

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Rancho California Water District

Water System Number: 3310038

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 29, 2018 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Jordan Farrell
Signature: 
Title: Water Quality Supervisor
Phone Number: (951) 296-6900 Date: 7/19/18

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.ranchowater.com/ccr2017
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.ranchowater.com/ccr2017
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).
[URL:www.ranchowater.com/ccr2017](http://www.ranchowater.com/ccr2017)
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.ranchowater.com/ccr2017
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Notification of the electronic delivery was mailed to all customers with a link to the website (bill insert). Also, an email "blast" was performed. A post was made on twitter, facebook, and Instagram with a direct link to the CCR. The CCR is available online and can be mailed to customers upon request. Notification was also listed on the bills themselves as a bill message with a direct link to the CCR.

*This form is provided as a convenience and may be used to meet the certification requirement of
section 64483(c), California Code of Regulations.*

Email Blast

Subject: 2017 Consumer Confidence Report Now Available

Reply-To: cardenasg@ranchowater.com



Your annual Consumer Confidence
Report is now available online



Your annual Consumer Confidence Report is now available online!
In this report, you'll find important information about your tap water and the countless ways in which Rancho California Water District safeguards your water supply. We encourage you to read through this report and contact our Water Quality Department at 951-296-6965 with any questions you may have.

[Your Consumer Confidence Report](#)



Rancho California Water District | 42135 Winchester Rd., Temecula, CA 92590

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RANCHO CALIFORNIA WATER DISTRICT
@ranchowater

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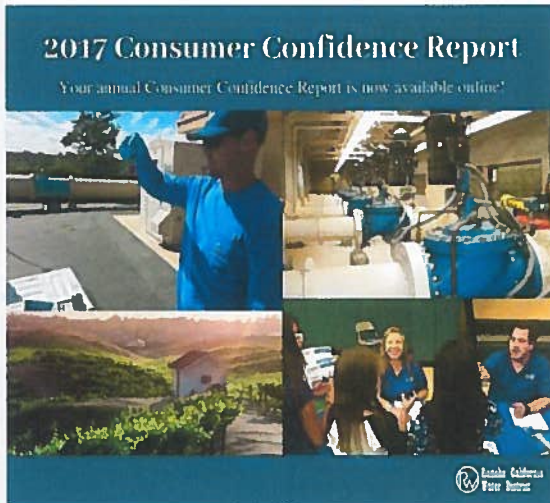
Write a comment



RANCHO CALIFORNIA WATER DISTRICT

June 29 at 8:31 AM

Your annual Consumer Confidence Report is now available online at www.ranchowater.com/ccr2017. In this report, you'll find important information about your tap water and the countless ways in which Rancho California Water District safeguards your water supply. We encourage you to read through this report and contact us with any questions you may have.



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 **Rancho California Water District**
Serving the Community with PRIDE

2017 Consumer Confidence Report
Working for the Community...



Your annual Consumer Confidence Report is now available online at www.ranchowater.com/CCR2017. In this report, you'll find important information about your tap water and the countless ways in which Rancho California Water District safeguards your water supply. We encourage you to read through this report and contact our Water Quality Department at 951-296-6965 with any questions you may have.



RANCHO CALIFORNIA WATER DISTRICT
42135 WINCHESTER ROAD
P.O. BOX 9017
TEMECULA, CA 92589-9017

FOR BILLING INQUIRIES CALL: (951) 296 - 6930
OFFICE HOURS: MON - THURS 7:30AM - 5:00PM FRI 8:00AM - 5:00PM
WWW.RANCHOWATER.COM

40014 SOMERVILLE LN
TEMECULA, CA 92591

Account Number	Date Billed
	07-11-18
Service Address	Account Type
40014 SOMERVILLE LN	Residential
Meter Number	Meter Size
	ST-BD-3/4

News for you...

RCWD's Consumer Confidence Report (CCR) - also called the annual water quality report - is full of useful and important information about the sources and quality of your drinking water, as well as regulations and programs that protect your health. It's now available at www.ranchowater.com/CCR2017. To request a paper copy, call our office at 951-296-6900.

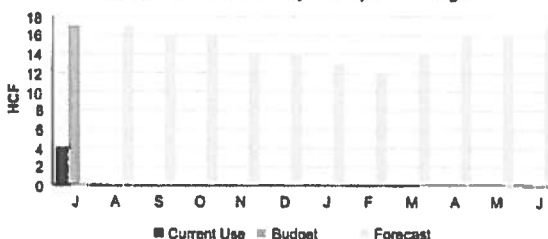
ACCOUNT SUMMARY

Prior Balance		\$56.34
Payments	Thank You 06-28-18	-\$56.34
Total Prior Balance		\$0.00
Total New Charges		\$56.48
Due Thursday	07-26-18	
Delinquent Charge Added After	08-10-18	

DO NOT PAY Your Account will be Debited on 07-26-18

Total Amount Due \$56.48

The forecast for your future budget is based on historical weather conditions and may be subject to change



CURRENT ACTIVITY DETAIL

Charges	HCF	Rate	Total
Tier 1 - Indoor	4	\$0.7000	\$2.80
Tier 2 - Outdoor	0	\$1.4800	\$0.00
Tier 3 - Inefficient	0	\$2.6600	\$0.00
Tier 4 - Wasteful	0	\$6.7300	\$0.00
Total Water Commodity			\$2.80
Energy (Zone R1380)	1 HCF	\$0.0336	\$0.02
Energy (Zone R1380)	3 HCF	\$0.0360	\$0.12
Water Service Charge	25 Days	\$0.6976	\$17.44
Water Service Charge	5 Days	\$0.7269	\$3.63
Sewer (EMWD)	30 Days	\$1.0823	\$32.47
Current Bill Charges			\$56.48
Total New Charges			\$56.48

READ AND USAGE INFORMATION

Previous	Current	Previous	Current	HCF	Usage
06-05-18	07-05-18	0234	0238	4	

WATER BUDGET INFORMATION

Landscape Area (sq ft): 1320
Persons in Household 5 Variance: Zero Gallons Per Day

CURRENT MONTH BUDGET

Rate Block	HCF	Gallons
Tier 1 - Indoor	11	8228
Tier 2 - Outdoor	6	4488
Tier 3 - Inefficient	0	0
Tier 4 - Wasteful	0	0
Total Budget	17	12716

YEAR TO DATE WATER BUDGET

	Budget YTD	Usage YTD
Tier 1 - Indoor	11	4
Tier 2 - Outdoor	6	0
Tier 3 - Inefficient	0	0
Tier 4 - Wasteful	0	0
Total Year To Date	17	4

DETACH AND RETURN WITH YOUR CHECK PAYABLE TO RANCHO CALIFORNIA WATER DISTRICT.

CURRENT CHARGES	DUE ON	TOTAL ACCOUNT BALANCE	AMOUNT PAID
\$56.48	07-26-18	\$56.48	DO NOT PAY

Account Balances that become delinquent are charged 10% or \$10, whichever is greater.

ACCOUNT NUMBER: _____
SERVICE ADDRESS: 40014 SOMERVILLE LN
HOME PHONE: _____
NAME: _____

☐ CHECK BOX FOR MAILING ADDRESS CHANGE.
PLEASE INDICATE CHANGES ON THE REVERSE SIDE.

(Please make sure we have your updated phone number.)

R.C.W.D.
PO BOX 512687
LOS ANGELES, CA 90051-0687

000000030246000000000056480