#### Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:		Western I	Municipal	Water Distric	t – Rainboy	w Divisio	on		
Water Syste	em Number:	3310076							_
June 20, 2 the system of	019 (date) certifies that the data previous	to custome ne informati	ers (and ap	opropriate not ned in the repo	ices of avai ort is correct	lability lability land con	nave been sistent wit	vas distributed of given). Furthouth the complian ision of Drinking.	er, ce
Certified by	y: Name:		Lyndy I	Lewis					_
	Signat	ure:	Principa	l Engineer –	Regulatory				_
	Title:		Complia	ance					_
	Phone	Number:	( 951	) 571-7277		_ Date:	9/27/20	119	_
	ize report deli pply and fill-i	=			ken, please	complet	e this pag	ge by checking o	ıll
	was distribut ery methods u	•	l or other	direct delive	ry methods	(attach	descriptio	on of other dire	ct
	•	,	lectronic	delivery meth	ods describ	ed in th	e Guidan	ce for Electron	ic
		•		•				delivery metho	
	complete the			• `	•	C		·	
Good "Good	d faith" effor	ts were us	ed to read	ch non-bill pa	ying consu	imers.	Those effe	orts included t	he
follo	wing method	s:							
$\boxtimes$	Posting the	CCR at the	following	g URL: <u>www.</u>	wmwd.com	/h2orepo	ort		
	Mailing the	CCR to po	stal patroi	ns within the s	ervice area	(attach z	rip codes	used)	
$\boxtimes$	Advertising	the availab	oility of th	e CCR in new	's media (at	tach copy	y of press	release)	
				cal newspape e of newspape	_		,	ch a copy of t	he
	Posted the C	CCR in pub	lic places	(attach a list of	of locations	)			
	Delivery of as apartmen	•	•	•	billed addr	esses ser	ving seve	eral persons, su	ch
	_			tions (attach a	list of orga	nization	s)		
	Publication	of the CCI	R in the el	lectronic city	newsletter o	or electro	onic comm	nunity newslett	er
	or listserv (a	attach a cop	y of the a	rticle or notic	e)				
	Electronic a		ent of CC	CR availability	via social	media o	utlets (att	tach list of soci	al
	Other (attac	,	other meth	ods used)					
For s				· ·	d CCR on a	publicly	y-accessib	ole internet site	at
the fo	ollowing URL	: www.wn	nwd.com/	h2oreport					
For p	rivately-owne	ed utilities:	Delivered	d the CCR to	he Californ	ia Public	Utilities	Commission	

#### **Consumer Confidence Report Electronic Delivery Certification**

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.  $\boxtimes$ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.wmwd.com/h2oreport  $\boxtimes$ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.wmwd.com/h2oreport Water system emailed the CCR as an electronic file email attachment. Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR). Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement. Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery. Once our CCR postcard was designed and approved, we had it printed and mailed by our print vendor. We provide a full mailing list of all Western customers to our print/mail vendor. Mailing form 3602 is attached to confirm delivery of the postcard. We utilized Constant Contact to emailed to all customers who had provided a valid email address to Western. Screen shot of email and confirmation from Constant Contact for the delivery of the email is attached.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Reference Document for Electronic Delivery of CCRs, Appendix B Revised January 2019 7/1/2019 USPS PostalOne!



HOME I HELP I CUSTOMER CARE I SIGN OUT

Restricted Information

Today's Date: 07/01/2019 Dashboard > Display

Mailing Group Summary Informatkm

Mailing Group ID: 243325967 Open Date: 06-20-2019 Mailer's Job #:

056744 Preparer: 3238-PI-Creative Color Printing Inc PO of Mailing Finance No: Close Date:

Description: Submission Type: Postal Wizard

PS# 344703330, FIN -Transaction# 201917114085932M1 (processed by SSZ on 06/20/2019 Cancel I Confirmation Pagia I Register I Piece-Weight 02:08:59 PM) Information

#### PS Form 3602-R - USPS Marketing Mail - Permit Imprint

Final

#### Postage Summary

	,WESTERN MUN 1420₅ MERIDIAN RIVERSIDE, CA		ICT Mailing . Agent:	Creative ColorPrintin 1605 RAILROAD ST [CORONA, CA 9288	Owner:			
	;contact: LYNNE (9₅1)₅71-7261 I LBUTLER@WM		dama mengaharan dari kerangan dari kerangan dari kerangan dari kerangan dari kerangan dari kerangan dari kerang	ANALOSA NOS CARROS POR		and a second		
Account Number:	267064						transferring and the second of	
Permit:	Permit Imprint 3	3238			Processing Category:	Letters		
	cRib: 2345777	**		CRID: 2462274	Category.	CRID: 2346777		
Statement FS Fee Vaiver%:	O%							
Post Office Of Mailing:	SAN BERNARD	DINO CA 92423-9998	Mailer's Mailing Dat. :	06/20/2019				
Post Office of Permit:	SAN BERNARD	DINO CA 92423-9998						
Mailer Declared Veight of Single Piece:	0.018 <sub>5</sub> lbs.		Mailer Declared Total Pieces:	23,655 pcs.	Mailer ;Declared Total ,we.ight:	437.617 <sub>5</sub> lbs.		
USPS Determined Veight of Single Piece:	0.0185 lbs.		Determined' Total Pieces:	23,655 pcs.	•USPS Determined Total \'V ight:	437.617 <sub>5</sub> lbs.		
					:Total •Postage:	\$ 5,46 2.04		
No of Containers:	;1' MM Trays	2' MM Trays	•2' EMM Trays 23	iFlat Trays	Sacks	Pallets	'Other	
Move LJpdate Method:	Alternative Add	ress Format .	NSA:	NO				
Poiitical Mail: NO Mailpiec:e is 8pro	uct sample:	J.JO		Officiaf Electiondi Nlailpieces CC>llta	ail: NO in a <b>DVD/C:D</b> orot	her [)isle NO		
Incentive/Discount: I?i1T1 d:_NO	.AB -,restmg Cla	11med: NO		Type of Fee: N/A				
Mail Arrival Date a	nd Time: 06/20/	/2019 11:54	Payment I	Date and Time: . .12.:08	and an artist of the state of t			
Comments: Copal Mailing ype: SSF TID								
lumber:	41							

Number	Entry Discount	Title	Description	Price	Quantity	Postage	Total*	Fee Total	Postage
A1	NONE	5 - Digit	Letters 3.5 oz (0.2188 lbs) or less	0.256	179pcs.	\$ 45.8240	\$ 0.0000	\$ 0.0000	\$ 45 .8240
A2	NONE	AADC	Letters 3.5 oz (0.2188 lbs) or less	0.281	163pcs.	\$ 45 .8030	\$ 0.0000	\$ 0.0000	\$ 45 .8030

7/1/2019			USP	S Postal(	One!				
A3	NONE	MixedAADC	Letters 3.5 oz (0.2188 lbs) or less	0.291	650pcs.	\$189.1500	\$0.0000	\$ 0.0000	\$189.1500
A7	DSCF	5-Digit	Letters 3.5 oz (0.2188 lbs) or less	0.228	22124pcs.	\$ 5,044.2720	\$0.0000	\$ 0.0000	\$ 5,044.2720
AB	DSCF	AADC	Letters 3.5 oz (0.2188 lbs) or less	0.253	496pcs.	\$ 125.4880	\$ 0.0000	\$ 0.0000	\$ 125.4880
A9					Par	t A Total (Add	lines A 1-A8)		\$ 5,450.5370
Part B: Nonai	utomation Letters								
Line Number	Entry Discount	nt1e	Description	Price	Quantity	Subtotal Postage	Discount Total	Fee Total	Postage
B2	NONE	Mixed AADC	Machinable Letters 3.5 oz (0.2188 lbs) or less	0.302	4pcs.	\$1.2080	\$ 0.0000	\$ 0.0000	\$ 1.2080
B5	DSCF	AADC	Machinable Letters 3.5 oz (0.2188 lbs) or less	0.264	39pcs.	\$ 10.2960	\$0.0000	\$ 0.0000	\$ 10.2960
B28			,		Part	B Total (Add I	ines B1-B27)		\$ 11.5040

Total Postage \$5,462.04

Total Postage From All Parts

Total From Attached Form 3540-S

\$ 5,462.0410

N/A

For Extra Services and Other Fees

#### Certification

The mailer's signature certifies acceptance of liability for and agreement to pay any revenue deficiencies assessed on this mailing, subject to appeal. If an agent signs this form, the agent certifies that he or she is authorized to sign on behalf of the mailer, and that the mailer is bound by the certification and agrees to pay any deficiencies. In addition, agents may be liable for any deficiencies resulting from matters within their responsibility, knowledge, or control. I hereby certify that all information furnished on this form is accurate, truthful, and complete; that the mail and the supporting documentation comply with all postal standards and that the mailing qualifies for the prices and fees claimed; and that the mailing does not contain any matter prohibited by law or postal regulation. I understand that anyone who furnishes false or misleading information on this form or who omits information requested on the form may be subject to criminal and/or civil penalties, including fines and imprisonment.

		Signature	
Signature of Mailer or Agent	Name of Maile	r or Agent	Telephone
	Yuliana Cande	ario	(951) 737 -4410
		Facsimile Form 3602-R	
		USPS UseOnly	
Weight of a Single Piece		Are figures at left adju [ ) Yes [ x } No If Yes,	usted from mailer's entries? , Give Reason
Total Pieces 23,655 pcs.	Total Weight 437.6175 lbs.	Date Mailer Notified	ne e la completa magnifica en la silippopor in anomano el completa en el se el como el completa el completa el
Total Postage \$5,462.04	THE CONTRACT OF THE STATE OF TH	Contact	OD STORY CONTROL OF THE STORY OF THE STORY OF THE STORY STORY STORY OF THE STORY OF
Presort Verification: Check One([]Not Scheduled[]Performed	If Applicable)	By (Initials)	a Bending procedures and according to the benderman function of the first of the section of the procedure for the section of t
I CERTIFY that this mailing has	been inspected concerning: (1) eligibil atement; and (4) payment of annual fe	ity for postage price claimed; (2	2) Proper preparation (and presort where required); and (3)
Verifying Employee's Signature		Verifying Employee's	2007년 사람들은 모양이는 2017년 2016년 2016년 2016년 2017년
		Round Stamp Require	ed
Optional Procedure No	Location Code 0952A	Mailing Date	

#### Facsimile Form 3602-R

#### No signature or round stamp required statement has been submitted electronically through the PostalOnel System.

Verification	Request Source	Performance Status	Disposition	Performance Type	Performance . Percentage .	Additional . Polltage	Cost Avoidance
eMIR Cursory review		Not. Performed	NIA	10 L	N/A		
Weigh Entire Mailing	System Requested - No ac, tiyity 30days .	Performed	NIA	Weigh Verification Error	100%	NIA	NIA
Manual Barcode	System Requested - No activity 30 days	Performed	NIA	sarcode.	1()0%	NIA	N/A
Manual Presort	System Requested - No - activity 30days	Performed	N/A	Presort	100%	N/A	N/A
.Content Eligibility	System Requested - No activity 30 days	Performed	N/A	Content	fooo/	NiA	ÑίΑ
Mailing Review	System Requested - No activity 30 days	Performed	N/A	Mailing Review	100%	N/A	N/A
Labeling Review	System Requested - No activity 30 days	Performed	NIA	Labeling Review	100%	NIA	NIA
Mallpiece Review	System Requested - No activity 30 days	Performed	N/A	Mailpiece Review	100%	N/A	N/A
bocumentation/Postage	System Requested - No	Performed	N/A	bocumentatioriiPostage	100%	N/A	N/A

<sup>•</sup> May contain both Full Service Intelligent Mail and other discount - see Instructions page for additional information.

7/1/2019 USPS PostalOne!

statemE!111. Revie.1N. activity 30clays . Statemenl.f evie.w \$0.00 " Total:

This mailing has been inspected concerning:

(1) eligibility for postage prices claimed;
(2) proper preparation (and presort where required);
(3) proper completion of postage statement; and
(4) payment of annual fee (if required).

This postage statement was verified and accepted under the PostalOnel program. No postal signature or round stamp is required.

LEGAL

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FOIA>

No FEAR Act EEO Data >

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**Pallets** 

'Other



#### USPS Generated

Note to Mailer: Your electronic postage statement has been submitted to the USPS Posta/One! system on Jul 01, 2019 12:05 PM

The labels and electronic mailing information associated to this form, must match the physical mailing being presented to the USPS® with this form.

Postage Statement ID: 344703330

Post Office of Permit: SAN BERNARDINO CA 92423-9998

Mailing Group ID: 243325967

WESTERN MUNICIPAL WATER DISTRICT Account Holder:

Account Number: 267064

Permit Holder: WESTERN MUNICIPAL WATER DISTRICT

Permit Type and Number: PI 3238

Mail Agent: Creative Color Printing Inc.

WESTERN MUNICIPAL WATER DISTRICT Mail Owner Name:

Mail Owner's Permit Type and Number:

CRID: 2346777

Customer Reference ID:

Mail Class and Price Eligibility: USPS Marketing Mail • Regular

**Processing Category:** Letters

Single Piece Weight Declared by

Mailer:

Total Mail Pieces Declared by Mailer: 23,655 pcs.

Total Weight Declared by Mailer: 437.6175 lbs.

Single Piece Weight Determined by

USPS:

0.0185 lbs.

0.0185 lbs, (0.30 oz)

Total Mail Pieces Determined by

USPS:

23,655 pcs.

437.6175 lbs. Total Weight Determined by USPS: Part A Subtotal Postage: \$5,450.5370 \$11.5040 Part B Subtotal Postage: \$5,462.04 Total Postage Amount:

**Total Postage Due:** \$5,462.04

Handling Unit:

;1● MM Trays

Important: Please bring your mailing by June 27, 2019.

Post Office Of Mailing Hours

**BMEU-SAN BERNARDINO** Mon, Tue, Wed, Thu, Fri 11:00 AM - 6:00 PM

1900 W REDLANDS BLVD Sat Closed SAN BERNARDINO, CA Sun Closed 924039996

Note:

Please click on the link if you want to use PW to generate plant load documents and enter mail through elnduction

2 MM Trays Trays

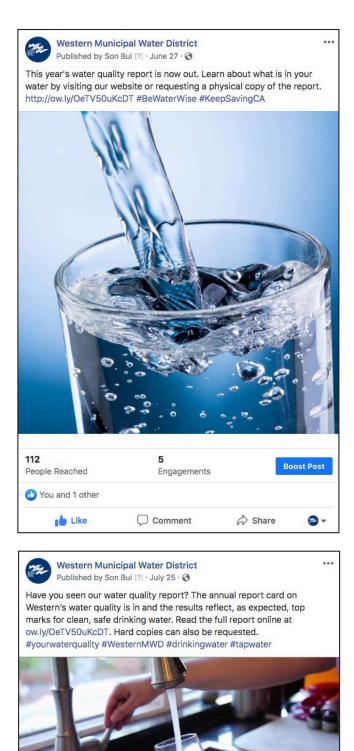
2 EMM

Flat Trays

.Sacks

<sup>\*</sup>This mailing may be subject to additional verification at the time of acceptance.

#### Social Media | Facebook - Water quality outreach



being purified, tested, and monitored to protect your health and safety.

Engagements

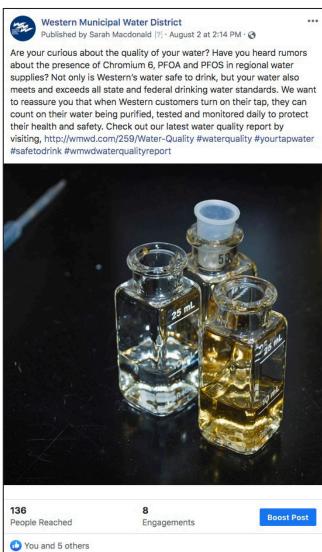
Comment

180

People Reached

1 You and 4 others

Like



Comment Comment

Like

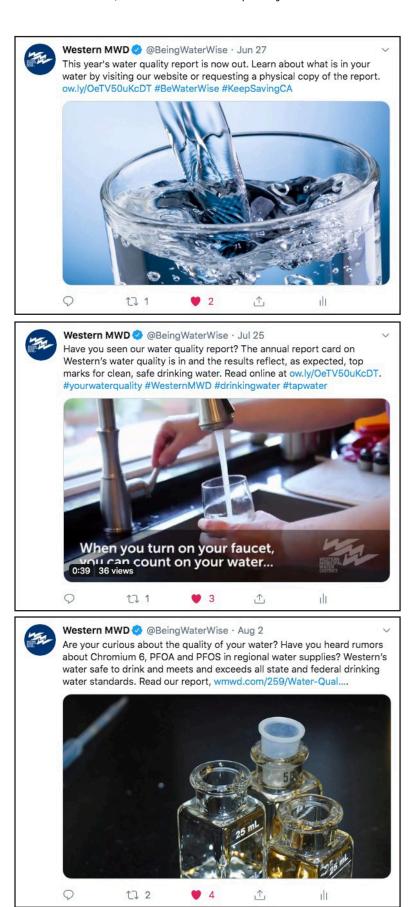
**Boost Post** 

Share

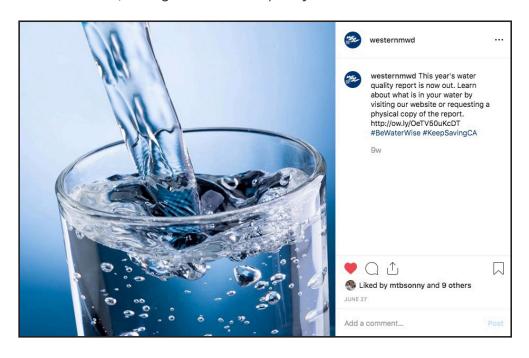
1 Share

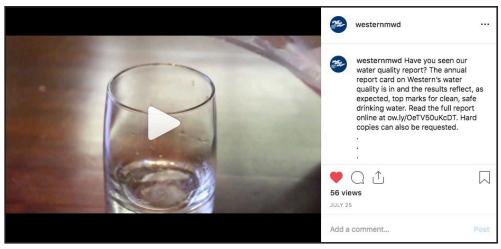
3€ ▼

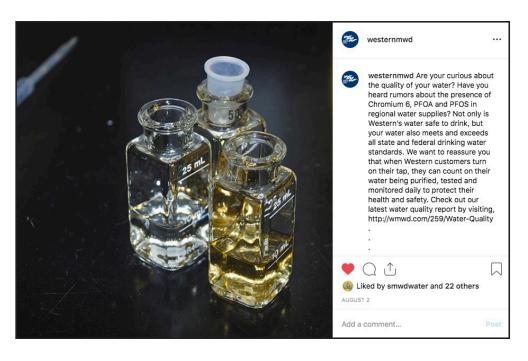
Share



#### Social Media | Instagram - Water quality outreach







### **News Release**



**Securing Your Water Supply** 

For Release Wednesday, July 3

Contact Sarah Macdonald, Director of Strategic Communications 951.571.7211; (c) 951.234.7792; <a href="mailto:smacdonald@wmwd.com">smacdonald@wmwd.com</a>

#### Annual water quality report: Western's water is clean and safe to drink



RIVERSIDE, CA – The annual report card on Western Municipal Water District's water quality is in and the results reflect, as expected, top marks for clean, safe drinking water.

In June, the annual <u>Water Quality Report—also known as the Consumer Confidence</u> <u>Report</u>—was released. The report describes, in detail, the quality of water customers received in their home during 2018. Western has again surpassed every federal and state drinking water standard, as set forth by the State Water Resources Control Board's Division of Drinking Water and the United States Environmental Protection

Agency.

"Western takes great pride in delivering the highest quality water available," said General Manager Craig Miller. "When customers turn on their tap, they can count on their water being safe to drink—purified, tested and monitored to protect their health and safety."

The State Water Resources Control Board Division of Drinking Water requires water agencies such as Western to provide all customers with an annual report on the quality of drinking water and to show how it meets federal and state drinking water standards.

This year, Western is making the report available to customers online. All customers will be receiving a mailed postcard and printed, mailed copies are available upon request.

"Due to a change in the law and a commitment to keep costs low, Western is posting the report on its website and mailing notices of its availability to customers," said Miller.

With a 100 percent reliability rate that ensures water and sewer services, Western continuously works to ensure customers have a reliable supply of high-quality water at a reasonable price. The District's operations team take daily water samples from throughout the District to ensure its water measures up to local, state, and federal purity standards.

To read the full report, visit <a href="www.wmwd.com/h2oreport">www.wmwd.com/h2oreport</a>. To request a printed copy or to learn more about the annual water quality report, email <a href="www.wmwd.com">water@wmwd.com</a> or call 951.571.7100.

#### ###

Western Municipal Water District provides water supply, wastewater disposal and water resource management to the public in a safe, reliable, environmentally sensitive and financially responsible

Now Available Online!

# Western's 2018 Water Quality Report

http://wmwd.com/h2oreport



Western Municipal Water District 14205 Meridian Parkway Riverside, CA 92518 Presorted Standard US Postage PAID San Bernardino CA Permit # 3238

## Your Water Quality Report for 2018 from Western Municipal Water District is now available!

To view the report visit: http://wmwd.com/h2oreport

If you'd like a printed copy of our annual Water Quality Report:

- Email water@wmwd.com
- Visit Western's Meridian Office at 14205 Meridian Parkway in Riverside
- Call us at 951.571.7292











