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# Consumer Confidence Report Certification Form

*Please see the attached copy of CCR.*
*Please see the attached copy of the mailing distribution list.*

| | |
|---|---|
| Water System Name: | City of Upland |
| Water System Number: | CA3610050 |

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/10/2025 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

| | |
|---|---|
| Name: Norberto Ferreira | Title: Acting Utilities Manager |
| Signature: Signed by: Norberto Ferreira 4CDF74F0371641F... | Date: 9/8/2025 |
| Phone number: 909-376-1190 | Email: nferreira@uplandca.gov |

*The following CCR delivery methods were used and good-faith efforts taken:*

☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).

☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).

☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR at the following URL: https://www.uplandca.gov/water-quality
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☐ Posted the CCR in public places (attach a list of locations)

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- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)

☐ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www._____

☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.uplandca.gov/water-quality

☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*The following electronic delivery procedures were taken, including good-faith efforts to ensure delivery to customers unable to receive electronic delivery.*

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*This form is intended to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

**CITY OF UPLAND**
**460 N EUCLID AVENUE**
**UPLAND, CA 91786-4732**

Billing Inquiries: (909) 931-4150
Office Hours: 8:00 AM - 6:00 PM MON-THURS
Website: www.uplandca.gov

| Account Number | Service Address | Billing Period |
|---|---|---|
| 676-4060.45 | 311 JULIA CT | 04/01/25-05/31/25 |

BILLING DATE: 06/10/25
DUE DATE: 07/07/25

## CONSUMER CONFIDENCE REPORT 2024

**What you'll find in the Annual Water Quality Report:**

- Results of our water quality testing.
- Where does your water come from?

**Available after June 27, 2025 at:**

- www.uplandca.gov/water-quality
- City Hall: 460 N. Euclid Avenue
- Public Works Department: 1370 N. Benson Avenue
- Call 909-291-2930 for more information or scan the QR code for the online report.



| ACCOUNT SUMMARY | | |
|---|---|---|
| PREVIOUS BALANCE | | 191.94 |
| PAYMENTS | - THANK YOU | -191.94 |
| OUTSTANDING BALANCE | | 0.00 |
| PENALTIES | | 0.00 |
| LATE FEES | | 0.00 |
| ADJUSTMENTS | | 0.00 |
| ADVANCE PAYMENT | | 0.00 |
| CURRENT CHARGES - DUE BY 07/07/25 | | 72.16 |
| TOTAL AMOUNT DUE | | 72.16 |

| CURRENT ACTIVITY DETAIL | |
|---|---|
| WATER | 0.00 |
| SEWER | 72.16 |
| CURRENT CHARGES | 72.16 |

**A MESSAGE FROM THE CITY OF UPLAND**

**IEUA SEWER SERVICE PASS-THRU RATES INCREASE EFFECTIVE 07/01/25. FOR MORE INFROMATION, PLEASE VISIT WWW.UPLANDCA.GOV/ENVIRONMENTAL-SEWER-STORM-WATER**

SEE REVERSE SIDE FOR ADDITIONAL INFORMATION

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

**MAKE CHECKS PAYABLE TO:**

**CITY OF UPLAND**
**460 N EUCLID AVENUE**
**UPLAND, CA 91786-4732**
**(909) 931-4150**

| | | |
|---|---|---|
| CURRENT CHARGES | DUE 07/07/25 | 72.16 |
| TOTAL AMOUNT DUE | | 72.16 |
| AMOUNT ENCLOSED $ | AUTOPAY - DO NOT PAY | |

ACCOUNT NUMBER: 676-4060.45
SERVICE ADDRESS: 311 JULIA CT

**CUSTOMER NAME:**

ULE0611A 1044 1 AV 0.545
7000001079 00.0005.0342 1044/1

MARILYN W MILLS
311 JULIA CT
UPLAND CA 91784-1308

**PLEASE REMIT TO:**

CITY OF UPLAND
PO BOX 101115
PASADENA, CA 91189-0005

67640604500000072168