

APPENDIX B: eCCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Rancho California Water District

Water System Number: 3310038

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 26, 2019 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Jordan Farrell
Signature: 
Title: Water Quality Supervisor
Phone Number: (951) 296-6965 Date: 7/9/19

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach "non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.ranchowater.com/ccr2018
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.ranchowater.com/ccr2018
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
URL: www.ranchowater.com/ccr2018
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.ranchowater.com/ccr2018
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Notification of the electronic delivery was mailed to all customers with a link to the website (bill insert).

Also, an email "blast" was performed. A post was made on Twitter, Facebook, and Instagram with a direct link to the CCR. The CCR is available online and can be mailed to customers upon request.

Notification was also listed on the bills themselves as a bill message with a direct link to the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



RANCHO CALIFORNIA WATER DISTRICT @ranchowater

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RANCHO CALIFORNIA WATER DISTRICT

Published by Vail Reid June 27 at 8:56 AM

Our annual Water Quality Report, or in technical terms, the Consumer Confidence Report (CCR), is now available by visiting www.ranchowater.com/ccr2018. It contains info on the strict standards we abide by on a daily basis to make sure your tap is flowing with clean water to drink. While you probably aren't regularly thinking about what comes out of your tap, we are. Ensuring safe, clean water is what we do day in and day out. Also, if you make it through to the end of the report, we reward you with a gift.



RANCHO CALIFORNIA WATER DISTRICT

Public Utility Company

Learn More

Send Message

- 1,639 people like this
- 1,781 people follow this
- 741 check-ins

About

See All



Promote your business locally to lead people directly to 42135 Winchester Rd

Promote Local Business

42135 Winchester Rd (2.95 mi) Temecula, California 92590

Get Directions

(951) 296-6900

Typically replies within a day Send Message

http://www.ranchowa... Promote Website

Public Utility Company Organization

Price Range \$

Hours 7:30 AM - 5:00 PM Open Now

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ranchowaterdistrict Our water quality report is now available! It contains info on the strict standards we abide by on a daily basis to make sure your tap is flowing with clean water to drink. Take a look... link in bio 

19m



2 likes

19 MINUTES AGO



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RanchoCAWaterDist @RanchoCAWaterDist · 3s

Water Quality matters. If you are a Rancho Water customer, take a minute to review and let us know if we can answer any questions.

ranchowater.com/ccr/2018





QUALITY
MATTERS

2018

Consumer
Confidence
Report



Rancho California Water District

Serving the Community with PRIDE



Your annual Consumer Confidence Report is now available online at www.ranchowater.com/CCR2018. In this report, you'll find important information about your tap water and the countless ways in which Rancho California Water District safeguards your water supply. We encourage you to read through this report and contact our Water Quality Department at (951) 296-6965 with any questions you may have.

FOR BILLING INQUIRIES CALL: (951) 298 - 6930
 OFFICE HOURS: MON - THURS 7:30AM - 5:00PM FRI 8:00AM - 5:00PM
 WWW.RANCHOWATER.COM

Account Number	Date Billed
	07-03-19
Service Address	Account Type
	Residential
Meter Number	Meter Size
19028946	ST-8D-1

News for you...

This includes a rebill of a previous bill for \$ 56.95
 RCWD's Consumer Confidence Report (CCR) - also referred to as the annual water quality report is now available at www.ranchowater.com/ccr2018. A paper copy is available by calling our office at (951) 298-6900. The report has important information about the quality of your drinking water and regulations and programs that protect your health.

CURRENT ACTIVITY DETAIL			
Charges	HCF	Rate	Total
Tier 1 - Indoor	2	\$1.2200	\$2.44
Tier 2 - Outdoor	0	\$2.1400	\$0.00
Tier 3 - Inefficient	0	\$3.0700	\$0.00
Tier 4 - Wasteful	0	\$7.2100	\$0.00
Total Water Commodity			\$2.44
Energy (Zone S1990)	2 HCF	\$0.2846	\$0.57
Water Service Charge	33 Days	\$2.0745	\$68.46
RCWD Charges			\$71.47
Total New Charges			\$71.47

ACCOUNT SUMMARY	
Prior Balance	\$72.61
Payments Thank You 06-21-19	-\$72.61
Total Prior Balance	\$0.00
Total New Charges	\$71.47
Due Thursday	07-18-19
Delinquent Charge Added After	08-02-19
Total Amount Due	\$71.47

The forecast for your future budget is based on historical weather conditions and may be subject to change.

Month	Current Use	Budget
J	9.5	2.0
A	0.0	0.0
S	0.0	0.0
O	0.0	0.0
N	0.0	0.0
D	0.0	0.0
J	0.0	0.0
F	0.0	0.0
M	0.0	0.0
A	0.0	0.0
M	0.0	0.0
J	0.0	0.0

READ AND USAGE INFORMATION					CURRENT MONTH BUDGET			YEAR TO DATE WATER BUDGET		
Previous	Current	Previous	Current	HCF Usage	Rate Block	HCF	Gallons	Budget YTD	Usage YTD	
05-28-19	06-30-19	0000	0002	2	Tier 1 - Indoor	7	5238	Tier 1 - Indoor	7	2
					Tier 2 - Outdoor	2	1498	Tier 2 - Outdoor	2	0
					Tier 3 - Inefficient	6	3740	Tier 3 - Inefficient	6	0
					Tier 4 - Wasteful	0	0	Tier 4 - Wasteful	0	0
					Total Budget	14	10472	Total Year To Date	14	2

WATER BUDGET INFORMATION	
Landscape Area (sq ft)	500
Persons in Household	3
Variance	Zero Gallons Per Day

\$71.47 07-18-19 \$71.47

Account Balances that become delinquent are charged 10% or \$10, whichever is greater.

ACCOUNT NUMBER:
 SERVICE ADDRESS:
 HOME PHONE:
 NAME:

(Please make sure we have your updated phone number.)

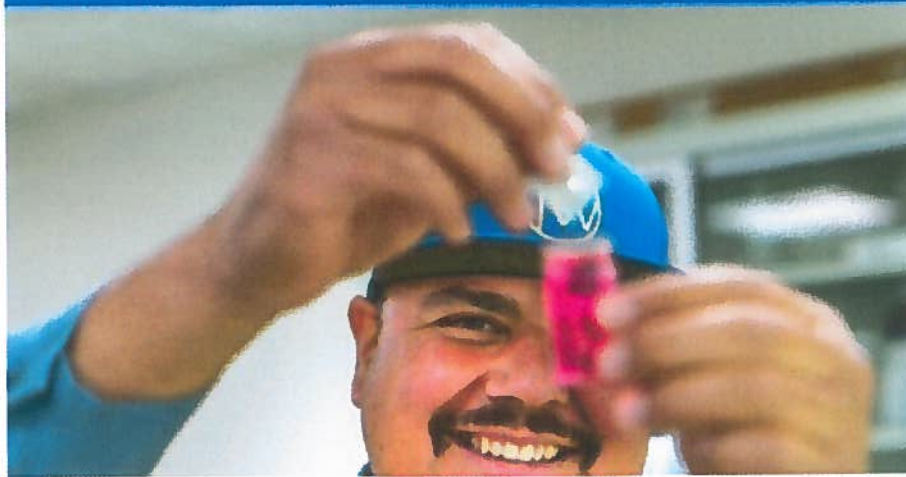
R.C.W.D.
 PO BOX 512687
 LOS ANGELES, CA 90051-0687

00000030899370000000071470

Rancho California Water District



Your annual Consumer Confidence Report is now available online



Our annual Water Quality Report, or in technical terms, the Consumer Confidence Report (CCR), is now **available!** It contains info on the strict standards we abide by on a daily basis to make sure your tap is flowing with clean water to drink. While you probably aren't regularly thinking about what comes out of your tap, we are. Ensuring safe, clean water is what we do day in and day out. When you get a chance, hop over to our website to read more.

Your Consumer Confidence Report
