

APPENDIX B: eCCR Certification Form (Suggested Format)

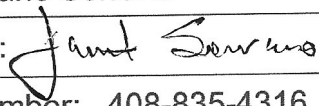
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Rosa Morada Mutual Water Company
Water System Number:	3500549

The water system named above hereby certifies that its Consumer Confidence Report was distributed on July 11, 2022 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Jane Serrano	Title: Water Quality Manager
Signature: 	Date: 7/11/22
Phone number: 408-835-4316	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods. Paper copies of the CCR was placed into the mailboxes of residents without email addresses.
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☐ Posting the CCR at the following URL: www._____
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www._____
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- X Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Rosa Morada Mutual Water Company maintains a current email listing of all property owners and residents. The attached email was sent to all addresses. A paper copy of the CCR was placed into the mailboxes of the two properties without email addresses.

From: Janet Serrano janserr@icloud.com
Subject: RMMWC - 2021 Consumer Confidence Report (Take 2)
Date: July 11, 2022 at 9:05 AM

To: Larry Slonaker larry_slonaker@yahoo.com, Janet & David Serrano desvideo@mac.com, Martin & Rhoda Bress rbress@garlic.com, Holly Bourne borlies@aol.com, Sandi Slonaker sandisl@ yahoo.com, Oscar Inocencio screamingranch@gmail.com, Willis Mooney wmooney@razzolink.com, Janet Felice janetfelice4@gmail.com, Pete Mirrione pigeonpete@yahoo.com, Stacie Roberts roberts_stacie@yahoo.com, Janet Dunn jldunn@neteze.com, Ray Jean diamondrj@hotmail.com, Kee Zhao kzhaousa@gmail.com, Sal Felice selfelice@gmail.com, William Parsons bill1939_99@yahoo.com, Danny Fortino dannyfortino@gmail.com, Caleb Wiegand leb.wiegand@gmail.com, Linda Bedola lindabedolla71@yahoo.com, Juliana Hardin juliana@aquamatic.com, Kathy Cook iporschenut@hotmail.com, pete@sylogize.net, tpr63@gmail.com, Rafael & Consuelo Martinez/Vidales mtznietor@yahoo.com, Lot 07 - Owner/Occupant onthefly75@me.com, Laura Wiegand laurateyhunt@gmail.com, Lot 11 - Owner/Occupant borlies@aol.com, Vivian Serrano aquamarine1946@gmail.com, Janet Serrano janet@richardburtlaw.com, pegspugpups@aol.com, linmac_140@yahoo.com
Bcc: DDW Lora Lyons lora.lyons@waterboards.ca.gov

Hello neighbors!

Sorry for the "duplicate" email, but I now see that the State has changed its requirements for these email notifications; I did not know of these requirements until this morning. The requirements now direct that the statements such as the following be made in the email to residents:

"Please review the 2021 Rosa Morada Mutual Water Company's Consumer Confidence Report attached to this email. This report contains information about the source and quality of your drinking water. You must have Adobe Acrobat Reader installed on your computer to view the report."

"If you would like a paper copy of the 2021 Consumer Confidence Report mailed to you, please call me at 408-835-4316, or email me at janserr@icloud.com."

"Este correo contiene las instrucciones mas recientes para obtener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda."

Don't you now feel so much better informed?
—Janet Serrano



2021 CCR -
Rosa M...Co.pdf