# Consumer Confidence Report Certification Form

*(To be submitted with a copy of the CCR)*

| | |
|---|---|
| Water System Name: | Western Municipal Water District – Riverside/Main |
| Water System Number: | CA3310049 |

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 30, 2026 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

| | |
|---|---|
| Name: Lyndy Lewis | Title: Environmental & Regulatory Compliance Manager |
| Signature:  | Date: September 4, 2026 |
| Phone number: (951) 571-7288 | |

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).

☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).

☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR at the following URL: https://westernwaterca.gov/536/Water-Quality-Reports
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release) - https://westernwaterca.gov/CivicAlerts.aspx?AID=441
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☒ Posted the CCR in public places (attach a list of locations) – **Western Water Customer Service Counter, public area during Business hours**
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)

- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)

☒ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: https://westernwaterca.gov/536/Water-Quality-Reports

☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: https://westernwaterca.gov/536/Water-Quality-Reports

☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: https://westernwaterca.gov/536/Water-Quality-Reports

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Western Water designed a 2025 CCR postcard that was printed and mailed to all Western customers. The mailing transaction receipt confirming delivery and postcard are attached. Additionally, Western Water included it in its eblast Report, added a water bill insert, and conducted a social media campaign (social media report attached) through various platforms to inform Western Water customers of the availability of the 2025 CCR (attached). The social media outlets utilized were:

- Facebook
- Instagram
- Twitter (aka X)

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.*

## Company Detail

| | |
|---|---|
| **Company Name** | FPC GRAPHICS |
| **Address** | 5952 JASMINE ST.<br>RIVERSIDE, CA 92504 |
| **Contact Name** | CECILIA GARCIA |
| **Phone Number** | (714)966-0163 |
| **Profit Indicator** | P |

## PS Form 3607R - Mailing Transaction Receipt

| | |
|---|---|
| **Account Holder Account Number** | 1000034167 |
| **Account Holder Permit Number** | 4833 |
| **Account Holder Permit Type** | PI |
| **Account Holder CRID** | 2474228 |
| **Post Office of Permit** | SANTA ANA CA 92799-9324 |
| **Post Office of Mailing** | SANTA ANA CA 92799-9324 |
| **Post Office of Permit Cost Center** | 056936-0100 |
| **Post Office of Mailing Cost Center** | 056936-0100 |
| | |
| **Mailing Agent Name** | AQMM INC |
| **Mailing Agent CRID** | 2474228 |
| | |
| **Mail Owner Name** | FPC GRAPHICS |
| **Mail Owner CRID** | 57470957 |
| | |
| **JOB ID** | 32139WMW |
| **Customer Reference ID** | WMWD CCR POSTCARD |
| | |
| **Class of Mail** | USPS Marketing Mail |
| **Processing Category** | Letters |
| **Postage Statement ID** | 689037342 |
| **Mailing Group ID** | 535927307 |
| **Mailer's Mailing Date** | 06/16/2026 |
| | |
| **Mailer Declared Total Pieces** | 25,937 pcs. |
| **Mailer Declared Total Weight** | 456.4912 lbs. |
| **Mailer Declared Weight of a single-piece** | 0.0176 lbs. |
| **USPS Determined Total Pieces** | 25,937 pcs. |
| **USPS Determined Total Weight** | 456.4912 lbs. |
| **USPS Determined Weight of a single-piece** | 0.0176 lbs. |
| **Total Number of Containers** | 27 |
| | |
| **Total Adjusted Postage** | $ 6,729.59 |
| | |
| **Payment Date and Time** | 06/18/2026 13:13 |
| **Payment Transaction Number** | 202616915131433M1 |
| **Adjustment Transaction Number** | |
| | |
| **Mailer Figures Adjusted?** | No |
| **Person authorizing adjustment** | |
| **Name** | |
| **Phone Number** | |
| | |
| **Acceptance Site Mailer ID** | |
| **Clerk Initials** | SS1 |
| **Mail Arrival Date and Time** | 06/18/2026 13:13 |

WESTERN WATER

AVAILABLE JULY 1

# 2025 Water Quality Report

The Water Quality Report is designed to help you understand the quality of your drinking water, where it comes from, and what it takes to deliver water to your home.



**View the report at**
**WesternWaterCA.gov/WaterQualityReport**

The State Water Resources Control Board allows for electronic delivery of reports instead of paper copies via mail. Electronic delivery helps Western Water reduce costs and minimize paper waste. Printed copies are available upon request.



**To request a printed copy of the report:**
CustomerService@wmwd.com
951.571.7104

**WesternWaterCA.gov**

@WESTERNWATERCA

WESTERN WATER

**Disponible el 1o de julio**

# Reporte de Calidad de Agua 2025

**El Reporte de Calidad de Agua es creado para ayudarle a entender la calidad de su agua potable, de dónde proviene, y los pasos requeridos para llevarla hasta su hogar.**



**Lea el reporte en WesternWaterCA.gov/WaterQualityReport**

La Junta Estatal de Control de Recursos Hídricos permite la entrega de informes en forma electrónica en lugar de copias impresas por correo. Al optar por la entrega electrónica, Western Water ahorra costos y reduce el desperdicio de papel. Copias impresas están disponibles a pedido.



**Para pedir una copia impresa del reporte:**

CustomerService@wmwd.com

951.571.7104

**WesternWaterCA.gov**

@WESTERNWATERCA

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WESTERN WATER
14205 MERIDIAN PARKWAY
RIVERSIDE, CA 92518

# 2025 Water Quality Report

## AVAILABLE JULY 1



**View the report at**
**WesternWaterCA.gov/WaterQualityReport**

### SOLICITE LA VERSIÓN EN ESPAÑOL

Si desea solicitar una copia del Informe de Calidad del Agua en Español visite WesternWaterCA.gov/WaterQualityReport y seleccione Español o llame al 951.571.7104 para solicitar una copia en Español por correo.

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WESTERN WATER

AVAILABLE JULY 1

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@WESTERNWATERCA

14205 Meridian Parkway
Riverside, CA 92518
District Business | 951.571.7100
Customer Service | 951.571.7104

# CCR 2026

## Social Media Report

| | |
|---|---|
| **Total Posts (Facebook/Instagram/X)** | 12 |
| **Engagements**<br>*(Likes, comments, shares, saves)* | 329 |
| **Impressions**<br>*(The number of times content was displayed to users)* | 18,436 |
| **Link Clicks** | 2 |

## Top Performing Post (Instagram):

Views: 9,018, Engagement: 83

