

2021 Consumer Confidence Report

Water System Information

Water System Name: UNION HEIGHTS MUTUAL WATER COMPANY

Report Date: 06/01/2022

Type of Water Source(s) in Use: WELL

Name and General Location of Source(s): 3500825 – Well 1 & 3 are located on the east end of the subdivision. Well 1 is a back-up supply and Well 3 is the everyday supply. No water was supplied by Well 1 in 2020.

Drinking Water Source Assessment Information: A source water assessment has not been completed by the Department of Public Health Services, however the source is considered most vulnerable to low density septic systems.

Time and Place of Regularly Scheduled Board Meetings for Public Participation: Annual Shareholder Meetings are announced in mailed notices.

For More Information, Contact: Thomas A. Estrada (831) 245-7595

About This Report

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2021 and may include earlier monitoring data.

Importance of This Report Statement in Five Non-English Languages (Spanish, Mandarin, Tagalog, Vietnamese, and Hmong)

Language in Spanish: Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse [Enter Water System's Name] a [Enter Water System's Address or Phone Number] para asistirlo en español.

Language in Mandarin: 这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系 [Enter Water System Name] 以获得中文的帮助: [Enter Water System's Address][Enter Water System's Phone Number].

Language in Tagalog: Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa [Enter Water System's Name and Address] o tumawag sa [Enter Water System's Phone Number] para matulungan sa wikang Tagalog.

Language in Vietnamese: Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ [Enter Water System's Name] tại [Enter Water System's Address or Phone Number] để được hỗ trợ giúp bằng tiếng Việt.

Language in Hmong: Tsab ntawv no muaj cov ntsiab lus tseem ceeb txog koj cov dej haus. Thov hu rau [Enter Water System's Name] ntawm [Enter Water System's Address or Phone Number] rau kev pab hauv lus Askiv.

Terms Used in This Report

Term	Definition
Level 1 Assessment	A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment	A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an <i>E. coli</i> MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level (MCL)	The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.
Maximum Contaminant Level Goal (MCLG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (U.S. EPA).
Maximum Residual Disinfectant Level (MRDL)	The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Maximum Residual Disinfectant Level Goal (MRDLG)	The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
Primary Drinking Water Standards (PDWS)	MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.
Public Health Goal (PHG)	The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.
Regulatory Action Level (AL)	The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
Secondary Drinking Water Standards (SDWS)	MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.
Treatment Technique (TT)	A required process intended to reduce the level of a contaminant in drinking water.
Variances and Exemptions	Permissions from the State Water Resources Control Board (State Board) to exceed an MCL or not comply with a treatment technique under certain conditions.
ND	Not detectable at testing limit.
ppm	parts per million or milligrams per liter (mg/L)
ppb	parts per billion or micrograms per liter (µg/L)

Term	Definition
ppt	parts per trillion or nanograms per liter (ng/L)
ppq	parts per quadrillion or picogram per liter (pg/L)
pCi/L	picocuries per liter (a measure of radiation)

Sources of Drinking Water and Contaminants that May Be Present in Source Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

Regulation of Drinking Water and Bottled Water Quality

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

About Your Drinking Water Quality

Drinking Water Contaminants Detected

Tables 1, 2, 3, 4, 5, 6, and 8 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do

not change frequently. Some of the data, though representative of the water quality, are more than one year old. Any violation of an AL, MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

Table 1. Sampling Results Showing the Detection of Coliform Bacteria

Complete if bacteria are detected.

Microbiological Contaminants	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Source of Bacteria
<i>E. coli</i>	(2021) 0	0	(a)	0	Human and animal fecal waste

(a) Routine and repeat samples are total coliform-positive and either is *E. coli*-positive or system fails to take repeat samples following *E. coli*-positive routine sample or system fails to analyze total coliform-positive repeat sample for *E. coli*.

Table 1.A. Compliance with Total Coliform MCL between January 1, 2021 and June 30, 2021 (inclusive)

Microbiological Contaminants	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria	(2021) 0	0	1 positive monthly sample (a)	0	Naturally present in the environment
Fecal Coliform and <i>E. coli</i>	(2021) 0	0	0	None	Human and animal fecal waste

(a) For systems collecting fewer than 40 samples per month: two or more positively monthly samples is a violation of the total coliform MCL

For violation of the total coliform MCL, include potential adverse health effects, and actions taken by water system to address the violation: NONE

Table 2. Sampling Results Showing the Detection of Lead and Copper

Complete if lead or copper is detected in the last sample set.

Lead and Copper	Sample Date	No. of Samples Collected	90 th Percentile Level Detected	No. Sites Exceeding AL	AL	PHG	No. of Schools Requesting Lead Sampling	Typical Source of Contaminant
Lead (ppb)	09/2018	5	ND	0	15	0.2	0	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	09/2018	5	0.125	0	1.3	0.3	Not applicable	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

Table 3. Sampling Results for Sodium and Hardness

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	11/2020	290	310	None	None	Salt present in the water and is generally naturally occurring
Hardness (ppm)	11/2020	300	330	None	None	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

Table 4. Detection of Contaminants with a Primary Drinking Water Standard

Chemical or Constituent (and reporting units)	Sample Date	Level Detected Well 3	Level Detected Well 1	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
Asbestos (MFL)	11/13 07/99	ND	0.358	N/A	7	7	Internal corrosion of asbestos cement water mains; erosion if natural deposits
Lead (ppb)	11/20 12/08	ND	8.1	N/A	(AL =15)	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Fluoride	11/20 12/08	ND	ND	N/A	2	1	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Gross Alpha Activity pCi/L	12/18 01/19	ND	ND	N/A	15	0	Erosion of natural deposits
Nitrate (ppm)	5/20 11/21	ND	0.58	N/A	10	10	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Turbidity	11/20 12/08	0.89	17	N/A	TT	N/A	Soil runoff
TTHMs (ppb) Total trihalomethanes	8/21	ND		N/A	80	N/A	Byproduct of drinking water disinfection
Halocetic Acids(ppb)	8/21	ND		N/A	60	N/A	Byproduct of drinking water disinfection

Table 5. Detection of Contaminants with a Secondary Drinking Water Standard

Chemical or Constituent (and reporting units)	Sample Date	Level Detected Well 3	Level Detected Well 1	Range of Detections	SMCL	PHG (MCLG)	Typical Source of Contaminant
Total Dissolved Solids* (ppm)	11/20 12/17	1200	1300	N/A	1000	N/A	Runoff/ leaching of natural deposits
Specific Conductance* (micromhos)	11/21 11/21	1900	2200	N/A	1600	N/A	Substance that form ions when in water; seawater influence
Chloride (ppm)	11/20 12/17	160	150	N/A	500	N/A	Runoff/ leaching of natural deposits; seawater influence
Sulfate (ppm)	11/20 12/08	390	640	N/A	500	N/A	Runoff/ leaching of natural deposits; Industrial wastes
Gross Alpha Activity Radium 226/228 pCi/L	08/21	0.624	N/A	2.0 – 5.0	5	0.019p Ci/L	Erosion of natural deposits
Manganese (ppb)*	02/21 05/21 08/21 11/21 12/17	100 69 74 74	72	N/A	50	N/A	Leaching from natural deposits
Iron (ppb)	11/20 12/17	290	630	N/A	300	N/A	Leaching from natural deposits; industrial wastes
Color (units)	11/20 11/17	5.0	10	N/A	15	N/A	Naturally occurring organic materials

Table 6. Detection of Unregulated Contaminants

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	Notification Level	Health Effects
Boron (ppm)	05/03	3.3	N/A	1.0	The babies of some pregnant women who drink water containing boron in excess of the notification level may have an increased risk of developmental effects, based on studies in laboratory animals

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. UNION HEIGHTS MWC is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. [Optional: If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants.] If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at <http://www.epa.gov/lead>.

We tested for 23 SOC's (Synthetic Organic Chemicals) in 2021. All items were reported below detectable levels. We also tested Well #1 for 11 Soc's in 2021. All items were reported below detectable levels. We tested Well #3 for 31 VOC's (Volatile Organic Chemicals) in 2020. All items were reported below detectable levels. We tested Well #1 for 27 VOC's in 2017. All items were reported below detectable levels. We tested for Chromium VI in 2015, the results were ND (non-

detect). We tested for Perchlorate in 2018, the results were ND. Total Dissolved Solids and Specific Conductance exceed the Secondary (aesthetic) drinking water standards.

Some people find the taste of high dissolved solids in water objectionable, yet similar high dissolved solids water is bottled and sold as mineral water. It is not economically feasible to lower the dissolved solids level at the central treatment plant. If you find the taste of high dissolved solids in water unpalatable, you may prefer low dissolved solids bottled water (natural, deionized, reverse osmosis, distilled, purified) or can install treatment devices, available from many water conditioning companies that reduce the dissolved solids of your tap water.

MAGANESE: The well water contains manganese concentrations that exceed the MCL. The notification level for manganese is used to protect consumers from neurological effects. High levels of manganese in people have been shown to result in effects of the nervous system.

Additional Special Language for Nitrate, Arsenic, Lead, Radon, and *Cryptosporidium*: [Enter Additional Information Described in Instructions for SWS CCR Document]

Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement

Table 7. Violation of a MCL, MRDL, AL, TT or Monitoring Reporting Requirement

Violation	Explanation	Duration	Actions Taken to Correct Violation	Health Effects Language
Manganese MCL	The well water contains manganese concentrations.	Continually above MCL	Notification of homeowners	The notification level for manganese is used to protect consumers from neurological effects. High levels of manganese in people have been shown to result in effects of the nervous system.

For Water Systems Providing Groundwater as a Source of Drinking Water

Summary Information for Fecal Indicator-Positive Groundwater Source Samples, Uncorrected Significant Deficiencies, or Violation of a Groundwater TT

For Systems Providing Surface Water as a Source of Drinking Water

Summary Information for Violation of a Surface Water TT

Summary Information for Operating Under a Variance or Exemption N/A

Summary Information for Revised Total Coliform Rule Level 1 and Level 2 Assessment Requirements