## Consumer Confidence Report Certification Form

(to be submitted with a copy of the CCR)

# (To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at <u>http://www.swrcb.ca.gov/drinking\_water/ccrtlic/drinkingwater/CCR.shtml</u>)

Water System Name:	Rancho California Water District
Water System Number:	3310038

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 22, 2020 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by:	Name:	Jordan Farrell		
	Signature:	Jorden Farrer		
	Title:	Water Quality Supervisor		
	Phone Number:	(951) 296-6965	Date:	7/30/2020

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: <u>Mail – notification that CCR is available on website via a direct URL, and</u> <u>Email – Direct URL to CCR</u>

$\boxtimes$	"Good faith"	efforts	were	used	to	reach	non-bill	paying	consumers.	Those effo	rts	included	the
	following m	ethods:											

Posting the CCR on the Internet at www.ranchowater.com/ccr2019

Mailing the CCR to postal patrons within the service area (attach zip codes used)

- Advertising the availability of the CCR in news media (attach copy of press release)
- Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- Posted the CCR in public places (attach a list of locations)
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

Delivery to community organizations (attach a list of organizations)

- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.ranchowater.com/ccr2019
  - For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

### UTILITY BILL STATEMENT



RANCHO CALIFORNIA WATER DISTRICT 42135 WINCHESTER ROAD P.O. BOX 9017 TEMECULA, CA 92589-9017

FOR BILLING INQUIRIES CALL: (951) 296 - 6930 OFFICE HOURS: MON - THURS 7:30AM - 5:00PM FRI 8:00AM - 5:00PM WWW.RANCHOWATER.COM ...

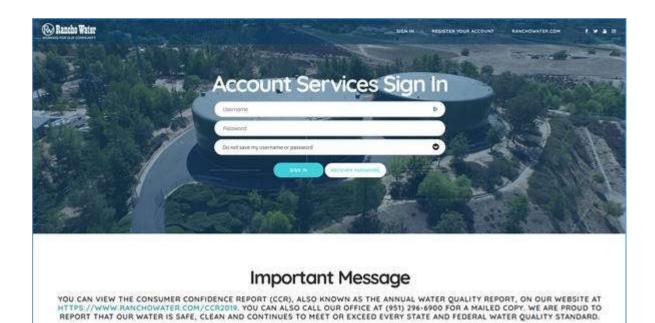


Account Number	Date Billed		
3050216	07-28-20		
Service Address	Account Type		
25895 VA SANTA ROSA	Residential		
Meter Number	Meter Size		
A CONTRACTOR	ST PD 1		

News for you... Your Consumer Confidence Report (CCR), also known as the annual water You consumer contidence Report (CCR), also known as the annual water quality report, is now available on our website at ranchowater. com/CCR2019. You can also call our office for a mailed copy. This report contains important information about your drinking water. We are proud to report that our water is safe, clean and continues to meet or exceed every state and federal water quality standard.

ACCOUNT SUMMARY					
Prior Balance		\$538.59 -\$538.59			
Payments	Thank You 06-30-20	-\$538.59			
Total Prior Bala	ince	\$0.00			

### **ONLINE BILL PAY STATEMENT**



#### **EMAIL BLAST**



WORKING FOR OUR COMMUNITY

## Your 2019 Consumer Confidence Report is Now Available

# Rancho Water Continues to Meet or Exceed Every State and Federal Water Quality Standard

Our annual \*Consumer Confidence Report (CCR), or also known as the Water Quality Report, is now available to view \*\*on our website! It contains information on the strict standards we abide by on a daily basis to make sure your tap is flowing with clean water. While you probably aren't regularly thinking about what comes out of your tap, we can assure you that we are. Ensuring safe, clean water is what we do day-in and day-out. We are proud to say that your water quality continues to exceed every State and Federal water quality standard. Additional information on upcoming projects, MyWaterTracker and rebates are also inside of the report. When you get a moment, head over to <u>our website</u> to read more.

\*Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse con Rancho California Water District a 42135 Winchester Rd. Temecula, CA 92590, 951-296-6900 para asistirlo en español.

\*\*If you would like a hard-copy mailed to you instead, please call 951-296-6900 to request the report.



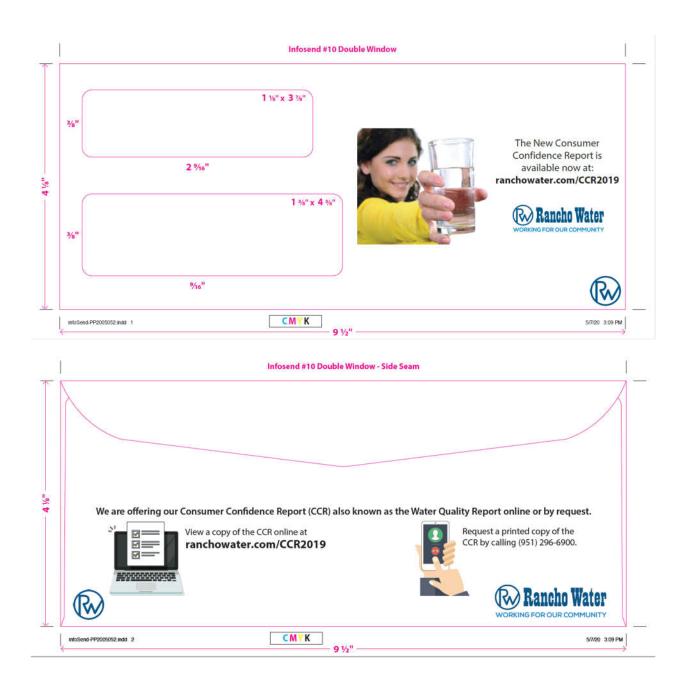
## Please visit: ranchowater.com/CCR2019 to view the latest report



### **Connect with Us**

Did you know that customers can conduct all transactions by phone, on our website or by email? Give us a call 951-296-6900, email us at <u>rwbilling@ranchowater.com</u> or visit our <u>website</u> to make payments, start or stop service or update your contact information.

## STATEMENT ON ENVELOPE OF UTILITY BILL



### SOCIAL MEDIA POSTS



