APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Chino Hills
Water System Number:	3610036

The water system named above hereby certifies that its Consumer Confidence Report was distributed on ____6/29/2026_____ (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Paul Fonseca	Title: Water Quality Tech II
Signature:	Date: 7/27/2026
Phone number: 909-364-2808	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.chinohills.org/ccr_____
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)

☐ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www._____

☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
URL: www.chinohills.org/ccr _____

☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification).
URL: www.chinohills.org/ccr _____

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Chino Hills included in its water bill a notice that the 2025 CCR would be available to view online on July 1st 2026 at www.chinohills.org/ccr and instructions on how to obtain a paper copy. The City sent the same notice to our paperless customers through email. The City also sent out an announcement of the CCR's availability on the City's social media Facebook, Instagram, and on our City's website alerts.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

(Subject Line)

Subject: IMPORTANT MESSAGE: City of Chino Hills Consumer Confidence Report

(Message Body)

Dear Water Customer,

After July 1, 2026, you can learn more about your drinking water by viewing the 2025 Consumer Confidence Report (CCR) online at the following URL: www.chinohills.org/CCR.

If you would like a paper copy of the 2025 CCR mailed to your address, please call (909) 364-2800.

THIS REPORT CONTAINS IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. PLEASE CONTACT THE CITY OF CHINO HILLS AT (909) 364-2800 FOR ASSISTANCE.

Spanish

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse City of Chino Hills a (909) 364-2800 para asistirlo en español.

Tagalog

Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa City of Chino Hills

o tumawag sa (909) 364-2800 para matulungan sa wikang Tagalog..

Mandarin (Traditional)

這份報告含有關於您的飲用水的重要訊息。請用以下地址和電話聯繫 City of Chino Hills

以獲得中文的幫助: City of Chino Hills (909) 364-2800

Japanese

この報告書には上水道に関する重要な情報が記されております。
ご質問等ございましたら、City of Chino Hills (909) 364-2800

まで日本語でご連絡下さい。

Korean

이 보고서는 당신의 식수에 관한 중요한 정보를 포함하고 있습니다. 한국어로 된 도움을 원하시면 City of Chino Hills (909) 364-2800 로 문의 하시기 바랍니다.

Vietnamese

Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ City of Chino Hills tại (909) 364-2800 để được trợ giúp bằng tiếng Việt.

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