

2022 Annual **Drinking** Water **Quality Report**

(Consumer Confidence Report)



RATED

Este informe contiene información muy importante acerca del Agua Potable. Tradúzcalo o hable con alguien que lo entienda bien.

CITY COUNCIL AND ELECTED OFFICIALS

Deborah Robertson, Mayor Andy Carrizales, Mayor Pro Tem Rafael Trujillo, Councilmember Ed Scott, Councilmember Joe Baca Sr., Councilmember Edward Carrillo, City Treasurer Barbara McGee, City Clerk

UTILITIES COMMISSION

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CITY EXECUTIVE STAFF

Arron Brown, Acting City Manager Thomas Crowley, P.E., Utilities Manager



Annual Drinking Water Report

The purpose of this report is to provide information about the quality of the water delivered to customers this past year of 2022. This report is mandated by the United States Environmental Protection Agency (USEPA) and we believe it is your right to know where your water comes from and what it contains. We are happy to report that we have consistently delivered water that has met or exceeded the standards set by State and Federal Law. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline 1(800) 426-4791. For information regarding this Consumer Confidence Report please contact David Terry, Project Manager —Veolia. (909) 820-0400.

About Rialto Water Services

The City of Rialto and Rialto Utility Authority (RUA), in partnership with Rialto Water Services (RWS) formed a publicprivate partnership to execute a 30 year water and wastewater concession. RWS is a partnership between Table Rock Capital and the Union Labor Life Insurance Company (Ullico). RWS contracts with Veolia North America to operate the water and wastewater systems.

Under the Concession Agreement, the City retains full ownership of the water and wastewater systems, retains all water rights and supply, and possesses the rate-setting authority associated with the facilities. RWS provides financial backing, oversight and concession services while Veolia delivers all water and wastewater services, including billing and customer service, and oversees a \$41 million capital improvement program to upgrade aging facilities.

OUR MISSION:

Rialto Water Services, operated by Veolia, is committed to the long-term performance, safety, customer and community satisfaction, and lasting cost and energy efficiencies of Rialto's water and wastewater systems, on behalf of the City's residents.

Customer Service: (909) 820-2546 Emergency After Hours: (909) 820-0400 On the Web: www.rialtowater.com EPA Safe Drinking Water Hotline: (800) 426-4791

FACTS ABOUT OUR WATER SYSTEM

- In 2022, 75% of our total potable drinking water was sourced from our ground water basins, 16% from the Baseline Feeder (BLF) and 9% was surface water.
- Number of Water Service Connections = 11,996
- Miles of Water Main = 186.5
- Number of Producing Wells = 6
- Total Reservoir Capacity = 28 million gallons
- Maximum Daily Production = 13.291 million gallons
- Minimum Daily Production = 2.281 million gallons
- Average Daily Production = 7.896 million gallons
- Total Annual Production = 2.882 billion gallons

What is surface water?

It is any water that travels or is stored on top of the ground. This would be the water that is in rivers, lakes, streams, oceans--even though we can't drink salt water. Sometimes surface water sinks into the ground and becomes ground water. Surface water is treated before it becomes drinking water.

What is ground water?

Any water that is under ground is ground water. In the water cycle, some of the precipitation sinks into the ground and goes into watersheds, aquifers and springs. Ground water flows through layers of sand, clay, rock, and gravel which cleans the water. Ground water stays cleaner than water on the surface and does not need as much treatment as surface water.



Perchlorate Information

Rialto has a zero tolerance policy regarding water that contains detectable levels of perchlorate. We currently have wellhead treatment on two of our wells for the removal of perchlorate. This wellhead treatment removes the perchlorate to a non-detection level. The other wells affected by perchlorate contamination have been out of service and have not been used since the detection occurred. These responses, especially the installation of ion exchange water treatment systems, have produced a measure of success that has allowed the City to reliably deliver potable water to all of its customers.

The City of Rialto urges all of its residents to continue conserving water and to look for new ways to reduce the demand in our system. The City of Rialto continues to work with those responsible for the contamination to remediate perchlorate contamination in the water supply.

Contaminants That May be Present in Source Water:

<u>Microbial contaminants</u>, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

<u>Pesticides and herbicides</u>, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.

<u>Organic chemical contaminants</u>, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can, also, come from gas stations, urban stormwater runoff, and septic systems.

<u>Radioactive contaminants</u> can naturally occur or be the result of oil and gas production and mining activities.

Contaminants Expected in Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPS's Safe Drinking Water Hotline (1-800-426-4791).

People Most Vulnerable To

Contaminants

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunecompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Contaminant Information

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Rialto is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at hhtp://www.epa.gov/lead.

CITY OF RIALTO WATER QUALITY RESULTS FOR 2022 The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

		PRI	MARY S	TANDARI	DS - MAN	DATORY	HEALTH -F	RELATED	STANDARDS
						Water	Source		
Parameter Sample Date	Units	MCL	PHG (MCLG)	Range Average	City of Rialto	West Valley Water District (WVWD)	San Bernardino Valley Municipal Water District (BLF)	City of San Bernardino Encanto via BLF	Major Sources in Drinking Water
MICROBIOLOGIC	AL CONTA	MINANTS							
Total Coliform Bacteria (Total Coliform Rule) 2022	Present/ Absent (P/A)	Presence of Coliform Bacteria in 5% of Monthly Samples	(0)	0-6	1	1	0	N/A	Naturally present in the environment
Fecal Coliform and E. Coli (Total Coliform Rule) 2022	Present/ Absent (P/A)	Presence of Total Coliform or E. Coli in a repeat sample	(0)	0	0	0	0	N/A	Human and animal feces
RADIOACTIVE C	ONTAMINA	NTS				1	•	1	
Gross Alpha	(pCi/L)	15	(0)	Range	2.14-3.71	ND-3.9	ND-4.6	N/A	Erosion of natural deposits
2020	u /			Average	3.46	3.1	3.2		•
Uranium 2017	(pCi/L)	20	0.43	Range	1.45-4.56	NR	1.8-3.2	N/A	Erosion of natural deposits
Combined				Average	2.46	17	2.5		
Radium 226/228	(pCi/L)	5	(0)	Range Average	ND-0.145 0.072	0.60-1.8 1.3	NR 2.4	N/A	Erosion of natural deposits
2017 INORGANICCO	νταμινάν	TS		Average	0.072	1.0	2.1		
Arsenic				Range	ND-3.1	0.70-3.9	ND-2.9		Erosion of natural deposits; runoff from
2020	µg/L	10	0.004	Average	0.52	1.96	ND	N/A	orchards; glass and electronics production wastes
Barium	mg/l	1	2	Range	ND-0.05	0.021-0.03	0.06-0.063	N/A	Discharges of oil drilling wastes and from metal
2020	mg/L	1	2	Average	0.021	0.026	0.062	IN/A	refineries; erosion of natural deposits
Fluoride	mg/l	2	1	Range	0.20-0.26	0.15-0.40	0.38-1.1	N/A	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer
2020	mg/L	2		Average	0.23	0.28	0.56	IN/A	and aluminum factories
Hexavalent Chromium	µg/L	N/A	0.02	Range	*	ND	ND	N/A	Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing
2013				Average	*	ND	ND		facilities; erosion of natural deposits.
Chromium		50	(100)	Range	ND-3.0	*	*	N/A	Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis,
(Total) 2020	µg/L	50	(100)	Average	1.05	*	*	IN/A	refractory production, and textile manufacturing facilities; erosion of natural deposits.
Nitrate (as N)	mg/L	10	10	Range	1.3-3.4	0.19-0.51	3.0-5.1	N/A	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natura
2022				Average	2.9	0.33	3.7		deposits.
Perchlorate 2022	µg/L	6	1	Range	ND	ND	NR	N/A	Perchlorate is an organic chemical used in solid rocke propellant, fireworks, explosives, flares, matches, and a variety of industries. It usually gets into drinking water as a result of environmental contamination
3022				Average	ND	ND	ND		from historic aerospace or other industrial operations that used or use, store, or dispose of perchlorate and its salts.
Selenium	mg/L	50	30	Range	ND	ND-0.0012	ND	N/A	Discharge from petroleum, glass, and metal refineries; erosion of natural deposits; discharge from mines and chemical
2020				Average	ND	0.0012	ND		manufacturers; runoff from livestock lots (feed additive)

SYNTHETIC ORGANIC CONTAMINANTS INCLUDING PESTICIDES AND HERBICIDES

(TCP) µg/L 0.005 0.0007 Average ND ND N/A factories	Т	1,2,3- richloropropane		0.005	0.0007	Range	ND				Discharge from metal degreasing sites and other
		(TCP)	µg/L	0.005	0.0007	Average	ND	ND	ND	N/A	.

VOLATILE ORGANIC CONTAMINANTS

VOLATILE ORGA									
Tetrachloroethylene (PCE)	µg/L	5	0.06	Range	*	*	0.69-0.82	N/A	Discharge from factories, dry cleaners, and auto
2021	µg/L	5	0.00	Average	*	*	0.73	11/7	shops (metal degreaser)
Trichloroethylene (TCE)	µg/L	5	1.7	Range	ND-0.72	ND	ND	N/A	Discharge from metal degreasing sites and other
2013	µ9/⊏	Ū	1.7	Average	.36	ND	ND	14/7 (factories
Perfluorooctane sulfonic Acid		~ -	N 1/2	Range	ND	*	*		Perfluorooctanesulfonic acid exposures resulted
(PFOS) 2022	ng/L	6.5	N/A	Average	ND	*	*	N/A	in immune suppression and cancer in laboratory animals.
Perfluorooct- anoic Acid				Range	5.4-5.7	*	*		Perfluorooctanoic acid exposures resulted in
(PFOA) 2022	ng/L	5.1	N/A	Average	5.6	*	*	N/A	increased liver weight and cancer in laboratory animals.

			SECO	NDARY S	TANDARD	5 - AESTHE	TIC STANDA	RDS	
Parameter						Water	Source		
Sample Date	Units	MCL	PHG (MCLG)	Range Average	City of Rialto	West Valley Water District (WVWD)	San Bernardino Valley Municipal Water District (BLF)	City of San Bernardino Encanto via BLF	Major Sources in Drinking Water
NORGANIC CONTAMI	NANTS								
Aluminum				Range	ND	ND-0.57	ND		Erosion of natural deposits; residua
2020	µg/L	200	0.6	Average	ND	0.066	ND	N/A	from some surface water treatmen processes
Chloride	~~~~/l	500	N/A	Range	3.9-7.8	1.5-56	9.4-18	N/A	Run off/leaching from natural
2020	mg/L	500	IN/A	Average	5.62	22.5	12	IN/A	deposits; seawater influence
Foaming Agents				Range	ND	ND	ND		Municipal and industrial waste
(MBAS) 2020	µg/L	500	N/A	Average	ND	ND	ND		discharges
Manganese	mg/L	50	N/A	Range	ND	ND-1.8	0.0020-0.0081	N/A	Leaching from natural deposits
2020	mg/∟	50	IN/A	Average	ND	0.03594	0.0057	IN/A	Leaching normatural deposits
Odor Threshold 2020	TON	3	N/A	Range Average	ND ND	1-2 1	1 1	N/A	Naturally-occurring organic materia
Specific Conductance 2020	µS/cm	1,600	N/A	Range Average	310-480 365	330-520 434	480-540 520	N/A	Substances that form ions when ir water; seawater influence
Sulfate 2020	mg/L	500	N/A	Range Average	14-52 22	22-43 33	36-53 48	N/A	Run off/leaching from natural deposits; industrial wastes
Total Dissolved				Range	160-320	170-250	270-370		Run off/leaching from natural
Solids (TDS) 2022	mg/L	1,000	N/A	Average	211	222	319	N/A	deposits
Turbidity	L La lla		N1/A	Range	ND-1.2	ND-2.0	ND-0.36	N1/A	O all mus aff
2021	Units	5	N/A	Average	0.1	0.2	0.21	N/A	Soil runoff
NREGULATED Conta	minants wit	th no MCLs							HEALTH EFFECTS
Boron 2013	mg/L	N/A	NL=1	Range	*	0-0.082%	*	N/A	The babies of some pregnant women who drink water containing boron in excess of the notification level may hav an increased risk of developmental effects, based on studies in laboratory
				Average	*	0.028	*		animals
Vanadium 2013	ug/L	N/A	NL=50	Range	*	ND-6.0	3.8-4.4	N/A	The babies of some pregnant women who drink water containin vanadium in excess of the notification level may have an increased risk of developmental
				Average	*	4.3	4.1		effects, based on studies in laboratory animals

OTHER PARAMETER S

Alkalinity	mg/L	N/A	N/A	Range	130-180	97-200	170-200	N/A	Naturally-occurring.
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2020				Average	150	148	190			
Bicarbonate	mg/l	N/A	N/A	Range	130-180	*	*	N/A	Pipphomioal role in DH buffering	
2020	mg/L	IN/A	IN/A	Average	150	*	*	IN/A	Biochemical role in PH buffering.	
Calcium	ma/l	N/A	N/A	Range	40-72	31-78	60-78	N/A	Erosion of salt deposits in soil and	
2020	mg/L	IN/A	IN/A	Average	52	52	72	IN/A	rock.	
Hardness	mg/L	N/A	N/A	Range	120-220	97-170	190-250	N/A	Minerals dissolved from soil and	
2020	ing/∟	IN/A	IN/A	Average	158	134	230	IN//A	rock.	
Magnesium	mg/L	N/A	N/A	Range	5.2-11	4.1-13	11-14	N/A	Erosion of soil and rock.	
2020	ing/∟	IN/A	IN/A	Average	6.9	7.8	13	IN//A		
pН	pH Units	N/A	N/A	Range	7.8-8.2	7.3-8.1	7.5-7.8	N/A	Characteristics of water.	
2020	prionits	IN/A	N/A	Average	8.0	7.8	7.6	IN/ <i>F</i> A	Characteristics of water.	
Potassium	mg/L	N/A	N/A	Range	1.7-3.2	1.9-3.5	*	N/A	Erosion of salt deposits in soil and	
2017	iiig/L	11/7	19/5	Average	2.1	2.4	*	N/A	rock.	
Sodium	mg/L	N/A	N/A	Range	11-26	7.9-52	15-30	N/A	Erosion of salt deposits in soil and	
2020	iiig/L	11/7		Average	14	30	20	11/7	rock.	

UNREGULATED CONTAMINANT MONITORING¹ FOURTH UNREGULATED CONTAMINANT MONITORING RULE (UCMR4)

Haloacetic Acids 2020	ug/L	60	N/A	Range	ND- 1.7	ND-33	*	N/A	Byproduct of drinking water disinfection.
2020				Average Range	0.77 ND- 2.2	9 ND-30	*		Unregulated contaminant monitoring helps U.S. EPA and
HAA6Br ² 2020	ug/L	N/A	N/A	Average	2.46	12	*	N/A	the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.
HAA9 ³				Range	ND- 2.2	ND-53	*		Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources
2020	ug/L	N/A	N/A	Average	0.77	18	*	N/A	Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.
Manganese	ug/L	50	N/A	Range	ND-70	ND-1.8	1.6-6.9	N/A	Leaching from natural deposits.
2020	ug/L	0	11/1	Average	9.5	1.0	4.3		Leadning nom natural deposits.

DISINFECTION BYPRODUCTS, DISINFECTANT RESIDUALS, AND DISINFECTION BYPRODUCTS PRECURSORS

			PHG (MCLG)			Wa	ater Source				
Parameter	Units	MCL		Range Average	City of Rialto	West Valley Water District (WVWD)	San Bernardino Valley Municipal Water District (BLF)	City of San Bernardino Encanto via BLF	Major Sources in Drinking Water		
Total Trihalomethanes (TTHMs)	µg/L	LRAA=80	N/A	Range	ND-4	ND-7.2	ND-1.6	*	Byproduct of drinking water disinfection		
2022	10			Average	.94	4.0	1.0		disinfection		
Haloacetic Acids	µg/L	LRAA=60	LRAA=60 N/A		Range	ND	ND	ND	*	Byproduct of drinking water disinfection Byproduct of drinking water	
2022	10			Average	ND	ND	ND				
Chlorine	ma/l	MRDL=4.0	MRDL=4.0	Range	0.7-2.10	0.71-1.53	0.71-1.53	*			
2022	mal		(asCl2)	Average	1.03	1.10	1.10		disinfection		

CITY OF RIALTO LEAD AND COPPER

CITT OF RIALIO LEAD A	ND COFFEI	1							
Lead	µg/L	15	0.2	# of Lead	30	ND	*	*	Internal corrosion of household plumbing
2021	P-5/ -			Sampling		ND	*		system
Lead - School Testing 2019	µg/L	15	0.2	# of Schools Lead Sampling	8	ND-12	*	*	Internal corrosion of household plumbing system
Copper	mg/L	1.3	0.3	# of Copper	30	90 th %	*	*	Internal corrosion of household plumbing
2021	ing/∟	1.5	0.5	Sampling	50	0.13	*		system
WVWD LEAD AND COPPI	ER			1					
Lead	µg/L	15	0.2	# of Lead	30	ND	*	*	Internal corrosion of household plumbing
2021	P-3/ -			Sampling		ND	*		system
Lead - School Testing 2019	µg/L	15	0.2	# of Schools Lead Sampling	1	ND	*	*	Internal corrosion of household plumbing system
Copper	mg/L	1.3	0.3	# of Copper	30	90 th %	*	*	Internal corrosion of household plumbing
2021		1.0	0.0	Sampling	00	0.17	*		system

* Constituent not sampled for in 2021

Terms Used in This Report

Maximum Contaminant Level (MCL):

MCL is the highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG):

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

Public Health Goal (PHG):

The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL):

The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.

Maximum Residual Disinfectant Level Goal (MRDLG):

The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.

Primary Drinking Water Standards (PDWS):

MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS):

MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT):

A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL):

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variances and Exemptions:

Department permission to exceed an MCL or not comply with a TT under certain conditions.

NR: no range

ND: not detectable at testing limit

(mg/L) ppm: parts per million or milligrams per liter

(µg/L) ppb: parts per billion or micrograms per liter

(ng/L) ppt: parts per trillion or nanograms per liter

(pCi/L): parts per quadrillion or pictograms per liter

 $\underline{\text{usc}}$: microSiemen per centimeter; or micromho per centimeter (µmho/cm)

¹ Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.

² HAA6Br: Sum of Bromochloroacetic acid, bromodichloroacetic, dibromoacetic, dibromochloroacetic, monobromoacetic acid, and tribromoacetic.

³ HAA9: Sum of Bromochloroacetic acid, bromodichloroacetic acid, chlorodibromoacetic acid, dibromoacetic acid, dichloroacetic acid, monobromoacetic acid, monochloroacetic acid, tribromoacetic acid and trichloroacetic acid

Units	Units	Equivalence		
mg/L=milligrams per liter	ppm per million	1 second in 11.5 days		
μg/L = micrograms per liter	ppb = parts per billion	1 second in nearly 32 years		
ng/L = nanograms per liter	ppt = parts per trillion	1 second in nearly 32,000 years		
pg/L = pictograms per liter	ppq = parts per quadrillion	1 second in nearly 32,000,000 years		

Water and Employee Quality

Rialto Water Services is proud to inform residents that the Water Division has passed another annual water quality checkup. City of Rialto Water has met all the Clean Water Standards set forth by the State and Federal Governments in 2004. Part of meeting these requirements is having California Water Resources Control Board and American Water Works Association (AWWA) certified employees in water distribution, treatment and cross connection/ backflow protection. Certifications are obtained by taking college level courses in water science and engineering. We have entered into a collective bargaining agreement that has placed even higher standards on operators and certification levels. In addition, staff continues to upgrade certifications as a part of our continuing education program. State and federal certifications allow us to operate and maintain the public water system for the City of Rialto. This is just one of the many committed efforts we put towards producing clean drinking water for our customers.





Help Us Conserve This Precious Resource

- 2022 was another dry year, now more than ever there is still a need to conserve this precious resource. Surface water levels are not back to normal and groundwater basins, where much of Rialto's water comes from, are still depleted from the continuing drought. We all play an important role in meeting conservation targets set by the state, whether at home or work. Please review these simple water conservation tips and help us conserve this, our most precious natural resource.
- Fill washing machines and dishwashers before running them. Partial loads use the same amount of water as full loads. You can save up to 1,000 gallons a month.
- Little leaks add up in a hurry. A dripping faucet or a toilet leak can add up to hundreds of gallons of wasted water.
- Turn off the water while you brush your teeth. You can save up to 500 gallons a month.
- Be sure to use low-flow showerheads and install aerators on your kitchen and bathroom faucets. They restrict the flow without compromising water pressure. You can save up to 750 gallons a month.
- Do not use a hose outside to clean sidewalks and driveways; instead use a broom.
- · Follow the Stage 2 Water Alert restrictions issued by the City.
- Be waterwise and think before you turn on the tap.

The City of Rialto offers rebate programs to help you purchase high-efficiency toilets and washing machines, smart irrigation timers, high-efficiency and automatic shut off nozzles, and turf replacement. Please visit the utility's website at <u>www.rialtowater.com</u> and look for the rebate application or email <u>conservation@rialtoca.gov</u> for more information.

For more conservation tips and other drought-related information, please visit <u>www.rialtowaterservices.com.</u>

STAGE 2 WATER ALERT

Rialto Water Services is requiring customers to:



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Reduce water use by 20 percent.

Limit outdoor watering to four days per week between 8 p.m. and 6 a.m.; 10 minutes per station maximum. (Unless using drip irrigation or a weather-based irrigation controller.)

Repair leaks within 72 hours of notification by the City.

Refrain from watering during or within 48 hours of measurable rainfall, and on windy days.



Hotels and motels must provide quests with the option of not laundering sheets and towels daily.



Prevent water waste from runoff, overspray, breaks and leaks.

Avoid hosing off sidewalks, driveways and patios.

Use a hose with an automatic shutoff nozzle when washing vehicles.

Use a recirculating pump in fountains and water features.

Restaurants may serve water only on request.



For more information about these restrictions and other ways you can help conserve water, visit www.yourrialto.com, www.rialtowater.com and www.iEfficient.com.

ETAPA 2 ALERTA DE AGUA



Rialto Water Services está requiriendo a los clientes:

Reducir el consumo de agua por

Limitar el riego del exterior a cuatro días por semana entre las 8 p.m. y las 6 a.m.; 10 minutos máximos por estación. (A menos que usen riego por goteo o un controlador de riego basado en el clima.)

Repare las fugas dentro 72 horas de

Abstenerse del riego durante o dentro de las 48 horas de lluvia medible, y días ventosos.



Evite el desperdicio de agua de escorrentía, exceso de rociado, roturas v fugas.

Evita el lavado de banquetas, entradas y patios.

Use una manguera con boquilla de cierre automático para lavar vehículos.





Los restaurantes pueden servir agua solamente bajo petición.

Más información sobre estas restricciones y otras formas que pueda ayudar ahorrar agua, visite www.yourrialto.com, www.rialtowater.com and www.iEfficient.com.