


Lake Hemet MWD Consumer Confidence Report Certification Form

Water System Name:	Lake Hemet MWD
Water System Number:	CA3310022

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 26, 2024** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Kristen Frankforter	Title: Water Quality Specialist
Signature: 	Date: July 1, 2024
Phone number: 951-658-3241 ext 245	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.lhmwd.org\CCR
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)

- Posted the CCR in public places (attach a list of locations)
- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.lhmwd.org/ccr
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.lhmwd.org/ccr
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.lhmwd.org/ccr
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Generated list of all active accounts with an email address associated. Sent out individual emails to all on list (6147 customers) on June 25-June26, 2024. Notifications began on billing statements April 17, 2024 and were on every statement through to July 1, 2024. A draft CCR report was posted until approval was obtained from SWRCB.

Following is billing statement notification and email notification is attached.

Your 2023 Water Quality Report, containing important information about your drinking water, is now available at <https://www.lhmwd.org/CCR>.

•Please call 951-658-3241 or email kfrankforter@lhmwd.org if you would like a paper copy mailed to you. If you would like to speak to someone about the report or if you need assistance in Spanish please call 951-658-3241.

•Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Lake Hemet MWD a 26385 Fairview Ave., Hemet, CA 92544 o 951-658-3241 para asistirlo en español.

Dear Andy Forst,

Your 2023 Consumer Confidence Report is now available!

Andy,
Please go to

<https://www.lhmwd.org/CCR>

to view the 2023 Consumer Confidence Report and learn more about your drinking water at 43133 Whittier Hemet CA 92544.

You must have Adobe Acrobat Reader installed on your computer to view this report.

If you would like to have a paper copy of the report mailed to you or would like to speak with someone about this report, please call 951-658-3241 or email kfrankforter@lhmwd.org.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse LHMWD a 951-658-3241 para asistirlo en español.

Respectfully,
Kristen Frankforter
Lake Hemet MWD
Water Quality Specialist
951-658-3241 ext. 245
kfrankforter@lhmwd.org

