## 

## Oak Glen Domestic Water Company

## 2020 Consumer Confidence Report

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| Water System Name: | **Oak Glen Domestic Water Company** | Report Date: | **June 24, 2021** |

*We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2020 and may include earlier monitoring data.*

**Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse a Oak Glen Domestic Water Company a (951) 694-2591 para asistirlo en español.**

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| Type of water source(s) in use: | | **Ground water from three wells located at the end of Glen Road in Oak Glen, Ca.** | | | | | |
| Name & general location of source(s): | | | **Our water comes from wells in Ford Canyon that tap into fault-directed water** | | | | |
| **sources. Nature is the filter that produces the clear water we use each day.** | | | | | | | |
| Drinking Water Source Assessment information: | | | | **In 2018, all three of our wells had their Drinking Water Source** | | | |
| **Assessments updated with the following conclusion - We have no water supply contaminants associated with the activities around us.** | | | | | | | |
| Time and place of regularly scheduled board meetings for public participation: | | | | | **Shareholders, meet once a year in** | | |
| **May. The date, time, location and required meeting documents are mailed to all shareholders 30 days before date of the meeting. (Note our 2020 Shareholders met in August due to the COVID-19 safe meeting issues). Board meeting are as needed and posted for eligible members.** | | | | | | | |
| For more information, contact: | **Scott Hudson, General Manager** | | | | | Phone: | **(951) 694-2591** |

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| **TERMS USED IN THIS REPORT** | |
| **Maximum Contaminant Level (MCL)**: The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.  **Maximum Contaminant Level Goal (MCLG)**: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).  **Public Health Goal (PHG)**: The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.  **Maximum Residual Disinfectant Level (MRDL)**: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.  **Maximum Residual Disinfectant Level Goal (MRDLG)**:The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.  **Primary Drinking Water Standards (PDWS)**: MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements. | **Secondary Drinking Water Standards (SDWS)**:MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.  **Treatment Technique (TT)**: A required process intended to reduce the level of a contaminant in drinking water.  **Regulatory Action Level (AL)**: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.  **Variances and Exemptions**: Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions.  **Level 1 Assessment**: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.  **Level 2 Assessment**: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an *E. coli* MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.  **ND**: not detectable at testing limit **ppm**: parts per million or milligrams per liter (mg/L) **ppb**: parts per billion or micrograms per liter (µg/L) **ppt**: parts per trillion or nanograms per liter (ng/L)  **ppq**: parts per quadrillion or picogram per liter (pg/L) **pCi/L**: picocuries per liter (a measure of radiation) |

**Basic Drinking Water Information**

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

**Contaminants that may be present in source water include:**

* *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
* *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
* *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
* *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
* *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

**In order to ensure that tap water is safe to drink**, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

**Tables 1, 2, 3, 4, 5, and 6 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent**. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked.

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| Table 1 – SAMPLING RESULTS SHOWING the detection of coliform bacteria | | | | | | | | | | | | |
| **Microbiological Contaminants** (complete if bacteria detected) | | **Highest No. of Detections** | | **No. of Months in Violation** | | MCL | | | | | **MCLG** | **Typical Source of Bacteria** |
| Total Coliform Bacteria (state Total Coliform Rule) | | One Postive Test | | 0 | | - | | | | | 0 | Naturally present in the environment |
| Fecal Coliform or *E. coli* (state Total Coliform Rule) | | None | | n/a | | n/a | | | | | 0 | Human and animal fecal waste |
| *E. coli*  (federal Revised Total Coliform Rule) | | None | | n/a | | n/a | | | | | 0 | Human and animal fecal waste |
| (a) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*. | | | | | | | | | | | | |
| Table 2 – SAMPLING RESULTS SHOWING THE detection of Lead and copper | | | | | | | | | | | | |
| Lead and Copper (complete if lead or copper detected in the last sample set) | **Sample Date** | | **No. of Samples Collected** | | **90th Percentile Level Detected** | | **No. Sites Exceeding AL** | **AL** | **PHG** | **No. of Schools Requesting Lead Sampling** | | **Typical Source of Contaminant** |
| Lead (ppb) | 08/14/2019 | | 5 | | Not Detected | | 0 | 15 | 0.2 | Not applicable | | Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits |
| Copper (ppm) | 08/14/2019 | | 5 | | Not Detected | | 0 | 1.3 | 0.3 | Not applicable | | Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives |

Note - We have no schools in our service area to requested lead sampling from our water system.

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| TAble 3 – SAMPLING RESULTS FOR sodium and hardness | | | | | | | |
| **Chemical or Constituent** (and reporting units) | **Sample Date** | | **Level Detected** | **Range of Detections** | **MCL** | **PHG (MCLG)** | **Typical Source of Contaminant** |
| Sodium (ppm) | 07/18/2019 | | 8.5 | 0 | None | None | Salt present in the water and is generally naturally occurring |
| Turbidity | 07/18/2019 | | 0.1 | 0.1 | 5 | - | Turbidity is how clear the water is. |
| Hardness (ppm) | 07/18/2019 | | 180 | 0 | None | None | Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring. |
| **TAble 4 – detection of contaminants with a Primary Drinking Water Standard** | | | | | | | |
| **Chemical or Constituent** (and reporting units) | | **Sample Date** | **Level Detected** | **Range of Detections** | **MCL [MRDL]** | **PHG (MCLG) [MRDLG]** | **Typical Source of Contaminant** |
| Negative detection | | 02/11/2020 | None | - | - | - |  |
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| **TAble 5 – detection of contaminants with a Secondary Drinking Water Standard** | | | | | | | |
| **Chemical or Constituent** (and reporting units) | | **Sample Date** | **Level Detected** | **Range of Detections** | **SMCL** | **PHG (MCLG)** | Typical Source of Contaminant |
| Negative detection | | 08/07/2019 | None | - | - | - |  |
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| **TAble 6 – detection of UNREGULATED CONTAMINANTS** | | | | | | | |
| **Chemical or Constituent** (and reporting units) | | **Sample Date** | **Level Detected** | **Range of Detections** | **Notification Level** | | **Health Effects Language** |
| Negative detection | | 08/07/2019 | None | - | - | |  |

**Additional General Information on Drinking Water**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA’s Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Oak Glen Domestic Water Company is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at <http://www.epa.gov/lead>.

**Summary Information for Violation of a MCL, MRDL, AL, TT,  
or Monitoring and Reporting Requirement**

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| **VIOLATION OF A MCL, MRDL, AL, TT, OR MONITORING AND REPORTING REQUIREMENT** | | | | |
| **Violation** | **Explanation** | **Duration** | **Actions Taken to Correct the Violation** | **Health Effects Language** |
| No Violations in 2020 | n/a | n/a | n/a | n/a |

**COVID - 19**

COVID-19 Has not affected our water quality or supply. We were able maintained the best water quality in our area. COVID, all though is not spread by water, and has not affected our ability to keep providing high quality drinking water and with no water treatment required. We had no problems in our operations from COVID other than the slow turnover in water use which cause a sight bacteria issue (which we caught early) and was able to control with new flushing procedures.

As you know we were not allow to meet in May, for our annual meetings and both our 2019 and 2020 meetings where outdoor meetings. You can get current information at: <https://covid19.ca.gov/> or <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

**What you can do**

This is your water system. You can help preserve water quality by taking toxic cleaners, paint, oil and other chemicals to an authorized disposal site rather than putting them into the septic tank or pouring them on the gound.

Our local Hazadous Household Waste Disposal sites:

San Bernardino County Sites - <https://sbcountystormwater.org/residents/toxic-items/household-hazardous-waste-collection-locations/>

Beaumont - Hemet Area

Lamb Canyon Landfill

16411 Lamb Canyon Road

Beaumont, CA, 92223

[www.rcwaste.org/Portals/0/Files/HW/HHWflyer.PDF](http://www.rcwaste.org/Portals/0/Files/HW/HHWflyer.PDF)

**Help Us Conserve Water**

Help us preserve our water quantity by conserving whenever you can and checking to assure that you don’t have leaks on your property. To learn more about our water system and water conservation attend our Annual Meetings. Also checkout this resource: <https://www.watereducation.org/online-resources>

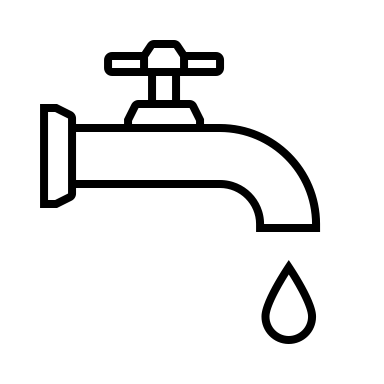
If you have questions about this water quality report, please call Scott Hudson at (951) 694-2591.

The **Oak Glen Domestic Water Company** mailing address is:

Oak Glen Domestic Water Company

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*ENJOY OUR WATER *