

APPENDIX F: Certification Form (Suggested Format)

Consumer Confidence Report Certification Form (to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at
http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name:	Fallbrook Public Utility District
Water System Number:	CA3710008

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/30/2021 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by:	Name:	Jason Cavender	
	Signature:		
	Title:	Operations Manager	
	Phone Number:	(760) 999-2727	Date: 6/30/2021

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: _____
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- ☒ Posting the CCR on the Internet at [www.](https://www.fpud.com/files/c6280cbf8/CCR+Final+2021.pdf)
<https://www.fpud.com/files/c6280cbf8/CCR+Final+2021.pdf>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- ☒ Delivery to community organizations (attach a list of organizations)
- ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www._____
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

Press Release

FOR IMMEDIATE RELEASE
June 30, 2021



Contact: Noelle Denke
Public Affairs
Fallbrook Public Utility District
(760) 999-2706

Water Quality Report available online

FALLBROOK – The Fallbrook Public Utility District’s annual Consumer Confidence Report, or CCR, contains detailed information on water quality tests performed in 2020. These sampling tests ensure that the district’s water meets regulatory standards.

FPUD’s tap water met or exceeded all state and federal requirements this year, as in years past.

The CCR became available recently on the district’s website at <https://www.fpud.com/ccr>. It will also be available at the Fallbrook Library, Fallbrook Community Center and at the district office, 990 E. Mission Road in Fallbrook, when they reopen after the COVID-19 shutdown.

The CCR is essentially FPUD’s report card. It includes details about where FPUD’s water comes from, what it contains, and how FPUD water compares to Environmental Protection Agency and state standards.

All water retailers are required by the State Water Resources Control Board to provide the report to their customers showing water-quality test results. The test results are compared to the federal and state permitted maximum contaminant levels, or MCLs.

This is the ninth year water agencies were allowed to post the CCR online rather than mailing it to all customers, saving the districts thousands of dollars in print and mailing costs. Water agencies are required to notify their customers, via a message in their bills for example, that the report is available online. Agencies must also provide them with a direct link to the report.

Anyone with questions on the report can contact Jason Cavender, FPUD’s systems operator, at (760) 728-1125.

- end -



990 East Mission Road
Fallbrook, California
92028-2232

(760) 728-1125

Board of Directors

Ken Endter
Jennifer DeMeo
Dave Baxter
Don McDougal
Charley Wolk

Staff

Jack Bebee
General Manager

David Shank
*Assistant General Manager/
Chief Financial Officer*

Paula de Sousa Mills
General Counsel

Lauren Eckert
Secretary

The press release was sent to:

The Fallbrook Village News

The following locations will have the Fallbrook Public Utility District CCR available for pick-up:

Fallbrook Public Utility District customer service lobby

Fallbrook Public Utility District engineering customer-service reception area

Fallbrook Library
124 S. Mission Road
Fallbrook, CA 92028

Fallbrook Community Center
341 Heald Lane
Fallbrook, CA 92028

Message on the Customers Bill



CUSTOMERS ARE RESPONSIBLE FOR
WATER PIPE BREAKS ON THEIR PROPERTY

MESSAGE CENTER

Our annual Water Quality Report, or "Consumer Confidence Report," contains detailed information on water quality sampling performed in 2020. This ensures that water meets or exceeds regulatory standards. Our water meets or exceeds all state and federal requirements. The current report is available online at <https://www.fpubd.com/ccr>. If you would like a paper copy, or to speak with someone about the report, call Jason Cavender at (760) 728-2125. Este reporte contiene las instrucciones más recientes para obtener información importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.

Name: _____

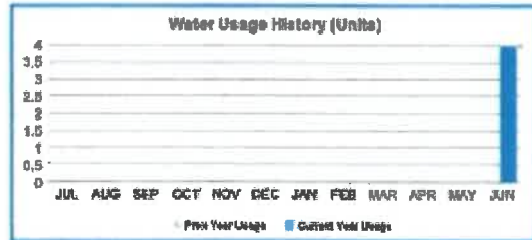
Service Address: _____

Due Date: _____ Amount Due: _____

SEE REVERSE FOR IMPORTANT BILLING INFORMATION

CURRENT CHARGES DETAIL

Account Number	Class	Meter Serial #	Meter Readings Current	Previous	Total Units	Service Period	6/2/2021 - 6/23/2021
						Meter Read Dates	Prev: 6/1/2021 - Curr: 6/9/2021
						PREVIOUS BALANCE	\$0.00
						PAYMENTS/CR -THANK YOU	\$0.00
						BALANCE FORWARD	\$0.00
						WATER USAGE = 4 Units	
						4 Units @ Tier 1	\$27.32
						TOTAL WATER USAGE CHARGE	\$27.32
						WATER CAPITAL IMPROVE CHRG	\$6.32
						WATER MONTHLY FIXED CHARGE	\$34.63
						CHRGs LEVIED BY OTHERS	
						MWD RTS CHARGE	\$1.26
						CWA CHARGE	\$2.36
						TOTAL CURRENT CHARGE	\$71.89
						TOTAL DUE	\$71.89



Current Usage this month (Unit = 1000 gallons): 4
Usage last month (Unit = 1000 gallons): 0

MAKE CHECKS PAYABLE TO
FALLBROOK PUBLIC UTILITY DISTRICT
990 E. MISSION RD. FALLBROOK, CA 92028
Office Hours: Monday-Friday, 8:00am to 4:30pm
Phone: (760) 728-1125 (24 Hrs) Website: www.fpubd.com

Billing Payment Options
Walk-in: 990 E. Mission Rd. Fallbrook, CA 92028
Online: www.onlinebiller.com/fpubd By Phone: (877) 281-3434

PayNearMe: **7-ELEVEN** **CVS pharmacy**
Make a cash payment at participating locations. See reverse for details.
☐ Check here for change of address or phone number. Enter changes on the reverse side.

NAME

Please detach and return bottom portion with your payment.

Due Date:	Amount Due:
7/10/2021	\$71.89
Account Number	Service Period
	6/2/2021 - 6/23/2021
Meter Serial Number	Enter Amount Enclosed:

REMIT TO:

FALLBROOK PUBLIC UTILITY DISTRICT
990 E MISSION RD
FALLBROOK, CA 92028-2232