

## APPENDIX B: eCCR Certification Form (Suggested Format)


### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	San Gabriel Valley Water Company - Fontana
Water System Number:	CA3610041

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 24, 2024 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Eric Tarango	Water Quality Superintendent
Signature: 	Date: June 25, 2024
Phone number: (909) 822-2201	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: <https://www.fontanawater.com/CCR-2023.pdf>
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)

- ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized) [Instagram](#), [Facebook](#).
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://www.fontanawater.com/CCR-2023.pdf>
- ☒ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://www.fontanawater.com/CCR-2023.pdf>
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Electronic notification was provided (by direct mail and social media) to all customer with a
direct link to Fontana Water Company's 2023 CCR. Fontana Water Company hand delivered
its 2023 CCR to customers that did not receive a bill (i.e. single-billed addresses serving
several persons, such as apartments, businesses, and schools).

*This form is provided as a convenience and may be used to meet the certification  
requirement of  
section 64483(c) of the California Code of Regulations.*

**FONTANA WATER COMPANY**  
**-CONSUMER CONFIDENCE REPORT-**  
**-YEAR 2023-**

This report contains important information about your drinking water.  
If necessary, speak to someone who understands it for translation.  
*Este informe contiene información muy importante sobre su agua potable.*  
*Si necesario, hable con alguien que lo entienda para que se lo traduzcan.*

The sources of water provided to Fontana Water Company's customers in 2023 was approximately 53% groundwater, 23% local surface water, and 24% water from the State Water Project. Groundwater is produced from the Chino Basin, Rialto Basin, and Lytle Basin. Local surface water from Lytle Creek and imported surface water from the State Water Project are treated at Fontana Water Company's Summit Water Treatment Plant.

All water samples are collected by state-certified employees of the water company. Samples are analyzed by state-certified independent laboratories and the results are forwarded to the State Water Resources Control Board, Division of Drinking Water. The following report provides detailed information about the quality of the water delivered to customers. The water supplied by Fontana Water Company complies with all state and federal safe drinking water standards and regulations.

**DETECTED WATER QUALITY CONSTITUENTS - GROUNDWATER**

Primary Standards							
Microbiological	Units	PHG (MCLG)	TT	Highest Percentage of Positive Samples Collected		Sample Year	Likely Source of Detected Constituent
Total Coliform Bacteria	%	(0)	5% (a)	0.52%		2023	Naturally present in the environment
Fecal Coliform and E.coli	%	0	0	0.00%		2023	Human and animal fecal waste
Radiological							
Water Quality Constituent	Units	PHG (MCLG)	MCL	Range	Average	Sample Year	Likely Source of Detected Constituent
Gross Alpha	pCi/L	(0)	15	ND - 7.30	0.92	2021-2023	Erosion of natural deposits
Inorganics							
Arsenic	ppb	0.004	10	ND - 2.00	0.09	2023	Erosion of natural deposits; runoff from orchards, glass and electronics production wastes
Fluoride	ppm	1	2	ND - 0.39	0.19	2023	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
Nitrate (as Nitrogen)	ppm	10	10	ND - 6.70	4.09	2023	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Perchlorate	ppb	1	6	ND - 3.70	0.11	2023	Perchlorate is an inorganic chemical used in solid rocket propellant, fireworks, explosives, flares, matches, and a variety of industries. It usually gets into drinking water as a result of environmental contamination from historic aerospace or other industrial operations that used or use, store, or dispose of perchlorate and its salts.
Organics							
Dichloromethane	ppb	4	5	ND - 0.69	0.03	2023	Discharge from pharmaceutical and chemical factories; insecticide
Secondary Standards (Aesthetic Standards)							
Aluminum	ppb	NS	200	ND - 200.00	9.61	2023	Erosion of natural deposits; residual from some surface water treatment processes
Chloride	ppm	NS	500	4.50 - 33.00	16.70	2023	Runoff and leaching from natural deposits; seawater influence
Color	units	NS	15	ND - 5.00	0.03	2023	Naturally-occurring organic materials
Copper	ppb	NS	1000	ND - 60.00	2.73	2023	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Iron	ppb	NS	300	ND - 1100.00	53.04	2023	Leaching from natural deposits; industrial wastes
Manganese	ppb	NS	50	ND - 28.00	3.26	2023	Leaching from natural deposits
Odor-Threshold	units	NS	3	ND - 2.00	0.96	2023	Naturally-occurring organic materials
Specific Conductance	µmho/cm	NS	1,600	280.00 - 420.00	371.36	2023	Substances that form ions when in water; seawater influence
Sulfate	ppm	NS	500	12.00 - 31.00	22.58	2023	Runoff and leaching from natural deposits; industrial wastes
Total Dissolved Solids	ppm	NS	1,000	170.00 - 260.00	221.36	2023	Runoff and leaching from natural deposits
Turbidity (b)	NTU	NS	5	ND - 9.30	0.51	2023	Soil runoff
Additional Constituents (Unregulated)							
Alkalinity (CaCO3)	ppm	NS	NS	96.00 - 170.00	142.09	2023	Unknown
Boron	ppb	NS	NS	ND - 150.00	6.82	2023	Unknown
Bromodichloromethane	ppb	NS	NS	ND - 17.00	5.75	2023	Unknown
Bromoform	ppb	NS	NS	ND - 2.70	0.48	2023	Unknown
Calcium	ppm	NS	NS	34.80 - 60.50	46.62	2023	Unknown
Chloroform	ppb	NS	NS	ND - 24.00	8.15	2023	Unknown
Dibromochloromethane	ppb	NS	NS	ND - 11.00	3.55	2023	Unknown
Dichlorodifluoromethane [Freon 12]	ppb	NS	NS	ND - 0.55	0.01	2023	Unknown
Hardness (CaCO3)	ppm	NS	NS	113.00 - 179.00	147.55	2023	Runoff and leaching from natural deposits
Hexavalent Chromium	ppb	0.02	NS	ND - 3.30	0.68	2023	Discharge from electroplating factories,leather tanneries,wood preservation chemical synthesis, refractory production, and textile manufacturing facilities;erosion of natural deposits
Magnesium	ppm	NS	NS	4.78 - 9.40	7.56	2023	Unknown
pH	units	NS	NS	7.53 - 8.16	7.87	2023	Unknown
Potassium	ppm	NS	NS	1.60 - 2.90	2.24	2023	Unknown
Sodium	ppm	NS	NS	ND - 32.00	17.55	2023	Runoff and leaching from natural deposits
Total Organic Carbon	ppm	NS	NS	0.37 - 1.30	0.76	2023	Runoff and leaching from natural deposits
1-Butanol (d)	ppb	NS	NS	ND - 180.00	20.00	2020	Unknown

**DETECTED WATER QUALITY CONSTITUENTS - SURFACE WATER**

Clarity							
Water Quality Constituent	Units	MCL	PHG (MCLG)	Level Found	Sample Year	Likely Source of Detected Constituent	
Turbidity (b) Conventional Filtration	NTU	TT = 1.0 NTU	NS	0.22	2023	Soil runoff	
		TT = 95% of Samples ≤0.3	NS	100% of samples≤0.3			
Turbidity (b) D.E. Filtration	NTU	TT = 1.0 NTU	NS	0.35	2023	Soil runoff	
		TT = 95% of Samples ≤0.5	NS	100% of samples≤0.5			
Primary Standards							
Microbiological	Units	PHG (MCLG)	TT	Highest Percentage of Positive Samples Collected	Sample Year	Likely Source of Detected Constituent	
Total Coliform Bacteria	%	(0)	5% (a)	0.00%	2023	Naturally present in the environment	
Fecal Coliform and E.coli	%	0	0	0.00%	2023	Human and animal fecal waste	
Inorganics							
Fluoride	ppm	1	2	0.15 - 0.29	0.22	2023	Erosion of natural deposits;discharge from fertilize and aluminum factories
Nitrate (as Nitrogen)	ppm	10	10	ND - 0.40	0.20	2023	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Secondary Standards (Aesthetic Standards)							
Aluminum	ppb	NS	200	40.00 -120.00	40.00	2023	Erosion of natural deposits; residual from some surface water treatment processes
Chloride	ppm	NS	500	4.60 - 15.00	9.80	2023	Runoff and leaching from natural deposits; seawater influence
Odor-Threshold	units	NS	3	1.00 - 1.00	1.00	2023	Naturally-occurring organic materials
Specific Conductance	µmho/cm	NS	1,600	270.00 - 320.00	295.00	2023	Substances that form ions when in water; seawater influence
Sulfate	ppm	NS	500	18.00 - 19.00	18.50	2023	Runoff and leaching from natural deposits; industrial wastes
Total Dissolved Solids	ppm	NS	1,000	160.00 - 160.00	160.00	2023	Runoff and leaching from natural deposits
Additional Constituents (Unregulated)							
Alkalinity (CaCO3)	ppm	NS	NS	54.00 - 150.00	117.71	2023	Unknown
Bromodichloromethane	ppb	NS	NS	0.24 - 16.00	7.42	2023	Unknown
Bromoform	ppb	NS	NS	0.63 - 2.20	0.60	2023	Unknown
Calcium	ppm	NS	NS	34.60 - 42.70	38.65	2023	Unknown
Chloroform	ppb	NS	NS	ND - 34.00	15.88	2023	Unknown
Dibromochloromethane	ppb	NS	NS	ND - 11.00	3.72	2023	Unknown
Hardness (CaCO3)	ppm	NS	NS	110.00 - 133.00	121.50	2023	Unknown
Magnesium	ppm	NS	NS	5.82 - 6.39	6.11	2023	Unknown
pH	units	NS	NS	7.85 - 8.09	7.98	2023	Unknown
Potassium	ppm	NS	NS	1.90 - 2.00	1.95	2023	Unknown
Sodium	ppm	NS	NS	7.20 - 11.00	9.10	2023	Runoff and leaching from natural deposits
Total Organic Carbon	ppm	NS	NS	0.34 - 2.60	1.26	2023	Runoff and leaching from natural deposits

**DETECTED WATER QUALITY CONSTITUENTS - SYSTEM WIDE**

Disinfectant / Disinfection By-Product							
Water Quality Constituent	Units	PHG (MCLG) [MRDLG]	MCL [MRDL]	Range	Average	Sample Year	Likely Source of Detected Constituent
Total Trihalomethanes	ppb	NS	80	ND - 45.00	29.00	2023	By-product of drinking water disinfection
Haloacetic Acids	ppb	NS	60	ND - 12.00	7.00	2023	By-product of drinking water disinfection
Chlorine Residual	ppm	4	4	0.10 - 1.37	0.83	2023	Drinking water disinfectant added for treatment

**Lead and Copper Monitoring**

Water Quality Constituent	Units	Regulatory Action Level (c)	Sample Year	90th Percentile	Number Of Samples Exceeding The Action Level	Likely Source of Detected Constituent
Lead	ppb	15	2021	ND	0	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; and erosion of natural deposits
Copper	ppb	1,300	2021	240.0	0	Internal corrosion of household water plumbing systems; erosion of natural deposits; leaching from wood preservatives

Pursuant to Title 22 of the California Code of Regulations, Lead and Copper monitoring for the Fontana Water Company system was completed in 2021 with the collection of 50 samples. The next sampling event will commence in September 2024.

**Lead Monitoring for Schools**

Water Quality Constituent	Units	Regulatory Action Level (c)	Sample Year	Range	Average	Number of Schools that Requested Lead Sampling	Likely Source of Detected Constituent
Lead	ppb	15	2018	ND - 12.00	0.34	44	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; and erosion of natural deposits

In 2018, forty-four schools requested lead sampling. Of the forty-four schools sampled, three exceeded the action level of 15 ppb. The three schools were resampled two additional times for confirmation of an exceedance. All confirmation sample results were below the action level, and no further action was required.

**THE UNITED STATES ENVIRONMENTAL PROTECTION AGENCY ("USEPA") AND DIVISION OF DRINKING WATER REQUIRE US TO PROVIDE THE FOLLOWING INFORMATION:**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, landfills, urban stormwater runoff, agricultural application, and septic systems.
- Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

**Lead:** If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Fontana Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/lead>.

**Nitrate:** Nitrate in drinking water at levels above 10 mg/L is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider.

This Consumer Confidence Report (CCR) reflects changes in drinking water regulatory requirements during 2023. These revisions add the requirements of the federal Revised Total Coliform Rule, effective since April 1, 2016, to the existing state Total Coliform Rule. The revised rule maintains the purpose to protect public health by ensuring the integrity of the drinking water distribution system and monitoring for the presence of microbials (i.e., total coliform and *E. coli* bacteria). The U.S. EPA anticipates greater public health protection as the rule requires water systems that are vulnerable to microbial contamination to identify and fix problems. Water systems that exceed a specified frequency of total coliform occurrences are required to conduct an assessment to determine if any sanitary defects exist. If found, these must be corrected by the water system. The state Revised Total Coliform Rule became effective July 1, 2021.

In order to ensure that tap water is safe to drink, the USEPA and the State Water Resources Control Board ("State Water Board") prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

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**Additional Water Quality Information**

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Fontana Water Company completed groundwater and surface water source assessments in 2021. Assessments were completed in 2023 for new sources added to the system. The surface water source is considered vulnerable to contaminants resulting from public recreation in and around the source water, street runoff of oils, and incidental water contamination due to immediate proximity of dwellings to the stream. Groundwater sources are considered vulnerable to discharge from industry, factories, landfills, dry cleaners, automobile repair shops, gas stations, septic systems, known contaminant plumes, illegal dumping, high density housing, and underground storage tanks. Copies of the groundwater and surface water source assessments are available for review at Fontana Water Company's main office. All surface water and groundwater sources are disinfected before the water is distributed to the customers.

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In addition to the constituents listed in this report, Fontana Water Company conducted monitoring for over 100 additional constituents and the results show none of those constituents detected in the water. Included in this additional monitoring were constituents for which Division of Drinking Water and USEPA have not yet set standards. The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old. For more information about water quality or public participation opportunities, contact: Eric Tarango, Water Quality Superintendent at [edtarango@fontanawater.com](mailto:edtarango@fontanawater.com) or at (909) 822-2201, or write to Fontana Water Company, Post Office Box 987, Fontana, California 92334.

### **Definitions and Footnotes:**

MCL = Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

MCLG = Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the USEPA.

MRDL = Maximum Residual Disinfectant Level: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary to control microbial contaminants.

MRDLG = Maximum Residual Disinfectant Level Goal: The level of a drinking water disinfectant below which there is no known or expected risk to health.

O/S = Out of Service

ND = None Detected

NS = No Standard

NTU = Nephelometric Turbidity Units

pCi/L = picocuries per Liter

PHG = Public Health Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

PDWS = Primary Drinking Water Standard: MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

units = Units of measure

ppt = parts per trillion. A ppt is equivalent to 1 second in nearly 32,000 years

ppb = parts per billion. A ppb is equivalent to 1 second in nearly 32 years

ppm = parts per million. A ppm is equivalent to 1 second in 11.5 days

TT = Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.

µmho/cm = micromhos per centimeter

≤ = less than or equal to

(a) = When 40 or more routine samples are collected per month, no more than 5% of the samples may be total coliform positive.

(b) = Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of water quality. High turbidity can hinder the effectiveness of disinfectants.

(c) = Regulatory Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

(d) = Contaminant with no MCL. Monitoring was completed as part of EPA's Unregulated Contaminant Monitoring Rule 4 (UCMR4) that is completed by public water systems every five years. State Water Resources Control Board, Division of Drinking Water recommends water systems report detected results for up to five years.

This report along with other important information can be found on the company's website at [www.fontanawater.com](http://www.fontanawater.com). Please share this information with all the other people who drink this water, especially those who may not have received this public notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.

# 2023 ANNUAL WATER QUALITY CONSUMER CONFIDENCE REPORT

Your 2023 Annual Water Quality Consumer Confidence Report is now available. To view your report, please go to:



<https://www.fontanawater.com/CCR-2023.pdf>

This report contains information about your drinking water. For a translation of this report, to speak to someone regarding this report, or to request a paper copy of the report be mailed to you, please call (909) 822-2201.

Este informe contiene informacion importante de su agua potable. Para la traduccion de su informe, hable con alguien con respecto de este asunto o solicite una copia del informe que se le enviara por correo, llame al (909) 822-2201.



Connect With Us!







## MAKING WATER CONSERVATION A WAY OF LIFE

California depends on winter rain and snow for its water supply. Snow melts in spring and summer, replenishing rivers and reservoirs. However, the climate is changing, leading to more frequent droughts and inconsistent water supplies. To adapt, new regulations will require efficient water management. "Making Water Conservation a California Way of Life," sets usage standards to help communities reduce their water use. Utilities are leading efforts to promote efficiency and empower customers to conserve water.

For an overview of Making Water Conservation a California Way of Life and lots of ideas for making it happen, go to [www.saveourwater.com](http://www.saveourwater.com).

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First Class Mail  
Presorted  
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Mailed from  
Zip Code  
92899  
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