

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	City of Sacramento Main
Water System Number:	CA3410020

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 06/30/2024 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Mark Severeid	Title: Water Quality Superintendent
Signature: <i>Mark Severeid</i>	Date: 09/18/2024
Phone number: 916-808-8667	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
www.cityofsacramento.gov/utilities/reports
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.cityofsacramento.gov/utilities/reports
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: their
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.cityofsacramento.gov/utilities/reports
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

CCR was distributed using electronic delivery methods described in the Guidance for
Electronic Delivery of the Consumer Confidence Report: Notification was provided to
bill-paying customers on the June 2024 Utility bill (Attachment 1); additional emailed

notification was sent to auto-pay customers who might not otherwise see the notice on
their utility bill (Attachment 2). “Good faith” efforts were used to reach non-bill-paying
customers by posting the report at the public URL
www.cityofsacramento.gov/utilities/reports and by announcing the publication via
a blog post on the Sacramento City Express blog (Attachment 3).

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*

City of SACRAMENTO

Attachment 1

Department of Utilities

Billing or Service Questions? Call (916) 808-5454

www.cityofsacramento.org/utilities

Account Number: [REDACTED]

Billing Date:

June 05, 2024



我們講中文 • Hablamos Español • Мы говорим по-русски • မကွေးစာသိသာစာအုပ် • Peb hais lus Hmoob • Chúng tôi nói tiếng Việt

Page 1 of 2

Important Customer Messages

Your drinking water meets or exceeds all state and federal drinking water standards. To see a copy of our Consumer Confidence Report, please visit: cityofsacramento.gov/utilities/reports or to receive a printed copy by mail, please call 311.

Account Summary as of June 05, 2024

Previous Balance

Payment Received - 5/8/2024 - Thank You!

Balance Forward

Current Charges - Due 6/25/2024

Total Due

Legal Owner:

APN: [REDACTED]

Service Address:

Council District: [REDACTED]

Utility Services - Residential Meters



Service from 4/30/24 - 5/28/24

Water - Residential Metered

Base service charge

35.72

702 cubic feet @ \$0.014587 per cubic foot

10.24

Subtotal

\$45.96

Usage History	Dates	Days	Gal/Day	CF/Day	\$/Day/CF
Billing Period	04/29/24 - 05/28/24	30	175	23	0.34
Last Year	04/26/23 - 05/30/23	35	162	22	0.32
Last Month	03/29/24 - 04/29/24	32	178	24	0.35

Meter Number	Meter Size	Meter Read		Reading Difference	Meter Mult.	Usage	
		Current	Previous			Cubic Feet	Gallons
64055797	1.0	35646	34944	702	1	702	5,251

Utility Services

Service from 5/7/24 - 6/5/24

Storm Drainage - 2022 Fee

Storm Drainage Property Related Fee - SFR2

5.94

Storm Drainage - 1996 Fee

Subtotal

\$5.94

Detach this portion and return with your payment

City of Sacramento

Utility Service Bill

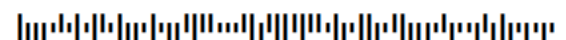
☐ Please check box for address correction then print corrections on reverse side

Service Address: [REDACTED]

Account Number	Current Charges Due 6/25/2024	Total Amount Due	Amount Paid
[REDACTED]	\$117.29	\$117.29	

Billing Questions? Call Customer Service at (916) 808-5454 or write to: City of Sacramento, 1395 35th Ave., Sacramento, CA 95822

Make check payable to "City of Sacramento"



CITY OF SACRAMENTO
PO BOX 2770
SACRAMENTO CA 95812-2770

City of Sacramento
Utility Service Bill

Billing or Service Questions? Call (916) 808-5454
www.cityofsacramento.org/utilities

Account Number: [REDACTED]

Billing Date:

June 05, 2024

Page 2 of 2

Utility Services (continued)

Service from 5/7/24 - 6/5/24

Storm Drainage - Flat charge for 7 rooms	11.31
Subtotal	\$11.31

Service from 5/7/24 - 6/5/24

Garbage - 1 60 gallon @ \$25.07 per can	25.07
Recycling - 1 96 gallon @ \$8.10 per can	8.10
Organics - 1 container @ \$19.18	19.18
Street Sweeping - Single Family Dwelling	1.73
Subtotal	\$54.08

LIABILITY: The legal owner of a parcel is responsible and liable for the payment of all charges for utility services rendered to the parcel. Upon request and approval by the Department, the bill may be sent to the tenant of a parcel where utility services are rendered, if the owner signs a written request to bill the tenant; provided that the account will remain in the owner's name and the owner will remain responsible and liable for all charges.

PAYMENTS: Payments will be applied to the oldest balance. Partial payments will be partially applied across all service charges.

RETURNED PAYMENTS: A \$25 fee will be applied to an account when a written or electronic payment is returned unpaid from the banking institution for any reason.

GENERAL TAX: A voter approved tax on the utility enterprises requires the allocation of 11% of gross revenues received from utility service charges to the City of Sacramento General Fund.

DUE DATE: Utility charges are due upon presentation of the bill. Charges unpaid 20 days after presentation of the bill (the Due Date) will be considered past due (delinquent).

DELINQUENT ACCOUNT: A 10% penalty will be applied to a bill that remains unpaid 15 days after the Due Date (35 days after presentation of the bill). An additional penalty of one-half percent will be added each month to the portion of the account balance that remains unpaid beginning 45 days after the Due Date. A lien will be assessed to the property for delinquent charges and penalties that remain unpaid 75 days after the Due Date. Annually, a special assessment may be levied against the property for delinquent charges that remain unpaid.

LIEN RELEASE: A City lien recorded against a property may be released once the account has been paid current. A request for a notarized release must be received by the Department in order to release the lien from County records. The Department's notarized release must be submitted to the County of Sacramento Recorder's Office, along with applicable fees, via mail or in person, to record the lien release on the property.

VACANCY: If a property is vacant and certain conditions are met, some utility service charges may qualify for a credit or reduction during the period of vacancy. Please contact Customer Service at 916-808-5454 for more information on the vacancy terms and conditions and applicable processing charges.

Please note: Payments may take up to two (2) business days to post to your utility account.

MORE WAYS TO PAY

Set-up **Recurring Payments** using the Department of Utilities Mobile App - *City of Sac Utility Mobile Pay* (Android & iOS) or online through our website, OR Make **One-Time Payments**:

- **Mobile App:** *City of Sac Utility Mobile Pay* (Android & iOS)
- **Online:** www.cityofsacramento.org/utilities/
- **Over the phone:** (916) 808-5454
- **In Person:**
 Department of Utilities- 1395 35th Ave (M-Th 8am-4pm, F 8am-11:30am) or City Hall - 915 I St. (M-F 8:30am-4:30pm)

Acct #: [REDACTED]

New Mailing Address:

New Phone Number:

From: City of Sacramento <talk@email.cityofsacramento.org>
Sent: Monday, June 3, 2024 3:30 PM
To:
Subject: The 2023 City of Sacramento Consumer Confidence Report on drinking water is now available



2023 **Consumer
Confidence
Report**

Consumer Confidence Report

This report, published on June 3, 2024, summarizes detected water quality results for the period of Jan. 1 to Dec. 31, 2023.

[MORE INFO](#)

Dear City of Sacramento water customer,

The 2023 Consumer Confidence Report on drinking water is now available.

[Click here](#) to view the report, which contains information about the source and quality of your drinking water.

If you would like a paper copy mailed to you, please call 311 or email doupio@cityofsacramento.org.

Este reporte contiene las instrucciones mas recientes para obetener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.



If you're having trouble reading this message, [view as a webpage](#)

[Manage Preferences](#) to Unsubscribe.

This email was sent by:

City of Sacramento
915 I St
Sacramento, CA 95814
[Website](#)

SACRAMENTO CITY EXPRESS

POSTED ON JUNE 6, 2024

SEE HOW THE CITY'S DRINKING WATER MEETS OR EXCEEDS STATE AND FEDERAL STANDARDS

Sacramento's drinking water continues to meet or exceed all state and federal standards, according to the annual "**Consumer Confidence Report**" published by the City's Department of Utilities.

The report includes the most up-to-date water-quality results through 2023 for more than 40 substances.

"This report demonstrates our commitment to provide high-quality drinking water to residents and businesses," said Pravani Vandeyar, director of the Department of Utilities.

Sacramento's drinking water is tested hundreds of times per week by DOU's water quality lab.

Eighty percent of the City's water supply comes from the American and Sacramento rivers, and about 20 percent comes from groundwater wells.

"We encourage our customers to read the report to learn more about where their drinking water comes from and what it contains," said Vandeyar.

People can view the report online on the **Department of Utilities website**.