APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Golden State Water Company – Apple Valley North
Water System Number:	CA36101305

The water system named above hereby certifies that its Consumer Confidence Report was distributed on July 1, 2026 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Omar Tinoco Gallardo	Title: Water Quality Engineer
Signature: Omar Tinoco Digitally signed by Omar Tinoco Date: 2026.09.16 12:10:04 -07'00'	Date: September 16, 2026
Phone number: (310) 848-5505	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).

☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).

☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR at the following URL: https://www.gswater.com/annual-water-quality-reports
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized) – Twitter and Facebook
- ☐ Other (attach a list of other methods used)

☐ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www._____

☒ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).URL: www.gswater.com/AppleValleyNorthCCR

☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.gswater.com/AppleValleyNorthCCR

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

In our continuing efforts to better serve our customers, conserve resources, and reduce costs, Golden State Water Company chose to utilize electronic delivery of the annual

Consumer Confidence Reports (CCRs) as allowed by the United States Environmental Protection Agency and the State Water Resources Control Board – Division of Drinking Water. Notices regarding the availability of the CCR were mailed to customers as a bill insert, and also emailed to all customers receiving electronic bills. These notices, printed and emailed in both English and Spanish, directed people to the URL for viewing the CCR online, and also gave them information on how to request a hard copy of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.

CPUC Delivery Letter

Golden State
Water Company
A Subsidiary of American States Water Company

June 20, 2026

California Public Utilities Commission
ATTN: Terence Shia, P.E.
Director, Water Division
505 Van Ness Avenue
San Francisco, California 94102

To: Terence Shia

Golden State Water Company's 2026 Consumer Confidence Reports for 2025 were delivered to the respective water customers during June 2026. The reports are available at each local water system office, the District offices of Golden State Water Company, and may be viewed on our website at www.gswater.com/annual-water-quality-reports. Please let us know if you would like hard copies to be mailed to your office.

Enclosed, please find a list of each water system owned and operated by our company.

Should you have any further questions in this matter, you may contact me at (714) 514-5210 (sunil@gswater.com), or Dawn White at (916) 853-3615 (dawn.white@gswater.com).

Sunil Pillai,

Sunil Pillai
Digitally signed by Sunil Pillai
Date: 2026.06.19 14:35:38 -07'00'

Vice President, Environmental Quality

Enclosure

Golden State
Water Company
A Subsidiary of American States Water Company

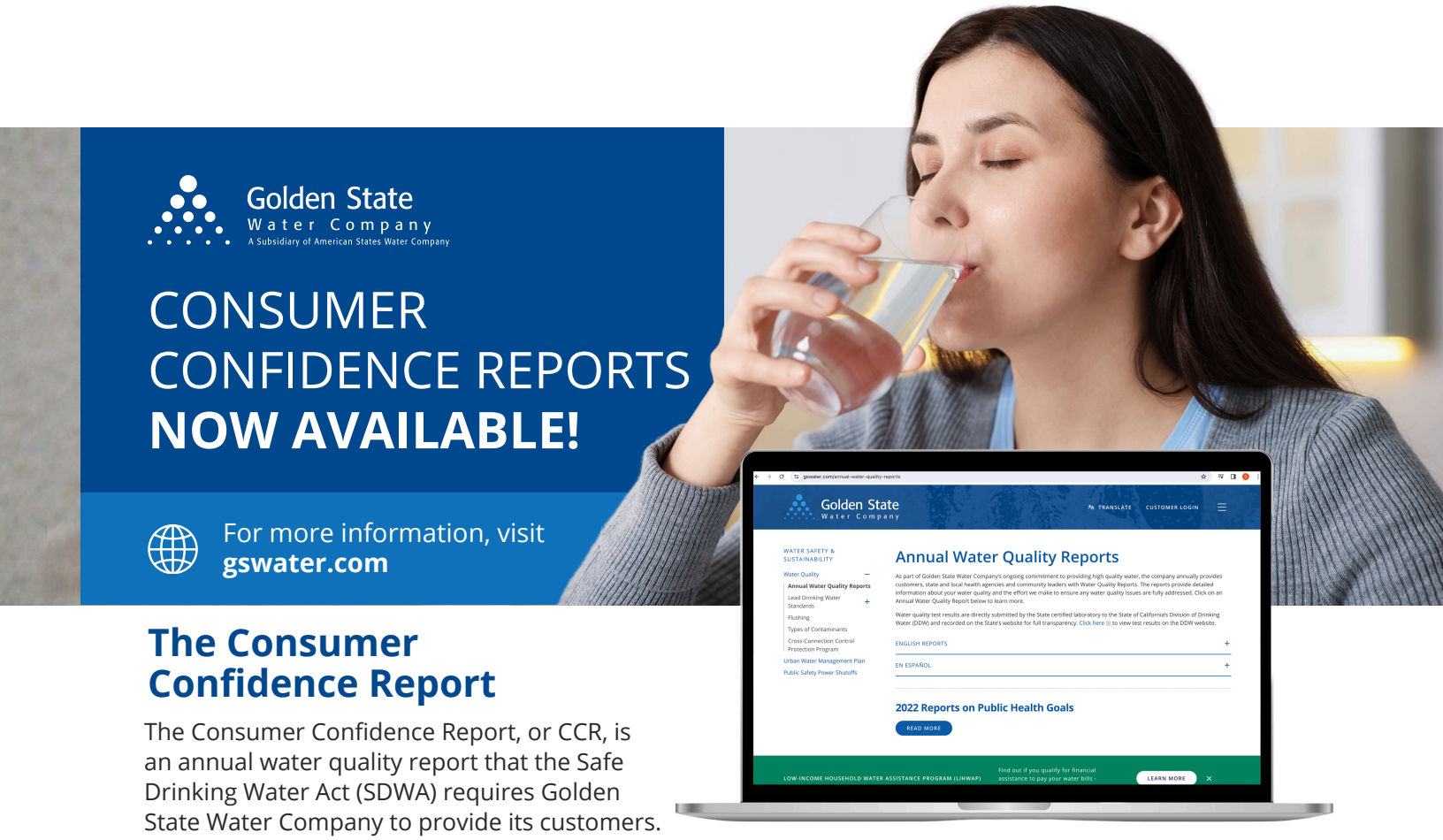
List of Golden State Water Systems

1. Apple Valley North
2. Apple Valley South
3. Arden
4. Artesia
5. Barstow/Lenwood
6. Bay Point
7. Bell/Bell Gardens
8. Calipatria
9. Claremont
10. Clearlake
11. Cordova
12. Cowan Heights
13. Culver City
14. Cypress Ridge
15. Desert View
16. Edna Road
17. Florence-Graham
18. Hollydale
19. Lake Marie
20. Los Osos
21. Lucerne
22. Morongo Del Norte
23. Morongo Del Sur
24. Nipomo (Vista)
25. Norwalk
26. Orcutt
27. Placentia-Yorba Linda
28. Robbins
29. San Dimas
30. San Juan Oaks
31. Simi Valley
32. Sisquoc
33. South Arcadia
34. South San Gabriel
35. South Shore
36. Southwest
37. Tanglewood
38. West Orange
39. Willowbrook
40. Wrightwood

Bill Insert

Golden State
Water Company
A Subsidiary of American States Water Company

CONSUMER CONFIDENCE REPORTS **NOW AVAILABLE!**



For more information, visit **gswater.com**

The Consumer Confidence Report

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide its customers. The CCR introduces customers to the quality of their drinking water, its origin, and the efforts required by Golden State Water Company to deliver quality, reliable water. The State Water Resources Control Board's Division of Drinking Water is comprised of highly trained water quality experts who closely monitor all water testing and have confirmed that Golden State Water Company's water meets all water quality standards and is safe to drink.

Si desea una copia en papel del CCR del 2026 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al **1-800-999-4033**

o por correo electrónico a **waterquality@gswater.com**.

You can view your 2026 Consumer Confidence Report and learn more about your drinking water by visiting our website. You can find a direct URL link in the message center on the back of your water bill. You can also find the URL link for your system in the table on the reverse side of this page.

If you would like a paper copy of the 2026 CCR mailed to your address or to speak with someone about the report, please call **1-800-999-4033** or email **waterquality@gswater.com**.

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee.

El CCR presenta a los clientes la calidad de su agua potable, su origen y los esfuerzos requeridos por Golden State Water Company para entregar agua confiable y de calidad.

La División de Agua Potable de la Junta Estatal de Control de Recursos Hídricos está compuesta por expertos altamente capacitados en la calidad del agua que monitorean de cerca todas las pruebas de agua y han confirmado que el agua de Golden State Water Company cumple con todos los estándares de calidad del agua y es segura para beber.

Golden State
Water Company
A Subsidiary of American States Water Company

Apple Valley North Water System
www.gswater.com/AppleValleyNorthCCR

Apple Valley South Water System
www.gswater.com/AppleValleySouthCCR

Arden Water System
www.gswater.com/ArdenCCR

Artesia Water System
www.gswater.com/ArtesiaCCR

Barstow Water System
www.gswater.com/BarstowCCR

Baypoint Water System
www.gswater.com/BaypointCCR

Bell-Bell Gardens Water System
www.gswater.com/BellBellGardensCCR

Calipatria Water System
www.gswater.com/CalipatriaCCR

Claremont Water System
www.gswater.com/ClaremontCCR

Clearlake Water System
www.gswater.com/ClearlakeCCR

Cordova Water System
www.gswater.com/CordovaCCR

Cowan Heights Water System
www.gswater.com/CowanHeightsCCR

Culver City Water System
www.gswater.com/CulverCityCCR

Cypress Ridge Water System
www.gswater.com/CypressRidgeCCR

Desert View Water System
www.gswater.com/DesertViewCCR

Edna Road Water System
www.gswater.com/EdnaRoadCCR

Florence-Graham Water System
www.gswater.com/FlorenceGrahamCCR

Hollydale Water System
www.gswater.com/HollydaleCCR

Lake Marie Water System
www.gswater.com/LakeMarieCCR

Los Osos Water System
www.gswater.com/LosOsosCCR

Lucerne Water System
www.gswater.com/LucerneCCR

Morongo Del Norte Water System
www.gswater.com/MorongoDelNorteCCR

Morongo Del Sur Water System
www.gswater.com/MorongoDelSurCCR

Nipomo Water System
www.gswater.com/NipomoCCR

Norwalk Water System
www.gswater.com/NorwalkCCR

Orcutt Water System
www.gswater.com/OrcuttCCR

Placentia-Yorba Linda Water System
www.gswater.com/Placentia-YorbaLindaCCR

Robbins Water System
www.gswater.com/RobbinsCCR

San Dimas Water System
www.gswater.com/SanDimasCCR

San Juan Oaks Water System
www.gswater.com/SanJuanOaksCCR

Simi Valley Water System
www.gswater.com/SimiValleyCCR

Sisquoc Water System
www.gswater.com/SisquocCCR

South Arcadia Water System
www.gswater.com/SouthArcadiaCCR

South San Gabriel Water System
www.gswater.com/SouthSanGabrielCCR

South Shore Water System
www.gswater.com/SouthshoreCCR

Southwest Water System
www.gswater.com/SouthwestCCR

Tanglewood Water System
www.gswater.com/TanglewoodCCR

West Orange County Water System
www.gswater.com/WestOrangeCountyCCR

Willowbrook Water System
www.gswater.com/WillowbrookCCR

Wrightwood Water System
www.gswater.com/WrightwoodCCR

Sample Bill

Golden State Water Company
A Subsidiary of American States Water Company

SERVICE FOR
[redacted]
Apple Valley CA 92307-1122

ACCOUNT NUMBER
[redacted]

BILL DATE
July 01, 2026

DUE DATE
July 22, 2026

AMOUNT DUE
$54.37

Customer Service - 24 Hours: (800) 999-4033 www.gswater.com
Hearing Impaired TTY: (877) 933-9533
Preguntas? Llame al Centro de Servicio al Consumidor al **(800) 999-4033**

Visit **gswater.com** to enroll for service updates via **e-newsletter**.

Mail Payments to NEW Address: P.O. Box 51133, Los Angeles, CA 90051-1133. To learn about the various Payment Options we offer go to: **www.gswater.com/payment-options or see back of bill**

Account Summary		
Previous Balance		$175.65
Payments	***6-15-26 Thank You***	-$175.65
Current Charges	Due On July 22, 2026	$54.37
Total Amount Due		$54.37

Current Activity

Rate Schedule R3-1-R (R31RM)

Service Charge	**5/8" meter**	
Service Charge		$36.76
Water Usage		
Tier 1 - Water Usage - 3.00 CCF at $4.921		$14.76
Surcharges, Fees, & Credits		
CAP Prog Adm Surcharge - 3.00 CCF at $0.147		$0.44
WRAM/MCBA Surcharge/credit		$1.24
Other Surcharges/credits		$0.79
CPUC Fee - 0.7% - of $53.99		$0.38
Total New Charges		**$54.37**

Drought Stage 1
Usage History (One CCF = 7.48 CGL or 748 gallons)

Bill Period	2020 Usage	Target Usage *	Actual Usage
Prior	4 CCF or 29.92 CGL	8 CCF or 59.84 CGL	4 CCF or 29.92 CGL
Current	4 CCF or 29.92 CGL	8 CCF or 59.84 CGL	3 CCF or 22.44 CGL
Next	3 CCF or 22.44 CGL	8 CCF or 59.84 CGL	

The Stage 1 TARGET USAGE (your allocation) for the PRIOR and CURRENT period is voluntary and based on the number of days of the bill period.

Read and Usage Information

Meter	Service Period		Days	Previous Reading	Current Reading	CCF Usage
[redacted]	Jun 01	Jun 30	29	644	647	3

Your next scheduled meter read date is approximately August 3, 2026

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.

Golden State Water Company
A Subsidiary of American States Water Company

PO BOX 9016
SAN DIMAS CA 91773-9016

CEBILL

If you have changed your address or are moving, please call (800) 999-4033 or fill out form on back.

ACCOUNT NUMBER: [redacted]

Current Charges Due On July 22, 2026

Total Amount Due $54.37

Amount Enclosed

[redacted]
Apple Valley, CA 92307-1122

GOLDEN STATE WATER COMPANY
PO BOX 51133
LOS ANGELES CA 90051-1133

[redacted]

Message Center

To view your 2026 Consumer Confidence Report and learn more about your drinking water, please visit: www.gswater.com/AppleValleyNorthCCR
Watering Days: EVEN ADDRESSES (0,2,4,6,8): Sunday, Wednesday, Friday ODD ADDRESSES (1,3,5,7,9): Tuesday, Thursday, Saturday.

PAYMENT OPTIONS:
Go to www.gswater.com/payment-options for payment options, authorized locations, and auto pay application form.

- **Auto Pay (Electronic Funds Transfer):** Submit an application to pay your bill automatically from a checking or savings account.
- **Online:** Receive bills online and pay electronically by using "MyGSWater". Go to: www.gswater.com/payment-options or call (800) 999-4033.
- **Phone:** Call KUBRA EZ-PAY at (844) 706-7690. KUBRA EZ-PAY accepts ATM, Visa, MasterCard, Discover or electronic check.
- **Mail:** Send bill stub and payment in enclosed envelope.
- **In Person:** Visit www.gswater.com/payment-options to find a KUBRA EZ-PAY agent to make a Cash Payment (service fee applies).

BILL TERMS AND POLICY OF DISCONTINUATION OF RESIDENTIAL SERVICES FOR NONPAYMENT
The bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing. A cash deposit and reconnection charge may be required to re-establish credit and service.

To avoid disconnection of residential service for nonpayment, customers can call Golden State Water to request a one-time payment extension or set-up a payment plan by contacting our Customer Service Center at (800) 999-4033. For more information on the Policy of Discontinuation of Residential Services please visit https://www.gswater.com/policy-of-discontinuation available in multiple languages.

WRAM/MCBA SURCHARGE/SURCREDIT
The Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA) ensure revenue recovered from rates balances with expenses to operate, maintain and improve the water system. For more info, please visit gswater.com/rates-schedules-and-tariffs.

DROUGHT INFORMATION
The state of California is experiencing drought conditions, and all water customers are encouraged to use water responsibly and reduce usage. For information on the drought, conservation and local requirements, please visit www.gswater.com/drought.

DISPUTING YOUR BILL: If you believe there is an error on your bill or **have a question about your service, please call Golden State Water Company customer support at (800) 999-4033.** We welcome the opportunity to assist you. If after contacting us, you are still not satisfied with Golden State Water Company's response, you may submit a complaint to the California Public Utilities Commission (CPUC) by visiting http://www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)
Mail: California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

Language	Type of Call	Toll-free 800 Number
English	TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO From or to Speech-to- Speech	1-800-735-2929 1-800-735-2922 1-800-854-7784
Spanish	TTY/VCO/HCO to Voice Voice to TTY/VCO/HCO	1-800-855-3000

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill,** please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on. The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of the utility's service, general level of rates, pending rate applications and sources of fuel or power.

PLEASE INDICATE ANY CHANGES

Name: _____

Address: _____

City: _____

State: _____ **Zip:** _____

Home Phone: _____

Work Phone: _____

Email: _____

Sample Electronic Mail for eBill Customers

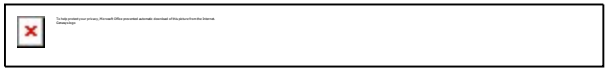
Nguyen, Phuong

From: Golden State Water Company <noreply@genasys.com>
Sent: Monday, June 1, 2026 1:01 PM
Subject: Consumer Confidence Reports Are Now Available

This Message Is From an External Sender

This message came from outside your organization.

EXTERNAL EMAIL



Message from Golden State Water Company

Dear Valued Customer,

Golden State Water is pleased to announce that Consumer Confidence Reports are now available. The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

If you would like a paper copy of the 2026 CCR mailed to your mailing address or would like to speak with someone about the report, please call 1- 800-999-4033 or email waterquality@gswater.com.

You can view your 2026 Consumer Confidence Report and learn more about your drinking water by visiting the following URL: www.gswater.com/AppleValleyNorthCCR

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

Si desea una copia en papel del CCR del 2026 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@gswater.com.

Sincerely,
Golden State Water Company

Golden State Water Company