

APPENDIX B: eCCR Certification Form (Suggested Format)

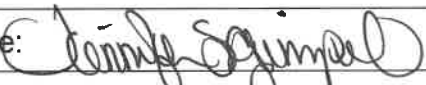
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Riverside Highland Water Company
Water System Number:	CA3610057

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/9/2025 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Jennifer Gimpel	Title: Administrative Manager
Signature: 	Date: 6/10/2025
Phone number: 909-825-4128	909-825-4128

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.rhwco.com
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)

- ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.rhwco.com/wp-content/uploads/2025/06/2024_CCR.pdf
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.rhwco.com/wp-content/uploads/2025/06/2024_CCR.pdf
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Riverside Highland Water Company provided a notice with a direct link to the CCR to

Customers that receive paper bills. An email was sent out with the direct link to the CCR
For customers that have e-billing.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

THIS REPORT CONTAINS IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. PLEASE CONTACT RIVERSIDE HIGHLAND WATER COMPANY AT 12374 MICHIGAN STREET, GRAND TERRACE, CA 92313 OR (909) 825-4128 FOR ASSISTANCE.

ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA PARA BEBER. FAVOR DE COMUNICARSE RIVERSIDE HIGHLAND WATER COMPANY A 12374 MICHIGAN STREET, GRAND TERRACE, CA 92313 OR (909) 825-4128 PARA ASISTIRLO EN ESPANOL.

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires RHC to provide you with. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

In the past, RHC has mailed its customers a printed copy of the CCR to comply with the SDWA. In 2013, the State of California expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method will allow RHC to reduce the consumption of paper and minimize potential printing and mailing costs.

To view your 2024 consumer confidence report and to learn more about your drinking water, please visit the following URL:

http://rhwco.com/wp-content/uploads/2025/06/2024_CCR.pdf

If you would like a paper copy of the 2024 CCR mailed to your mailing address or would like to speak with someone about the report, please call (909) 825-4128.



THINK • PLAN • PERFORM • CONSERVE

Riverside Highland

WATER COMPANY®

2024

CONSUMER CONFIDENCE & SHAREHOLDERS REPORTS

This brochure is a summary of the quality of water that Riverside Highland Water Company provided to its customers in 2024. Included are details about where your drinking water comes from, what it contains, and how it compares to State and Federal Standards. The enclosed tables show the results of our monitoring for the period of January 1st to December 31st, 2024. In some instances, the results are from prior years because not all constituents in water are required to be tested every year according to the vulnerability of the water being pumped from certain basins.

In an effort to keep our customers informed, we are providing you with updated information because we feel well informed customers/shareholders are our best allies. If, after reading this report, you have any questions or concerns, please call Don Hough, General Manager, or Craig Gudgeon, Operations Manager, at (909) 825-4128.

Also included in this brochure are our Financial Statements for 2024.

Incorporated February 21, 1898, Riverside Highland Water Company is proud to be celebrating its 127th year of continuous operation. This achievement could not have been attained without the ongoing support and involvement of our shareholders.

In 2024, your drinking water met all Environmental Protection Agency (EPA) and State of California drinking water health standards. Riverside Highland Water Company diligently safeguards your water supply and will continue to improve our water delivery system in an effort to maintain our high water quality standards.

The ongoing goal of Riverside Highland Water Company's Management and Staff is to provide you, our customers/shareholders, with safe and reliable drinking water. We are committed to providing excellent customer service and will respond 24 hours a day, seven days a week, if you have a problem. All you have to do is call (909) 825-4128.

The company is managed by a nine member Board of Directors, of which, three are elected each year. The Board members for 2024 were James McNaboe, President; Jennifer Thompson, Vice President; Donald Larkin Jr., Secretary/Chief Financial Officer; Wendell Baker, Bryan Hegardt, Denis Kidd, Gilbert Rangel, George Saunders and Burt Seuylemezian. The daily operation of the company was the responsibility of Don Hough, General Manager; Jennifer Gimpel, Administrative Manager and Craig Gudgeon, Operations Manager.

Riverside Highland Water Company Board of Directors meet on the fourth Thursday of each month. The location of the meeting is 12374 Michigan Street, Grand Terrace, 92313. For additional information regarding Board meetings or this report, please call Mr. Hough at (909) 825-4128.

Where Does My Water Come From?

In 2024, Riverside Highland Water Company pumped 61 percent of its water from company owned wells located in the San Bernardino and Riverside North Basins. These groundwater basins are deep natural underground storage compartments separated by earthquake faults or other natural barriers. Basins are replenished as water travels over the surface of the land or through the ground. That is why it is so important to control surface contamination.

During the year, the Company received 16 percent of its water from the Baseline Feeder. The Baseline Feeder consist of two wells and other water facilities located in the San Bernardino Basin under the control of San Bernardino Valley Municipal Water District. These facilities were paid for by Riverside Highland Water Company along with two other agencies and are part of our production entitlement. We also received 23 percent of our water from the Encanto Booster, which is supplied by the City of San Bernardino.

In 2002, San Bernardino Valley Water Conservation District, with input from Riverside Highland Water Company, completed a study to assess the vulnerability of water wells in the Lytle Creek and Riverside North Basins. The study indicated that sources of possible contamination are gas stations, dry cleaners, and underground storage tanks.

To obtain a copy of the complete Source Water Assessment, contact the California State Water Resources Control Board.

“I need to have the water at my house turned off for repairs. What should I do?”

If for any reason your water needs to be turned off at the meter so you can make repairs either inside the home or on your sprinkler system, please call us! We will be more than happy to come out at any time and at no charge to you. We have personnel available 24 hours a day, seven days a week.

The turnoff valve on your water meter requires a special tool to turn it off. If the wrong tool is used, the meter or valve can be easily damaged. If you try to turn the water off yourself and damage the turn-off valve, we will come out to fix it for you – but your water account will be charged for the cost of the repair. So please remember – all you have to do is call us at (909) 825-4128 and we will take care of the rest for you.

Non-English Translation

This report contains important information about your drinking water. Please contact Riverside Highland Water Company at (909) 825-4128 for assistance in Spanish.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse con Riverside Highland Water Company a 12374 Michigan Street Grand Terrace, CA 92313 y 909-825-4128 para asistirlo en español.

Lead & Copper

Lead & Copper Rule became effective in 1993. The Company has performed ten rounds of sampling. The last round was performed in September 2021. The next round is scheduled for Summer 2024. All samples are taken from the first draw of morning water. The first two rounds were from 40 single-family residences with copper pipe with lead solder installed since 1982. Due to favorable results in earlier rounds, the 1997, 2000, and 2003 rounds included only 20 single-family residences. Because of the increase in our customer base, the 2006, 2009, 2012, 2015, 2018 and 2021 round of testing required us to sample 30 single-family residences. In 2017 the Colton Unified School District requested, and RHWC sampled four schools for lead.

Contaminant	Sample Date	No. of Samples Collected	90th Percentile	No. of Sites Exceeding AL	MCs in CCR Units	PHG	No. of Schools Requesting Lead Sampling	Likely Source of Contamination
Lead (ug/L)	September 2021	30	ND	0	15	0.2	4	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ug/L)	September 2021	30	0.29	0	1300	300	Not Applicable	Internal corrosion of household plumbing systems; erosions of natural deposits; leaching from wood preservatives

Important Health Information: Drinking water including bottled water may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Regulation of Drinking Water and Bottled Water Quality: In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the number of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Additional information on bottled water is available on California Department of Public Health's website at <https://www.cdph.ca.gov/Programs/CEH/DFDCS/Pages/FDBPrograms/FoodSafetyProgram/Water.aspx>

An Important Message About Drinking Water Sources: The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic Contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and Herbicides, that may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

Organic Chemical Contaminants, including synthetic and volatile chemicals that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural applications and septic systems.

Radioactive Contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

Regulations: In order to ensure that tap water is safe to drink, the U.S. EPA and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. State Board regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Nitrate: Nitrate in drinking water at levels above 10 mg/L is a health risk for infants of less than six month of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen resulting in a serious illness; symptoms include shortness of breath and blueness of skin. Nitrate levels above 10 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider.

Arsenic: While your drinking water meets the federal and state standard for arsenic, it does contain low levels of arsenic. The arsenic standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. The U.S. Environmental Protection Agency continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

Lead: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Riverside Highland Water Company is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/lead>

Definitions:

- **MCL Maximum Contaminant Level:** The highest level of a contaminant that is allowed in drinking water. Primary MCL's are set as close to the PHS's (or MCLGs) as is economically and technologically feasible. Secondary MCL's are set to protect the odor, taste, and appearance of drinking water.
- **MCLG Maximum Contaminant Level Goal:** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's are set by the U.S. Environmental Protection Agency.
- **PHG Public Health Goal:** The level of a contaminant in drinking water below which there is no known or expected risk to health. PHS's are set by the California Environmental Protection Agency.
- **PDWS Primary Drinking Water Standard:** MCLs, MRDLs and treatment techniques (TTs) for contaminants that affect health, along with their monitoring and reporting requirements.
- **AL Regulatory Action Level:** The concentration of a contaminant which, if exceeded, triggers treatment or other requirement that a water system must follow.
- **MRDL Maximum Residual Disinfectant Level:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **MRDLG Maximum Residual Disinfectant Level Goal:** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **NA** Not available or not determined
- **ND** Non-Detected or below detection limit, constituent is not present or detectable
- **Level 1 Assessment:** A Level 1 Assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
- **Level 2 Assessment:** A Level 2 Assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an (E.coli) MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

UNITS		EQUIVALENCE
mg/L - milligrams per liter	ppm - parts per million	1 second is 11.5 days
ug/L - micrograms per liter	ppb - parts per billion	1 second in nearly 32 years
ng/L - nanograms per liter	ppt - parts per trillion	1 second in nearly 32,000 years
pg/L - picograms per liter	ppq - parts per quadrillion	1 second in nearly 32,000,000 years

WATER MONITORING RESULTS

Microbiological Contaminants

Contaminant	Violation Y/N	Highest No. of detections	Number of months in Violation	Unit Measurement	MCLs in CCR units	PHG	MCLG	Baseline Feeder Result	The City of San Bernardino Result
Total Coliform Bacteria (Total Coliform Rule)	N	0	0	0	For systems that collect less than 40 samples per month: no more than 1 positive sample	0	0	0	0
Fecal coliform and E.coli (Total Coliform Rule)	N	0	0	0	A routine sample and repeat sample are total coliform positive, and one is also fecal coliform or E. coli positive	0	0	0	0

Radioactive Contaminants

Contaminant	Violation Y/N	Level Detected	Range	Unit Measurement	MCLs in CCR units	PHG	MCLG or MRODLG	Baseline Feeder Result	The City of San Bernardino Result	Likely Source of Contamination
Gross Alpha	N	3.255	2.83/3.88	pCi/L	15	N/A	0	NA	3.4	Erosion of natural deposits
Uranium	N	ND	ND	pCi/L	20	0.43	N/A	NA	NA	Erosion of natural deposits

Inorganic Contaminants

Contaminant	Violation Y/N	Level Detected	Range	Unit Measurement	MCLs in CCR units	PHG	MCLG or MRODLG	Baseline Feeder Range	The City of San Bernardino Result	Likely Source of Contamination
Arsenic	N	3.2	2.9-3.5	ug/L	10	0.004	N/A	N/A	1.36	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Fluoride	N	0.33	0.22-0.64	mg/L	2.0	1	N/A	N/A	0.32	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate-N	N	3.1	1.8-8.7	mg/L	10	10	N/A	N/A	3.3	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Total Chromium	N	1.1	ND/1.1	ppb	50	N/A	100	N/A	0.0025	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits
Chromium (Hexavalent)	N	0.9	ND-1.7	ug/L	10	0.02	N/A	0.6	ND	Erosion of natural deposits; transformation of naturally occurring trivalent chromium to hexavalent chromium by natural processes and human activities such as discharges from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refinery production, and waste manufacturing facilities

Disinfection Byproducts, Disinfectant Residual

Contaminant	Violation Y/N	Level Detected	Range	Unit Measurement	MCLs in CCR units	MCLG or MRODLG	Baseline Feeder Result	The City of San Bernardino Result	Likely Source of Contamination
THMs Total Trihalomethane	N	4.8	.56/6.9	ppb	80	N/A	N/A	N/A	Byproduct of drinking water disinfection
HAAs's	N	ND	ND	ppb	80	N/A	N/A	N/A	Byproduct of drinking water disinfection
Chlorine	N	1.11	1.01/1.12	ppm	4	4	1.4	N/A	Drinking water disinfection added for treatment

Secondary Standards

Contaminant	Violation Y/N	Level Detected	Range	Unit Measurement	MCLs in CCR units	MCLG or MRODLG	Baseline Feeder Range	The City of San Bernardino Result	Likely Source of Contamination
Chloride	N	19.67	6.6/45	mg/L	500	N/A	12.1	12.1	Runoff/leaching from natural deposits; seawater influence
PH	N	7.87	7.6/8	ph Units	6.5/8.5	N/A	N/A	7.9	Comparison of "Alkalinity" & "Acidity" of water
Specific Conductance	N	503.33	340/830	us/cm	1600	N/A	N/A	510	Substances that form ions when in water; seawater influence
Sulfate	N	46.33	19/85	mg/L	500	N/A	N/A	51	Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (TDS)	N	323.3	210/520	mg/L	1000	N/A	N/A	317	Runoff/leaching from natural deposits
Turbidity	N	0.14	ND/2.2	NTU	5	N/A	N/A	0.278	Soil Runoff

Synthetic Organic Contaminants

Contaminant	Level Detected	Traditional MCL in mg/L	MCL in CCR Units	MCL in CCR Units	Baseline Feeder Result	The City of San Bernardino Result	Health Effects Language
1, 2, 3 - Trichloropropane (TCP)	ND	0.000005	0.005	0.0007	ND	ND	Some people who drink water containing 1, 2, 3, - TCP in excess of the MCL over many years may have an increased risk of getting cancer.

Additional Constituents Analyzed

Contaminant	Violation Y/N	Level Detected	Range	Unit Measurement	MCLs in CCR units	PHG	MCLG or MRODLG	Baseline Feeder	The City of San Bernardino	Likely Source of Contamination
Calcium	N	62.6	47/85	mg/L	N/A	N/A	N/A	N/A	N/A	Natural in limestone, marble, chalk
Total Hardness CA C83	N	206.6	150/290	mg/L	N/A	N/A	N/A	N/A	N/A	Total concentration of calcium and magnesium
Total Alkalinity	N	193.3	140/270	ppm	N/A	N/A	N/A	N/A	N/A	Bicarbonates and hydroxide components in raw water
Bicarbonate	N	193.3	140/270	ppm	N/A	N/A	N/A	N/A	N/A	Bicarbonate components in water
Magnesium	N	11.2	7.2/18	mg/L	50	N/A	N/A	N/A	N/A	Metallic chemical element in soil
Sodium	N	29.9	9.7/69	mg/L	N/A	N/A	N/A	N/A	N/A	Alkaline element industrial and chemical manufacturing

Unregulated Contaminates

Contaminant	Level Detected	RHWC Range	Unit Measurement	Notification Level	Response Level	Baseline Feeder Result	The City of San Bernardino Result	Likely Source of Contamination
perfluorobutanesulfonic acid (PFBS)	1.4	ND-10	ug/L	NA	NA	NA	NA	Industrial facilities, landfills, treatment plants, stain resistant carpeting, nonstick cookware, grease and waterproof food packaging, fabric softeners, waterproof clothing, cosmetics
perfluorobutanoic acid (PFBA)	2	ND-17	ug/L	NA	NA	NA	NA	Industrial facilities, landfills, treatment plants, stain resistant carpeting, nonstick cookware, grease and waterproof food packaging, fabric softeners, waterproof clothing, cosmetics
perfluorohexanoic acid (PFHpA)	2.0	ND-14	ug/L	NA	NA	NA	NA	Industrial facilities, landfills, treatment plants, stain resistant carpeting, nonstick cookware, grease and waterproof food packaging, fabric softeners, waterproof clothing, cosmetics
perfluorohexanesulfonic acid (PFHxS)	0.9	ND-8.2	ug/L	NA	NA	NA	NA	Industrial facilities, landfills, treatment plants, stain resistant carpeting, nonstick cookware, grease and waterproof food packaging, fabric softeners, waterproof clothing, cosmetics
perfluorohexanoic acid (PFHxA)	2.3	ND-18	ug/L	5.1	10	NA	NA	Industrial facilities, landfills, treatment plants, stain resistant carpeting, nonstick cookware, grease and waterproof food packaging, fabric softeners, waterproof clothing, cosmetics
perfluorooctanesulfonic acid (PFOS)	2.0	ND-14	ug/L	3	5000	NA	NA	Industrial facilities, landfills, treatment plants, stain resistant carpeting, nonstick cookware, grease and waterproof food packaging, fabric softeners, waterproof clothing, cosmetics
perfluorooctanoic acid (PFOA)	2.3	ND-14	ug/L	3	20	NA	NA	Industrial facilities, landfills, treatment plants, stain resistant carpeting, nonstick cookware, grease and waterproof food packaging, fabric softeners, waterproof clothing, cosmetics
perfluorooctanoic acid (PFPA)	1.2	ND-12	ug/L	6.5	40	NA	NA	Industrial facilities, landfills, treatment plants, stain resistant carpeting, nonstick cookware, grease and waterproof food packaging, fabric softeners, waterproof clothing, cosmetics

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

(The following two sentences are in Spanish relaying information on the importance of this notice. Translated to English, it would read as follows: [This notice contains important information regarding your drinking water, please read the Spanish notice if it is included. If the Spanish notice is not included, please contact the water system and ask for a copy:])

Este informe contiene información muy importante sobre su agua potable.
Tradúzcalo o hable con alguien que lo entienda bien.

MONITORING REQUIREMENTS NOT MET FOR RIVERSIDE HIGHLAND WATER COMPANY

Our water system failed to monitor as required for drinking water standards during the past year and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2024, we failed to sample Lead and Copper and therefore, cannot be sure of the quality of our drinking water during that time.

What should I do?

- There is nothing you need to do at this time.
- The table below lists the contaminants we did not properly test for during the last year, how many samples we are required to take and how often, how many samples we took, when samples should have been taken, and the date on which follow-up samples were (or will be) taken.

Contaminant	Required Sampling Frequency	Number of Samples Taken	When All Samples Should Have Been Taken	When Samples Were or Will Be Taken
Lead & Copper	Every 3 years	0	Between June 1 and September 30, 2024	Between June 1 and September 30, 2025

- If you have health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?

We plan to take the required samples soon, as described in the last column of the table above

For more information, please contact Don Hough at (909) 825-4128 or 12374 Michigan Street, Grand Terrace CA, 92313. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by Riverside Highland Water Company
State Water System ID#: 3610057
Date distributed: June 5, 2025

RIVERSIDE HIGHLAND WATER COMPANY

BALANCE SHEETS

DECEMBER 31, 2024 and 2023

ASSETS

	2024	2023
Current Assets		
Cash And Cash Equivalents	\$ 584,808	\$ 331,714
Accounts Receivable – Trade	404,306	383,642
Accounts Receivable – Other	60,620	63,439
Contract Assets	359,025	349,024
Prepaid Expenses	40,511	35,774
Total Current Assets	1,548,270	1,173,590
Property And Equipment, Net	45,935,152	42,209,535
Other Assets		
Investments	10,508,480	9,838,004
Water Rights	1,639,954	1,270,111
Total Other Assets	12,448,434	11,108,115
Total Assets	\$ 59,931,856	\$ 54,491,240

LIABILITIES AND SHAREHOLDERS' EQUITY

	2024	2023
Current Liabilities		
Accounts Payable	\$ 1,918,180	\$ 607,575
Accrued Liabilities	53,125	95,640
Contract Liabilities	652,298	2,599,145
Income Taxes Payable	395,825	3,271
Total Current Liabilities	3,019,208	3,306,931
Shareholders' Equity		
Capital Stock, Par Value \$10 Per Share; 80,000 Shares Authorized; 21,248 Shares Issued; 19,029 Shares Outstanding	190,290	190,280
Paid-in Capital	292,143	292,173
Retained Earnings	56,444,189	50,688,803
Accumulated Other Comprehensive Income Loss	(13,972)	13,073
Total Shareholders' Equity	56,912,850	51,184,309
Total Liabilities And Shareholders' Equity	\$ 59,931,856	\$ 54,491,240

The accompanying notes are an integral part of the financial statements.

RIVERSIDE HIGHLAND WATER COMPANY

STATEMENTS OF COMPREHENSIVE INCOME

FOR THE YEARS ENDED DECEMBER 31, 2024 and 2023

	2024	2023
REVENUES		
Water Sales	\$ 4,287,337	\$ 4,056,047
Assessments	984,199	987,299
Penalties, Transfers, And Inspection Fees	254,909	249,239
Total Revenues	5,526,445	5,292,585
EXPENSES		
Operations And Maintenance		
Pumping Expense And Water Spreading	1,455,160	1,115,009
Transmission And Storage	453,343	443,856
Quality Control	228,188	231,322
Customer Accounting	119,197	105,670
Automotive And Other	206,386	172,296
Total Operations And Maintenance	2,462,274	2,067,952
General And Administrative		
Salaries	653,467	607,970
Payroll Taxes	105,248	116,237
Employee benefits	398,291	351,966
Vacation, Holiday, And Sick Pay	120,599	101,973
Office expense	77,487	65,488
Insurance	141,475	123,842
Professional Services	173,699	180,873
Directors' Fees	31,800	29,200
Dues, Subscriptions, And Water Studies	15,909	14,619
Building Maintenance	110,245	80,136
Property Taxes	62,409	123,783
State Regulatory Agency Fees	79,194	58,200
Depreciation	1,775,033	1,897,010
Other	36,642	27,535
Total General And Administrative	3,781,799	3,519,222
Total EXPENSES	\$ 6,244,073	\$ 5,587,174

STATEMENTS OF COMPREHENSIVE INCOME (Continued)

	2024	2023
LOSS FROM OPERATIONS	\$ (717,628)	\$ (294,589)
OTHER INCOME (Expense)		
Charges for new service connections	2,038,684	336,150
Investment income	635,845	320,814
Rents and royalties	675	3,700
Gain on disposal of assets	6,008,173	-
Gain (Loss) on investments	(49,738)	75,188
Total Other Income (Expense)	8,633,639	735,852
INCOME BEFORE INCOME TAXES	7,896,011	441,261
INCOME TAXES	2,140,825	28,420
NET INCOME	\$ 5,755,186	\$ 412,841
OTHER COMPREHENSIVE INCOME (LOSS)		
Unrealized Gains (Losses) on Debt Securities		
Unrealized losses arising during the year	(144,829)	67,863
Reclassification adjustment for (gains) losses realized	117,884	(225)
Total Other Comprehensive Income (Loss)	(27,045)	67,638
COMPREHENSIVE INCOME	\$ 5,728,141	\$ 480,479

Monday through Thursday 7:30 a.m. to 5:00 p.m.

1st & 3rd Friday 7:30 a.m. to 4:00 p.m. * Closed on the 2nd & 4th Friday

If at any time you notice any unusual activity, damage, or graffiti at Riverside Highland Water Company Facilities, please call us at (809) 825-4128.

The Board of Directors, Management, and Staff of Riverside Highland Water Company are proud to serve the water needs of our shareholders and customers.