

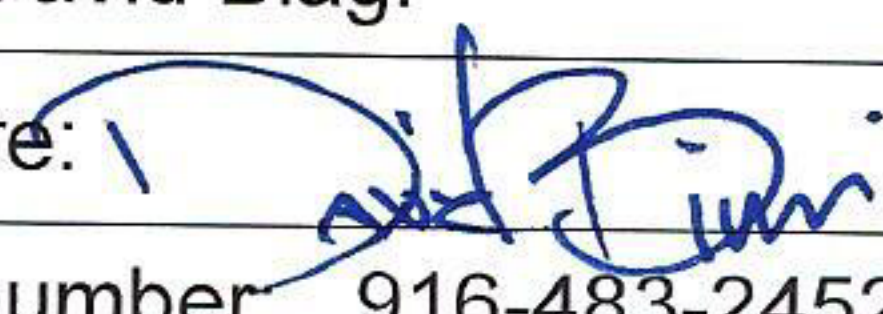
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	CARMICHAEL WATER DISTRICT
Water System Number:	CA3410004

The water system named above hereby certifies that its Consumer Confidence Report was distributed on _____ June 06, 2026 _____ (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: David Biagi	Title: Production Superintendent
Signature: 	Date: 7/14/2025
Phone number: 916-483-2452	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL:
<https://carmichaelwd.org/Archive.aspx?AMID=39>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)

- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <https://carmichaelwd.org/Archive.aspx?AMID=39>
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <https://carmichaelwd.org/Archive.aspx?AMID=39>
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Mailed a bill insert with a direct URL. Sent email to EBill customers with direct URL. Posted on the District website. Posted notice on social media with direct URL. Provided copies of CCR at outreach events. Provided copies of CCR in the office lobby.

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*

Turf Replacement Rebate Program

Covert your water-thirsty lawn to water-efficient landscaping and receive up to a \$2,000 rebate for residential customers and up to a \$15,000 rebate for commercial customers, that's a \$2.00 per square foot conversion.



For complete rebate program details, visit the Carmichael Water District website at: Carmichaelwd.org, or the District office at: 7837 Fair Oaks Blvd, Carmichael.

Don't wait, funding is limited and applications will be accepted on a first come, first served basis.

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2025 Consumer Confidence Report (CCR)

The CCR is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Carmichael Water District (CWD) to provide to our customers. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

To view your 2025 Consumer Confidence Report and to learn more about your drinking water, please visit the following website URL:
<https://www.carmichaelwd.org/ArchiveCenter/ViewFile/Item/114>

If you would like a paper copy of the 2025 CCR, or would like to speak with someone about the report, please contact CWD at 7837 Fair Oaks Boulevard, Carmichael, or at (916) 483-2452.

Este informe contiene información importante sobre su agua para beber. Favor de comunicarse con Carmichael Water District a 7837 Fair Oaks Boulevard, Carmichael, o (916) 483-2452 para asistencia en español.

Meter Box Clearance Requirements

Many people want to hide their meter box by covering it with plants. We need to ensure the meter box is accessible so the meter can be read and maintenance can be performed. No planting material shall be located within the one foot perimeter of the meter box, other than turf grass, gravel, bark, mulch or dirt. Small plants with shallow root systems (like annuals, some ground covers, etc) may be planted outside of the one foot perimeter if they will not encroach upon the required one foot clearance.

No trees or shrubs with expansive or invasive root systems shall be planted within two feet from the edge of the meter box, as roots invade the meter box and cause leaks.

A seven foot vertical clearance is required above the meter box so staff can stand upright when making repairs.

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Email Subject Line: IMPORTANT MESSAGE - Your 2025 Consumer Confidence Report is now available!

Email Message: Your 2025 Consumer Confidence Report (CCR) is now available! To view your 2025 CCR and to learn more about your drinking water, please visit the following URL:

<https://carmichaelwd.org/Archive.aspx?AMID=39>

This report contains important information about your drinking water. Please contact CWD at 7837 Fair Oaks Boulevard, Carmichael, CA 95608 OR (916) 483-2452 for assistance. If you would like a paper copy of the 2025 CCR mailed to your mailing address or would like to speak with someone about the report, please call (916) 483-2452 or email mail@carmichaelwd.org.

Este reporte contiene las instrucciones mas recientes para obtener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda. Favor de comunicarse con Carmichael Water District a 7837 Fair Oaks Boulevard, Carmichael, CA 95608 o (916) 483-2452 para asistencia.

You may view and edit all available email templates in this area. Please choose an Email Template Type from the drop down below. If you support more than one invoice type you will see a second drop down with the invoice types you support. Each Invoice Type is allowed to have a different template. Clicking on the "Insert Template Marker" tool will give you a list of values that, when used in a template, will be replaced with a corresponding value when the email goes out.

Email Template Type:

First Invoice Email Notification

Save Your Changes	Save And Copy to All Invoice Types	Send Test Emails
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Email Title:

You have a new Statement from Carmichael Water District.

AutoPay Message (if applicable):

Your payment will automatically be made on **AutoPayCollectionDate**. Should you need to update or change the credit card or bank account information associated with your auto payment, please log into the customer portal. Note that you should receive one more payment reminder approximately 3 days prior to the automatic payment.

Email Body:

Insert Template Marker

A new statement is now available to view online.

The District is pleased to provide you with a number of convenient ways to pay your bill. Simply click on the direct link above in this email to get started. You can review and print your statement, pay electronically now, or schedule the date your bill will be paid. In addition, you can also Pay By Text and get text notifications – or if you prefer the phone, you may make a secure payment 24/7 by calling 855-573-6104 (English & Spanish).

If your statement includes a Previous Unpaid Balance, it is now due in full. If payment is not received by the Due Date noted on this Statement, a Final Notice will be mailed to you and will include additional fees.

If you are currently participating in AutoPay directly through the District, your payment will be deducted automatically from your pre-authorized payment method on the Statement due date; if you are unsure whether you are participating in AutoPay, simply click on the View Invoice or Pay Now link above to view your actual Statement to see if it is noted for AutoPay.

If you haven't already done so, we encourage you to consider going paperless - this not only helps the District save ratepayers money, but also reduces paper clutter and waste, and helps the environment.

The District's 2025 Consumer Confidence and Water Quality report is now available on the District's website at:
<https://www.carmichaelwd.org/308/Consumer-Confidence-Report>

For questions regarding your account, please email us at Billing@carmichaelwd.org and include your first name, last name, and account number.
Thank you for choosing to view and pay online.

Regards,
Carmichael Water District

Please Note: To ensure delivery of account related email notifications, please add no-reply@invoicecloud.net to your safe senders list.

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