

APPENDIX B: eCCR Certification Form (Suggested Format)

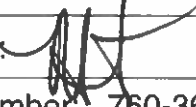
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Bighorn-Desert View Water Agency
Water System Number:	36-10-009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 30, 2022 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Marina West	Title: General Manager
Signature: 	Date: June 30, 2022
Phone number: 760-364-2315	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: <https://bdvwa.org/wp-content/uploads/CCR-Year-ending-2021-FINAL.pdf>
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)

- X Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools and Water Haulers
- X Delivery to community organizations – Landers Association
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- X Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://bdvwa.org/wp-content/uploads/CCR-Year-ending-2021-FINAL.pdf>
- X Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <https://bdvwa.org/wp-content/uploads/CCR-Year-ending-2021-FINAL.pdf>
- X Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

All customers were notified thru the billing statement Message Box which indicated when the CCR was available and how to request a free paper copy or an emailed copy. Three customers requested the CCR be mailed. The CCR was also emailed to our

Board Agenda Distribution List as a .PDF attachment and one response was received. Bulk haulers were mailed multiple copies for distribution to their private customers.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Administration

Response Received

From: James H. [REDACTED]
Sent: Wednesday, June 29, 2022 9:58 AM
To: Administration
Subject: Re: Bighorn-Desert View Water Agency Consumer Confidence Report for 2021

Well done report, everything looks fairly good, keep up the good work.

-----Original Message-----

From: Administration <administration@bdvwa.org>

To: Administration <administration@bdvwa.org>

Sent: Wed, Jun 29, 2022 7:51 am

Subject: Bighorn-Desert View Water Agency Consumer Confidence Report for 2021

B *BCC: Agenda Distribution List*

Attached please find the Agency's Consumer Confidence Report for 2021. The report can also be found at this link: <https://bdvwa.org/wp-content/uploads/CCR-Year-ending-2021-FINAL.pdf>

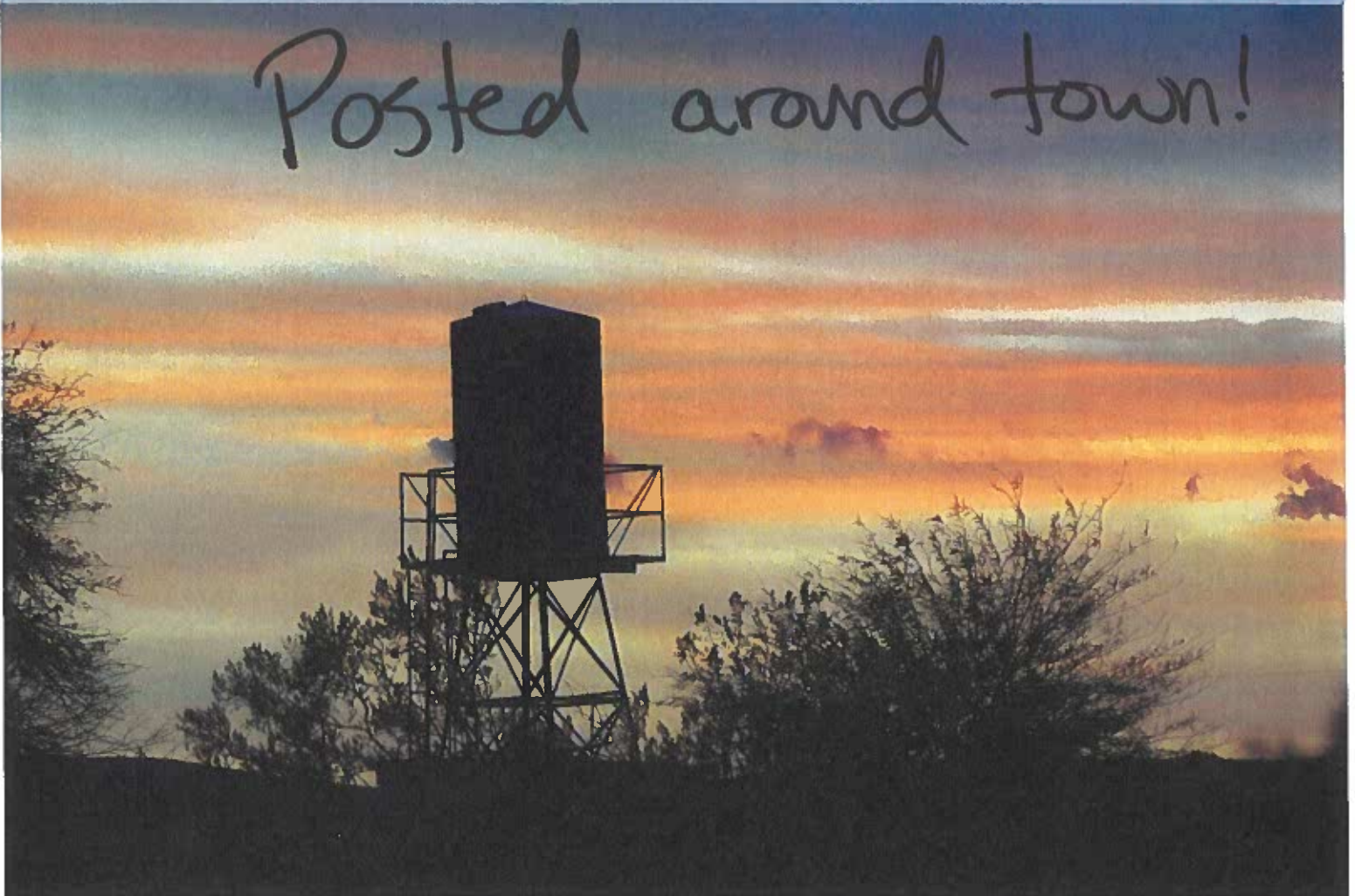
What are consumer confidence reports?

Consumer Confidence Reports (CCRs), also known as water quality reports or drinking water quality reports, **provide you with important information about the quality of your drinking water**. The U.S. Environmental Protection Agency (EPA) requires every community water supplier to provide a CCR to its customers.

**Providing a High Quality Supply of Water and
Reliable Service to All Customers at a Fair and
Reasonable Rate**



Posted around town!



AVAILABLE NOW

PLEASE CONTACT OUR OFFICE TO

OBTAIN A FREE PRINTED COPY

(760) 364-2315

OR FIND ON OUR WEBSITE WWW.BDVWA.ORG

2021 ANNUAL DRINKING WATER QUALITY REPORT

RESOLUTION 17R-11
BIGHORN-DESERT VIEW WATER AGENCY
ESTABLISHING AN AGENCY MEETING
AGENDA PREPARATION POLICY

WHEREAS, The Board of Directors of the Bighorn-Desert View Water Agency hereby sets the following policy which will establish the process by which the agendas for Agency meetings will be generated.

WHEREAS, the Agency Regular and Special Meeting Agenda Preparation Policy of the Bighorn-Desert View Water Agency is as follows:

1. The General Manager, in cooperation with the Board President, shall prepare an agenda for each regular and special meeting of the Board of Directors.
2. In regards to the regularly scheduled monthly meeting, the following process and timeline for agenda preparation shall be followed:
 - Directors may request and seek majority consensus for appropriate items to be placed on the agenda at the regular Board meeting.
 - Tuesday prior to the meeting – Director’s deadline for adding appropriate items to the agenda will be the end of business Tuesday. The Board President shall make any final determinations as to what constitutes an appropriate item to be agendized for the Board meeting.
 - Wednesday prior to the meeting – Before days end, staff shall have the first draft of the agenda available for review, if requested.
 - 12:00 Noon Thursday prior to the meeting – Directors’ revisions should be delivered to the General Manager.
3. Upon completion of the Board Agenda with the backup material packet on the Friday prior to the meeting- A field representative shall hand deliver agenda binders to Directors and post agendas.
4. The official posting location for the purposes of meeting the requirements of the Ralph M. Brown Act will be the Agency Office at 622 S. Jemez Trail and website: www.bdvw.org.

As a courtesy the agenda shall also be posted at the following locations-

- 1720 North Cherokee Trail- Agency Board Room
- Johnson Valley Well 10
- Landers Community Association- Belfield Hall
- Landers Post Office Bus Stop
- C and J Feed Store Community Bulletin Board

In addition, the agenda will be emailed to the “Agenda Notification List” maintained by the agency staff. This list includes the following:

- Z107.7 Radio Station
- Hi-Desert Star Newspaper

WHEREAS, pursuant to the Brown Act Section 54957.5(a) once the agenda and related materials have been prepared office staff shall make available upon request, and without delay, the agenda and related materials for public viewing during regular business hours. However, this shall not include any writing exempt from public disclosure under Section 6253.5, 6254.7, or 6254.22.

WHEREAS, complete agendas with backup material packets will be made available, and without delay, for public viewing during regular business hours at the agency business office.

WHEREAS, complete agendas without the backup material packet shall be made available at the agency administrative office and shall be provided upon request at no charge to the requester.

WHEREAS, any member of the public can purchase a complete agenda packet, with backup material at the then current per page copy charge outlined in the Agency's Rates, Fees and Charges for public information requests pursuant to the California Public Records Act. Hard copies of presentations made or materials distributed at Agency meetings will thereafter be subject to the California Public Records Act.

WHEREAS, the Agency Standing Committee Meeting Agenda Preparation Policy of the Bighorn-Desert View Water Agency is as follows:

1. The General Manager, in cooperation with the Standing Committee Chair, shall prepare an agenda for each Standing Committee meeting.
2. Any Director may contact the Committee Chair to place any appropriate item on the Committee meeting agenda no later than Tuesday prior to the agenda mail out day which is scheduled for the Friday before the scheduled time and date of the meeting. The Chair shall make any final determinations as to what constitutes an appropriate item to be agendized for the Standing Committee meeting.

WHEREAS, the Agency Workshop Board Meeting Agenda Preparation Policy of the Bighorn-Desert View Water Agency is as follows:

- Board workshops shall be scheduled and the agenda set by the Board of Directors at the regular or special meeting of the Board or by the Board President.

NOW, THEREFORE, THE BOARD OF DIRECTORS HEREBY RESOLVES:

- 1) Resolution 17R-11 establishes the policy for preparation of the agenda for meetings of the Board of Directors or Standing Committees thereof; and
- 2) Resolution No. 14R-06 is hereby rescinded in its entirety.

PASSED, APPROVED AND ADOPTED by the Board of Directors of Bighorn-Desert View Water Agency this 25nd day of April 2017.

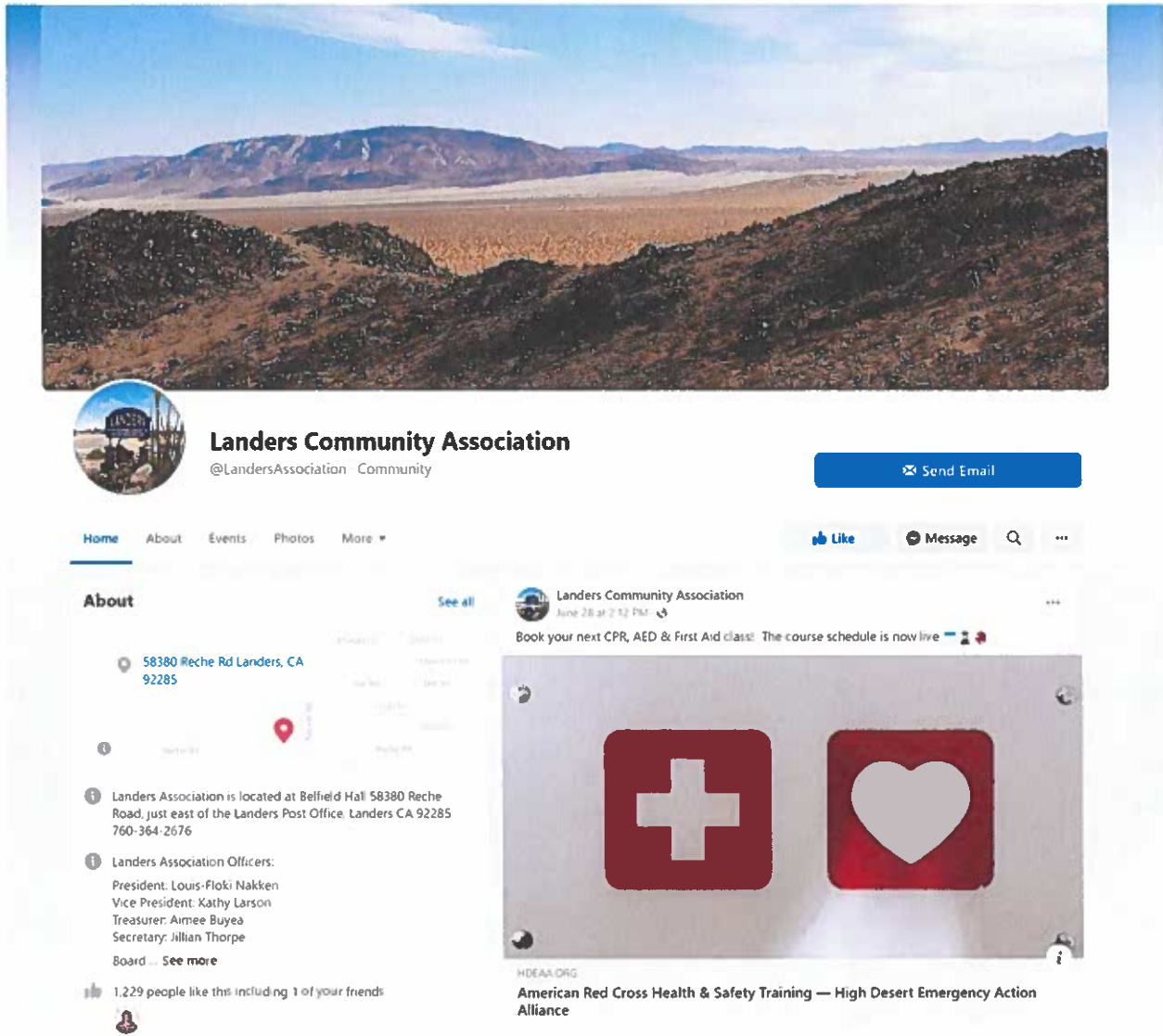
By 
Michael McBride, President (Pro tem)

ATTEST:

Judy Cori-Lorono, Secretary

Resolution No. 17R-11

Copies provided to Landers Association



The image shows a screenshot of the Facebook profile for the Landers Community Association. At the top is a wide landscape photo of a desert valley with mountains in the distance. Below the photo is the profile picture, which is a circular image of a building. The name "Landers Community Association" is displayed in bold, with the handle "@LandersAssociation" and the word "Community" below it. To the right is a blue "Send Email" button. Below the name are navigation tabs for "Home", "About", "Events", "Photos", and "More". There are also buttons for "Like", "Message", and a search icon. The "About" section is expanded, showing a location pin for "58380 Reche Rd Landers, CA 92285" and a list of officers: President: Louis-Floki Nakken, Vice President: Kathy Larson, Treasurer: Aimee Buyea, and Secretary: Jillian Thorpe. A post from the association is visible, dated June 28 at 2:12 PM, with the text "Book your next CPR, AED & First Aid class! The course schedule is now live". The post features a photo of two red signs: one with a white cross and one with a white heart. The caption for the post reads "American Red Cross Health & Safety Training — High Desert Emergency Action Alliance".

Landers Community Association
@LandersAssociation Community

Send Email

Home About Events Photos More

Like Message

About

58380 Reche Rd Landers, CA 92285

Landers Association is located at Belfield Hall 58380 Reche Road, just east of the Landers Post Office, Landers CA 92285 760-364-2676

Landers Association Officers:
President: Louis-Floki Nakken
Vice President: Kathy Larson
Treasurer: Aimee Buyea
Secretary: Jillian Thorpe
Board [See more](#)

1,229 people like this including 1 of your friends

See all

Landers Community Association
June 28 at 2:12 PM

Book your next CPR, AED & First Aid class! The course schedule is now live

HDEAA.ORG
American Red Cross Health & Safety Training — High Desert Emergency Action Alliance

Bighorn - Desert View Water Agency
622 S. Jemez Trail
Yucca Valley, CA 92284

760-364-2315
Mon-Fri 8:00am-4:30pm



Account Statement

ACCOUNT INFORMATION

ACCOUNT: 006001-000
SERVICE ADDRESS: [REDACTED]
SERVICE PERIOD: 2/1/2022 to 3/31/2022
BILLING DATE: 3/31/2022
DUE DATE: 4/19/2022

METER READING

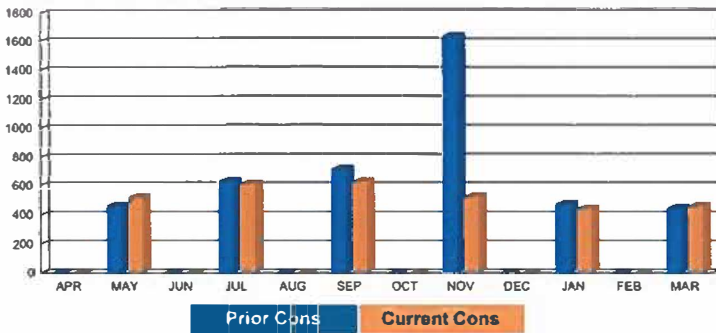
Serial No	Previous Reading		Current Reading		Hcf
	Date	Reading	Date	Reading	
00921429	1/21/2022	293.58	3/21/2022	298.21	4.63

SPECIAL MESSAGE

In observance of Memorial Day, our office will be closed on Monday, May 30, 2022

The Agency's Annual Water Quality Report (Consumer Confidence Report) will be available July 1, 2022 on-line at www.bdvw.org/ccr/. If you would like a copy mailed to you, please contact our office.

Water Consumption



CURRENT CHARGES

Ready to Serve 64.25
(R) Water Tier 1 @ \$3.15/Hcf 4.63 Hcf X \$3.15 14.58
TOTAL CURRENT CHARGES 78.83

BILL SUMMARY

PREVIOUS BALANCE 76.80
PAYMENTS RECEIVED -76.80
ADJUSTMENTS 0.00
ADDITIONAL BILLING 0.00
CURRENT CHARGES 78.83
TOTAL AMOUNT DUE 78.83

Payment Coupon

ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT
PLEASE MAKE CHECK PAYABLE TO:

BIGHORN-DESERT VIEW WATER AGENCY

ACCOUNT: 006001-000
SERVICE ADDRESS: [REDACTED]
SERVICE PERIOD: 2/1/2022 to 3/31/2022
BILLING DATE: 3/31/2022
DUE DATE: 4/19/2022



AMOUNT DUE

TOTAL AMOUNT DUE BY 4/19/2022 78.83

AMOUNT ENCLOSED

REMIT PAYMENT TO:

Bighorn-Desert View Water Agency
P.O. Box 80237
City of Industry, CA 91716

Bighorn - Desert View Water Agency
622 S. Jemez Trail
Yucca Valley, CA 92284

760-364-2315
Mon-Fri 8:00am-4:30pm

R [REDACTED]

Account Statement

ACCOUNT INFORMATION

ACCOUNT: 007650-000
SERVICE ADDRESS: [REDACTED]
SERVICE PERIOD: 3/1/2022 to 4/30/2022
BILLING DATE: 4/29/2022
DUE DATE: 5/19/2022

METER READING

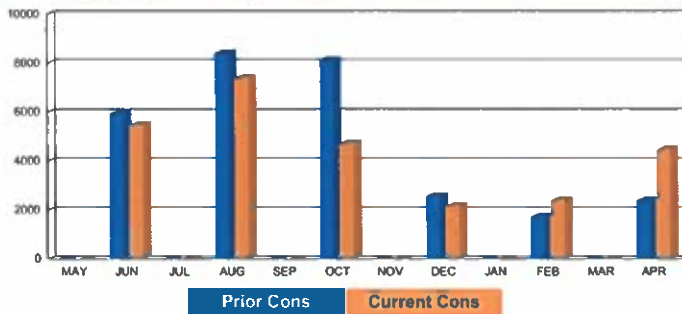
Serial No	Previous Reading		Current Reading		Hcf
	Date	Reading	Date	Reading	
00413225	2/18/2022	1,171.70	4/21/2022	1,216.61	44.91

SPECIAL MESSAGE

In observance of Memorial Day, our office will be closed on Monday, May 30, 2022

The Agency's Annual Water Quality Report (Consumer Confidence Report) will be available July 1, 2022 online at www.bdvwva.org/ccr/ or you may contact the office to have one mailed to you or stop by the office to pick-up in person.

Water Consumption



CURRENT CHARGES

Ready to Serve		64.25
(R) Water Tier 1 @ \$3.15/Hcf	25.00 Hcf X \$3.15	78.75
(R) Water Tier 2 @ \$4.80/Hcf	19.91 Hcf X \$4.80	95.57
TOTAL CURRENT CHARGES		238.57

BILL SUMMARY

PREVIOUS BALANCE	140.57
PAYMENTS RECEIVED	-140.57
ADJUSTMENTS	0.00
ADDITIONAL BILLING	0.00
CURRENT CHARGES	238.57
TOTAL AMOUNT DUE	238.57

Payment Coupon

ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT

PLEASE MAKE CHECK PAYABLE TO:

BIGHORN-DESERT VIEW WATER AGENCY

ACCOUNT: 007650-000
SERVICE ADDRESS: [REDACTED]
SERVICE PERIOD: 3/1/2022 to 4/30/2022
BILLING DATE: 4/29/2022
DUE DATE: 5/19/2022

R [REDACTED] M [REDACTED]

AMOUNT DUE

TOTAL AMOUNT DUE BY 5/19/2022 238.57

AMOUNT ENCLOSED

AUTO PAY

REMIT PAYMENT TO:

Bighorn-Desert View Water Agency
P.O. Box 80237
City of Industry, CA 91716

Bighorn - Desert View Water Agency
622 S. Jemez Trail
Yucca Valley, CA 92284

760-364-2315
Mon-Fri 8:00am-4:30pm

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Account Statement

ACCOUNT INFORMATION

ACCOUNT: 006001-000
SERVICE ADDRESS: [REDACTED]
SERVICE PERIOD: 4/1/2022 to 5/31/2022
BILLING DATE: 5/31/2022
DUE DATE: 6/19/2022

METER READING

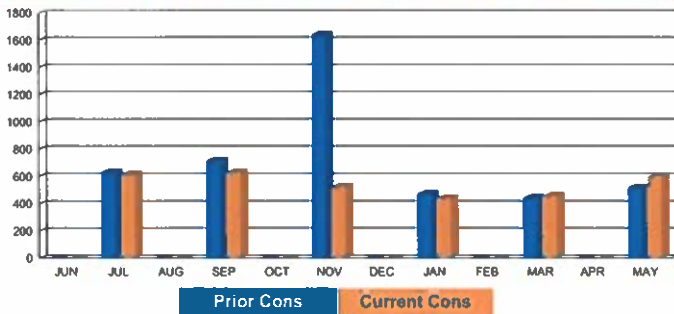
Serial No	Previous Reading		Current Reading		Hcf
	Date	Reading	Date	Reading	
00921429	3/21/2022	298.21	5/20/2022	304.22	6.01

SPECIAL MESSAGE

It's warming up! Remember to check for leaks when turning on your swamp coolers and irrigation systems. Office will be closed July 4, 2022 in observance of the Independence Day Holiday.

The Agency's Annual Water Quality Report (Consumer Confidence Report) will be available July 1, 2022 online at www.bdvwa.org/ccr/ or you may contact the office to get one mailed to you.

Water Consumption



CURRENT CHARGES

Ready to Serve 64.25
(R) Water Tier 1 @ \$3.15/Hcf 6.01 Hcf X \$3.15 18.93
TOTAL CURRENT CHARGES 83.18

BILL SUMMARY

PREVIOUS BALANCE 78.83
PAYMENTS RECEIVED -78.83
ADJUSTMENTS 0.00
ADDITIONAL BILLING 0.00
CURRENT CHARGES 83.18
TOTAL AMOUNT DUE 83.18

Payment Coupon

ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT

PLEASE MAKE CHECK PAYABLE TO:

BIGHORN-DESERT VIEW WATER AGENCY

ACCOUNT: 006001-000
SERVICE ADDRESS: [REDACTED]
SERVICE PERIOD: 4/1/2022 to 5/31/2022
BILLING DATE: 5/31/2022
DUE DATE: 6/19/2022

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX

AMOUNT DUE

TOTAL AMOUNT DUE BY 6/19/2022 83.18

AMOUNT ENCLOSED

REMIT PAYMENT TO:

Bighorn-Desert View Water Agency
P.O. Box 80237
City of Industry, CA 91716

Bighorn - Desert View Water Agency
622 S. Jemez Trail
Yucca Valley, CA 92284

760-364-2315
Mon-Fri 8:00am-4:30pm

R [REDACTED] & M [REDACTED]
[REDACTED]
LANDERS, CA 92285-0110

Account Statement

ACCOUNT INFORMATION

ACCOUNT: 007650-000
SERVICE ADDRESS: [REDACTED]
SERVICE PERIOD: 5/1/2022 to 6/30/2022
BILLING DATE: 6/30/2022
DUE DATE: 7/19/2022

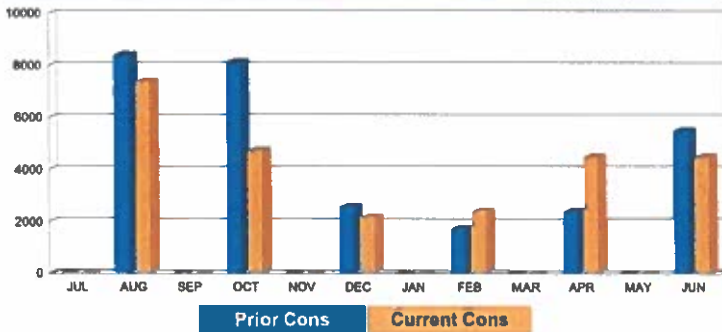
METER READING

Serial No	Previous Reading		Current Reading		Hcf
	Date	Reading	Date	Reading	
00413225	4/21/2022	1,216.61	6/20/2022	1,261.54	44.93

SPECIAL MESSAGE

Office will be closed July 4, 2022 in observance of the Independence Day Holiday
The Agency's Annual Water Quality Report (Consumer Confidence Report) will be available July 1, 2022 in our office, online at www.bdvwa.org/ccr/ or if you would like a copy mailed to you, please contact our office.

Water Consumption



CURRENT CHARGES

Ready to Serve		64.25
(R) Water Tier 1 @ \$3.15/Hcf	25.00 Hcf X \$3.15	78.75
(R) Water Tier 2 @ \$4.80/Hcf	19.93 Hcf X \$4.80	95.66
TOTAL CURRENT CHARGES		238.66

BILL SUMMARY

PREVIOUS BALANCE	238.57
PAYMENTS RECEIVED	-238.57
ADJUSTMENTS	0.00
ADDITIONAL BILLING	0.00
CURRENT CHARGES	238.66
TOTAL AMOUNT DUE	238.66

Payment Coupon

ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT

PLEASE MAKE CHECK PAYABLE TO:

BIGHORN-DESERT VIEW WATER AGENCY

ACCOUNT: 007650-000
SERVICE ADDRESS: [REDACTED]
SERVICE PERIOD: 5/1/2022 to 6/30/2022
BILLING DATE: 6/30/2022
DUE DATE: 7/19/2022

R [REDACTED] & M [REDACTED]
[REDACTED]

AMOUNT DUE

TOTAL AMOUNT DUE BY 7/19/2022 238.66

AMOUNT ENCLOSED

AUTO PAY

REMIT PAYMENT TO:

Bighorn-Desert View Water Agency
P.O. Box 80237
City of Industry, CA 91716