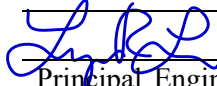


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Western Municipal Water District – Main/Riverside Division
Water System Number: 3310049

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 20, 2019 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Lyndy Lewis
Signature: 
Title: Principal Engineer – Regulatory Compliance
Phone Number: (951) 571-7277 Date: 9/27/2019

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.wmwd.com/h2oreport
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.wmwd.com/h2oreport
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.wmwd.com/h2oreport _____
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.wmwd.com/h2oreport _____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Once our CCR postcard was designed and approved, we had it printed and mailed by our print vendor. We provide a full mailing list of all Western customers to our print/mail vendor. Mailing form 3602 is attached to confirm delivery of the postcard.

We utilized Constant Contact to emailed to all customers who had provided a valid email address to Western. Screen shot of email and confirmation from Constant Contact for the delivery of the email is attached.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



Restricted Information

Dashboard > Display

Today's Date: 07/01/2019

Mailing Group Summary Information

Mailing Group ID: 243325967 Mailer's Job #: Open Date: 06-20-2019
 Preparer: 3238-PI-Creative Color Printing Inc PO of Mailing Finance No: 056744 Close Date:
 Description: Submission Type: Postal Wizard

PS# 344703330, FIN -Transaction# 201917114085932M1 (processed by SSZ on 06/20/2019 02:08:59 PM) Cancel | Confirmation Page | Register | Piece-Weight Information

PS Form 3602-R - USPS Marketing Mail - Permit Imprint

Final

Postage Summary

Account Holder:	WESTERN MUNICIPAL WATER DISTRICT 14205 MERIDIAN PKWY RIVERSIDE, CA 92518-3045 contact: LYNNE BUTLER (951) 571-7261 LBUTLER@WMWD.COM	Mailing Agent:	Creative Color Printing Inc 1605 RAILROAD ST CORONA, CA 92880-2503	Mail Owner:	WESTERN MUNICIPAL WATER DISTRICT 14205 MERIDIAN PKWY RIVERSIDE, CA 92518-3045		
Account Number:	267064						
Permit:	Permit Imprint 3238			Processing Category:	Letters		
	cRib: 2345777...		CRID: 2462274		CRID: 2346777		
Statement FS Fee Waiver%:	0%						
Post Office Of Mailing:	SAN BERNARDINO CA 92423-9998	Mailer's Mailing Date:	06/20/2019				
Post Office of Permit:	SAN BERNARDINO CA 92423-9998						
Mailer Declared Weight of Single Piece:	0.0185 lbs.	Mailer Declared Total Pieces:	23,655 pcs.	Mailer Declared Total Weight:	437.6175 lbs.		
USPS Determined Weight of Single Piece:	0.0185 lbs.	USPS Determined Total Pieces:	23,655 pcs.	USPS Determined Total Weight:	437.6175 lbs.		
				Total Postage:	\$ 5,462.04		
No of Containers:	1' MM Trays	2' MM Trays	2' EMM Trays	iFlat Trays	Sacks	Pallets	Other
			23				
Move Update Method:	Alternative Address Format	NSA:	NO				
Political Mail:	NO	Official Election Mail:	NO				
Mailpiece is 8 product sample:	JJO	Mailpieces contain a DVD/C/D or other ()	NO				
Incentive/Discount:	AB -estmg Cla1med: NO	Type of Fee:	N/A				
9/11 T1 d: NO							
Mail Arrival Date and Time:	06/20/2019 11:54	Payment Date and Time:	06/20/2019 12:08				
Comments:							
Copial Mailing Type:							
SSF TID Number:							

Part A: Automation Letters

Line Number	Entry Discount	Title	Description	Price	Quantity	Subtotal Postage	Discount Total*	Fee Total	Postage
A1	NONE	5-Digit	Letters 3.5 oz (0.2188 lbs) or less	0.256	179pcs.	\$ 45.8240	\$ 0.0000	\$ 0.0000	\$ 45.8240
A2	NONE	AADC	Letters 3.5 oz (0.2188 lbs) or less	0.281	163pcs.	\$ 45.8030	\$ 0.0000	\$ 0.0000	\$ 45.8030

A3	NONE	MixedAADC	Letters 3.5 oz (0.2188 lbs) or less	0.291	650pcs.	\$189.1500	\$0.0000	\$ 0.0000	\$189.1500
A7	DSCF	5-Digit	Letters 3.5 oz (0.2188 lbs) or less	0.228	22124pcs.	\$ 5,044.2720	\$0.0000	\$ 0.0000	\$ 5,044.2720
AB	DSCF	AADC	Letters 3.5 oz (0.2188 lbs) or less	0.253	496pcs.	\$ 125.4880	\$ 0.0000	\$ 0.0000	\$ 125.4880
A9	Part A Total (Add lines A 1-A8)								\$ 5,450.5370
Part B: Nonautomation Letters									
Line Number	Entry Discount	nt1e	Description	Price	Quantity	Subtotal Postage	Discount Total	Fee Total	Postage
B2	NONE	Mixed AADC	Machinable Letters 3.5 oz (0.2188 lbs) or less	0.302	4pcs.	\$1.2080	\$ 0.0000	\$ 0.0000	\$ 1.2080
B5	DSCF	AADC	Machinable Letters 3.5 oz (0.2188 lbs) or less	0.264	39pcs.	\$ 10.2960	\$0.0000	\$ 0.0000	\$ 10.2960
B28	Part B Total (Add lines B1-B27)								\$ 11.5040
Total Postage From All Parts									\$ 5,462.0410
For Extra Services and Other Fees									N/A
Total Postage									\$5,462.04

• May contain both Full Service Intelligent Mail and other discount - see Instructions page for additional information.

Certification

The mailer's signature certifies acceptance of liability for and agreement to pay any revenue deficiencies assessed on this mailing, subject to appeal. If an agent signs this form, the agent certifies that he or she is authorized to sign on behalf of the mailer, and that the mailer is bound by the certification and agrees to pay any deficiencies. In addition, agents may be liable for any deficiencies resulting from matters within their responsibility, knowledge, or control. I hereby certify that all information furnished on this form is accurate, truthful, and complete; that the mail and the supporting documentation comply with all postal standards and that the mailing qualifies for the prices and fees claimed; and that the mailing does not contain any matter prohibited by law or postal regulation. I understand that anyone who furnishes false or misleading information on this form or who omits information requested on the form may be subject to criminal and/or civil penalties, including fines and imprisonment.

Signature

Signature of Mailer or Agent	Name of Mailer or Agent	Telephone
	Yuliana Candelario	(951) 737 -4410

Facsimile Form 3602-R

USPS UseOnly

Weight of a Single Piece		Are figures at left adjusted from mailer's entries? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If Yes, Give Reason	
Total Pieces 23,655 pcs.	Total Weight 437.6175 lbs.	Date Mailer Notified	
Total Postage \$5,462.04		Contact	
Presort Verification: Check One(If Applicable) <input type="checkbox"/> Not Scheduled <input type="checkbox"/> Performed		By (Initials)	
I CERTIFY that this mailing has been inspected concerning: (1) eligibility for postage price claimed; (2) Proper preparation (and presort where required); and (3) proper completion of postage statement; and (4) payment of annual fee (if required).			
Verifying Employee's Signature	Verifying Employee's Name Round Stamp Required		
Optional Procedure No	Location Code 0952A	Mailing Date	

Facsimile Form 3602-R

No signature or round stamp required statement has been submitted electronically through the PostalOne! System.

Verification	Request Source	Performance Status	Disposition	Performance Type	Performance Percentage	Additional Postage	Cost Avoidance
eMIR Cursory review		Not Performed	N/A		N/A		
Weigh Entire Mailing	System Requested - No activity 30 days	Performed	N/A	Weigh Verification Error	100%	N/A	N/A
Manual Barcode	System Requested - No activity 30 days	Performed	N/A	sarcode.	100%	N/A	N/A
Manual Presort	System Requested - No activity 30 days	Performed	N/A	Presort	100%	N/A	N/A
Content Eligibility	System Requested - No activity 30 days	Performed	N/A	Content	100%	N/A	N/A
Mailing Review	System Requested - No activity 30 days	Performed	N/A	Mailing Review	100%	N/A	N/A
Labeling Review	System Requested - No activity 30 days	Performed	N/A	Labeling Review	100%	N/A	N/A
Mailpiece Review	System Requested - No activity 30 days	Performed	N/A	Mailpiece Review	100%	N/A	N/A
Documentation/Postage	System Requested - No activity 30 days	Performed	N/A	Documentation/Postage	100%	N/A	N/A

statement	Rev. 1N	activity 30days	Statement	Review
			Total:	\$0.00 . \$0.00

This mailing has been inspected concerning:
(1) eligibility for postage prices claimed;
(2) proper preparation **(and presort where required)**;
(3) proper completion of postage statement; and
(4) payment of annual fee **(if required)**.

This postage statement was verified and accepted under the PostalOne! program. No postal signature or round stamp is required.

LEGAL	ON USPS.COM	ON ABOUT.USPS.COM	OTHER USPS SITES
Privacy Policy >	Government Services >	About USPS Home >	Business Customer Gateway >
Terms of Use >	Buy Stamps & Shop >	Newsroom>	Postal Inspectors >
FOIA>	Print a Label with Postage >	Mail Service Updates >	Inspector General >
No FEAR Act EEO Data >	Customer Service >	Forms & Publications >	Postal Explorer >
	Site Index>	Careers>	

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USPS Generated

Note to Mailer: Your electronic postage statement has been submitted to the USPS *Posta/One!* system on Jul 01, 2019 12:05 PM

The labels and electronic mailing information associated to this form, **must** match the physical mailing being presented to the USPS® with this form.

Postage Statement ID: 344703330
Post Office of Permit: SAN BERNARDINO CA 92423-9998
Mailing Group ID: 243325967
Account Holder: WESTERN MUNICIPAL WATER DISTRICT
Account Number: 267064
Permit Holder: WESTERN MUNICIPAL WATER DISTRICT
Permit Type and Number: PI 3238
Mail Agent: Creative Color Printing Inc
Mail Owner Name: WESTERN MUNICIPAL WATER DISTRICT
Mail Owner's Permit Type and Number:
CRID: 2346777
Customer Reference ID:
Mail Class and Price Eligibility: USPS Marketing Mail • Regular
Processing Category: Letters
Single Piece Weight Declared by Mailer: 0.0185 lbs, (0.30 oz)
Total Mail Pieces Declared by Mailer: 23,655 pcs.
Total Weight Declared by Mailer: 437.6175 lbs.
Single Piece Weight Determined by USPS: 0.0185 lbs.
Total Mail Pieces Determined by USPS: 23,655 pcs.
Total Weight Determined by USPS: 437.6175 lbs.
Part A Subtotal Postage: \$ 5,450.5370
Part B Subtotal Postage: \$11.5040
Total Postage Amount: \$5,462.04
Total Postage Due: \$5,462.04

Handling Unit:

1 • MM Trays	2 MM Trays	2 EMM Trays	Flat Trays	Sacks	Pallets	Other
		23				

Important: Please bring your mailing by June 27, 2019.

Post Office Of Mailing
BMEU-SAN BERNARDINO
1900 W REDLANDS BLVD
SAN BERNARDINO, CA
924039996

Hours
Mon, Tue, Wed, Thu, Fri 11 :00 AM - 6:00 PM
Sat Closed
Sun Closed


Note:

*This mailing may be subject to additional verification at the time of acceptance.
Please click on the link if you want to use **PW** to generate plant load documents and enter mail through elnduction

Social Media | Facebook - Water quality outreach

Western Municipal Water District
Published by Son Bui [?] · June 27 · 🌐

This year's water quality report is now out. Learn about what is in your water by visiting our website or requesting a physical copy of the report. <http://ow.ly/OeTV50uKcDT> #BeWaterWise #KeepSavingCA



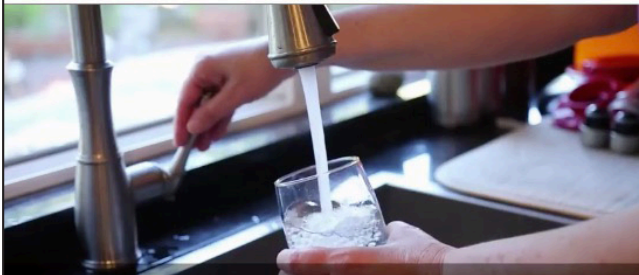
112 People Reached 5 Engagements [Boost Post](#)

👍 You and 1 other

👍 Like 💬 Comment ➦ Share 🌐

Western Municipal Water District
Published by Son Bui [?] · July 25 · 🌐

Have you seen our water quality report? The annual report card on Western's water quality is in and the results reflect, as expected, top marks for clean, safe drinking water. Read the full report online at ow.ly/OeTV50uKcDT. Hard copies can also be requested. #yourwaterquality #WesternMWD #drinkingwater #tapwater



being purified, tested, and monitored to protect your health and safety.

180 People Reached 12 Engagements [Boost Post](#)

👍 You and 4 others 1 Share

👍 Like 💬 Comment ➦ Share 🌐

Western Municipal Water District
Published by Sarah Macdonald [?] · August 2 at 2:14 PM · 🌐

Are you curious about the quality of your water? Have you heard rumors about the presence of Chromium 6, PFOA and PFOS in regional water supplies? Not only is Western's water safe to drink, but your water also meets and exceeds all state and federal drinking water standards. We want to reassure you that when Western customers turn on their tap, they can count on their water being purified, tested and monitored daily to protect their health and safety. Check out our latest water quality report by visiting, <http://wmwd.com/259/Water-Quality> #waterquality #yourtapwater #safetodrink #wmwdwaterqualityreport



136 People Reached 8 Engagements [Boost Post](#)

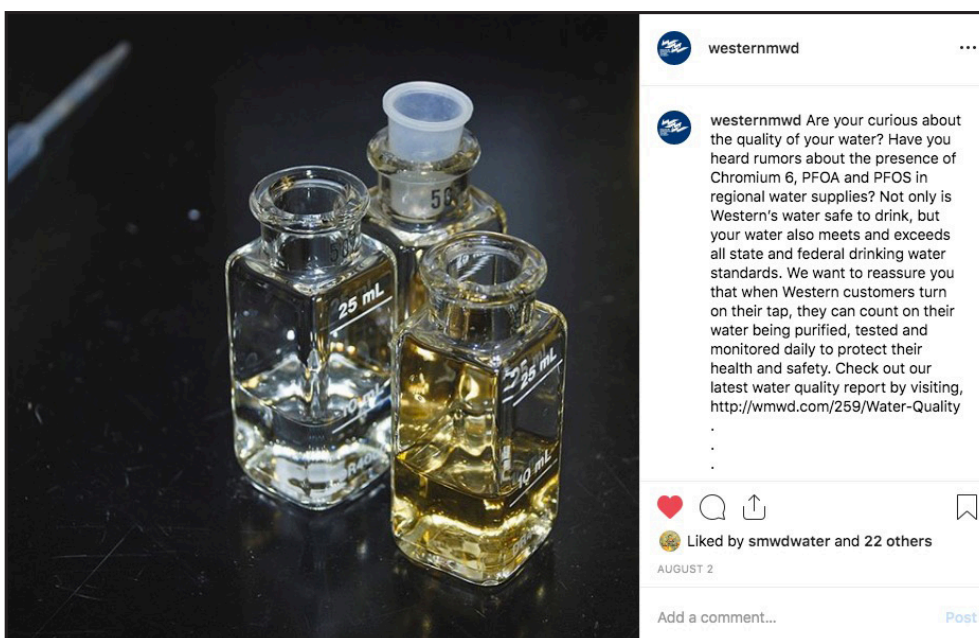
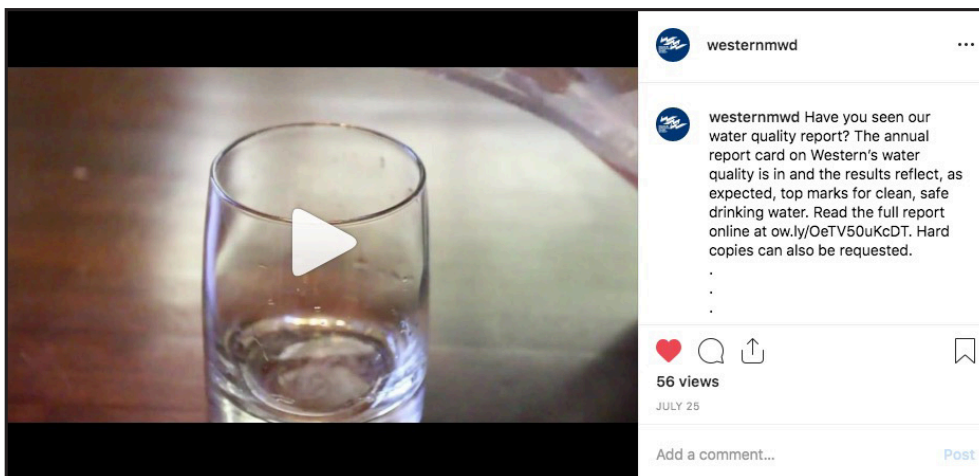
👍 You and 5 others

👍 Like 💬 Comment ➦ Share 🌐

Social Media | Twitter - Water quality outreach



Social Media | Instagram - Water quality outreach



News Release



Securing Your Water Supply

For Release Wednesday, July 3

Contact Sarah Macdonald, Director of Strategic Communications
951.571.7211; (c) 951.234.7792; smacdonald@wmwd.com

Annual water quality report: Western's water is clean and safe to drink



RIVERSIDE, CA – The annual report card on Western Municipal Water District's water quality is in and the results reflect, as expected, top marks for clean, safe drinking water.

In June, the annual [Water Quality Report—also known as the Consumer Confidence Report](#)—was released. The report describes, in detail, the quality of water customers received in their home during 2018. Western has again surpassed every federal and state drinking water standard, as set forth by the State Water Resources Control Board's Division of Drinking Water and the United States Environmental Protection

Agency.

"Western takes great pride in delivering the highest quality water available," said General Manager Craig Miller. "When customers turn on their tap, they can count on their water being safe to drink—purified, tested and monitored to protect their health and safety."

The State Water Resources Control Board Division of Drinking Water requires water agencies such as Western to provide all customers with an annual report on the quality of drinking water and to show how it meets federal and state drinking water standards.

This year, Western is making the report available to customers online. All customers will be receiving a mailed postcard and printed, mailed copies are available upon request.

"Due to a change in the law and a commitment to keep costs low, Western is posting the report on its website and mailing notices of its availability to customers," said Miller.

With a 100 percent reliability rate that ensures water and sewer services, Western continuously works to ensure customers have a reliable supply of high-quality water at a reasonable price. The District's operations team take daily water samples from throughout the District to ensure its water measures up to local, state, and federal purity standards.

To read the full report, visit www.wmwd.com/h2oreport. To request a printed copy or to learn more about the annual water quality report, email water@wmwd.com or call 951.571.7100.

###

Western Municipal Water District provides water supply, wastewater disposal and water resource management to the public in a safe, reliable, environmentally sensitive and financially responsible

Now Available Online!

Western's 2018 Water Quality Report

<http://wmwd.com/h2oreport>



Western Municipal Water District
14205 Meridian Parkway
Riverside, CA 92518

Presorted Standard
US Postage
PAID
San Bernardino CA
Permit # 3238



Learn important facts about your water.

Your Water Quality Report for 2018 from Western Municipal Water District is now available!

To view the report visit:
<http://wmwd.com/h2oreport>

If you'd like a printed copy of our annual Water Quality Report:

- Email water@wmwd.com
- Visit Western's Meridian Office at 14205 Meridian Parkway in Riverside
- Call us at 951.571.7292



wmwd.com



As required by the U.S. Environmental Protection Agency and State Water Resources Control Board Division of Drinking Water, Western is pleased to make this important report available to all customers.