

APPENDIX B: eCCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

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|----------------------|---------------------------------|
| Water System Name: | San Gabriel Valley WC - Fontana |
| Water System Number: | CA3610041 |

The water system named above hereby certifies that its Consumer Confidence Report was distributed on _____ June 30, 2021 _____ (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

| | |
|--|------------------------------|
| Name: Eric Tarango | Water Quality Superintendent |
| Signature:  | Date: July 1, 2021 |
| Phone number: (909) 822-2201 | blank |

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: <https://www.fontanawater.com/FWC-2020-CCR-Final.pdf>
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://www.fontanawater.com/FWC-2020-CCR-Final.pdf>
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://www.fontanawater.com/FWC-2020-CCR-Final.pdf>
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

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| Electronic notification was provided (by mail) to all customer with a direct link to Fontana Water |
| Company's 2020 CCR. Fontana Water Company hand delivered its 2020 CCR to customers |
| that did not receive a bill (i.e. single-billed addresses serving several persons, such as |
| apartments, businesses, and schools). |
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This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



15966 Arrow Route • Fontana, Ca 92335

Customer Service Hours: Monday -Friday
8:00 AM - 5:00 PM
Phone Number/Email: 1-909-822-2201
customerservice@fontanawater.com

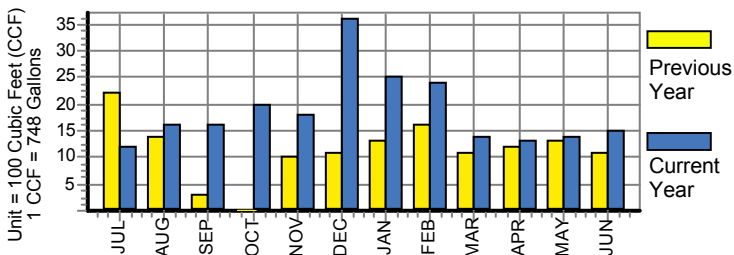
Special Message

CALIFORNIA IS IN A SEVERE DROUGHT PLEASE CONSERVE WATER GO TO:
WWW.BEWATERWISE.COM OR WWW.SAVEOURH2O.ORG FOR HELPFUL
CONSERVATION TIPS.

Service Information

| Meter Number | Reading Dates | | Meter Reading | | Usage |
|--------------|---------------|------------|---------------|---------|-------|
| | From | To | Previous | Present | |
| 36014850 | 05/18/2021 | 06/16/2021 | 1263 | 1278 | 15 |

Compare Your Monthly Water



| BILLING PERIOD | BILLING DAYS | TOTAL USAGE IN CCF | AVG DAILY USAGE IN CCF |
|-------------------------|--------------|--------------------|------------------------|
| 05/18/2020 - 06/16/2020 | 29 | 11 | .4 |
| 05/18/2021 - 06/16/2021 | 29 | 15 | .5 |

Account Information

Customer Name: 2017-2 IH BORROWER LP
 Account Number: 3-5-207-7545-0-5
 Service Address: 15820 RAINBOW
 Customer Class: RESIDENTIAL
 Connection No.: F43641
 Rate Schedule: FO-1C
 Meter Size: 5/8 INCH
 Date of Presentation (Date of Bill): 06/17/2021
DUE DATE: 07/06/2021

Current Charges

SERVICE CHARGE \$18.710
 QUANTITY CHARGES
 Tier 1 14 CCF @ \$4.214 \$59.000
 Tier 2 1 CCF @ \$4.708 \$4.708
 PUC SURCHARGE \$.014300% \$1.179
 This bill includes \$.238900 per ccf to support the CARW program.
TOTAL CURRENT WATER CHARGES \$83.60

Amount Now Due

Previous Balance \$78.82
 06/02/2021 Payment, Thank you \$-78.82
TOTAL CURRENT WATER CHARGES \$83.60

TOTAL AMOUNT NOW DUE \$83.60

PLEASE HELP CONSERVE WATER Please see other side for addresses of Company offices and payment methods. Form No 3

Please return this portion along with your payment.



FONTANA WATER COMPANY
 PO Box 5970 • El Monte, CA 91734-1970

Customer Service Hours: Monday -Friday
8:00 AM - 5:00 PM
Phone Number: 1-909-822-2201
customerservice@fontanawater.com

Account Number: 3-5-207-7545-0-5
 Service Address: 15820 RAINBOW
 Date of Presentation (Date of Bill): 06/17/2021
DUE DATE: 07/06/2021

THIS BILL IS NOW DUE AND PAYABLE

\$83.60
 Amount Now Due

Amount Enclosed

GAB0617A 46 1 MB 0.450
 7000000101 00.0002.0033 46/1



2017-2 IH BORROWER LP
 PO BOX 4698
 LOGAN UT 84323-4698



FONTANA WATER COMPANY
 PO BOX 5970
 EL MONTE, CA 91734-1970

Your 2020 Consumer Confidence Report will be available on July 1, 2021. To view your report, please go to:

<https://www.fontanawater.com/FWC-2020-CCR-FINAL.pdf>

This report contains important information about your drinking water. For a translation of this report, speak to someone regarding this report or to request a paper copy of the report to be mailed to you, please call (909)822-2201.

Este informe contiene informacion importante de su agua potable. Para la traduccion de su informe, hable con alguien con respecto de este asunto o solicite una copia del informe que se le enviara por correo, llame al (909)822-2201.