APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Cal Am – Walnut Grove
Water System Number:	CA3410047

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 04, 2026 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Vanessa Arroyo	Title: Manager, Water Quality/Environmental Compliance
Signature:	Date: September 16, 2026
Phone number: 916-208-7557	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).

☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).

☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR at the following URL: https://www.amwater.com/ccr/walnutgrove.pdf
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☒ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)

☐ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www._____

☒ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: _https://www.amwater.com/ccr/walnutgrove.pdf_____

☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Customers receive a mailed notification with bills that provides a direct URL to the CCRs in May. The message will run as optional for the remainder of the year as space allows on the bill.

Customers may also call our 24-hour customer service number to receive assistance with accessing the files or to request a hard copy be mailed or delivered.
Any person, customer or non-customer, bill-paying or non-bill-paying may review the CCR by using the zip code search tool at the following URL: https://www.amwater.com/caaw/Water-Quality-Wastewater-Information/Water-Quality-Reports/
Attachment 1: CAW Press Release CCR, May 07, 2026
Attachment 2: Copy of customer bill showing water quality notification language
Attachment 3: Copy of email showing CCR was delivered to the CPUC.

This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c) of the California Code of Regulations.

WATER QUALITY REPORTS SHOW EXCELLENT RESULTS FOR CALIFORNIA AMERICAN WATER CUSTOMERS

SAN DIEGO, May 7, 2026 /PRNewswire/ -- California American Water published its 2025 Consumer Confidence Reports, demonstrating high-quality water service throughout its state districts. The annual reports compare California American Water's water quality with standards established by the U.S. Environmental Protection Agency and the California State Water Resources Control Board, Division of Drinking Water.

The reports also cover drinking water sources, public health information, substances detected in the water and the levels of those substances. Commonly asked questions and answers concerning drinking water are also included.

The reports continue a contemporary design that features illustrated sections of common containments and simple-to-read explanations of the various technical terms within the document.

"We are pleased to announce that our 2025 reports demonstrate excellent water quality," said Sarah Leeper, President of California American Water. "We hope that customers will find these reports educational and helpful in answering the questions they may have about the state of their water."

Customers can look up their water quality reports by zip code by visiting: Water Quality Reports

About American Water
American Water (NYSE: AWK) is the largest regulated water and wastewater utility company in the United States. With a history dating back to 1886 and celebrating 140 years in 2026, We Keep Life Flowing® by providing safe, clean, reliable and affordable drinking water and wastewater services to approximately 14 million people with regulated operations in 14 states and on 18 military installations. American Water's approximately 7,000 talented professionals leverage their significant expertise and the company's national size and scale to achieve excellent outcomes for the benefit of customers, employees, investors and other stakeholders. For more information, visit amwater.com and join American Water on LinkedIn, Facebook, X and Instagram.

About California American Water
California American Water, a subsidiary of American Water (NYSE: AWK) with approximately 300 dedicated employees, provides safe, clean, reliable and affordable water and wastewater services to approximately 720,000 people.

SOURCE American Water

For further information: Evan Jacobs, evan.jacobs@amwater.com, (707) 495-6135

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https://newsroom.amwater.com/2026-05-07-WATER-QUALITY-REPORTS-SHOW-EXCELLENT-RESULTS-FOR-CALIFORNIA-AMERICAN-WATER-CUSTOMERS

[redacted]

CALIFORNIA AMERICAN WATER

WE KEEP LIFE FLOWING™

Statement

Account No. [redacted]

Total Amount Due:	[redacted]
Payment Due By:	**May 26, 2026**

Service Address:
[redacted]
WALNUT GROVE, CA 95690

Billing Date:	May 04, 2026
Service Period:	Apr 02 to Apr 30 (29 Days)
Total Gallons:	1,400

THANK YOU FOR BEING OUR CUSTOMER

Important Account Messages

- Want to get to know us better? Visit www.californiaamwater.com to learn more about the services we provide.
- Thank you for being a long time customer! We work hard every day to deliver water service that is safe, reliable, and affordable -- our customers deserve nothing less.

Account Summary – *See page 3 for Account Detail*

Prior Billing:		[redacted]
Payments - Thank You!	-	
Balance Forward:	=	
Service Related Charges:	+	
Taxes:	+	
Total Amount Due:	=	

For more information, visit www.californiaamwater.com

View your account information or pay your bill anytime at: www.amwater.com/MyAccount

Pay by Phone: Pay anytime at 1-855-748-6066

Customer Service: 1-888-237-1333
M-F 7:00am to 7:00pm – Emergencies 24/7

In Person: We have agreements with several authorized payment locations in our service areas. See the reverse side for more information.

CALIFORNIA AMERICAN WATER
PO BOX 7150
PASADENA, CA 91109-7150

Please return bottom portion with your payment. DO NOT send cash. Retain upper portion for your records

CALIFORNIA AMERICAN WATER

WE KEEP LIFE FLOWING™

P.O. BOX 91623
RANTOUL, IL 61866-8623

Account No. [redacted]

Total Amount Due:	[redacted]
Payment Due By:	**May 26, 2026**

Service to: [redacted]
WALNUT GROVE, CA 95690

Amount Enclosed **$**

[redacted]
WALNUT GROVE, CA 95690-9718

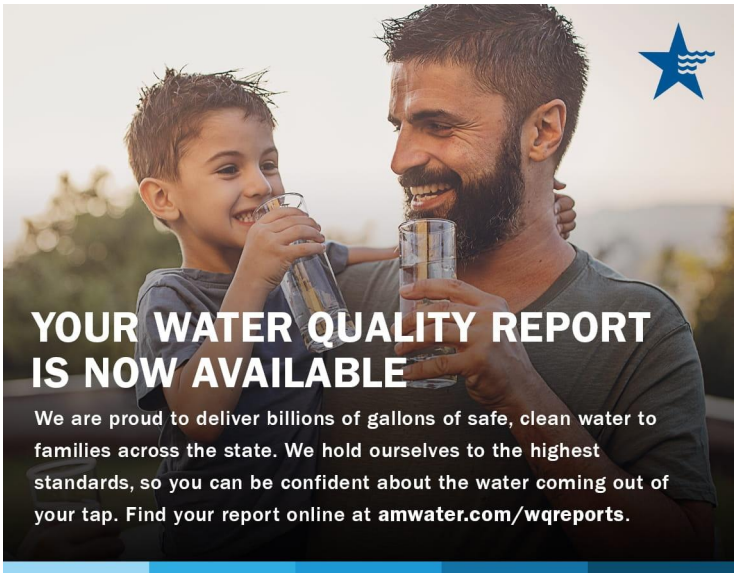
CALIFORNIA AMERICAN WATER
PO BOX 7150
PASADENA, CA 91109-7150

[redacted]

Messages from California American Water

- ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/walnutgrove.pdf If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 888-237-1333.

- Su informe anual de la calidad de agua puede consultarse electrónicamente en www.amwater.com/ccr/walnutgrove.pdf Si prefiere una copia, por favor póngase en contacto al cliente con nuestro centro de servicio en 888-237-1333.



CUSTOMER SERVICE: 1-888-237-1333
HOURS: M-F, 7am-7pm ▪ Emergencies: 24/7
TTY/TDD FOR THE HEARING IMPAIRED : 711
(and then reference Customer Service number listed above)

SERVICES

- **Go Paperless:** Save time. Save money. Sign up for**Paperless Billing** and **Auto Pay** on MyWater at amwater.com/mywater. Not registered? Log in and be sure to have your account number handy.
- **Water Quality:** We take water quality seriously. When it comes to complying with federal drinking water standards, we consistently score better than the industry average. For a copy of the annual water quality report for your area, visit californiaamwater.com. Under Water Quality & Wastewater Information, select Water Quality Reports.
- **Customer Assistance Program:** This program helps low-income customers who qualify with their water bills. For more information, visit californiaamwater.com. Under Customer Service & Billing, select Customer Assistance Programs.

EXPLANATION OF DISPUTES

- **Disputes:** Should you question this bill, please request an explanation from the company within five (5) days of the receipt of this bill. This bill is due and payable upon date of presentation. It will become past due if not paid within nineteen (19) days from the date of the mailing. If you believe there is an error on your bill or have a question about your service, please call California American Water Company customer support at 1-888-237-1333. If you are not satisfied with California American Water Company's response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting www.cpuc.ca.gov/ complaints. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

TTY: 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)
Mail: California Public Utilities Commission, Consumer Affairs Branch
505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

TYPE OF CALL	LANGUAGE	TOLL-FREE 800 NUMBER
TTY/VCO/HCO to Voice	English Spanish	1-800-735-2929 1-800-855-3000
Voice to TTY/VCO/HCO	English Spanish	1-800-735-2922 1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

Address Change(s)

Name

Address

City

State

Zip Code

( )
Phone Number

☐ Mobile Number

E-mail Address

Pay your bill in person! To find an authorized payment location near you, please visit www.amwater.com/payment.

799366590496399810001332910379

By accepting or using this barcode to make a payment, you agree to the full terms and conditions, available at www.vanilladirect.com/pay/terms.
After successful payment using this barcode you may retrieve your full detailed e-receipt at www.vanilladirect.com/pay/ereceipt.

[redacted]

CALIFORNIA AMERICAN WATER
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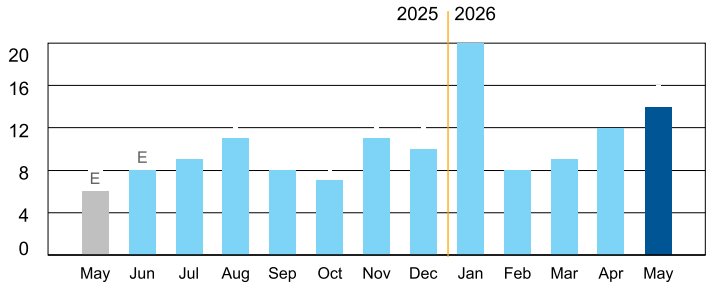
Meter Reading and Usage Summary

Meter No.	Measure	Size	From Date	To Date	Previous Read	Current Read	Meter Units	Billing Units	Total Gallons
[redacted]	100 gal	5/8"	04/02/2026	04/30/2026	99 (A)	113 (A)	14	14.00	1,400

A = Actual E = Estimate 1 Billing Unit = 100 gallons Total Gallons: 1,400

Billed Usage History (graph shown in 100 gallons)

- 1,400 gallons = usage for this period
- 600 gallons = usage for same period last year



E = Estimate

Next Scheduled Read Date: on or about June 01, 2026
Account Type: Residential

Average daily use for this period is: (29 days)

48 gallons

Year to Date Billed Usage: 6,300 gallons

Account Detail

Account No. [redacted]
Service To: [redacted] WALNUT GROVE, CA 95690

[redacted]

Prior Billing

Payments

Total payments as of Apr 20. Thank you!

Balance Forward

Service Related Charges - 04/02/26 to 04/30/26

Water Service

Water Service Charge	
Water Usage Charge	(14 x $0.484)

Other Charges

Customer Assistance Program Surcharge	
Purchased Water Surcharge	
Interim Rate True Up	(14 x $0.0958)
Purchased Power Surcharge	
Incremental Cost Balancing Account	(14 x $0.0047)

Total Service Related Charges

Taxes

County Franchise Taxes
Commission Surcharge

Total Current Period Charges

Total Amount Due

Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water (or wastewater) service. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Surcharges:** Surcharges are used to recover changes to costs that occur between ratemaking cycles. Common surcharges include Consolidated Expense Balancing Account (which collects or refunds Commission-authorized expenses), Intervenor Compensation and Payment Assistance.
- **Production Cost Offsets (purchased water and purchased power):** This surcharge covers the cost of water and power from wholesalers and is based on your water usage over the billing period. If your usage decreases, you will notice a difference in the surcharge cost proportionately.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Still have questions?** We are here to help. Our customer service representatives are available M–F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

Para obtener asistencia con la traducción de su factura, comuníquese con nuestro Centro de Servicio al Cliente, de lunes a viernes de 7 a.m. a 7 p.m.

For more information about your charges and rates, please visit: https://www.amwater.com/caaw/Customer-Service-Billing/Water-Rates/

<This page is intentionally left blank and reserved for future messages>

Bill Inserts and Important Notices

We encourage you to click the link(s) below to view any bill inserts and other important notices you would have received with your printed bill.

https://amwater.com/files/OACA55.pdf

Outlook

Re: California American Water - Northern Division: 2025 CCRs

From Vanessa Arroyo-Rodriguez <Vanessa.Arroyo-Rodriguez@amwater.com>
Date Wed 2026-06-10 12:21
To Maria Carmen <mariacarmen.rocha@cpuc.ca.gov>; amy.charmarty@cpuc.ca.gov <amy.charmarty@cpuc.ca.gov>
Cc Audie Foster <Audie.Foster@amwater.com>; Christina L Baril <Christina.Baril@amwater.com>

5 attachments (8 MB)

2025_CCR_CA_Northern_Raymond_Draft_FINAL.pdf; 2025_CCR_CA_Northern_Security Park_FINAL.pdf; 2025_CCR_CA_Northern_Suburban-Rosemont_FINAL-Update.pdf; 2025_CCR_CA_Northern_Walnut Grove_FINAL.pdf; 2025_CCR_CA_Northern_West Placer_FINAL.pdf;

For this 3rd and last email, please find the following attached:

- CA2010012 - Raymond
- CA3410027 - Security Park
- CA3410010 - Suburban-Rosemont
- CA3410047 - Walnut Grove
- CA3110150 - West Placer

Best,

Vanessa Arroyo
Manager, Water Quality/Environmental Compliance | Northern Division
4701 Beloit Drive, Sacramento, CA 95838
Office: 916-568-4225 | **Cell Phone:** 916-208-7557
E-mail: vanessa.arroyo@amwater.com
CALIFORNIA AMERICAN WATER

From: Vanessa Arroyo-Rodriguez <Vanessa.Arroyo-Rodriguez@amwater.com>
Sent: Wednesday, June 10, 2026 12:18
To: Maria Carmen <mariacarmen.rocha@cpuc.ca.gov>; amy.charmarty@cpuc.ca.gov <amy.charmarty@cpuc.ca.gov>
Cc: Audie Foster <Audie.Foster@amwater.com>; Christina L Baril <Christina.Baril@amwater.com>
Subject: Re: California American Water - Northern Division: 2025 CCRs

For this 2nd email, please find the following attached:

- CA2010014 - Goldside
- CA3410012 - Isleton
- CA4910023 - Larkfield
- CA3410013 - Lincoln Oaks
- CA2410008 - Meadowbrook
- CA2010007 - Oakhurst
- CA3410017 - Parkway

Vanessa Arroyo
Manager, Water Quality/Environmental Compliance | Northern Division
4701 Beloit Drive, Sacramento, CA 95838
Office: 916-568-4225 | **Cell Phone:** 916-208-7557
E-mail: vanessa.arroyo@amwater.com
CALIFORNIA AMERICAN WATER

From: Vanessa Arroyo-Rodriguez <Vanessa.Arroyo-Rodriguez@amwater.com>
Sent: Wednesday, June 10, 2026 12:15
To: Maria Carmen <mariacarmen.rocha@cpuc.ca.gov>; amy.charmarty@cpuc.ca.gov <amy.charmarty@cpuc.ca.gov>
Cc: Audie Foster <Audie.Foster@amwater.com>; Christina L Baril <Christina.Baril@amwater.com>
Subject: California American Water - Northern Division: 2025 CCRs

Good afternoon Ms. Rocha,

Please find attached the 2025 CCRs for California American Water's public water systems in Sacramento, Sonoma, Placer, Merced, Madera, and Yolo counties. Due to potential file size restrictions, I will be sending these in multiples emails.

For this 1st email, please find the following attached:

- CA3410031 - Antelope
- CA3410045 - Arden
- CA2010003 - Bass Lake
- CA2010013 - Coarsegold
- CA5700712 - Dunnigan
- CA3410023 - Fruitridge Vista
- CA4910024 - Geyserville

Vanessa Arroyo
Manager, Water Quality/Environmental Compliance | Northern Division
4701 Beloit Drive, Sacramento, CA 95838
Office: 916-568-4225 | **Cell Phone:** 916-208-7557
E-mail: vanessa.arroyo@amwater.com

CALIFORNIA AMERICAN WATER