


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Rancho California Water District
Water System Number:	CA3310038

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 5/31/2022 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Jordan Farrell	Title: Water Quality Supervisor
Signature: 	Date: 6/22/2022
Phone number: 951-296-6965	

To summarize report delivery used and good-faith efforts taken, Please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.ranchowater.com/ccr2021
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)

- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.ranchowater.com/ccr2021
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.ranchowater.com/ccr2021
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.ranchowater.com/ccr2021
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

A statement was added to the utility bill that customers receive in the mail in addition
to information about the CCR's availability being displayed on the envelope that they
receive. The statement and information provided a direct link to access the CCR.
An email blast was sent out to all of the customers that receive email notifications
from Rancho Water. The email blast discussed information about the CCR and
provided a direct link to access it. For the customers that pay their bill online, a pop-up
message is displayed discussing the contents of the CCR and it provides a direct link

to view it. Information about the CCR and a direct link was also shared on Rancho
Water's Social Media accounts: Facebook, Instagram, and Twitter.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

FOR BILLING INQUIRIES CALL: (951) 296 - 6930
OFFICE HOURS: MON - THURS 7:30AM - 5:00PM FRI 8:00AM - 5:00PM
WWW.RANCHOWATER.COM...



Account Number	Date Billed
[REDACTED]	05-17-22
Service Address	Account Type
[REDACTED]	Residential
Meter Number	Meter Size
[REDACTED]	ST-BD-3/4

News for you...

Rancho Water's Consumer Confidence Report (CCR) - also called the annual water quality report - is full of valuable and vital information about the sources and quality of your drinking water and regulations and programs that protect your health. It's now available at www.RanchoWater.com/CCR2021. To request a paper copy, call our office at (951) 296-6900.

ACCOUNT SUMMARY

Prior Balance	\$74.13
Payments	\$0.00
Total Prior Balance	\$74.13
Total New Charges	\$89.73
Due Friday	05-27-22
Delinquent Charge Added After	06-16-22

CURRENT ACTIVITY DETAIL

Charges	HCF	Rate	Total
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2021

YOUR CONSUMER CONFIDENCE REPORT IS NOW AVAILABLE

Rancho Water Continues to Meet or Exceed Every State and Federal Drinking Water Standard

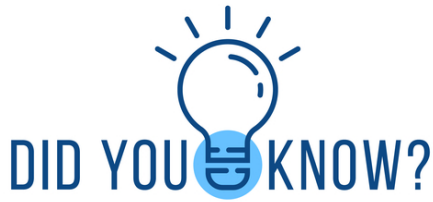
Our annual *Consumer Confidence Report (CCR), also known as the Water Quality Report, is now available to view **on our website! It is full of valuable and vital information about the sources and quality of your drinking water. The report contains information on the strict standards we abide by daily to ensure your faucet is flowing with clean water. While you probably aren't regularly thinking about what comes out of your tap, we can assure you that we are. Ensuring safe, clean water is what we do day-in and day-out. We are proud to say that your water quality continues to exceed every State and Federal drinking water standard. The report also contains additional information on [MyWaterTracker](#), [exterior home water-use evaluations](#), and [rebates](#). When you get a moment, head over to [our website](#) to read more.

*Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse con Rancho Water a 42135 Winchester Rd. Temecula, CA 92590, 951-296-6900 para asistirlo en español.

**If you would like a hard copy mailed to you instead, please call 951-296-6900 to request the report.



Please visit: RanchoWater.com/CCR2021
to view the latest report.



Connect with Us

Did you know that customers can conduct all transactions by phone, on our website or by email? Give us a call 951-296-6900, email us at rbilling@ranchowater.com or visit our [website](#) to make payments, start or stop service or update your contact information.



Rancho Water | 42135 Winchester Rd., Temecula, CA 92590

[Unsubscribe {recipient's email}](#)

[Update Profile](#) | [Constant Contact Data Notice](#)

Sent by ornelass@ranchowater.com powered by



Try email marketing for free today!

Important Message ✕

Rancho Water's Consumer Confidence Report (CCR) - also called the annual water quality report - is full of valuable and vital information about the sources and quality of your drinking water. We are proud to report that our water is safe, clean, and continues to meet or exceed every state and federal drinking water standard. You can view the CCR on our website at RanchoWater.com/CCR2021. If you would like a hard copy mailed to you, please call our office at (951) 296-6900.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse con Rancho California Water District a 42135 Winchester Rd., Temecula, CA 92590, 951-296-6900 para asistirlo en español.

Do not show again

9 1/2"

9/16"

1 7/16"

4 1/8"

3 15/16"

9 1/2"

Safe Area for Customer's Pre-printed Indicia

1 1/8" x 3 7/8"
3/8"
2 9/16"

The New Consumer Confidence Report is available now at:

1 3/8" x 4 3/8"
3/8"
9/16"



RanchoWater.com/CCR2021



USPS (IMb) Barcode Area

Customers' Pre-printed Artwork
PLEASE RECYCLE THIS ENVELOPE



Flap Size and Placement

INFOSEND-PP2205274
C M Y K



RanchoWater @RanchoWater · 36m



 Water quality matters.

We are pleased to report, once again, that our water is safe, clean & continues to surpass every state and federal drinking water standard. 🌞 Go check out the latest Consumer Confidence Report (CCR).

👉👉 RanchoWater.com/CCR2021

#RanchoWater #CCR2021



 **Rancho Water**
WORKING FOR OUR COMMUNITY

2021

**CONSUMER
CONFIDENCE
REPORT**

Now Available!

ALT

2021

CONSUMER CONFIDENCE REPORT

Now Available!



ranchowaterdistrict



ranchowaterdistrict Once again, we are pleased to report, our water is safe, clean, and continues to surpass every state and federal drinking water standard. 🍷

Every year, Rancho Water publishes a Water Quality Report also known as the Consumer Confidence Report (CCR). This report provides a comprehensive summary of everything you need to know about your water and how our drinking water complies with the strict standards set by the Environmental Protection Agency and the State Water Resources Control Board.

The report, published in 2022, covers water quality information for calendar year 2021. We encourage you to read it and submit any questions you may have.

If you would like a hard copy, please DM us or call 951-296-6900.

Visit our website to read more! 📄📄 RanchoWater.com/CCR2021

#RanchoWater #CCR2021

1h

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Rancho Water

Published by Sylvia Ornelas · 1h · ⚙️



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Visit our website to read more! 👉👉 RanchoWater.com/CCR2021
#RanchoWater #CCR2021



2021

**CONSUMER
CONFIDENCE
REPORT**

Now Available!