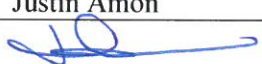


**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: City of Corona

Water System Number: 3310037

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 10/30/17 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Justin Amon
Signature: 
Title: Chief Water Operator
Phone Number: (951) 736-2481 Date: 9/27/17

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- ☒ Posting the CCR at the following URL:
<http://www.discovercoronadwp.com/pubs/CCR/2017-CCR.pdf>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☒ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: <http://discovercoronadwp.com/>
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www. _____
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. www.discovercoronadwp.org/ccr
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City of Corona Department of Water and Power distributed its 2017 Consumer Confidence Report (CCR) electronically. Delivery methods include:

-Post CCR on website

-A statement on customer's water bill envelope, in both English and Spanish, that informs customers of the website with the option to request a copy by calling, email, or online submittal.

-Make hard copies available at public places such as the Library, Senior Center, DWP lobby, etc.

-Send to electronic paying customers notifying them that the CCR is available and provide a direct URL to the CCR on a publicly available site on the internet.

-Include CCR link in eNewsletter InnerCircle.

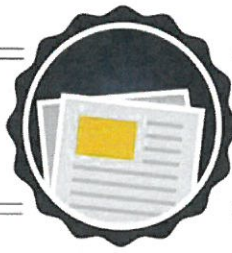
-Release several posts on the City's social media outlets.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

City of Corona CCR Certification Additional Items

1. Posted the CCR in the following public places:
 - Front counters at City Hall;
 - DWP Corporation Yard lobby;
 - Public Works Corporation Yard lobby;
 - Library;
 - Senior Center
2. Electronic announcement of CCR availability via social media outlets:
 - Facebook
 - Twitter
 - City website
3. Other: City sponsored events
 - Garden Festival
 - Public Safety Day
 - Chamber of Commerce Good Morning Breakfast
 - Woman's Leadership Conference

Inner Circle



Corona News



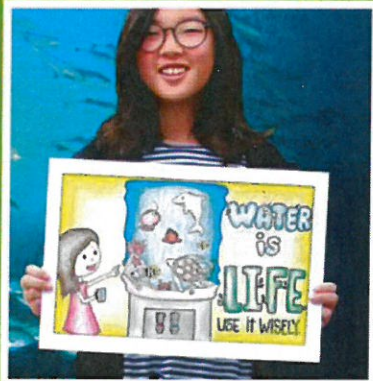
Determine the future of the Recreation Brochure. Take the survey!

Last year the city spent over \$100,000 to produce and mail our recreation brochure. Help decide whether to continue to produce both print and online versions or go exclusively online. Your opinion matters!



Take the survey:

- ☒ Produce the print and online versions
- ☒ Go exclusively online

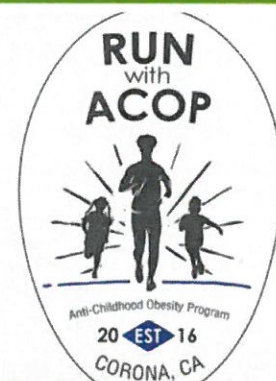


Annual Water Quality Report

The City of Corona Department of Water and Power (DWP) has completed its annual Consumer Confidence Report for the 2016 year. View the results of water quality tests for the past year...

"Run with ACOP"

Join Corona PD's Anti-Childhood Obesity Program by joining the school year's first Run with A.C.O.P. event that will take place on Tuesday, August 8, 2017 on the Corona City Hall South Lawn. Learn more...



2017 Clear the Shelter Event

The City of Corona Animal Shelter is partnering with nearly 700 animal shelters across the

Stacy Joyce

From: Robert Schunk
Sent: Monday, August 28, 2017 11:44 AM
To: Stacy Joyce
Subject: FW: City of Corona Dept. of Water & Power 2016 Consumer Confidence Report is Available

Stacy, below is an example.

On Wed, Jul 19, 2017 at 5:02 PM, CustomerCare <CustomerCare@discovercorona.com> wrote:

Dear Resident,

Your 2016 Corona DWP Consumer Confidence Report is now available! Please go to www.coronadwp.org/ccr to view the report. If you would like a paper copy, please call [\(951\) 736-2321](tel:9517362321) or email CustomerCare@ci.corona.ca.us.

Sincerely,
Corona DWP

Estimado residente,

Su Informe de Confianza del Consumidor del 2016 de Corona DWP ya está disponible! Por favor, vaya a www.coronadwp.org/ccr para ver el informe. Si desea una copia en papel, por favor llame al [\(951\) 736-2321](tel:9517362321) o por correo electrónico CustomerCare@ci.corona.ca.us.

Sinceramente,
Corona DWP



City of Corona - City Government

Published by visionLive CMS 1.0 [?] · August 1 at 10:44am ·

Corona's Department of Water and Power has completed its annual Consumer Confidence report! Take a look at our Water Quality!
<https://goo.gl/BPBwDo> <https://goo.gl/TbR2wZ>



Consumer Confidence Report

The City of Corona Department of Water and Power (DWP) has completed its annual Consumer Confidence report for the 2016 year.

CORONACA.GOV

1,187 people reached

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CityOfCorona ✓

@cityofcorona

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Corona's Department of Water and Power has completed its annual Consumer Confidence report! Take a look:



Consumer Confidence Report

The City of Corona Department of Water and Power (DWP) has completed its annual Consumer Confidence report for the 2016 year.

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10:44 AM - 1 Aug 2017

3 Retweets 2 Likes



1



3



2