

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	San Bernardino Valley Municipal Water District
Water System Number:	CA3610019

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 16, 2026, to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: West Valley Water District

Name: Joanne Chan	Title: Director of Operations
Signature: 	Date: June 29, 2026
Phone number: 909-820-3707	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☐ Posting the CCR at the following URL: www.wvwd.org/waterquality
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - The 2025 Water Quality Report, available in both English and Spanish, has been made available to customers at the Customer Service Lobby.

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - An announcement was made via the monthly customer newsletter in English and Spanish. See attached.
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Instagram - <https://www.instagram.com/p/DZqsWJaBp2w/>
 - Facebook - <https://www.facebook.com/westvalleywaterdistrict/posts/pfbid02rygZEyWiC5mU2PVCKyRvXABkjHyXUcMjswecxhWBuQKDe78C9Fg7AqsAQdgPn41kl>
 - X - <https://x.com/MyWVWD/status/2067044057613021622>
 - WVWD Website Banner - <https://www.wvwd.org>
- ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.wvwd.org/waterquality
 - Source water information, monitoring results, and compliance data were provided to the consecutive water systems—namely the City of Rialto and Riverside Highland Water Company—on March 16, 2026.
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____

- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Applicable CCR information was delivered electronically to consecutive water systems through email transmission to their designated utility contacts. The information provided included source water information, monitoring results, and compliance data necessary for the consecutive systems to complete their CCRs. The information was electronically delivered to the City of Rialto and Riverside Highland Water Company on March 26, 2026. Records of electronic transmission were retained as documentation of delivery.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

From: [Joanne Chan](#)
To: [Leo Ferrando](#)
Cc: [D Hough](#); [Toyasha Sebbag](#); [Nicole Hemmans](#); schawla@rialtoca.gov; [janet.harmon](#); [Jesse Becerra](#)
Subject: RE: 2025 Water Quality Data - Baseline Feeder & Encanto
Date: Monday, March 16, 2026 1:34:00 PM
Attachments: [2025 BLF WQ Data.xls](#)
[image001.png](#)

Hi Leo,

Attached, please find the water quality data for the Baseline Feeder, including Encanto water, for the BLF stakeholders to include in their Annual Consumer Confidence Reports (CCRs).

Please let me know if you have any questions.

Thanks,

Joanne Chan

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E: jchan@wvwd.org

