

APPENDIX F: Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at

http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name:	Ontario Municipal Utilities Company
Water System Number:	CA3610034

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 1, 2021 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by:	Name:	Joline Neal	
	Signature:		
	Title:	Water Quality Programs Manager	
	Phone Number:	(909) 395-2652	Date: 06/22/2021

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: _____

"Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- Posting the CCR on the Internet at <https://www.ontarioca.gov/OMUC/Utilities>
- Mailing the CCR to postal patrons within the service area (attach zip codes used)
- Advertising the availability of the CCR in news media (attach copy of press release)
- Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- Posted the CCR in public places (attach a list of locations)
- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

Reference Manual, Appendix G
Revised February 2021

- Delivery to community organizations (attach a list of organizations)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following address:
<https://www.ontarioca.gov/OMUC/Utilities>
- For investor-owned utilities:* Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).



CITY MANAGER'S APPROVAL REQUEST

DATE: May 6, 2021

RE: Request Approval to Place Message on Utility Bills Regarding the 2020 Annual Water Quality Report.

DOCUMENTS: Draft Utility Bill Message

INSTRUCTIONS: Please Review, Approve and Return

SUBMITTED BY: Joline Neal, Water Quality Programs Manager *JN CJ DR*

RETURN TO: Aracely Martinez, Administrative Assistant - Utilities Operations

APPROVED FOR
SUBMISSION BY:

MS

(Agency/Department Head Signature)

City Manager's Use Only

- Reviewed & Approved
- Not Approved, See Comments

Additional Comments:

City Manager's Signature _____
Date _____



CITY OF ONTARIO

MEMORANDUM

TO: Scott Ochoa, City Manager

FROM: Scott Burton, Utilities General Manager

DATE: May 6, 2021

SUBJECT: REQUEST FOR APPROVAL TO PLACE MESSAGE ON UTILITY BILLS

Your approval is requested to place the message below on utility bills in June 2021, as per California State Water Resources Control Board requirements.

The 2020 Water Quality Report will be available on June 1st. Please visit the City's website at <https://www.ontarioca.gov/OMUC/Utilities>, or call (909) 395-2605 to request a copy of the report.

El informe sobre la Calidad del Agua Potable del Año 2020 estará disponible el primero de Junio. Por favor visite la pagina web de la Ciudad de Ontario al <https://www.ontarioca.gov/OMUC/Utilities>, o llame al (909) 395-2605 para solicitar una copia de este informe.

Approved by: _____


Scott Ochoa, City Manager

_____ Date