

FONTANA WATER COMPANY
-CONSUMER CONFIDENCE REPORT-
-YEAR 2024-

This report contains important information about your drinking water.
If necessary, speak to someone who understands it for translation.
Este informe contiene información muy importante sobre su agua potable.
Si necesario, hable con alguien que lo entienda para que se lo traduzcan.

The sources of water provided to Fontana Water Company's customers in 2024 was approximately 40% groundwater, 44% local surface water, and 16% water from the State Water Project. Groundwater is produced from the Chino Basin, Rialto Basin, and Lytle Basin. Local surface water from Lytle Creek and imported surface water from the State Water Project are treated at Fontana Water Company's Summit Water Treatment Plant.

All water samples are collected by state-certified employees of the water company. Samples are analyzed by state-certified independent laboratories and the results are forwarded to the State Water Resources Control Board, Division of Drinking Water. The following report provides detailed information about the quality of the water delivered to customers. The water supplied by Fontana Water Company complies with all state and federal safe drinking water standards and regulations.

DETECTED WATER QUALITY CONSTITUENTS - GROUNDWATER

DETECTED WATER QUALITY CONSTITUENTS - GROUNDWATER							
Primary Standards							
Microbiological	Units	PHG (MCLG)	TT	Highest Percentage of Positive Samples Collected		Sample Year	Likely Source of Detected Constituent
Total Coliform Bacteria	%	(0)	5% (a)	2.00%		2024	Naturally present in the environment
Fecal Coliform and E.coli	%	0	0	0.00%		2024	Human and animal fecal waste
Radiological							
Water Quality Constituent	Units	PHG (MCLG)	MCL	Range	Average	Sample Year	Likely Source of Detected Constituent
Gross Alpha	pCi/L	(0)	15	ND - 7.30	0.83	2022-2024	Erosion of natural deposits
Inorganics							
Fluoride	ppm	1	2	ND - 0.33	0.20	2024	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Hexavalent Chromium	ppb	0.02	10	ND - 3.00	0.83	2024	Erosion of natural deposits; transformation of naturally occurring trivalent chromium to hexavalent chromium by natural processes and human activities such as discharges from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing facilities.
Nitrate (as Nitrogen)	ppm	10	10	ND - 6.60	3.32	2024	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Perchlorate	ppb	1	6	ND - 2.40	0.10	2024	Perchlorate is an inorganic chemical used in solid rocket propellant, fireworks, explosives, flares, matches, and a variety of industries. It usually gets into drinking water as a result of environmental contamination from historic aerospace or other industrial operations that used or use, store, or dispose of perchlorate and its salts.
Organics							
Dichloromethane	ppb	4	5	ND - 0.88	0.10	2024	Discharge from pharmaceutical and chemical factories; insecticide
Tetrachloroethylene	ppb	0.06	5	ND - 1.20	0.02	2024	Discharge from landfills, factories, dry cleaners, and auto shops (metal degreaser)
Xylene, Total	ppb	1,800	1,750	ND - 0.55	0.05	2024	Discharge from petroleum and chemical factories; fuel solvent
Secondary Standards (Aesthetic Standards)							
Aluminum	ppb	NS	200	ND - 78.00	3.71	2024	Erosion of natural deposits; residual from some surface water treatment processes
Chloride	ppm	NS	500	0.71 - 40.00	12.27	2024	Runoff and leaching from natural deposits; seawater influence
Color	units	NS	15	ND - 10.00	0.04	2024	Naturally-occurring organic materials
Iron	ppb	NS	300	ND - 210.00	15.50	2024	Leaching from natural deposits; industrial wastes
Manganese	ppb	NS	50	ND - 2.50	0.12	2024	Leaching from natural deposits
Odor-Threshold	units	NS	3	ND - 2.00	0.97	2024	Naturally-occurring organic materials
Specific Conductance	µS/cm	NS	1,600	320.00 - 1200.00	404.50	2024	Substances that form ions when in water; seawater influence
Sulfate	ppm	NS	500	1.90 - 29.00	19.15	2024	Runoff and leaching from natural deposits; industrial wastes
Total Dissolved Solids	ppm	NS	1,000	180.00 - 270.00	219.50	2024	Runoff and leaching from natural deposits
Turbidity (b)	NTU	NS	5	ND - 1.70	0.08	2024	Soil runoff
Additional Constituents (Unregulated)							
Alkalinity (CaCO3)	ppm	NS	NS	100.00 - 210.00	162.00	2024	Unknown
Boron	ppb	NS	NS	ND - 100.00	4.76	2024	Unknown
Calcium	ppm	NS	NS	31.10 - 65.60	47.21	2024	Runoff and leaching from natural deposits
Dichlorodifluoromethane [Freon 12]	ppb	NS	NS	ND - 0.78	0.12	2024	Unknown
Hardness (CaCO3)	ppm	NS	NS	114.00 - 196.00	148.30	2024	"Hardness" is the sum of polyvalent cations present in the water, generally magnesium and calcium. The cations are usually naturally occurring
Magnesium	ppm	NS	NS	5.26 - 9.32	7.39	2024	Unknown
pH	units	NS	NS	7.51 - 8.22	7.77	2024	Unknown
Potassium	ppm	NS	NS	1.40 - 2.70	2.03	2024	Unknown
Sodium	ppm	NS	NS	ND - 29.00	14.95	2024	"Sodium" refers to the salt present in the water and is generally naturally occurring
Total Organic Carbon	ppm	NS	NS	0.32 - 1.40	0.78	2024	Various and manmade sources
1-Butanol (d)	ppb	NS	NS	ND - 180.00	20.00	2020	Unknown

DETECTED WATER QUALITY CONSTITUENTS - SURFACE WATER

Clarity							
Water Quality Constituent	Units	MCL	PHG (MCLG)	Level Found	Sample Year	Likely Source of Detected Constituent	
Turbidity (b)	NTU	TT = 1.0 NTU	NS	0.62	2024	Soil runoff	
Conventional Filtration		TT = 95% of Samples ≤0.3	NS	99% of samples≤0.3			
Turbidity (b)	NTU	TT = 1.0 NTU	NS	0.38	2024	Soil runoff	
D.E. Filtration		TT = 95% of Samples ≤0.5	NS	100% of samples≤0.5			
Primary Standards							
Microbiological	Units	PHG (MCLG)	TT	Highest Percentage of Positive Samples Collected	Sample Year	Likely Source of Detected Constituent	
Total Coliform Bacteria	%	(0)	5% (a)	0.00%	2024	Naturally present in the environment	
Fecal Coliform and E.coli	%	0	0	0.00%	2024	Human and animal fecal waste	
Inorganics							
Water Quality Constituent	Units	PHG (MCLG)	MCL	Range	Average	Sample Year	Likely Source of Detected Constituent
Fluoride	ppm	1	2	0.14 - 0.22	0.18	2024	Erosion of natural deposits;discharge from fertilizer and aluminum factories
Nitrate (as Nitrogen)	ppm	10	10	ND - 0.47	0.31	2024	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Secondary Standards (Aesthetic Standards)							
Aluminum	ppb	NS	200	ND -70.00	15.83	2024	Erosion of natural deposits; residual from some surface water treatment processes
Chloride	ppm	NS	500	22.00 - 57.00	39.50	2024	Runoff and leaching from natural deposits; seawater influence
Odor-Threshold	units	NS	3	ND - 1.00	0.98	2024	Naturally-occurring organic materials
Specific Conductance	µmho/cm	NS	1,600	340.00 - 420.00	308.00	2024	Substances that form ions when in water; seawater influence
Sulfate	ppm	NS	500	21.00 - 34.00	27.50	2024	Runoff and leaching from natural deposits; industrial wastes
Total Dissolved Solids	ppm	NS	1,000	180.00 - 240.00	210.00	2024	Runoff and leaching from natural deposits
Additional Constituents (Unregulated)							
Alkalinity (CaCO3)	ppm	NS	NS	87.00 - 160.00	129.07	2024	Unknown
Boron	ppb	NS	NS	ND - 100.00	50.00	2024	Unknown
Calcium	ppm	NS	NS	27.10 - 35.80	31.45	2024	Unknown
Hardness (CaCO3)	ppm	NS	NS	108.00 - 124.00	116.00	2024	"Hardness" is the sum of polyvalent cations present in the water, generally magnesium and calcium. The cations are usually naturally occurring
Magnesium	ppm	NS	NS	8.39 - 9.71	9.05	2024	Unknown
pH	units	NS	NS	7.82 - 7.96	7.89	2024	Unknown
Potassium	ppm	NS	NS	2.30 - 3.00	2.65	2024	"Sodium" refers to the salt present in the water and is generally naturally occurring
Sodium	ppm	NS	NS	18.00 - 36.00	27.00	2024	Runoff and leaching from natural deposits
Total Organic Carbon	ppm	NS	NS	ND - 2.50	0.94	2024	Runoff and leaching from natural deposits
DETECTED WATER QUALITY CONSTITUENTS - SYSTEM WIDE							
Disinfectant / Disinfection By-Product							
Water Quality Constituent	Units	PHG (MCLG)	MCL [MRDL]	Range	Average	Sample Year	Likely Source of Detected Constituent
Total Trihalomethanes	ppb	NS	80	ND - 66.00	46.00	2024	By-product of drinking water disinfection
Haloacetic Acids	ppb	NS	60	ND - 23.00	14.00	2024	By-product of drinking water disinfection
Chlorine Residual	ppm	4	4	0.16 - 1.88	0.97	2024	Drinking water disinfectant added for treatment
Lead and Copper Monitoring							
Water Quality Constituent	Units	Regulatory Action	Sample Year	90th Percentile	Number Of Samples Exceeding The Action	Likely Source of Detected Constituent	
Lead	ppb	15	2024	ND	0	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; and erosion of natural deposits	
Copper	ppb	1,300	2024	260.0	0	Internal corrosion of household water plumbing systems; erosion of natural deposits; leaching from wood preservatives	
Pursuant to Title 22 of the California Code of Regulations, Lead and Copper monitoring for the Fontana Water Company system was completed in 2024 with the collection of 50 samples. The next sampling event will commence in September 2027.							
Lead Monitoring for Schools							
Water Quality Constituent	Units	Regulatory Action Level (c)	Sample Year	Range	Average	Number of Schools that Requested Lead Sampling	Likely Source of Detected Constituent
Lead	ppb	15	2018	ND - 12.00	0.34	44	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; and erosion of natural deposits
In 2018, forty-four schools requested lead sampling. Of the forty-four schools sampled, three exceeded the action level of 15 ppb. The three schools were resampled two additional times for confirmation of an exceedance. All confirmation sample results were below the action level, and no further action was required.							

THE UNITED STATES ENVIRONMENTAL PROTECTION AGENCY ("U.S. EPA") AND DIVISION OF DRINKING WATER REQUIRE US TO PROVIDE THE FOLLOWING INFORMATION:

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, landfills, urban stormwater runoff, agricultural application, and septic systems.
- Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. Fontana Water Company is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact Clinical Laboratory of San Bernardino, Inc at 909-825-7693. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>. Fontana Water Company has completed the initial lead service line inventory required by U.S. EPA's Lead and Copper Rule Revisions on October 16, 2024. Fontana Water Company has determined it has no lead or galvanized requiring replacement service lines in its distribution system through a combination of historical record review and field investigation. This includes privately-owned or customer-owned service lines.

Nitrate: Nitrate in drinking water at levels above 10 mg/L is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider.

This Consumer Confidence Report (CCR) reflects changes in drinking water regulatory requirements during 2024. These revisions add the requirements of the federal Revised Total Coliform Rule, effective since April 1, 2016, to the existing state Total Coliform Rule. The revised rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of microbials (i.e., total coliform and *E. coli* bacteria). The U.S. EPA anticipates greater public health protection as the rule requires water systems that are vulnerable to microbial contamination to identify and fix problems. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment to determine if any sanitary defects exist. If found, these must be corrected by the water system. The state Revised Total Coliform Rule became effective July 1, 2021.

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Water Resources Control Board ("State Water Board") prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Additional Water Quality Information

Fontana Water Company completed its surface water source assessments in 2021. Groundwater source assessments were completed in 2024 for new sources added to the system and updated for existing sources every 10 years thereafter. The surface water source is considered vulnerable to contaminants resulting from public recreation in and around the source water, street runoff of oils, and incidental water contamination due to immediate proximity of dwellings to the stream. Groundwater sources are considered vulnerable to discharge from industry, factories, landfills, dry cleaners, automobile repair shops, gas stations, septic systems, known contaminant plumes, illegal dumping, high density housing, and underground storage tanks. Copies of the groundwater and surface water source assessments are available for review at Fontana Water Company's main office, located at 15966 Arrow Route, Fontana CA, 92335. All surface water and groundwater sources are disinfected before the water is distributed to the customers.

In cooperation with the State Water Resources Control Board Division of Drinking Water, Fontana Water Company ("FWC") has developed a Cross Connection control Plan ("CCCP"). FWC's CCCP was developed pursuant to the requirements set forth in the State Water Resources Controls Board's Cross-Connection Control Policy Handbook ("CCCPH") which replaced the State of California Administrative Code Title 17, Sections §7583 through §7605 and applies to all State of California Public Water Systems, as defined in California's Health and Safety Code (CHSC, section 116275(h)). FWC's CCCP ensures the continued distribution of a safe and potable water supply to all domestic water users.

In addition to the constituents listed in this report, Fontana Water Company conducted monitoring for over 100 additional constituents, including PFAS constituents for the upcoming MCL's and the results show none of those constituents detected in the water. Included in this additional monitoring were constituents for which Division of Drinking Water and U.S. EPA have not yet set standards. The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old. For more information about water quality or public participation opportunities, contact: Eric Tarango, Water Quality Superintendent at edtarango@fontanawater.com or at (909) 822-2201, or write to Fontana Water Company, Post Office Box 987, Fontana, California 92334.

Definitions and Footnotes:

MCL = Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

MCLG = Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the USEPA.

MRDL = Maximum Residual Disinfectant Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

MRDLG = Maximum Residual Disinfectant Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health.

ND = None Detected

NS = No Standard

NTU = Nephelometric Turbidity Units

pCi/L = picocuries per Liter

PHG = Public Health Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

units = Units of measure

ppt = parts per trillion. A ppt is equivalent to 1 second in nearly 32,000 years

ppb = parts per billion. A ppb is equivalent to 1 second in nearly 32 years

ppm = parts per million. A ppm is equivalent to 1 second in 11.5 days

TT = Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

µS/cm = microsiemens per centimeter

≤ = less than or equal to

(a) = When 40 or more routine samples are collected per month, no more than 5% of the samples may be total coliform positive.

(b) = Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of water quality. High turbidity can hinder the effectiveness of disinfectants.

(c) = Regulatory Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

(d) = Contaminant with no MCL. Monitoring was completed as part of EPA's Unregulated Contaminant Monitoring Rule 4 (UCMR4) that is completed by public water systems every five years. State Water Resources Control Board, Division of Drinking Water recommends water systems report detected results for up to five years.

This report along with other important information can be found on the company's website at www.fontanawater.com. Please share this information with all the other people who drink this water, especially those who may not have received this public notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.