

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	West Valley Water District
Water System Number:	CA3610004

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 16, 2026, to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: West Valley Water District

Name: Joanne Chan	Title: Director of Operations
Signature: 	Date: June 29, 2026
Phone number: 909-820-3707	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.wvwd.org/waterquality
 - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used) 92316, 92324, 92334, 92335, 92376, 92377, 92407, 92509ou
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - The 2025 Water Quality Report, available in both English and Spanish, has been made available to customers at the Customer Service Lobby.

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - An announcement was made via the monthly customer newsletter in English and Spanish. See attached.
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Instagram - <https://www.instagram.com/p/DZqsWJaBp2w/>
 - Facebook - <https://www.facebook.com/westvalleywaterdistrict/posts/pfbid02rygZEyWiC5mU2PVCKyRvXABkjHyXUcMjswecxhWBuQKDe78C9Fg7AqsAQdgPn41kl>
 - X - <https://x.com/MyWVWD/status/2067044057613021622>
 - WVWD Website Banner - <https://www.wvwd.org>
- ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.wvwd.org/waterquality
 - Postcards were mailed to customers on June 4, 2026. The postcard was provided in both English and Spanish. See attached.
 - A bill insert was included with all June 2026 bills. The bill insert was provided in both English and Spanish. See attached.
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed

(attach a copy of the emailed CCR notification). URL: www._____

- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

To ensure customers have timely access to the 2025 Water Quality Report, WVWD uses multiple electronic communication channels to distribute and promote the report. The English and Spanish versions of the report are posted on the WVWD's website, with a dedicated landing page available for customers to easily access the information. A homepage banner and quick link are also provided to direct customers to the report.

Additional electronic outreach is conducted through customer communications, including the monthly customer newsletter, which provides an announcement regarding the report's availability in both English and Spanish. WVWD also utilizes social media platforms, including Instagram, Facebook, and X, to notify customers of the report's availability and provide access to the online version.

To ensure customers who are unable to access electronic communications receive the information, WVWD provides multiple alternative delivery methods. Printed copies of the Water Quality Report are professionally produced in both English and Spanish and are available at the Customer Service Lobby. Customers may also request a hard copy of the report, which will be provided upon request. Additionally, staff carry copies of the Water Quality Report while in the community to provide customers with access when needed.

WVWD also mailed postcards and bill inserts in both English and Spanish to notify customers of the report's availability and provide information on how to access the report. These combined electronic and non-electronic delivery methods ensure all customers have a reliable opportunity to review the Water Quality Report, regardless of their ability to receive electronic communications.

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*

My WVWD News

WVWD Supports Bloomington High School Turf Transformation

A fresh new look has arrived at Bloomington High School! Thanks to the West Valley Water District (WVWD) Water Use Efficiency Rebate Program, the school has transformed its landscaping into a sustainable and beautiful turf space that supports water conservation and a more environmentally friendly future.

WVWD Board members proudly joined the celebration of this exciting milestone alongside the Colton Joint Unified School District community. This project not only enhances the campus environment, but also serves as a meaningful example of how water-efficient landscaping can make a lasting positive impact on our community and future generations.

WVWD is proud to partner with local schools and organizations to promote water-efficient solutions that help conserve one of our most valuable resources.



Join WVWD for a Smart Irrigation Workshop

Take the guesswork out of irrigation! In partnership with San Bernardino County Recreation and Parks District, join us for an informative Smart Irrigation Workshop designed for homeowners, beginners, and anyone looking to refresh their irrigation knowledge! To sign up, visit www.wvwd.org/workshops.



Saturday, July 25, 2026
10 a.m. - 12 p.m.



Ayala Park Community Center
17911 Marygold Ave.
Bloomington, CA 92335



FREE

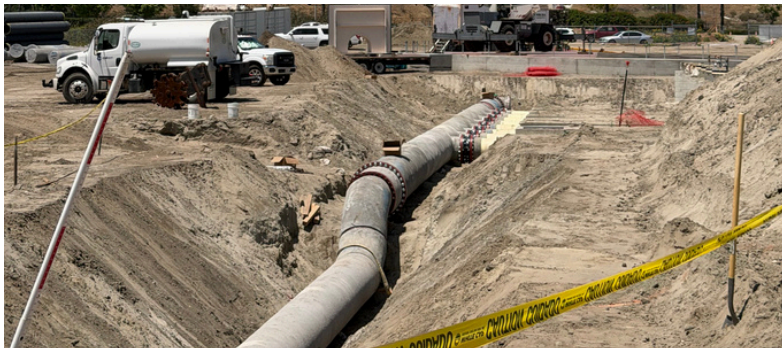


Securing a Stronger, More Reliable Future for our Community

WVWD is continuing to invest in reliable infrastructure improvements through the Lord Ranch Facility Project, a major initiative designed to strengthen water service for our northern service area.

The project includes the installation of an additional booster station that will enhance the delivery of water from the Baseline Feeder, helping ensure dependable access to high-quality water. A new 1-million-gallon reservoir will also be constructed to increase water storage capacity and improve system reliability.

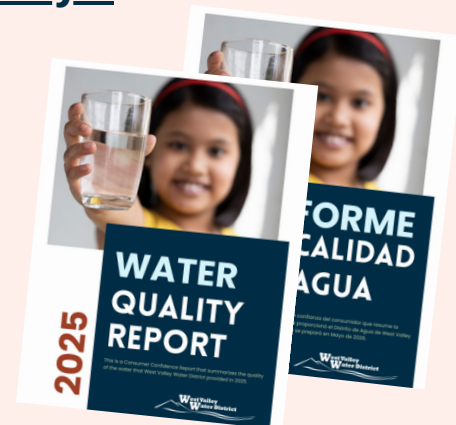
The facility will also include a standby emergency generator to help maintain uninterrupted water service during adverse weather conditions, wildfires, earthquakes, and Public Safety Power Shutoffs (PSPS). Additional site improvements include new asphalt roadways and beautification efforts that will enhance the overall facility grounds. To learn more about our infrastructure investments visit www.wvwd.org/projects.



2025 Water Quality Report Available July 1st

It's that time! West Valley Water District is proud to report that we have once again met or exceeded all drinking water health standards. The **2025 Water Quality Report** will be available online by **July 1, 2026** at www.wvwd.org/waterquality.

To request a printed copy or to receive a Spanish-language version of the Water Quality Report, please call our customer service team at 909-875-1804.



Mi WVWD Noticias

WVWD Apoya la Transformación del Césped de Bloomington High School

¡La escuela secundaria Bloomington High School estrena un nuevo aspecto! Gracias al Programa de Reembolsos para la Eficiencia en el Uso del Agua del West Valley Water District (WVWD), la escuela ha transformado su jardinería en un espacio de césped sostenible y hermoso que promueve la conservación del agua y un futuro más respetuoso con el medio ambiente.

Los miembros de la Junta de WVWD se unieron con orgullo a la celebración de este emocionante logro junto con la comunidad del Distrito Escolar Unificado Conjunto de Colton. Este proyecto no solo mejora el entorno del campus, sino que también sirve como un ejemplo significativo de cómo los jardines eficientes en el uso del agua pueden generar un impacto positivo duradero en nuestra comunidad y en las generaciones futuras.

WVWD se enorgullece de colaborar con escuelas y organizaciones locales para promover soluciones eficientes en el uso del agua que ayuden a conservar uno de nuestros recursos más valiosos.



Únete a WVWD Para un Taller de Riego Inteligente

Elimina las adivinanzas del riego. En asociación con el Distrito de Parques y Recreación del Condado de San Bernardino, te invitamos a participar en un taller informativo sobre riego inteligente, pensado para propietarios de viviendas, principiantes y cualquier persona que quiera actualizar sus conocimientos sobre riego. Para inscribirte, visita www.wvwd.org/workshops.



Sábado, Julio 25, 2026
10 a.m. - 12 p.m.



Ayala Park Community Center
17911 Marygold Ave.
Bloomington, CA 92316



GRATIS

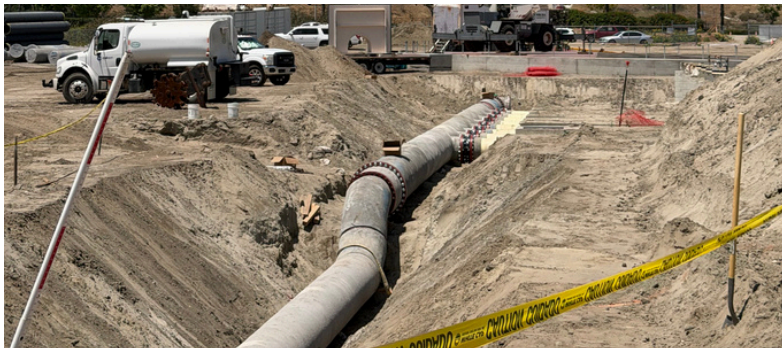


Asegurando Un Futuro Más Fuerte y Más Confiable Para Nuestra Comunidad

WVWD sigue invirtiendo en mejoras de infraestructura confiable a través del Proyecto de la Instalación Lord Ranch, una importante iniciativa diseñada para fortalecer el servicio de agua en nuestra área de servicio norte.

El proyecto incluye la instalación de una estación de bombeo adicional que mejorará el suministro de agua desde la tubería de alimentación principal, lo que contribuirá a garantizar un acceso fiable a agua de alta calidad. También se construirá un nuevo depósito de un millón de galones para aumentar la capacidad de almacenamiento de agua y mejorar la confiabilidad del sistema.

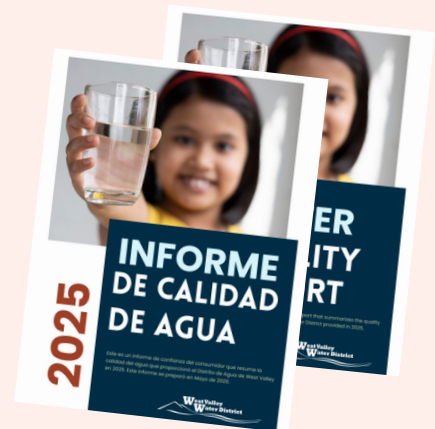
La instalación también incluirá un generador de emergencia de respaldo para ayudar a mantener un servicio de agua ininterrumpido durante condiciones climáticas adversas, incendios forestales, terremotos y cortes de energía por seguridad pública (PSPS). Otras mejoras en el emplazamiento incluyen nuevas carreteras asfaltadas y obras de embellecimiento que mejorarán el entorno general de las instalaciones. Para obtener más información sobre nuestras inversiones en infraestructura, **visita www.wvwd.org/projects.**



Informe de Calidad del Agua 2025 Disponible el 1 de Julio

¡Ha llegado ese momento! El West Valley Water District se enorgullece en informar que, una vez más, hemos cumplido o superado todos los estándares de salud para el agua potable. El **Informe de Calidad del Agua 2025** estará disponible en línea a partir del **1 de Julio de 2026** en **www.wvwd.org/waterquality**.

Para solicitar una copia impresa o para recibir una versión en español del Informe de Calidad del Agua, por favor llama a nuestro equipo de servicio al cliente al 909-875-1804.





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WATER QUALITY REPORT

Available July 1

West Valley Water District is pleased to report that we have once again met or exceeded all drinking water health standards. The 2025 Water Quality Report will be **available online by July 1, 2026** at www.wvwd.org/waterquality. To request a printed copy of the Water Quality Report, please call our customer service team at 909-875-1804.

West Valley Water District se enorgullece en informar que una vez más hemos cumplido o superado todas las normas de salud del agua potable. El Informe de Calidad del Agua 2025 estará disponible en línea el 1 de julio de 2026 en www.wvwd.org/waterquality. Para solicitar una copia impresa del Informe de Calidad del Agua, por favor llame a nuestro equipo de servicio al cliente al 909-875-1804.

Serving Our Communities Since 1952





To our Valued Customer,

Each year, water providers are required to deliver an Annual Water Quality Report to inform customers about the quality and safety of their water.

WVWD is proud to announce that the water we provide meets or exceeds all drinking water health standards.

We encourage all WVWD customers to read this report to better understand what is in their drinking water and to contact us with any questions.

As always, we will continue to provide you with safe, high quality, and reliable water every time you turn on the tap.

Sincerely,

West Valley Water District Board of Directors

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West Valley Water District Board of Directors



(909) 875-1804 | WVWD.ORG

