

## APPENDIX B: eCCR Certification Form (Suggested Format)

### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

|                      |                                 |
|----------------------|---------------------------------|
| Water System Name:   | Pine Hills Mutual Water Company |
| Water System Number: | CA 3700905                      |

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 25, 2025 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

|                                                                                                 |                        |
|-------------------------------------------------------------------------------------------------|------------------------|
| Name: Neil Symonds                                                                              | Title: General Manager |
| <br>Signature: | Date: July 14, 2025    |
| Phone number: 805 432 0391                                                                      | blank                  |

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following  
URL: [www.pinehillswater.org/files/PHMWC\\_2024\\_CCR\\_CA3700905.pdf](http://www.pinehillswater.org/files/PHMWC_2024_CCR_CA3700905.pdf)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)

- ☐ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following  
URL: www.
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).  
URL: www.pinehillswater.org/files/PHMWC\_2024\_CCR\_CA3700905.pdf
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).  
URL: www.pinehillswater.org/files/PHMWC\_2024\_CCR\_CA3700905.pdf
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Email to customers who receive their bills by email. Letter by USPS to others informing

them of URL and advising them that they could request a hard copy by USPS.

[View this email in your browser](#)

*This  
form is*



## **Pine Hills Mutual Water Company's 2024 Consumer Confidence Report (CCR) is Now Available!**

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The 2024 CCR is now posted on our website. View the CCR to learn more about your drinking water.

**[Click here to access the 2024 CCR](#)**

Alternately you can use this URL:

[http://www.pinehillswater.org/PHMWC\\_2024\\_CCR\\_CA3700905.pdf](http://www.pinehillswater.org/PHMWC_2024_CCR_CA3700905.pdf)

OR

You can go to our website [www.pinehillswater.org](http://www.pinehillswater.org)

then click on the "Consumer Confidence Reports" link and then click on the [PHMWC\\_2024\\_CCR\\_CA3700905.pdf](http://www.pinehillswater.org/PHMWC_2024_CCR_CA3700905.pdf) link.

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If you would like a paper copy mailed to you, please let Kathy know via  
email at [pinehillswater@gmail.com](mailto:pinehillswater@gmail.com)  
or call (760) 765-1243.

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*provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*



P.O. Box 725  
Julian, CA. 92036  
Telephone: 760-765-1243  
E-mail: [pinehillswater@gmail.com](mailto:pinehillswater@gmail.com)

**PINE HILLS MUTUAL WATER COMPANY'S 2024 CONSUMER CONFIDENCE REPORT (CCR)  
IS NOW AVAILABLE!**

The 2024 CCR is posted on our website, the direct link to access it is:  
[http://www.pinehillswater.org/files/PHMWC\\_2024\\_CCR\\_CA3700905.pdf](http://www.pinehillswater.org/files/PHMWC_2024_CCR_CA3700905.pdf)

Alternately, you can go to our website [www.pinehillswater.org](http://www.pinehillswater.org) click on the "Consumer Confidence Reports" link and then click on the [PHMWC\\_2024\\_CCR\\_CA3700905.pdf](http://www.pinehillswater.org/files/PHMWC_2024_CCR_CA3700905.pdf) link.

If you would like a paper copy of the 2024 CCR mailed to you or a pdf copy emailed to you, please call (760) 765-1243 or send an email request to [pinehillswater@gmail.com](mailto:pinehillswater@gmail.com).

Wishing you all good health!

Kathy Seger, Bookkeeper  
Pine Hills Mutual Water Company