

## APPENDIX B: eCCR Certification Form (Suggested Format)

### Consumer Confidence Report Certification Form

*(To be submitted with a copy of the CCR)*

|                      |                                            |
|----------------------|--------------------------------------------|
| Water System Name:   | Golden State Water Company – San Juan Oaks |
| Water System Number: | CA3510008                                  |

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 7/1/2025 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

|                              |                                         |
|------------------------------|-----------------------------------------|
| Name: Roberto Casas          | Title: Associate Water Quality Engineer |
| Signature:                   | Date: 9/11/2025                         |
| Phone number: (310) 890-2804 |                                         |

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.gswater.com/SanJuanOaksCCR](http://www.gswater.com/SanJuanOaksCCR)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☒ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- ☒ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

### **Consumer Confidence Report Electronic Delivery Certification**

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: [www.gswater.com/SanJuanOaksCCR](http://www.gswater.com/SanJuanOaksCCR)
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: [www.gswater.com/SanJuanOaksCCR](http://www.gswater.com/SanJuanOaksCCR)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

|                                                                                         |
|-----------------------------------------------------------------------------------------|
| In our continuing efforts to better serve our customers, conserve resources, and reduce |
| costs, Golden State Water Company chose to utilize electronic delivery of the annual    |
| Consumer Confidence Reports (CCRs) as allowed by the United States Environmental        |
| Protection Agency and the State Water Resources Control Board – Division of Drinking    |

|                                                                                         |
|-----------------------------------------------------------------------------------------|
| Water. Notices regarding the availability of the CCR were mailed to customers as a bill |
| insert, and also emailed to all customers receiving electronic bills. These notices,    |
| printed and emailed in both English and Spanish, directed people to the URL for         |
| viewing the CCR online, and also gave them information on how to request a hard copy    |
| of the CCR.                                                                             |
|                                                                                         |
|                                                                                         |
|                                                                                         |

*This form is provided as a convenience and may be used to meet the certification  
requirement of  
section 64483(c) of the California Code of Regulations.*



**Golden State**  
**Water Company**  
A Subsidiary of American States Water Company

2025

# San Juan Oaks Water System

**Consumer Confidence Report  
on Water Quality for 2024**



## About the Company

GSWC is a wholly owned subsidiary of American States Water Company (NYSE:AWR) and provides water service to over 1 million customers throughout 12 counties in Northern, Coastal and Southern California. American States Water Company also owns a contracted services subsidiary, American States Utility Services, Inc. (ASUS). ASUS provides operations, maintenance and construction management services for water and wastewater systems located on military bases throughout the country under 50-year privatization contracts with the U.S. government. Bear Valley Electric Service is also a subsidiary and distributes electricity to approximately 24,000 customers in the City of Big Bear Lake and surrounding areas in San Bernardino County.



**Robert Sprowls**  
President and  
Chief Executive Officer  
Golden State Water Company



**Sean Twilla**  
General Manager,  
Northern District  
Golden State Water Company

## President's Message

Dear Golden State Water Customer,

Golden State Water Company (GSWC) is pleased to welcome the customers of the San Juan Oaks water system. The California Public Utilities Commission (CPUC) granted GSWC the authority to acquire the San Juan Oaks water system on May 1, 2025.

Golden State Water Company (GSWC) is pleased to present our new San Juan Oaks customers with the 2025 Annual Water Quality Report (Consumer Confidence Report), providing customers with important information regarding local water quality and service during the 2024 calendar year.

GSWC is proud to serve more than one million customers across 81 communities in California, delivering reliable, high-quality water every day. We know that access to safe water is essential, and our team works around the clock to ensure your water is always there when you need it.

From scientists and engineers to water quality experts, our dedicated team continuously monitors and tests for hundreds of potential contaminants to keep your water safe. By proactively testing for hundreds of potential contaminants in our water systems, GSWC has consistently scored among the top water companies for compliance with water quality regulations.

**GSWC proudly reports that the water delivered to your tap meets all federal and state quality standards established to protect the public's health and safety.** This report provides information regarding local water supply sources, testing, and the steps GSWC takes to ensure our water complies with the strictest standards set by the United States Environmental Protection Agency (USEPA), State Water Resources Control Board's Division of Drinking Water (DDW), and California Public Utilities Commission (CPUC).

To access the most up-to-date Water Quality Report for your area, sampling results, and frequently asked questions, visit [www.gswater.com/water-quality](http://www.gswater.com/water-quality). If you have questions, please contact our 24-hour Customer Service Center at 1.800.999.4033 or email us at [customerservice@gswater.com](mailto:customerservice@gswater.com).

Given our proactive approach to maintaining, operating, and improving our water systems, our customers can rest assured that their monthly rates contribute directly to the safety and reliability of their local water system. This upholds the essential right of every Californian to access safe, clean, and affordable water, regardless of their zip code.

We encourage all customers to visit [www.gswater.com](http://www.gswater.com) and follow us on X (formerly Twitter) and Facebook at @GoldenStateH2O. On behalf of everyone at GSWC, thank you for allowing us to serve you and your community.

Sincerely,



Robert Sprowls



Sean Twilla

**Golden State Water is constantly working toward 100 percent customer satisfaction and we encourage you to visit [www.gswater.com](http://www.gswater.com) and follow us on Twitter and on Facebook at @GoldenStateH2O**



## Where Does My Water Come From?

Water delivered to customers in the San Juan Oaks System is groundwater pumped from the

Gilroy-Hollister Valley-North San Benito groundwater basin through wells operated by Golden State Water Company.

## Source Water Assessment

Source water assessments were completed in 2023 for the groundwater wells serving the customers of its San Juan Oaks System.

Groundwater sources in this system are considered most vulnerable to the following activities not associated with detected contaminants:

- ◆ Military installations
- ◆ Chemical/Petroleum processing/storage
- ◆ Septic systems – low density
- ◆ Wells – agricultural/irrigation and water supply
- ◆ Crops – irrigated
- ◆ Fertilizer, pesticide/herbicide application
- ◆ Parks
- ◆ Storm drain discharge points
- ◆ Storm water detention facilities

A copy of the assessment may be viewed at:

State Water Board Monterey District Office  
1 Lower Ragsdale Dr. Building 1, Suite 120, Monterey, CA 93940

You may request a summary of the assessment be sent to you by contacting:

State Water Board Monterey District Office at 831.655.6939

For more details, contact Lisa Miller, Water Quality Engineer, at 1.800.999.4033, or email the Customer Service Center at [customerservice@gswater.com](mailto:customerservice@gswater.com).



## CONTENTS

|                                  |   |
|----------------------------------|---|
| Source Water Assessment          | 3 |
| Glossary of Terms                | 4 |
| How to Read Your Table           | 5 |
| Source Water Quality Table       | 5 |
| Laboratory Analyses              | 6 |
| Distribution Water Quality Table | 6 |
| Risk to Tap and Bottled Water    | 7 |
| For Sensitive Immune Systems     | 7 |
| Cross Connection Control Program | 7 |
| Flushing                         | 7 |
| Contact Us                       | 8 |
| Connect with Us                  | 8 |
| Infrastructure Investments       | 8 |
| Conserving for California        | 8 |

**In every one of our water systems, a team of highly-trained employees monitors water quality on an on-going basis to ensure that our customers are receiving high-quality water. For more information and to access frequently asked questions about your 2024 CCR visit: <https://gswater.com/ccrfaq>**





**Delivering drinking water is serious business, and our team of scientists, engineers and water experts is dedicated to protecting our water systems and ensuring the water we deliver to local homes and businesses meets stringent standards set by the state and federal governments.**



## Glossary of Terms

### Maximum Contaminant Level (MCL)

The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the public health goals and maximum contaminant level goals as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste and appearance of drinking water.

### California Notification Level (NL)

Non-regulatory, health-based advisory levels established by the State Board for contaminants in drinking water for which an MCL has not been established.

### Maximum Contaminant Level Goal (MCLG)

The level of a contaminant in drinking water below which there is no known or expected risk to health. Maximum contaminant level goals are set by the United States Environmental Protection Agency (USEPA).

### Maximum Residual Disinfectant Level (MRDL)

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for control of microbial contaminants.

### Maximum Residual Disinfectant Level Goal (MRDLG)

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

### Primary Drinking Water Standard (PDWS)

MCLs, MRDLs and treatment techniques (TTs) for contaminants that affect health, along with their monitoring and reporting requirements.

### Public Health Goal (PHG)

The level of a contaminant in drinking water below which there is no known or expected risk to health. Public health goals are set by the California Environmental Protection Agency (CalEPA).

### Regulatory Action Level (AL)

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

| Unit of Measurement                  | Unit Abbreviation | Also Known as                                                                    | This can be compared to...                                       |
|--------------------------------------|-------------------|----------------------------------------------------------------------------------|------------------------------------------------------------------|
| <b>Parts per million (PPM)</b>       | mg/L              | milligrams per liter                                                             | 1 second in 12 days                                              |
| <b>Parts per billion (PPB)</b>       | µg/L              | micrograms per liter                                                             | 1 second in 32 years                                             |
| <b>Parts per trillion (PPT)</b>      | ng/L              | nanograms per liter                                                              | 1 second in 32,000 years                                         |
| <b>Grains per gallon</b>             | grains/gallon     | a measurement for water hardness often used for sizing household water softeners | 1 grain/gal equals 17.1 mg/L of hardness                         |
| <b>Nephelometric Turbidity Units</b> | NTU               | a measurement of the clarity of water                                            | Turbidity in excess of 5 NTU is noticeable to the average person |
| <b>Microsiemens per centimeter</b>   | µS/cm             | a measurement of a solution's ability to conduct electricity                     |                                                                  |
| <b>Picocuries per liter</b>          | pCi/L             | a measurement of radioactivity in water                                          |                                                                  |

# How to Read This Table

The consumer confidence report lets you know which constituents, if any, are in your drinking water and how this may affect your health. The constituents presented in this table were detected above the detection limit set by the State Water Resources Control Board. Below is a guide that explains each column of the table.

able

The highest level of a constituent allowed in drinking water.

The range of presence for which the constituent was detected in the drinking water.

The average amount of a constituent detected in the drinking water.

The most recent year tests were conducted.

Describes the most likely ways a constituent enters the drinking water. Wording provided by the USEPA.

| Primary Standards - Health Based (units) | Primary MCL | PHG (MCLG) | Range of Detection | Average Level | Most Recent Sampling Date | Typical Source of Constituent                                                       |
|------------------------------------------|-------------|------------|--------------------|---------------|---------------------------|-------------------------------------------------------------------------------------|
| Substance A (mg/L)                       | 50          | 0.6        | ND - 40            | 20            | 2019                      | Erosion of natural deposits; residue from some surface water treatment processes    |
| Substance B (µg/L)                       | 6           | 1          | 0.1 - 2.8          | 1.7           | 2016                      | Discharge from petroleum refineries; fire retardants; ceramics; electronics; solder |

The highest level for which the constituent has no known or expected health risks.

## YOUR WATER MEETS ALL CURRENT FEDERAL AND STATE REQUIREMENTS

### San Juan Oaks Water System – Source Water Quality

| Primary Standards – Health Based (units) | Primary MCL        | PHG (MCLG) | Range of Detection | Average Level | Most Recent Sampling Date | Typical Source of Constituent                                                                                                                                                                                                                                                                                                    |
|------------------------------------------|--------------------|------------|--------------------|---------------|---------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Inorganic Constituents</b>            |                    |            |                    |               |                           |                                                                                                                                                                                                                                                                                                                                  |
| Aluminum (mg/L)                          | 1                  | 0.6        | ND - 0.05          | ND            | 2024                      | Erosion of natural deposits; residue from some surface water treatment processes                                                                                                                                                                                                                                                 |
| Arsenic (µg/L)                           | 10                 | 0.004      | ND - 5.6           | 3.6           | 2024                      | Erosion of natural deposits; runoff from orchards; glass and electronics production wastes                                                                                                                                                                                                                                       |
| Chromium, Hexavalent (µg/L)              | 10                 | 0.02       | ND - 0.11          | ND            | 2024                      | Erosion of natural deposits; transformation of naturally occurring trivalent chromium to hexavalent chromium by natural processes and human activities, such as discharges from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing facilities. |
| Fluoride (mg/L)                          | 2.0                | 1          | 0.10 - 0.20        | 0.15          | 2024                      | Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories                                                                                                                                                                                                         |
| <b>Radioactive Constituents</b>          |                    |            |                    |               |                           |                                                                                                                                                                                                                                                                                                                                  |
| Gross Alpha Activity (pCi/L)             | 15(a)              | (0)        | 4.14 - 7.51        | 5.70          | 2024                      | Erosion of natural deposits                                                                                                                                                                                                                                                                                                      |
| Uranium (pCi/L)                          | 20                 | 0.43       | 2.5 - 5.8          | 3.9           | 2024                      | Erosion of natural deposits                                                                                                                                                                                                                                                                                                      |
| Secondary Standards – Aesthetic (units)  | Secondary MCL      | PHG (MCLG) | Range of Detection | Average Level | Most Recent Sampling Date | Typical Source of Constituent                                                                                                                                                                                                                                                                                                    |
| Aluminum (µg/L)                          | 200                | n/a        | ND - 52            | ND            | 2024                      | Erosion of natural deposits; residue from some surface water treatment processes                                                                                                                                                                                                                                                 |
| Color (units)                            | 15                 | n/a        | 3 - 6              | 4             | 2024                      | Naturally-occurring organic materials                                                                                                                                                                                                                                                                                            |
| Chloride (mg/L)                          | 500                | n/a        | 58 - 60            | 59            | 2024                      | Runoff/leaching from natural deposits; seawater influence                                                                                                                                                                                                                                                                        |
| Iron (µg/L)                              | 300                | n/a        | ND - 44            | ND            | 2024                      | Leaching from natural deposits; industrial wastes                                                                                                                                                                                                                                                                                |
| Manganese (µg/L)                         | 50                 | n/a        | ND - 78            | ND            | 2024                      | Leaching from natural deposits                                                                                                                                                                                                                                                                                                   |
| Specific Conductance (µS/cm)             | 1600               | n/a        | 850 - 1100         | 1000          | 2024                      | Substances that form ions when in water; seawater influence                                                                                                                                                                                                                                                                      |
| Sulfate (mg/L)                           | 500                | n/a        | 129 - 135          | 132           | 2024                      | Runoff/leaching from natural deposits; industrial wastes                                                                                                                                                                                                                                                                         |
| Total Dissolved Solids (mg/L)            | 1000               | n/a        | 552 - 602          | 577           | 2024                      | Runoff/leaching from natural deposits                                                                                                                                                                                                                                                                                            |
| Turbidity (units)                        | 5                  | n/a        | 0.2 - 1.3          | 0.75          | 2024                      | Soil runoff                                                                                                                                                                                                                                                                                                                      |
| Other Parameters (units)                 | Notification Level | PHG (MCLG) | Range of Detection | Average Level | Most Recent Sampling Date | Typical Source of Constituent                                                                                                                                                                                                                                                                                                    |
| Alkalinity (mg/L)                        | n/a                | n/a        | 287 - 331          | 309           | 2024                      |                                                                                                                                                                                                                                                                                                                                  |
| Calcium (mg/L)                           | n/a                | n/a        | n/a                | 14            | 2024                      |                                                                                                                                                                                                                                                                                                                                  |
| Hardness [as CaCO3] (mg/L)               | n/a                | n/a        | 155 - 160          | 160           | 2024                      | The sum of polyvalent cations present in the water, generally magnesium and calcium; the cations are usually naturally occurring                                                                                                                                                                                                 |
| Hardness [as CaCO3] (grains/gal)         | n/a                | n/a        | 9.0 - 9.4          | 9.4           | 2024                      |                                                                                                                                                                                                                                                                                                                                  |
| Magnesium (mg/L)                         | n/a                | n/a        | 29 - 30            | 30            | 2024                      |                                                                                                                                                                                                                                                                                                                                  |
| pH (pH units)                            | n/a                | n/a        | 8.2 - 8.3          | 8.2           | 2024                      |                                                                                                                                                                                                                                                                                                                                  |
| Potassium (mg/L)                         | n/a                | n/a        | 1.7 - 2.2          | 2.0           | 2024                      |                                                                                                                                                                                                                                                                                                                                  |
| Sodium (mg/L)                            | n/a                | n/a        | 151 - 176          | 164           | 2024                      | Refers to the salt present in the water and is generally naturally occurring                                                                                                                                                                                                                                                     |

(a) MCL is based on Gross Alpha minus Uranium.

ND = Not Detected CaCO3 = Calcium Carbonate

This table includes data only on constituents that were detected.

## Laboratory Analyses

Through the years, we have taken thousands of water samples to determine the presence of any radioactive, biological, inorganic, volatile organic, or synthetic organic contaminants in your drinking water. The table we provide shows only detected contaminants in the water.

Even though all of the substances listed here are under the Maximum Contaminant Level (MCL), we feel it is important that you know exactly what was detected and how much of these substances were present in your water. Compliance (unless otherwise noted) is based on the average level of concentration below the MCL. The state allows us to monitor for some contaminants less than once per year because the concentrations do not change frequently. Some of our data, while representative, is more than a year old.

**Chloramination** — Water in the San Juan Oaks System contains a chloramine residual for public health protection. Chloraminated water is safe for people and animals to drink, and for all other general uses. Three special user groups, including kidney dialysis patients, aquarium owners, and businesses or industries that use water in their treatment process, must remove chloramine from the water prior to use.

Hospitals or dialysis centers should be aware of chloramine in the water and should install proper chloramine removal equipment, such as dual carbon adsorption units. Aquarium owners can use readily available products to remove or neutralize chloramine. Businesses and industries that use water in any manufacturing process or for food or beverage preparation should contact their water treatment equipment supplier regarding specific equipment needs.



**Arsenic** — While your drinking water does meet the federal and state standard for arsenic, it does contain low levels of arsenic. The arsenic standard balances the current understanding of arsenic's possible health effects against the cost of removing arsenic from drinking water. The USEPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.



**Lead** — If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. GSWC is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information about lead in drinking water, testing methods and steps you can take to minimize exposure is available from the USEPA's Safe Drinking Water Hotline at 1.800.426.4791 or at <http://www.epa.gov/safewater/lead>.

GSWC has completed the initial lead service line inventory required by the USEPA's Lead and Copper Rule Revisions. Through a thorough review of historical records and initial field investigations, GSWC has determined that its distribution systems do not have lead or galvanized service lines that require replacement. This includes any customer-owned service lines. For more information, please visit <https://www.gswater.com/service-material-inventory>.

**Manganese** — The secondary MCL for manganese is set for aesthetic reasons and there is no health concern associated with the manganese levels detected in this water system.

### San Juan Oaks Water System – Distribution Water Quality

| Disinfection Byproducts and Disinfectant Residuals (units) | Primary MCL (MRDL) | PHG (MRDLG) | Range of Detection                                          | Average Level | Most Recent Sampling Date | Typical Source of Constituent                                                                                                  |                                                                                        |
|------------------------------------------------------------|--------------------|-------------|-------------------------------------------------------------|---------------|---------------------------|--------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| Chloramines [as Cl <sub>2</sub> ] (mg/L)                   | (4.0)              | (4)         | 1.1 - 2.3                                                   | 1.5           | 2024                      | Drinking water disinfectant added for treatment                                                                                |                                                                                        |
| Inorganic Constituents (units)                             | Action Level       | PHG (MCLG)  | Sample Data                                                 | 90th % Level  | Most Recent Sampling      | Typical Source of Constituent                                                                                                  |                                                                                        |
| Copper (mg/L)                                              | 1.3                | 0.3         | One of the 10 samples collected exceeded the action level.  | 1.3           | 2024                      | Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives                |                                                                                        |
| Lead sampling in schools and residential plumbing          | Action Level       | PHG         | Sample Data                                                 | 90th % Level  | Most Recent Sampling Date | Typical Source of Constituent                                                                                                  | Number of Schools Tested (b)                                                           |
| Lead (µg/L)                                                | 15                 | 0.2         | None of the 10 samples collected exceeded the action level. | ND            | 2024                      | Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits. | Golden State Water Company does not provide water to any schools in this service area. |

(b) The State of California made lead sampling in schools mandatory with a compliance window through 2019.

This table includes data only on constituents that were detected.

ND = Not Detected



## Risk to Tap and Bottled Water

Drinking water, including bottled water, may reasonably be expected to contain small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline at 1.800.426.4791.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the layers in the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, which can pick up substances resulting from the presence of animal or human activity.

In order to ensure that tap water is safe to drink, the USEPA and the State Water Resources Control Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

### Contaminants in Drinking Water Sources May Include:

- ◆ Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife
- ◆ Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, and farming
- ◆ Pesticides and herbicides that may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses
- ◆ Organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems
- ◆ Radioactive contaminants that can be naturally occurring or be the result of oil and gas production and mining activities

## For People with Sensitive Immune Systems

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised people, such as those individuals with cancer undergoing chemotherapy, those who have undergone organ transplants, those with HIV/AIDS or other immune system disorders, some elderly populations, and infants, can be particularly at risk from infections. These people should seek advice from their health care providers.

The USEPA and Centers for Disease Control issue guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants.

To obtain a copy of these guidelines, please call the USEPA's Safe Drinking Water Hotline at **1.800.426.4791**.

For additional information, please contact our 24-hour Customer Service Center at **1.800.999.4033** or email us at [customerservice@gswater.com](mailto:customerservice@gswater.com).

## Cross Connection Control Program

GSWC's Cross Connection Control Program provides a level of certainty that the water in the company's distribution system is protected from possible backflow of contaminated water from customers' premises. For additional information and how to learn how to prevent cross-connections at your home, visit <https://www.gswater.com/protecting-our-drinking-water/>.



## Flushing

Hydrant flushing is an essential maintenance procedure that all water providers must perform periodically to ensure the water delivered to customers meets state and federal drinking water standards. GSWC is using NO-DES (Neutral Output-Discharge Elimination System) flushing in several of our service areas to help flush our distribution systems sustainably.

Traditional hydrant flushing discharges hundreds of thousands of gallons of water onto the street. GSWC's NO-DES trucks and trailers offer a new maintenance technology, connecting two hydrants to a complex filtration system which cleans the water and returns it to the distribution system.

For more information about hydrant flushing, visit <http://www.gswater.com/flushing>.

## If You Have Questions – Contact Us

For information about your water quality or to find out about upcoming opportunities to participate in public meetings, please contact our 24-hour Customer Service Center at **1.800.999.4033**. Visit us online at [www.gswater.com](http://www.gswater.com) or email us at [customerservice@gswater.com](mailto:customerservice@gswater.com).

Este informe contiene información muy importante sobre su agua de beber. Tradúzcalo o hable con alguien que lo entienda bien.



## Connect with us to learn more!

Visit [www.gswater.com](http://www.gswater.com) to:

- ◆ Access the latest Water Quality Report for your area
- ◆ Get the latest updates and news regarding water supply and state/local restrictions
- ◆ Learn more about water-use efficiency, including programs and rebates in your area
- ◆ Understand your water bill and learn about payment options
- ◆ Obtain information about programs for low-income customers (Customer Assistance Program or CAP)
- ◆ Sign up to receive email updates about your water service



## Infrastructure Investments

At GSWC, we believe access to clean and reliable drinking water is a fundamental right for all Californians. Our customers should never think twice about the quality of water coming from their taps. To fulfill this commitment, we continue to invest in water infrastructure essential to treating and delivering sustainable, long-term value for our customers.

Since 2019, GSWC has invested more than \$894 million in water infrastructure projects essential to providing quality, reliable water to over 1 million Californians in 81 communities. In 2024, GSWC invested more than \$210 million in water treatment facilities, water storage and distribution systems. GSWC continues to invest in its water system, which now includes approximately 2,869 miles of pipeline, 81,073 valves and 27,118 fire hydrants. These proactive investments in local infrastructure avoid the costly and sometimes dangerous effects of deferring maintenance or delaying the replacement of aged infrastructure.

Customers interested in learning more about current and completed infrastructure projects in their service areas are encouraged to visit their service area's webpage at [www.gswater.com/your-service-area](http://www.gswater.com/your-service-area).

## Conserving for California

After years of severe drought, California's water supply has improved for many parts of the state. GSWC customers did a tremendous job reducing water use during the last drought, and most have continued those water-efficient practices and made conservation a way of life. GSWC is proud to be your partner in conservation, offering tips and programs to help you manage your water use and control your bill. To learn more about conservation programs and rebates in your area, please visit [www.gswater.com/conservation](http://www.gswater.com/conservation) or call 1.800.999.4033.

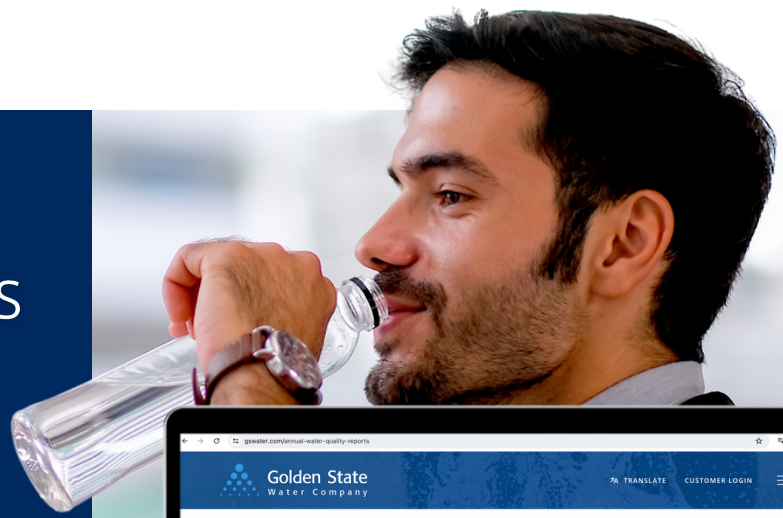


*A drought-tolerant garden.*

# CONSUMER CONFIDENCE REPORTS AVAILABLE NOW!



For more information, visit  
**gswater.com**



## The Consumer Confidence Report

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide its customers. The CCR introduces customers to the quality of their drinking water, its origin, and the efforts required by Golden State Water Company to deliver quality, reliable water. The State Water Resources Control Board's Division of Drinking Water is comprised of highly trained water quality experts who closely monitor all water testing and have confirmed that Golden State Water's water meets all water quality standards and is safe to drink.

Si desea una copia en papel del CCR del 2025 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al **1-800-999-4033** o por correo electrónico a **waterquality@gswater.com**.

You can view your 2025 Consumer Confidence Report and learn more about your drinking water by visiting our website. You can find a direct URL link in the message center on the back of your water bill. You can also find the URL link for your system in the table on the reverse side of this page.

If you would like a paper copy of the 2025 CCR mailed to your address or to speak with someone about the report, please call **1-800-999-4033** or email **waterquality@gswater.com**.



El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee.



El CCR presenta a los clientes la calidad de su agua potable, su origen y los esfuerzos requeridos por Golden State Water Company para entregar agua confiable y de calidad.



La División de Agua Potable de la Junta Estatal de Control de Recursos Hídricos está compuesta por expertos altamente capacitados en la calidad del agua que monitorean de cerca todas las pruebas de agua y han confirmado que el agua de Golden State Water cumple con todos los estándares de calidad del agua y es segura para beber.

**Apple Valley North Water System**

[www.gswater.com/AppleValleyNorthCCR](http://www.gswater.com/AppleValleyNorthCCR)

**Apple Valley South Water System**

[www.gswater.com/AppleValleySouthCCR](http://www.gswater.com/AppleValleySouthCCR)

**Arden Water System**

[www.gswater.com/ArdenCCR](http://www.gswater.com/ArdenCCR)

**Artesia Water System**

[www.gswater.com/ArtesiaCCR](http://www.gswater.com/ArtesiaCCR)

**Barstow Water System**

[www.gswater.com/BarstowCCR](http://www.gswater.com/BarstowCCR)

**Baypoint Water System**

[www.gswater.com/BaypointCCR](http://www.gswater.com/BaypointCCR)

**Bell-Bell Gardens Water System**

[www.gswater.com/BellBellGardensCCR](http://www.gswater.com/BellBellGardensCCR)

**Calipatria Water System**

[www.gswater.com/CalipatriaCCR](http://www.gswater.com/CalipatriaCCR)

**Claremont Water System**

[www.gswater.com/ClaremontCCR](http://www.gswater.com/ClaremontCCR)

**Clearlake Water System**

[www.gswater.com/ClearlakeCCR](http://www.gswater.com/ClearlakeCCR)

**Cordova Water System**

[www.gswater.com/CordovaCCR](http://www.gswater.com/CordovaCCR)

**Cowan Heights Water System**

[www.gswater.com/CowanHeightsCCR](http://www.gswater.com/CowanHeightsCCR)

**Culver City Water System**

[www.gswater.com/CulverCityCCR](http://www.gswater.com/CulverCityCCR)

**Cypress Ridge Water System**

[www.gswater.com/CypressRidgeCCR](http://www.gswater.com/CypressRidgeCCR)

**Desert View Water System**

[www.gswater.com/DesertViewCCR](http://www.gswater.com/DesertViewCCR)

**Edna Road Water System**

[www.gswater.com/EdnaRoadCCR](http://www.gswater.com/EdnaRoadCCR)

**Florence-Graham Water System**

[www.gswater.com/FlorenceGrahamCCR](http://www.gswater.com/FlorenceGrahamCCR)

**Hollydale Water System**

[www.gswater.com/HollydaleCCR](http://www.gswater.com/HollydaleCCR)

**Lake Marie Water System**

[www.gswater.com/LakeMarieCCR](http://www.gswater.com/LakeMarieCCR)

**Los Osos Water System**

[www.gswater.com/LosOsosCCR](http://www.gswater.com/LosOsosCCR)

**Lucerne Water System**

[www.gswater.com/LucerneCCR](http://www.gswater.com/LucerneCCR)

**Morongo Del Norte Water System**

[www.gswater.com/MorongoDelNorteCCR](http://www.gswater.com/MorongoDelNorteCCR)

**Morongo Del Sur Water System**

[www.gswater.com/MorongoDelSurCCR](http://www.gswater.com/MorongoDelSurCCR)

**Nipomo Water System**

[www.gswater.com/NipomoCCR](http://www.gswater.com/NipomoCCR)

**Norwalk Water System**

[www.gswater.com/NorwalkCCR](http://www.gswater.com/NorwalkCCR)

**Orcutt Water System**

[www.gswater.com/OrcuttCCR](http://www.gswater.com/OrcuttCCR)

**Placentia-Yorba Linda Water System**

[www.gswater.com/Placentia-YorbaLindaCCR](http://www.gswater.com/Placentia-YorbaLindaCCR)

**Robbins Water System**

[www.gswater.com/RobbinsCCR](http://www.gswater.com/RobbinsCCR)

**San Dimas Water System**

[www.gswater.com/SanDimasCCR](http://www.gswater.com/SanDimasCCR)

**San Juan Oaks Water System**

[www.gswater.com/SanJuanOaksCCR](http://www.gswater.com/SanJuanOaksCCR)

**Simi Valley Water System**

[www.gswater.com/SimiValleyCCR](http://www.gswater.com/SimiValleyCCR)

**Sisquoc Water System**

[www.gswater.com/SisquocCCR](http://www.gswater.com/SisquocCCR)

**South Arcadia Water System**

[www.gswater.com/SouthArcadiaCCR](http://www.gswater.com/SouthArcadiaCCR)

**South San Gabriel Water System**

[www.gswater.com/SouthSanGabrielCCR](http://www.gswater.com/SouthSanGabrielCCR)

**South Shore Water System**

[www.gswater.com/SouthshoreCCR](http://www.gswater.com/SouthshoreCCR)

**Southwest Water System**

[www.gswater.com/SouthwestCCR](http://www.gswater.com/SouthwestCCR)

**Tanglewood Water System**

[www.gswater.com/TanglewoodCCR](http://www.gswater.com/TanglewoodCCR)

**West Orange County Water System**

[www.gswater.com/WestOrangeCountyCCR](http://www.gswater.com/WestOrangeCountyCCR)

**Willowbrook Water System**

[www.gswater.com/WillowbrookCCR](http://www.gswater.com/WillowbrookCCR)

**Wrightwood Water System**

[www.gswater.com/WrightwoodCCR](http://www.gswater.com/WrightwoodCCR)

**From:** [Golden State Water Company](#)  
**Subject:** Consumer Confidence Reports Are Now Available  
**Date:** Monday, June 2, 2025 2:00:37 PM

---

**This Message Is From An External Sender**

This message came from outside the company. Do not open any attachments unless you expected this message. Do not click links unless you are sure they are safe.

**EXTERNAL EMAIL**

Genasys logo



## Message from Golden State Water Company

Dear Valued Customer,

Golden State Water is pleased to announce that Consumer Confidence Reports are now available. The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

If you would like a paper copy of the 2025 CCR mailed to your mailing address or would like to speak with someone about the report, please call 1- 800-999-4033 or email [waterquality@gswater.com](mailto:waterquality@gswater.com).

You can view your 2025 Consumer Confidence Report and learn more about your drinking water by visiting the following URL: [www.gswater.com/SanJuanOaksCCR](http://www.gswater.com/SanJuanOaksCCR)

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee. El

objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

Si desea una copia en papel del CCR del 2025 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a [waterquality@gswater.com](mailto:waterquality@gswater.com).

Sincerely,  
Golden State Water Company

---

Golden State Water Company

**PROOF OF PUBLICATION  
(2015.5 C.C.P.)  
STATE OF CALIFORNIA  
County of San Benito**

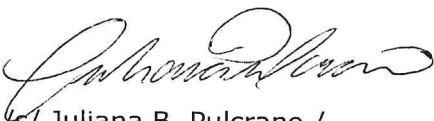
I am a resident of the State of California and over the age of eighteen years, and not a party to or interested in the above entitled matter.

I am the principal clerk of the publisher of the Free Lance, published in the city of Hollister, County of San Benito, State of California, **Friday, and on line** for which said newspaper has been adjudicated a newspaper of general circulation by the **Superior Court of the County of San Benito, State of California, under the date of June 19, 1952, Case Number 5330**, that the notice of which the annexed is a printed copy had been published in each issue thereof and not in any supplement on the following date(s):

**June 27, 2025.**

I declare, under penalty of perjury, that the foregoing is true and correct. This declaration has been executed **on June 27, 2025.**

**HOLLISTER FREE LANCE  
615 San Benito Street, Suite 210  
Hollister, CA 95023**



/s/ Juliana B. Pulcrano /  
Legal Publications Specialist  
Hollister Free Lance

Phone # (408) 709 3952  
E-mail: [jpulcrano@newsmedia.com](mailto:jpulcrano@newsmedia.com)  
Website: [www.sanbenito.com](http://www.sanbenito.com)

**Golden State Water  
Company**

**Public Notice**

Golden State Water Company's 2025 Annual Water Quality Reports (Consumer Confidence Reports) detailing local water quality and service during the 2024 calendar year are now available. Interested parties who would like to view or print a copy can access the reports at: [www.gswater.com/annual-water-quality-reports](http://www.gswater.com/annual-water-quality-reports).

(Pub HE 5/27)

June 20, 2025

California Public Utilities Commission  
ATTN: Terence Shia, P.E.  
Director, Water Division  
505 Van Ness Avenue  
San Francisco, California 94102

To: Terence Shia

Enclosed, please find printed versions of Golden State Water Company's 2025 Consumer Confidence Reports for 2024 and a list of each water system owned and operated by our company.

The Consumer Confidence Reports were delivered to the respective water customers during June 2025. The reports are available at each local water system office, the District offices of Golden State Water Company, and may be viewed on our website at [www.gswater.com/annual-water-quality-reports](http://www.gswater.com/annual-water-quality-reports). Please let us know if you would like hard copies to be mailed to your office.

Should you have any further questions in this matter, you may contact me at (714) 514-5210 ([sunil@gswater.com](mailto:sunil@gswater.com)), or Dawn White at (916) 853-3615 ([dawn.white@gswater.com](mailto:dawn.white@gswater.com)).

Sunil Pillai,

*Sunil Pillai*

Vice President, Environmental Quality

Enclosure



#### List of Golden State Water Systems

1. Apple Valley North
2. Apple Valley South
3. Arden
4. Artesia
5. Barstow/Lenwood
6. Bay Point
7. Bell/Bell Gardens
8. Calipatria
9. Claremont
10. Clearlake
11. Cordova
12. Cowan Heights
13. Culver City
14. Cypress Ridge
15. Desert View
16. Edna Road
17. Florence-Graham
18. Hollydale
19. Lake Marie
20. Los Osos
21. Lucerne
22. Morongo Del Norte
23. Morongo Del Sur
24. Nipomo (Vista)
25. Norwalk
26. Orcutt
27. Placentia-Yorba Linda
28. Robbins
29. San Dimas
30. San Juan Oaks
31. Simi Valley
32. Sisquoc
33. South Arcadia
34. South San Gabriel
35. South Shore
36. Southwest
37. Tanglewood
38. West Orange
39. Willowbrook
40. Wrightwood