\_ (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Brett Kelley	Title: Laboratory Compliance Administrator
Signature: 	Date: 7/1/23
Phone number: 619-597-0227	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.HWD.com/163/Water-Quality-Reports](http://www.HWD.com/163/Water-Quality-Reports)
  - ☒ Mailing the CCR to postal patrons within the service area: Mailed to customers upon request
  - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☒ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published): San Diego Union Tribune, June 27th

- ☒ Posted the CCR in public places (attach a list of locations): Available at all 3 Helix Water District Locations (Treatment Plant, Operations Center, Administrative Office)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized): Facebook and Twitter
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: [www.HWD.com/163/Water-Quality-Reports](http://www.HWD.com/163/Water-Quality-Reports)
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.HWD.com/163/Water-Quality-Reports](http://www.HWD.com/163/Water-Quality-Reports)
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: [www.HWD.com/163/Water-Quality-Reports](http://www.HWD.com/163/Water-Quality-Reports)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Emails with a URL link to the report were sent to both regular and electronic bill paying customers. In addition, district newsletters and envelope snipes with a URL link to the report were included as inserts to all regular mail bills, and electronic newsletters were included in all electronic bills. Printed reports were mailed to customers who requested a hard copy. The availability of the CCR with links to the report was advertised in newspaper and media outlets consisting of the San Diego Union Tribune, SanDiegoNews.com, EastCountyMagazie.com, and ACWA.com. The CCR was further announced via social media posts on Facebook and Twitter. The CCR continues to be available on the district's publicly available website and at three physical locations, and customers who contact the district with water quality related inquiries are notified of the availability of the CCR. Please refer to the attached outreach data.


*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

# Outreach

For 2022 Water Quality Data/Report published June 27, 2023

# Outreach Analytics

## Glossary

**Impressions** - are the potential number of people who saw the ad or story based on the circulation figures for the publication

**Opens and Reach** – email and water bill “Opens” and Facebook and Twitter “Reach” are people who actually looked at your outreach message

**Clicks** – are people who clicked on the link in the email and opened the water quality report

**Engagements** – are people who liked the social media post

# Outreach Analytics

## 1 of 3

Media	Date	Language	Impressions	Opens	
San Diego Union Tribune - 2 col x 6 in display ad	27-Jun	English/Spanish	111,786	n/a	
SanDiegoNews.com story	29-Jun	English/Spanish	n/a	160	
East County Magazine story	5-Jul	English	125,000	n/a	
ACWA.com story	27-Jun	English	10,000	n/a	
Mail	Date	Language		Opens	
Customers who received message on water bill envelope	Jul 1 - Aug 30	English/Spanish		39,000	
Customers who received newsletter article with water bill	Jul 1 - Aug 30	English/Spanish	39,000	n/a	
Customers who requested printed report	27-Jun	English	1,104	n/a	
Email	Date	Language	Sent	Opens	Clicks
Customers who received email with link to report	27-Jun	English/Spanish	37,702	31,163	945
Customers who receive eBills received this email newsletter	3-Jul	English/Spanish	19,291	16,803	n/a

# Outreach Analytics

## 2 of 3

Email	Date	Language	Sent	Opens	Clicks
Customers who received email with link to report	27-Jun	English/Spanish	37,702	31,163	945
Customers who receive eBills received this email newsletter	3-Jul	English/Spanish	19,291	16,803	n/a
Web	Date	Language		Opens	
District website - homepage header	Jun 27 - Aug 1	English/Spanish		12,930	
District website - water quality report page	Jun 27 - Aug 11	English/Spanish		130	
District website - district documents page	Jun 27 - Aug 11	English/Spanish		261	
District website - news page	Jun 27 - Aug 11	English/Spanish		1,449	
District website - blog post	Jun 27 - Aug 11	English/Spanish		75	
Social Media	Date	Language		Reach	Engagements
Facebook post	27-Jun	English/Spanish		33	1
Twitter post	27-Jun	English/Spanish		132	5
Facebook post	5-Jul	English/Spanish		40	0
Twitter post	5-Jul	English/Spanish		129	3
Facebook post	11-Jul	English/Spanish		33	1
Twitter post	11-Jul	English/Spanish		147	3
Facebook post	22-Jul	English/Spanish		33	2
Twitter post	22-Jul	English/Spanish		181	5
Facebook post	28-Jul	English/Spanish		39	1
Twitter post	28-Jul	English/Spanish		230	13


# Outreach Analytics

3 of 3

	2022 Data	2021 Data
TOTAL IMPRESSIONS	343,883	259,824
TOTAL OPENS	102,968	75,459



# Media Outreach



**Confidence**


Our newly released *2022 Water Quality Report* shows that throughout 2022, we continued to deliver healthy, top-quality drinking water that outperforms federal and state standards.

[hwd.fyi/wqr2022-english](http://hwd.fyi/wqr2022-english)

[hwd.fyi/wqr2022-espanol](http://hwd.fyi/wqr2022-espanol)

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If you would like a printed report, please call Customer Service at (619) 466-0585.



Metro Section  
San Diego Union Tribune  
June 27, 2023

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2 column x 6 inch ad

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111, 786 impressions



# Media Outreach

sdnews.com

VILLAGE NEWS

Beach Bay PRESS

PENINSULA BEACON

DOWNTOWN NEWS

UpTown News

La Mesa COURIER

Mission Times COURIER

COLLEGE TIMES COURIER

MISSION VALLEY News

HOME

PUBLICATIONS

NEWS

EVENT CALENDAR

BUSINESS DIRECTORY

SUBSCRIBE

ADVERTISE

Home > La Mesa Courier - News

Have confidence in the tap water you drink

by Dave Thomas

June 29, 2023

in La Mesa Courier - News

Reading Time: 2 mins read

0 SHARES

162 VIEWS

f

t

p

in

e

Edward Jones

edwardjones.com | Member

Let's partner for life's moments.

Together, we'll help you prepare for the next one — big or small.

Jenica M McClure

Financial Advisor

2907 Shelter Island Dr. Ste. 106

Point Loma, CA 92023

619-261-1234

Privacy

Terms

1 of 2  
SanDiegoNews.com  
June 29, 2023

160 opens



# Media Outreach

Helix Water District's newly released 2022 Water Quality Report shows that throughout 2022, the district continued to deliver healthy, top-quality drinking water that outperforms federal and state standards.

What's in water depends on where it comes from.

As water travels through rock, soils, lakes and rivers, it takes with it characteristics of those environments. In 2022, 93% of Helix water came from the Colorado River, 4% came from Northern California through the State Water Project and 3% came from Lake Cuyamaca and creeks in the mountains east of San Diego. Helix manages the characteristics of each water source through its multistep treatment process.

"I wish all of our customers could meet our treatment staff" said Helix General Manager Brian Olney. "Their expertise and experience goes into every drop of water we produce. They are at the forefront of the water industry and are committed to keeping the communities we serve healthy and happy."

The 2022 Water Quality Report explains the water quality standards mandated by the U.S. Environmental Protection Agency and state of California and presents Helix's water quality data for each standard. As in years past, Helix's tap water outperformed all standards.

The report is available in English at [hwd.fyi/wqr2022-english](http://hwd.fyi/wqr2022-english) and in Spanish at [hwd.fyi/wqr2022-espanol](http://hwd.fyi/wqr2022-espanol).

For questions about the report, call the water quality staff at (619) 667-6248 or email [wqr@helixwater.org](mailto:wqr@helixwater.org). To have a paper copy of the report mailed to your home, call (619) 466-0585.

Helix Water District is a not-for-profit, local government agency responsible for tap water in San Diego's East County suburbs. The district provides water treatment for 500,000 residents and distributes water to 277,000 people in the cities of La Mesa, Lemon Grove and El Cajon, the community of Spring Valley and areas of Lakeside.

2 of 2  
SanDiegoNews.com  
June 29, 2023

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160 opens





# Media Outreach



"Award-winning nonprofit media in the public interest, serving San Diego's inland region"

Home Donate About/Contact Subscribe News Center News issues Best of East County Bookshelf Citizens Action Communities  
Food & Wine Green Scene Health/Fitness Homes & Gardens People/Views Politics Radio Sports Wildfires & Emergencies

Search



**DONATE NOW**  
SUPPORT  
INDEPENDENT MEDIA

## Recent comments

- It is hard to know where to begin. 2 hours 46 min ago
- People with homes won't help less fortunate 5 hours 45 min ago
- Ongoing developments on the Marion County Record as of August 16 16 hours 3 min ago
- So middle income in California 16 hours 13 min ago

What on success

## HAVE CONFIDENCE IN YOUR TAP WATER

[Printer-friendly version](#)

[Share / Save](#)

[June 2023 Articles](#)

[Helix Water District](#) [tap water](#) [Water Quality Report](#)



Source: Helix Water District

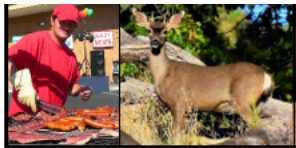
Photo: R.M. Levy Water Treatment Plant

June 29, 2023 (San Diego's East County) - Helix Water District's newly released *2022 Water Quality Report* shows that throughout 2022, the district continued to deliver healthy, top-quality drinking water that outperforms federal and state standards.

What's in water depends on where it comes from. As water travels through rock, soils, lakes and rivers, it takes with it characteristics of those environments. In 2022, 93% of Helix water came from the Colorado River, 4% came from Northern California through the State Water Project and 3% came from Lake Cuyamaca and creeks in the mountains east of San Diego. Helix manages the characteristics of each water source through its multistep treatment process.

"I wish all of our customers could meet our treatment staff" said Helix General Manager Brian Olney. "Their expertise and experience goes into every drop of water we produce. They are at the forefront of the water industry and are committed to keeping the communities we serve healthy and happy."

The 2022 Water Quality Report explains the water quality



1 of 2

EastCountyMagazine.com

June 29, 2023

125,000 impressions



# Media Outreach

- min ago
- So middle income in California 16 hours 13 min ago
- What an awesome game! 16 hours 26 min ago
- He did a whole lot more than that. 1 day 1 hour ago
- Trump indicted again - yawn 1 day 4 hours ago
- Trlump Indicted! 1 day 18 hours ago
- LG Public Works 5 days 7

experience goes into every drop of water we produce. They are at the forefront of the water industry and are committed to keeping the communities we serve healthy and happy.”

The 2022 Water Quality Report explains the water quality standards mandated by the U.S. Environ-

mental Protection Agency and state of California and presents

Helix’s water quality data for each standard. As in years past, Helix’s tap water outperformed all standards. For questions about the report, please call our water quality staff at (619) 667-6248 or email [wqr@helixwater.org](mailto:wqr@helixwater.org). To have a paper copy of the report mailed to your home, please call (619) 466-0585.

*Helix Water District is a not-for-profit, local government agency responsible for tap water in San Diego’s East County suburbs. The district provides water treatment for 500,000 residents and distributes water to 277,000 people in the cities of El Cajon, La Mesa and Lemon Grove, the community of Spring Valley and areas of Lakeside.*



2 of 2  
EastCountyMagazine.com  
June 29, 2023

125,000 impressions



# Media Outreach



HOME / NEWSROOM

## HELIX WATER DISTRICT RELEASES 2022 WATER QUALITY REPORT

BY HELIX WATER DISTRICT JUN 27, 2023 MEMBER SUBMITTED NEWS

Helix Water District's newly released *2022 Water Quality Report* shows that throughout 2022, the district continued to deliver healthy, top-quality drinking water that outperforms federal and state standards.

What's in water depends on where it comes from. As water travels through rock, soils, lakes and rivers, it takes with it characteristics of those environments. In 2022, 93% of Helix water came from the Colorado River, 4% came from Northern California through the State Water Project and 3% came from Lake Cuyamaca and creeks in the mountains east of San Diego. Helix manages the characteristics of each water source through its multistep treatment process.

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### NEWSROOM

- All News
- News Releases
- Member Innovation
- Member Submitted News
- Voices on Water
- Newsletters
- Water News

1 of 2  
ACWA.com  
June 27, 2023

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10,000 impressions



# Media Outreach

The 2022 *Water Quality Report* explains the water quality standards mandated by the U.S. Environmental Protection Agency and state of California and presents Helix's water quality data for each standard. As in years past, Helix's tap water outperformed all standards.

The report is available in English at [hwd.fyi/wqr2022-english](https://hwd.fyi/wqr2022-english) and in Spanish at [hwd.fyi/wqr2022-espanol](https://hwd.fyi/wqr2022-espanol). For questions about the report, please call our water quality staff at (619) 667-6248 or email [wqr@helixwater.org](mailto:wqr@helixwater.org). To have a paper copy of the report mailed to your home, please call (619) 466-0585.

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2 of 2  
ACWA.com  
June 27, 2023

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10,000 impressions




Front

Delivering  
**confidence**  
to your tap.


Helix delivers **top-quality drinking water that outperforms** federal and state health-based drinking water standards.

Back

Thirsty for more info? Read our Water Quality Report at:  
[hwd.fyi/wqr2022-english](http://hwd.fyi/wqr2022-english) | [hwd.fyi/wqr2022-espanol](http://hwd.fyi/wqr2022-espanol)




**We monitor and maintain water quality at the source.**  
We adjust our treatment based on changes in water quality from each source.



**We test water quality throughout the treatment process.**

- We perform over 200 hands-on water quality tests per day and continuously analyze and monitor the treatment process.
- We monitor over 100 water quality parameters, meeting strict drinking water standards.



**We maintain our system to keep our water clean and fresh.**  
We test the water throughout our system to make sure we have quality water arriving to your homes and businesses.

Helix water bill envelopes  
July-August, 2023

39,000 opens





SETTING STANDARDS OF EXCELLENCE IN PUBLIC SERVICE

JULY-AUGUST 2023

# Helix Highlights



See more photos online

**Meet our 2023 WaterSmart Landscape Contest Winner**

La Mesa gardener Joy Andrea is the winner of Helix's 2023 WaterSmart Landscape Contest. What a front yard -- carpeted with African daisy and blue fescue and furnished with statuettes, bottlebrush, hebe, an orchid tree and more. Andrea offers good advice for new gardeners, "Plant what you love. Experiment, and if it doesn't work out, try something else."

See more photos at [hwd.fyi/watersmart](https://hwd.fyi/watersmart)



**Have confidence in your tap water**

Our newly released 2022 *Water Quality Report* shows that throughout 2022, we continued to deliver healthy, top-quality drinking water that outperforms federal and state standards. Read the report at:

[hwd.fyi/wqr2022-english](https://hwd.fyi/wqr2022-english)  
[hwd.fyi/wqr2022-espanol](https://hwd.fyi/wqr2022-espanol)

**Helix receives \$10.3 million grant**

Helix is receiving a \$10.3 million grant from the California Department of Water Resources for infrastructure projects that will support the East County Advanced Water Purification project:

- Chet Harritt Pump Station upgrade
- Effluent meter at treatment plant

**Tunnel Hill tanks wins more industry awards**

The San Diego chapters of the American Public Works Association, Structural Engineers Association of California and American Society of Civil Engineers have recognized the





**Great PRIZES this year!**

The 2023 InvoiceCloud Sweepstakes kicks off July 1. Win one of 10 iPad Airs, 5 AirPods Maxes and 20 \$200 Amazon gift cards. InvoiceCloud is the software company behind Helix's online payment system.

**How to enter**

Pay your water bill online between July 1 and August 31 and that will enter you in the sweepstakes.

**How to pay your water bill online**

- Go to [hwd.com](https://hwd.com)
- Click Login or Register
- Sign in or register for a new online account

Visit [bit.ly/ICSweeps](https://bit.ly/ICSweeps) for official rules. No purchase or payment necessary.

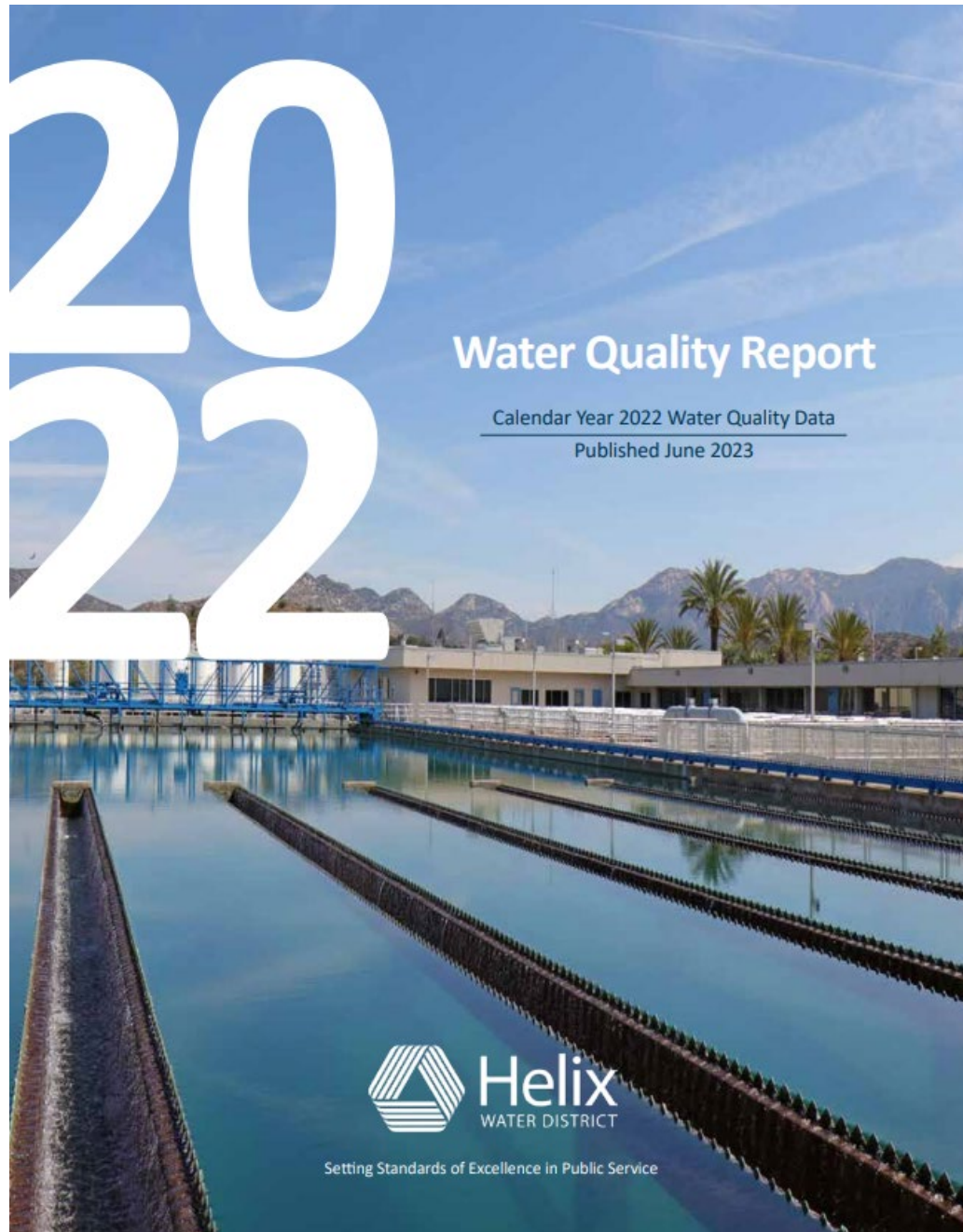


iPad Air  
\$200 Amazon Gift Card  
AirPods Max

Page 1  
Customer newsletter  
insert in Helix water bills  
July-August, 2023

39,000 impressions

# Mail



Mailing to customers  
who requested printed  
report

June 27, 2023

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1,104 impressions



# Email

1 of 2



Email to all customer  
email addresses  
June 27, 2023

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37,702 sent  
31,163 opened  
945 clicks on link for report



# Email

## 2 of 2

**Have confidence in your tap water.** Our newly released 2022 Water Quality Report shows that throughout 2022, we continued to deliver healthy, top-quality drinking water that outperforms federal and state standards.

Browse the report at [hwd.fyi/wqr2022-english](http://hwd.fyi/wqr2022-english). If you have questions, call our water quality staff at (619) 667-6248 or email [wqr@helixwater.org](mailto:wqr@helixwater.org). To have a paper copy of the report mailed to your home, please call (619) 466-0585.

**Tenga confianza en su agua del grifo.** Nuestro recién publicado Informe de Calidad del Agua 2022 muestra que, a lo largo de 2022, seguimos suministrando agua potable saludable y de la máxima calidad que supera las exigencias federales y estatales.

Navegue por el informe en [hwd.fyi/wqr2022-espanol](http://hwd.fyi/wqr2022-espanol). Si tiene alguna pregunta, llame a nuestro personal de calidad del agua al (619) 667-6248 o envíe un correo electrónico a [wqr@helixwater.org](mailto:wqr@helixwater.org). Para recibir una copia impresa del informe en su domicilio, llame al (619) 466-0585.



Email to all customer  
email addresses  
June 27, 2023

---

37,702 sent

31,163 opened

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# Email



Helix Highlights | July-August 2023



#### Meet our 2023 WaterSmart Landscape Contest Winner

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[See more photos at hwd.fyi/watersmart](https://hwd.fyi/watersmart)

1 of 5  
Email version of  
July-August newsletter  
for paperless customers  
July 3, 2023

19,291 sent  
16,803 opened



# Email



## Have confidence in your tap water

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## Helix receives \$10.3 million grant

Helix is receiving a \$10.3 million grant from the California Department of Water Resources' Urban Drought Relief Program, which was adopted by the legislature in 2021. We'll use the funds for infrastructure projects that will support the East County Advanced Water Purification project.

2 of 5  
Email version of  
July-August newsletter  
for paperless customers  
July 3, 2023

19,291 sent  
16,803 opened



# Email

3 of 5



10 iPad Airs

20 \$200 Amazon Gift Cards

5 AirPods Max

**Great PRIZES this year!**

Pay your water bill online between July 1 and August 31 for a chance to win the 2023 Invoice Cloud Sweepstakes. This year's prizes are 10 iPad Airs, 5 AirPods Maxes and 20 \$200 Amazon gift cards. InvoiceCloud is the software company behind Helix's online payment system.

Visit [bit.ly/HCSweeps](http://bit.ly/HCSweeps) for official rules. No purchase or payment necessary.



**FREE water efficient fixtures**

The San Diego County Water Authority is installing water-saving toilets and irrigation controllers AT NO COST in qualifying neighborhoods. Seniors on a fixed income, residents in mobile home parks and residents who have participated in a low-income energy efficiency program should also apply.

Go to [hwd.ty/tolltoilet](http://hwd.ty/tolltoilet) or call 1-888-272-8394 to learn more and request an appointment.

4 of 5




**Get a \$150 rebate**

Attach a smart leak detector, a.k.a. flow monitor, to your water meter and get an alert on your smartphone each time it identifies high water use or continuous water use. This can help you find a toilet or irrigation leak, or a hose left on, before it impacts your water bill.

**Replace your turf**

Metropolitan Water District of Southern California will pay you \$2 per square foot to replace thirsty turf with water-saving plants. If you live in the county, San Diego County will give you \$4 per square foot.

[Go to hwd.ty/irebates](http://hwd.ty/irebates) or call 1-888-376-3314



Posters by Catalina Raquel Jones (left) and Evelyn Racine (above)

**Helix board honors local student artists**

Seventh grader Catalina Raquel Jones and third grader Evelyn Racine earned top honors from the Helix board for their entries (above) in Metropolitan Water District of Southern California's annual "Being Water Wise Is" poster contest.

See all of the top posters and artists at [hwd.ty/poster-contest](http://hwd.ty/poster-contest)

5 of 5



**Sep 1-4 / Labor Day Weekend**

The lake is open 6 a.m. to midnight on Friday and Saturday and 6 a.m. to 7 p.m. on Sunday and Monday.

**Sep 16 & Oct 14 / Fireside by the Lake**

Rent a firepit from 6 p.m. to 9 p.m.

**Oct 20-22 & 27-29 / Spooky Camp-o-ween**

Go camping for Halloween! We have trick-or-treating, a campsite decorating contest with prizes and spooky crafts for the kiddos.

**Oct 27-28 / Carve and Catch**

Hey fisherpeople! Bring us a freshly carved Jack-O-Lantern and we'll reward your efforts with a free fishing permit.



**Reserve your campsite!**

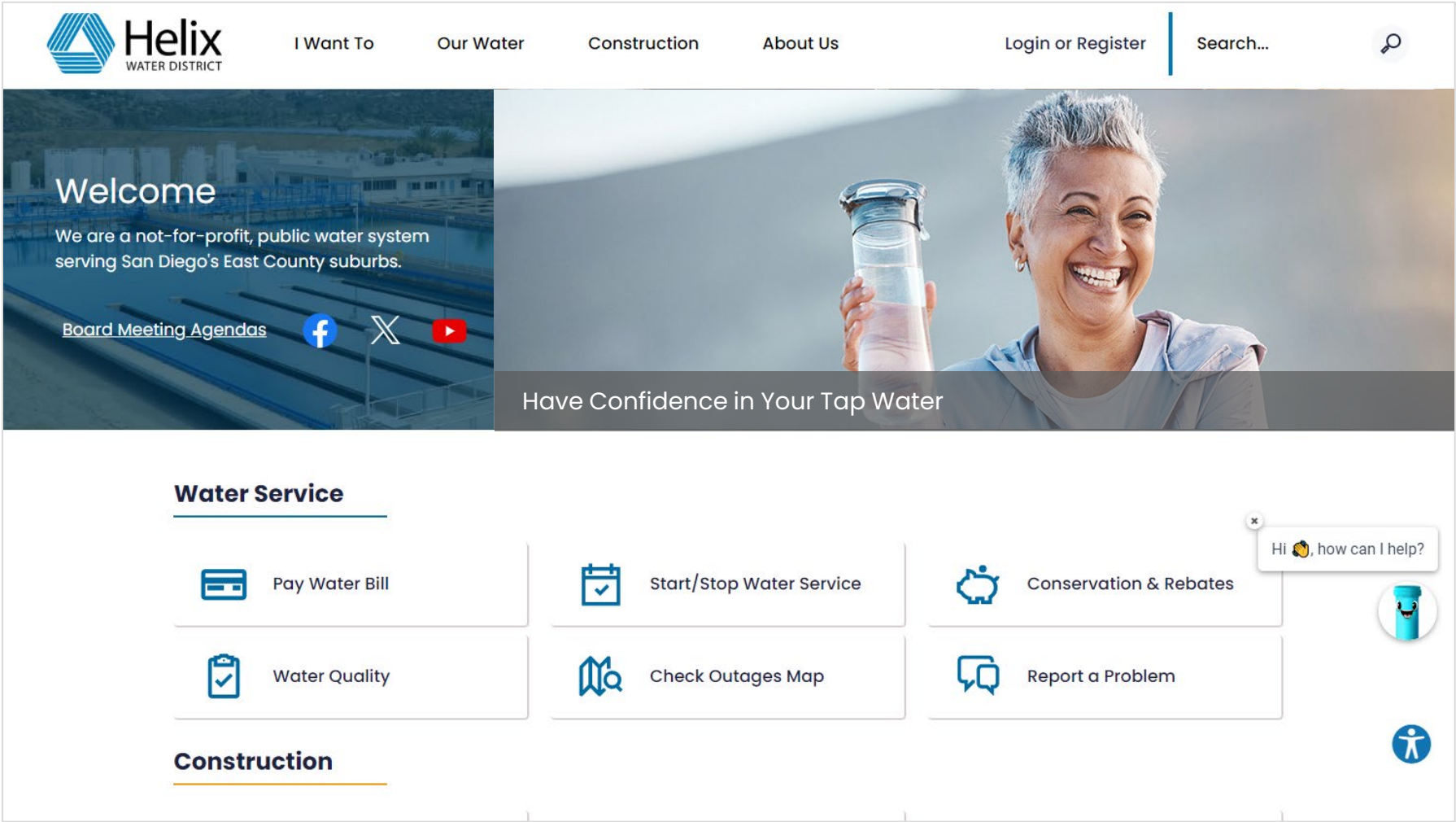
[LakeJennings.org](http://LakeJennings.org) | 619-390-1623



3-5 of 5  
Email version of  
July-August newsletter  
for paperless customers  
July 3, 2023

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16,803 opened



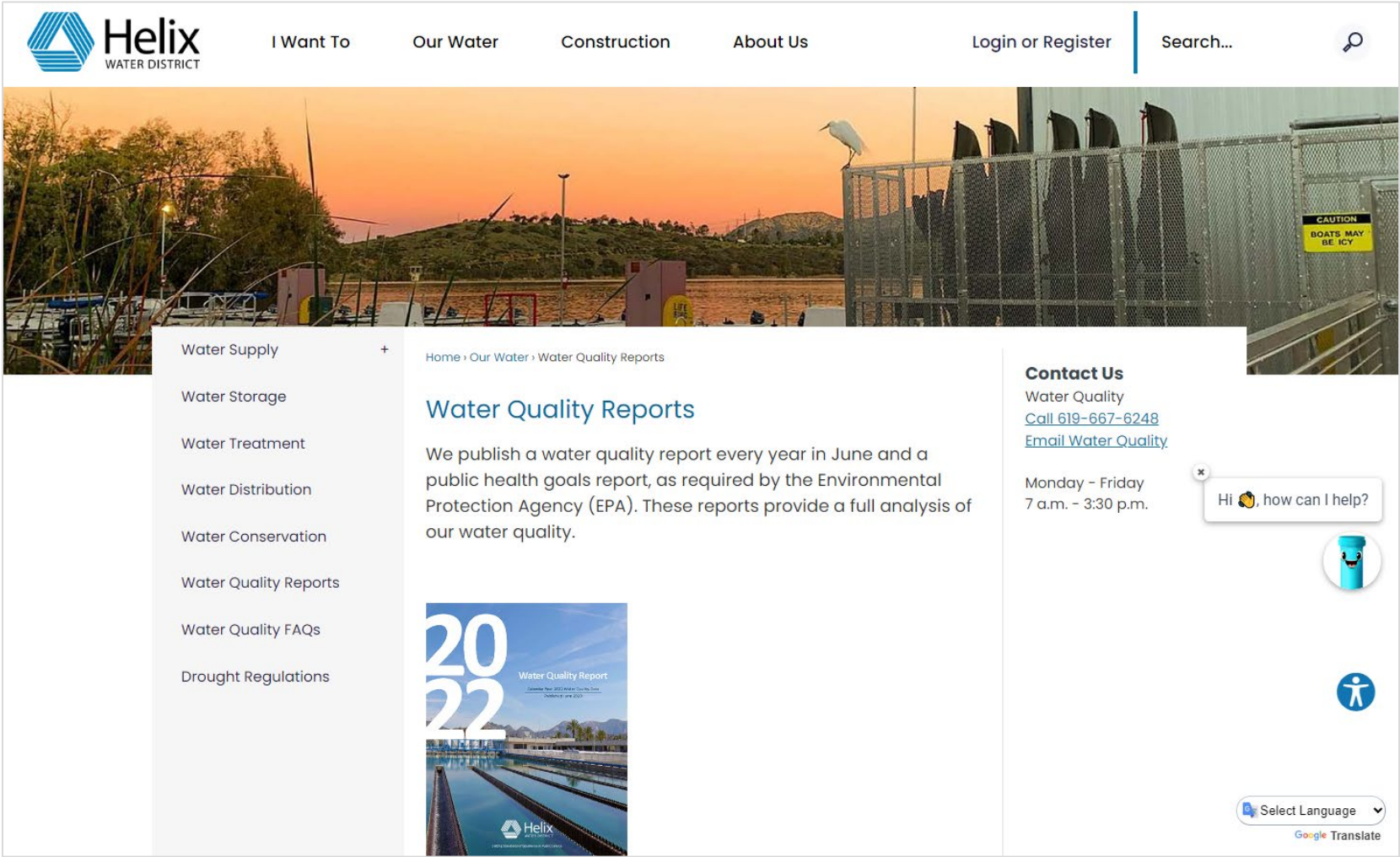


Hwd.com  
Homepage  
June 27-August 1, 2023

12,930 opens







1 of 2  
Hwd.com  
Water Quality Reports page  
June 27-August 11, 2023

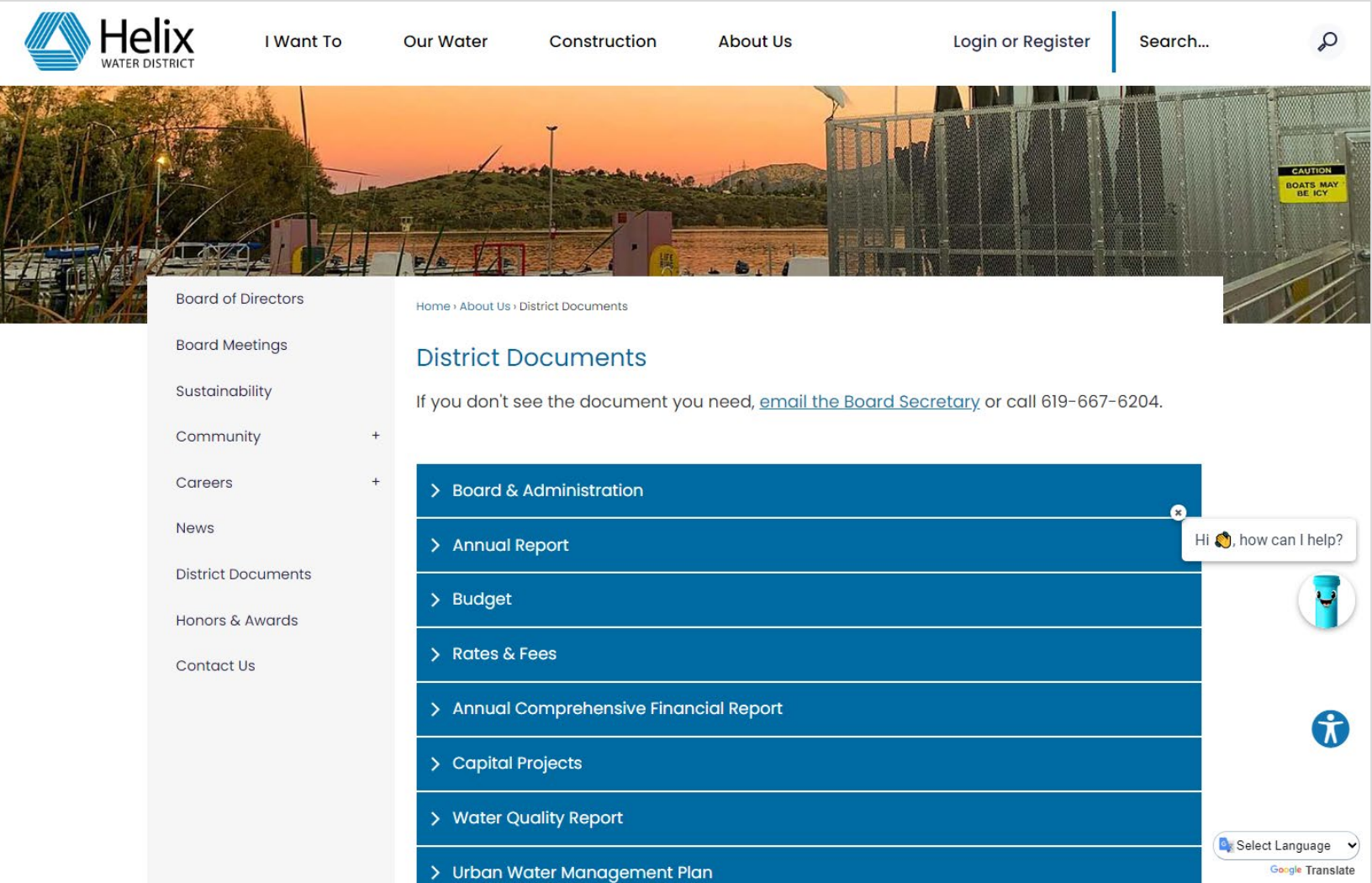
130 opens

2 of 2

Hwd.com


Water Quality Reports page  
June 27-August 11, 2023

130 opens



1 of 2  
Hwd.com  
District Documents page  
June 27-August 11, 2023

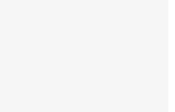
261 opens



Helix


WATER DISTRICT

[I Want To](#)
[Our Water](#)
[Construction](#)
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Our Tunnel Hill tanks rehabilitation project has saved the residents and businesses we serve \$6.3 million and is earning accolades from professional engineers throughout the San Diego region. On Thursday, the San Diego section of the [Structural Engineers ...](#)

[Read more about Tunnel Hill tanks](#)



News


Posted on: June 27, 2023

Have confidence in your tap water

Helix Water District's newly released *2022 Water Quality Report* shows that throughout 2022, we continued to deliver healthy, top-quality drinking water that outperforms federal and state standards.

What's in water depends on where it comes from. As water t...

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
News

Posted on: June 14, 2023

Helix Water District awarded \$10.3 million grant

June 8, 2023 - California's Department of Water Resources announced that it has awarded Helix Water District \$10.3 million in grant funds for the district's drought resilience and drinking water supply reliability project. Helix was on...

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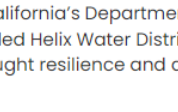
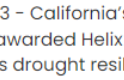





News

Posted on: June 15, 2023


Watch: Videos highlight career opportunities in water


If you have ever wondered what working in the water industry is like, check out these two videos.



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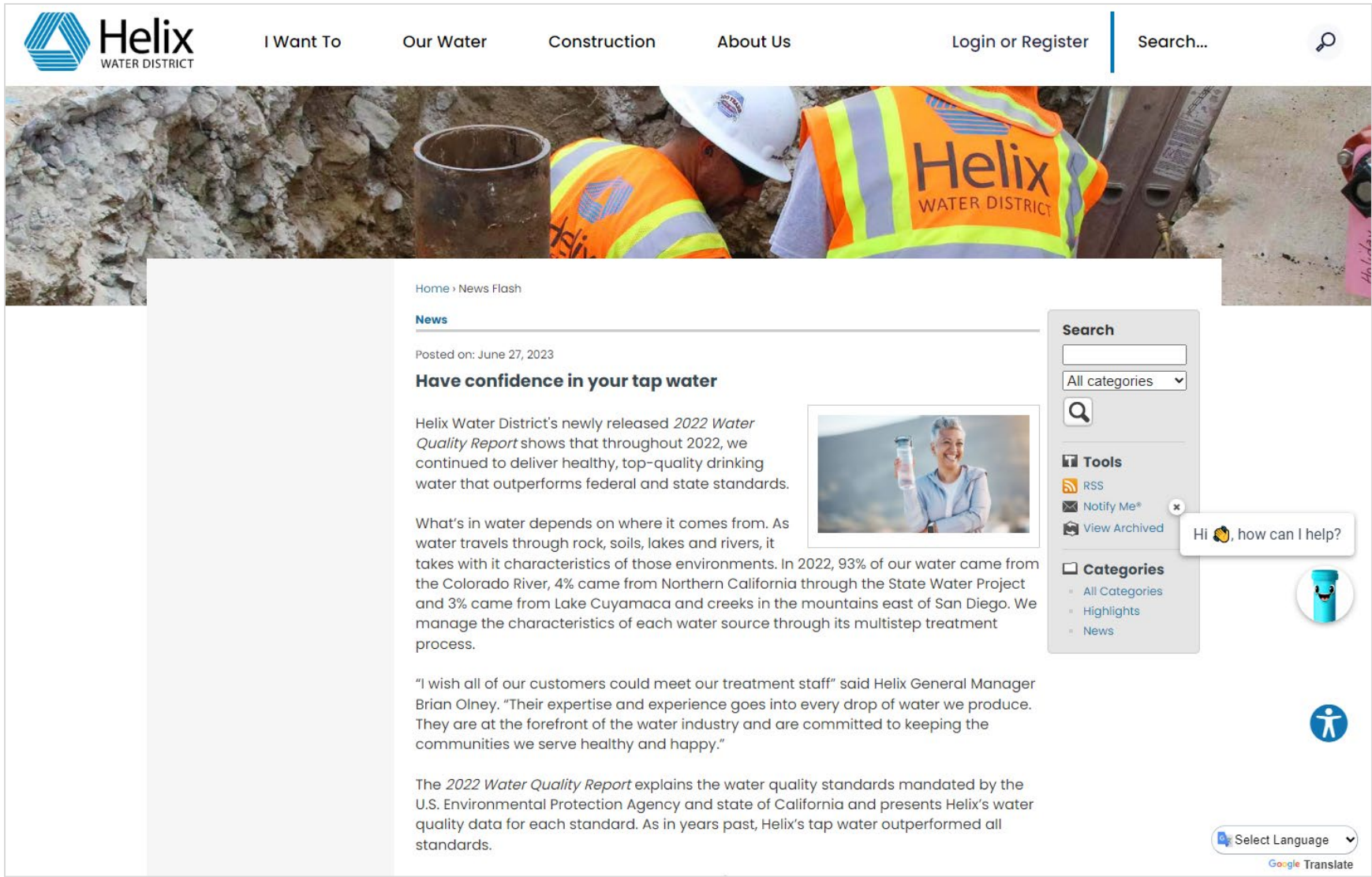
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Hwd.com  
News page  
June 27-August 11, 2023

1,449 opens








1 of 2  
Hwd.com  
Blog post  
June 27-August 11, 2023

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I Want To

Our Water

Construction




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The *2022 Water Quality Report* explains the water quality standards mandated by the U.S. Environmental Protection Agency and state of California and presents Helix's water quality data for each standard. As in years past, Helix's tap water outperformed all standards.

The report is available in English at [hwd.fyi/wqr2022-english](http://hwd.fyi/wqr2022-english) and in Spanish at [hwd.fyi/wqr2022-espanol](http://hwd.fyi/wqr2022-espanol). For questions about the report, please call our water quality staff at (619) 667-6248 or email [wqr@helixwater.org](mailto:wqr@helixwater.org). To have a paper copy of the report mailed to your home, please call (619) 466-0585.



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Material Project of the Year Award for Tunnel Hill Tanks

Helix Water District awarded \$10.3 million grant

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Posted on: July 27, 2023




Helix Water District named Water-Energy Leader Gold

Posted on: July 25, 2023




Bill assistance available for qualifying customers

Posted on: July 21, 2023





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27

# Social Media



June 27, 2023

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Facebook post

33 opens

1 like

Twitter post

132 opens

5 likes

Have confidence in your tap water. Our newest Water Quality Report shows that our water outperformed state and federal standards. Read our report at [hwd.fyi/wqr2022-english](https://hwd.fyi/wqr2022-english) or [hwd.fyi/wqr2022-espanol](https://hwd.fyi/wqr2022-espanol) #WaterQualityReport #cawater



# Social Media



July 5, 2023

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Facebook post  
40 opens  
0 likes

Twitter post  
129 opens  
3 likes

We deliver top quality drinking water that outperforms federal and state standards, keeping you healthy, hydrated and happy. Thirsty for more info? Read our report at [hwd.fyi/wqr2022-english](https://hwd.fyi/wqr2022-english) or [hwd.fyi/wqr2022-espanol](https://hwd.fyi/wqr2022-espanol) #WaterQualityReport #CCR #cawater





# Social Media



July 11, 2023

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Facebook post

33 opens

1 likes

Twitter post

147 opens

3 likes

Helix Water District works hard to deliver high quality water direct to your tap. You can learn how we outperformed federal and state standards in our newest Water Quality Report by visiting [hwd.fyi/wqr2022-english](https://hwd.fyi/wqr2022-english) or [hwd.fyi/wqr2022-espanol](https://hwd.fyi/wqr2022-espanol) #WaterQualityReport #CCR #cawater



# Social Media



July 22, 2023

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Facebook post

33 opens

2 likes

Twitter post

181 opens

5 likes

Have confidence in your tap water. Our newest Water Quality Report shows that our water outperformed state and federal standards. Read our report at [hwd.fyi/wqr2022-english](https://hwd.fyi/wqr2022-english) or [hwd.fyi/wqr2022-espanol](https://hwd.fyi/wqr2022-espanol) #WaterQualityReport #cawater



# Social Media



July 28, 2023

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Facebook post

39 opens

1 like

Twitter post

230 opens

13 likes

We deliver top quality drinking water that outperforms federal and state standards, keeping you healthy, hydrated and happy. Thirsty for more info? Read our report at [hwd.fyi/wqr2022-english](https://hwd.fyi/wqr2022-english) or [hwd.fyi/wqr2022-espanol](https://hwd.fyi/wqr2022-espanol) #WaterQualityReport #CCR #cawater

