

# Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Big Bear City Community Services District

Water System Number: 3610008

The water system named above hereby certifies that its Consumer Confidence Report was distributed on April 13, 2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the California Department of Public Health.

Certified by: Name: Jerry Griffith  
Signature:   
Title: Water Department Superintendent  
Phone Number: (909) 585-2565 Date: 4-12-2021

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: **https://www.bbcsd.org/index.php/water/water-quality**
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

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*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). **URL: <https://www.bbcsd.org/index.php/water/water-quality>**
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior CDPH review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

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Big Bear City CSD mails a letter to every customer letting them know that the CCR is available on our website and that if they are unable to view it electronically they can fill out the bottom portion of the letter and we will mail it to them or they can give us a call and we will mail it to them. We also post a copy of this letter on our public bulletin board outside of our Board room by the entrance.

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*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.*



# 2020 Annual Water Quality Report

Starting April 12, 2021, you will be able to view the Big Bear City Community Services District 2020 annual water quality report online at the link below. This report contains important information about the source and quality of your drinking water. Please call (909) 585-2565 if you would like a paper report delivered by mail.

<https://bbccsd.org/water/water-quality>

A partir del 12 de Abril de 2021 usted podra ver el informe annual de la calidad de su agua de Big Bear City Community Services District de 2020. Debajo encontrara el vinculo para visitar nuestra pagina de internet. Por favor llame al (909) 585-2565 si desea una copia del informe.

PLEASE RETURN BELOW STUB IN RETURN ENVELOPE FOR PAPER COPY

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Please check the box if you would prefer a paper copy of your annual water quality report delivered by mail.

Por favor, haga una marca en el encasillado si prefiere recibir una copia de su informe annual de calidad de agua a través del correo.

Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Property Address: \_\_\_\_\_