

APPENDIX G: CCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

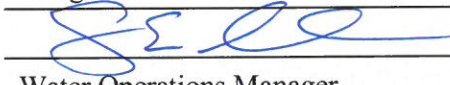
(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Board's website at http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name: Helendale Community Services District

Water System Number: CA3610112

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 28, 2019 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Craig Carlson
Signature: 
Title: Water Operations Manager
Phone Number: (760) 951-0006 Date: 10-18-19

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: CCR was mailed to customers who requested for a mailed copy. (no customers requested)

☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR on the Internet at www.helendalecsd.org/2018CCR.pdf
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☒ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☒ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Other (attach a list of other methods used)

☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.

☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

List of public places CCR was distributed

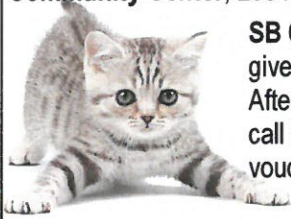
- Helendale Community Services District thrift store
- Helendale Community Services District front office
- Silver Lakes Laundrette
- Silver Lakes Oasis Restaurant
- Silver Lakes Market
- Silver Lakes pro shop bulletin board
- Silver Lakes Association front office
- Silver Lakes RV Park office
- North Shore Liquor store

Other Methods

- Statement in the May and June water bills notifying customers of the availability and web address of the 2018 Helendale Community Services District CCR. Statement included that a mailed copy would be mailed to those customers that requested.

Dog and Cat Spay/Neuter Services

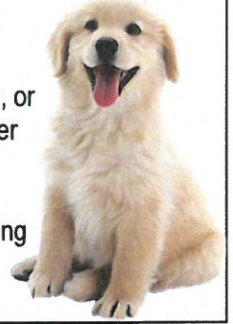
Angel's Touch Mobile Veterinary Clinic (760-447-5300) provides spay/neuter services the 2nd Thursday of each month at the Helendale Community Center, 26540 Vista Rd., Suite B, Helendale, CA 92342.



SB County "Vouchers" pay toward spay/neuter cost - \$50/dog and \$25/cat. Vouchers need to be given to the clinic on the day of spay/neuter. Vouchers take about 3 weeks to arrive in the mail. After scheduling your pet's appointment, to order vouchers, either e-mail info@popcoinc.org (faster), or call 888-767-2550. The Pet Overpopulation Coalition (POPCO) will take your information and order vouchers to be mailed to you from SB County Animal Care & Control. Information needed:

- Pet owner's name, phone #, home address and mailing address.
- Each pet's name, dog or cat, male or female, age, color of fur, length of fur (short/medium/long -hair), and dog breed or mix. (Maximum vouchers is for 6 pets per residence.)

Thank you for planning to spay/neuter your pet(s).



We have fresh fruits and vegetables, eggs, seafood, bread, artisan crafts, food trucks and so much more! Be sure to stop by every Wednesday and support our farmers and local vendors!

Every Wednesday 3:00 -7:00 pm at the CSD!



Workshops

Caregivers Workshop

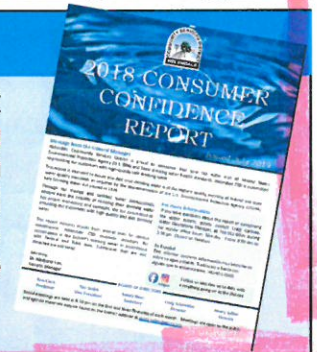
Topic: Self Care

July 24th at 10 am

Knowing your limits and taking time to enjoy everyday activities is essential to an overall healthy lifestyle. Self care is learning about yourself and how to recognize and practice pleasurable activities while setting healthy boundaries and not burn oneself out. This workshop will be held in place of the support group meeting for July.

CONSUMER CONFIDENCE REPORT

Residents are able to view the 2018 Consumer Confidence Report on the Helendale CSD's website at www.helendalecsd.org/2018ccr.pdf. This report contains information on your drinking water, including statistics from hundreds of water quality tests performed throughout the year and is intended to inform and assure citizens that their drinking water is of the highest quality and meets all State and Federal water quality standards. Our staff takes great pride in providing top quality water to our customers. If you would like a copy of your report or have any questions or concerns about your drinking water please contact Water Operations Manager, Craig Carlson at 760-951-0006.



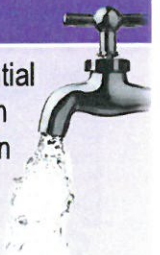
OPEN GYM - SUNDAY'S 1-4 PM AT ACE HIGH SCHOOL

Come in out of the summer heat and play pickleball, volleyball or basketball on indoor courts. Everyone is welcome. Kids must be accompanied by an adult. **This program is FREE. No dues or membership required!**

IMPORTANT INFORMATION REGARDING YOUR RATES



Beginning July 1, 2019, water and trash rates will be increasing. Fixed facility rates for 3/4" and 1" residential meters will go up \$3.99, increasing your rate from \$39.87 to \$43.86 per month. Volumetric rates will remain at \$1.50 per 748 gallons (HCF). This is a phased-in rate increase approved in 2007. Water conservation can help offset your volumetric costs, and Helendale CSD can help with a free water audit. Schedule your free audit today, and also find out if you qualify for water conservation rebates.



Trash rates will increase by \$1.06 for most residential customers. These changes will take affect as of July 1st, however you will not see a change in your bill until August. Residents are entitled to one green cart for trash and two blue carts for recycling. Residents can also get up to four dump passes per month for larger items, each pass is good for up to 500 pounds.

Board Meeting—July 18 at 6:30 pm. 26540 Vista Rd. Suite C. Agendas available on our website: www.helendalecsd.org