

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Fallbrook Public Utility District

Water System Number: 3710008

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 2, 2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Jason Cavender

Signature: 

Title: Operations Manager

Phone Number: (760) 728-1125 Date: June 10, 2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
https://www.fpud.com/files/47001f88a/22562FPUD_CCR2019.pdf
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☒ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)

- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www._____ https://www.fpubd.com/files/47001f88a/22562FPUD_CCR2019.pdf
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☒ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Fallbrook Public Utility District put a notice on all its customer bills. In an effort to reach those who do not receive bills, a press release was sent to the local newspapers. In addition, the CCR is posted on the home page of the district's website and a notice will be sent via social media. Additionally, once the district's office, Fallbrook Library and Fallbrook Community Center have reopened – post COVID-19 shutdown, hard copies will be delivered to those places. The CCR will also be posted in the district's display case in the courtyard.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Press Release

FOR IMMEDIATE RELEASE
June 9, 2020



Contact: Noelle Denke
Public Affairs
Fallbrook Public Utility District
(760) 999-2706

Water Quality Report available online

FALLBROOK – The Fallbrook Public Utility District’s annual Consumer Confidence Report, or CCR, contains detailed information on water quality tests performed in 2019. These sampling tests ensure that the district’s water meets regulatory standards.

FPUD’s tap water met or exceeded all state and federal requirements this year, as in years past.

The CCR became available recently on the district’s website at <https://www.fpud.com/ccr>. It will also be available at the Fallbrook Library, Fallbrook Community Center and at the district office, 990 E. Mission Road in Fallbrook, when they reopen after the COVID-19 shutdown.

The CCR is essentially FPUD’s report card. It includes details about where FPUD’s water comes from, what it contains, and how FPUD water compares to Environmental Protection Agency and state standards.

All water retailers are required by the California Department of Health Services to provide the report to their customers showing water-quality test results. The test results are compared to the federal and state permitted maximum contaminant levels, or MCLs.

This is the eighth year water agencies were allowed to post the CCR online rather than mailing it to all customers, saving the districts thousands of dollars in print and mailing costs. Water agencies are required to notify their customers, via a message in their bills for example, that the report is available online. Agencies must also provide them with a direct link to the report.

Anyone with questions on the report can contact Jason Cavender, FPUD’s systems operator, at (760) 728-1125.

- end -

List of public places where CCR is delivered or displayed, once COVID-19 closures are lifted

The CCR will be delivered to:

- Fallbrook Public Utility District customer service lobby
- Fallbrook Public Utility District engineering customer-service reception area
- Fallbrook Library
- Fallbrook Community Center

The CCR will be posted:

- In the display window at the Fallbrook Public Utility District's courtyard



CUSTOMERS ARE RESPONSIBLE FOR
WATER PIPE BREAKS ON THEIR PROPERTY

MESSAGE CENTER

Our annual Water Quality Report, or "Consumer Confidence Report," contains detailed information on water quality sampling performed in 2019. This ensures that water meets or exceeds regulatory standards. Our water meets or exceeds all state and federal requirements. The current report is available online at <https://www.fpud.com/ccr>. If you would like a paper copy, or to speak with someone about the report, call Jason Cavender at (760) 728-1125. Este reporte contiene las instrucciones más recientes para obtener información importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.

SEE REVERSE FOR IMPORTANT BILLING INFORMATION

CURRENT CHARGES DETAIL

Account Number	Class	Meter Serial #	Meter Readings Current	Previous	Total Units

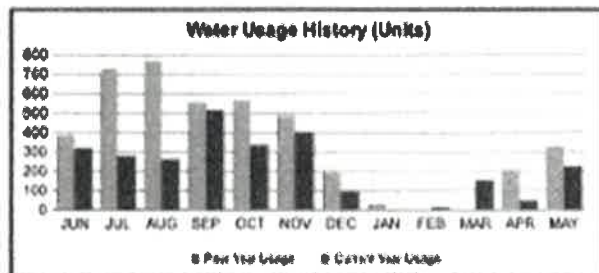
Service Period 5/2/2020 - 6/3/2020
Meter Read Dates Prev: 4/19/2020 - Curr: 5/19/2020

PREVIOUS BALANCE
PAYMENTS/CR - THANK YOU
BALANCE FORWARD

WATER USAGE = 224 Units
224 Units @ Tier 1
TOTAL WATER USAGE CHARGE
WATER CAPITAL IMPROVE CHRG
WATER MONTHLY FIXED CHARGE
BACKFLOW

CHRGs LEVIED BY OTHERS
MWD RTS CHARGE
CWA CHARGE

TOTAL CURRENT CHARGE
TOTAL DUE



Current Usage this month (Unit = 1000 gallons): 224
Usage last month (Unit = 1000 gallons): 47

MAKE CHECKS PAYABLE TO:



FALLBROOK PUBLIC UTILITY DISTRICT
990 E. MISSION RD. FALLBROOK, CA 92028
Office Hours: Monday-Friday, 8:00am to 5:00pm
Phone: (760) 728-1125 (24 hrs) Website: www.fpud.com

Billing Payment Options

Walk-in: 990 E. Mission Rd. Fallbrook, CA 92028
Online: www.onlinebiller.com/fpud By Phone: (877) 281-3434

PayNearMe: 7-ELEVEN, CVS pharmacy
Make a cash payment at participating locations. See reverse for details.

☐ Check here for change of address or phone number. Enter changes on the reverse side.

NAME:

Please detach and return bottom portion with your payment.

Due Date: Amount Due:

Account Number Service Period

Meter Serial Number Enter Amount Enclosed:

REMIT TO:



FALLBROOK PUBLIC UTILITY DISTRICT
990 E MISSION RD
FALLBROOK, CA 92028-2232