

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Jurupa Community Services District
Water System Number:	CA3310021

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 28, 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Kirols Nashed	Title: Environmental Services Superintendent
Signature: <i>Kirols Nashed</i>	Date: 7/25/2024
Phone number: 951-330-8717	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach a description of other direct delivery methods used).
All customers received a printed copy of JCSD's 2023 CCR by mail (Attachment 1)
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
A link to the CCR was delivered via electronic mail to all customers who have an email address on file. (Attachment 2)
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.JCSD.us/WaterQuality (Attachment 3)
 - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used) (Attachment 4)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release) (Attachment 5)

- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☒ Posted the CCR in public places (attach a list of locations) ([Attachment 6](#))
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☒ Delivery to community organizations (attach a list of organizations)
The 2023 CCR is made available at JCSD's Community Partners Meeting, held at the Eastvale Community Center, which regularly attracts 8 to 12 community organizations.
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized) ([Attachment 7](#))
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.JCSD.us/WaterQuality
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www._____
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*

Consumer Confidence Report Certification Form

Attachment 1 – Postage Statement (Confirmation of USPS Delivery of CCR)

Water System Name:	Jurupa Community Services District
Water System Number:	CA3310021

United States Postal Service

Postage Statement—USPS Marketing Mail

Post Office: Note Mail Arrival Date & Time (Do Not Round-Stamp)

01/28/24 00931

Mailer	Permit Holder Name, Address, Email, Telephone ACP Publications & Marketing 10266 Birtcher Dr. Jurupa Valley, CA 91752 951-681-1313 EPS Cust. Ref. No. N/A		Mailing Agent (If other than permit holder) Name, Address, Telephone ACP Publications & Marketing 10266 Birtcher Dr. Jurupa Valley, CA 91752 CRID 6715642		Mail Owner (If other than permit holder) Name, Address JCSD 11201 Harrel St. Jurupa Valley, CA 91752 24-769 JCSD CCR CRID 34626096		
	Post Office of Mailing MIRA LOMA CA 91752		Mailing Date 06/28/2024		Federal Agency Cost Code N/A		
Mailing	Type of Postage <input checked="" type="checkbox"/> Permit Imprint <input type="checkbox"/> Precanceled Stamps <input type="checkbox"/> Metered		Processing Category <input type="checkbox"/> Letters <input checked="" type="checkbox"/> Flats <input type="checkbox"/> Marketing Parcels		Total # of Pieces in Mailing 31,350		
	For Mail Enclosed within Another Class <input type="checkbox"/> Bound Printed Matter <input type="checkbox"/> Library Mail <input type="checkbox"/> Periodicals <input type="checkbox"/> Media Mail		Move Update Method <input type="checkbox"/> Ancillary Service Endorsement <input checked="" type="checkbox"/> NCOA ¹ <input type="checkbox"/> ACS		Total Weight 2,940.6300		
	Alternative Method <input type="checkbox"/> Multiple <input type="checkbox"/> OneCode ACS <input type="checkbox"/> n/a Alternative Address Format		Weight of a Single Piece 0.0938 pounds		Statement Seq. No. N/A		
	Combined Mailing <input type="checkbox"/> Mixed Class <input type="checkbox"/> Single Class <input type="checkbox"/> Marriage Mail Incentive		Mailpiece is a product sample <input type="checkbox"/> Letter-size or flat mailpiece contains DVD/CD or other disk.		Permit # 34		
				This is a Political Campaign Mailing <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No This is Official Election Mail <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		For Automation Pieces, Enter Date of Address Matching and Coding 06/24/2024 For Carrier Route Pieces, Enter Date of Address Matching and Coding 06/24/2024 For Carrier Route Price Pieces, Enter Date of Carrier Route Sequencing 06/24/2024 For Pieces Bearing a Simplified Address, Enter Date of Delivery Statistics File or Alternative Method	

Parts Completed (Select all that apply):		<input type="checkbox"/> A <input type="checkbox"/> B <input type="checkbox"/> C <input checked="" type="checkbox"/> D <input type="checkbox"/> E <input checked="" type="checkbox"/> F <input type="checkbox"/> G <input type="checkbox"/> H <input type="checkbox"/> L <input type="checkbox"/> S <input type="checkbox"/> NSA			
Postage	1	Subtotal Postage (Add parts totals)		\$9,937.94	
	2	Price at Which Postage Affixed (Check one): <input type="checkbox"/> Correct <input type="checkbox"/> Lowest <input type="checkbox"/> Neither	0 pcs. x \$		\$ = Postage Affixed -
	3	Incentive/Discount Flat Dollar Amount		-	
	4	Fee Flat Dollar Amount		+	
	5	Permit #	Net Postage Due (Line 1 +/- Lines 2, 3, 4)		\$9,937.94

USPS Use Only	Additional Postage Payment (State reason)		Total Adjusted Postage Affixed	
	For postage affixed, add additional payment to net postage due; for permit imprint, add additional payment to total postage.		Total Adjusted Postage Permit Imprint	
	Postmaster: Report Total Postage in AIC 130 (Permit Imprint Only, Excluding Simplified Addressing (I TM 0))		Total Adjusted Postage Simplified Addressing (EDDM)	

Certification	Incentive/Discount Claimed: _____ Type of Fee: _____	
	The mailer's signature certifies acceptance of liability for and agreement to pay any revenue deficiencies assessed on this mailing, subject to appeal. If an agent signs this form, the agent certifies that he or she is authorized to sign on behalf of the mailer and that the mailer is bound by the certification and agrees to pay any deficiencies. In addition, agents may be liable for any deficiencies resulting from matters within their responsibility, knowledge, or control. The mailer hereby certifies that all information furnished on this form is accurate, truthful, and complete; that the mail and the supporting documentation comply with all postal standards and that the mailing qualifies for the prices and fees claimed; and that the mailing does not contain any matter prohibited by law or postal regulation. I understand that anyone who furnishes false or misleading information on this form or who omits information requested on this form may be subject to criminal and/or civil penalties, including fines and imprisonment. Privacy Notice: For information regarding our Privacy Policy visit www.usps.com .	

USPS Use Only	Signature of Mailer or Agent		Printed Name of Mailer or Agent Signing Form		Telephone	
			ACP Publications		951-681-1313	
	Weight of a Single Piece _____ pounds		Total Weight		Are postage figures at left adjusted from mailer's entries? <input type="checkbox"/> Yes <input type="checkbox"/> No. If yes, reason:	
	Total Pieces		Total Postage		Round Stamp (Required) Payment Date	
	Presort Verification Performed? (If required) <input type="checkbox"/> Yes <input type="checkbox"/> No		Date Mailed Notified		Contact	
I CERTIFY that this mailing has been inspected for each item below if required: (1) eligibility for postage prices claimed; (2) proper preparation (and presort where required); (3) proper completion of postage statement; (4) payment of annual fee; and (5) sufficient funds on deposit (if required)		By (Initials)		Time AM PM		
USPS Employee's Signature		Print USPS Employee's Name				

Consumer Confidence Report Certification Form

Attachment 2 – Electronic delivery methods

Water System Name:	Jurupa Community Services District
Water System Number:	CA3310021

JCSD distributed a link to the CCR via electronic mail to all accounts that have an electronic mail address on file. The link directed customers to www.JCSD.us/WaterQuality, where a digital copy of the report is available.

The image shows the cover of the 2023 Annual Water Quality Report for Jurupa Community Services District. The cover features the district's logo at the top, followed by the title "2023 ANNUAL WATER QUALITY REPORT". Below the title, there is a paragraph of text in English and Spanish, a photo of a smiling woman holding a glass of water, and a photo of a person working on a water filtration system. At the bottom of the cover, there is a blue button that says "Read More!".

Jurupa
COMMUNITY SERVICES DISTRICT
Proudly serving Jurupa Valley and Eastvale

2023 ANNUAL WATER QUALITY REPORT

Jurupa Community Services District (JCSD) tests drinking water quality through an independent laboratory for the compliance required by state and federal regulations. This report shows the results of our monitoring for the period of January 1, 2022 – December 31, 2022. Last year, as in years past, your metered tap water met all U.S. Environmental Protection Agency (U.S. EPA) and State Drinking Water Health Standards. This report contains important information about your drinking water. Please contact Jurupa Community Services District at (951) 685-7434, x104 for assistance in translation.

www.JCSD.us

This report contains important information about your drinking water. Please contact Jurupa Community Services District at (951) 685-7434, x104 for assistance in Spanish.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Jurupa Community Services District a (951) 685-7434, x104 para una ayuda en español.

由于此报告包含有关您饮水的重要信息，因此请致电或联系我们的客服人员寻求帮助。

Будь ласка, зверніть до нас за допомогою нашої служби з питань водопостачання.

Chào mừng quý khách trong. Xin chào người dân của quý vị. Trong chương trình này, chúng tôi đang chia sẻ những thông tin quan trọng về tình hình chất lượng nước uống của quý vị.

이 보고서는 당신의 수도와 관련된 중요한 정보를 포함하고 있습니다. 이 번역본은 (가) 한국어로 내용을 잘 이해할 수 있는 분들에게만 제공됩니다.

Your Annual Water Quality Report Is Here!

The JCSD Annual Water Quality Report provides customers with detailed information about your water quality, as well as exciting projects in Eastvale and Jurupa Valley!

Read More!

Consumer Confidence Report Certification Form

Attachment 3 – Good faith efforts: website posting

Water System Name:	Jurupa Community Services District
Water System Number:	CA3310021

JCSD posted a digital copy of the CCR on its website with a dedicated page located at www.JCSD.us/WaterQuality. The website posting includes a copy of the CCR in both English and Spanish.

The screenshot displays the Jurupa Community Services District website. The header includes navigation links: Career Opportunities | Drought | Meeting Agendas & Minutes | Parks & Recreation | Rebate Programs | Translate, a search bar, and buttons for Bill Pay and Report A Problem. The main navigation bar features links: about us, services, customers, business, documents, and how do i... The left sidebar lists various services under categories like About Your Water, Paying Your Bill, and Sewer/Wastewater. The main content area is titled 'Water Quality' and includes a breadcrumb trail: Customers » About Your Water. The text explains that JCSD ensures a regular supply of safe and high-quality drinking water through sophisticated equipment and regular testing. It also mentions the publication of an Annual Water Quality Report (also known as a Consumer Confidence Report or CCR) containing the results of water quality testing. A link is provided to request a copy of the CCR or ask questions. At the bottom, there are two thumbnail images for the 2023 Annual Water Quality Report, one labeled 'IN ENGLISH' and the other 'EN ESPAÑOL'.

Career Opportunities | Drought | Meeting Agendas & Minutes | Parks & Recreation | Rebate Programs | Translate

Search...

Jurupa COMMUNITY SERVICES DISTRICT
Proudly serving Jurupa Valley and Eastvale

Bill Pay Report A Problem

LEARN FIND WELCOME DOING BROWSE ASK
about us services customers business documents how do i...

▾ About Your Water

- Coronavirus (COVID-19)
- About Your Water and Sewer Rates
- Backflow Prevention Assembly
- Water Quality
 - Water Pressure
 - How do I shut off my water?
 - Monthly Nitrate Reports
 - Recycled Water
- Paying Your Bill
 - Request New Service
 - Request for Service to be Cancelled
 - Request Change of Address
- Sewer/Wastewater

Customers » About Your Water

Water Quality

Font Size: + - Share & Bookmark [+] Feedback Print

With the help of sophisticated, high-tech equipment, treatment partnerships, and a highly-trained professional team, JCSD ensures that our customers receive a regular supply of safe and high-quality drinking water. Before any water reaches your home or business, it goes through a complex treatment process and undergoes regular testing to ensure that it meets or exceeds all state and federal drinking water quality regulations.

JCSD publishes an **Annual Water Quality Report** (also known as Consumer Confidence Report or CCR) that contains the results of the water quality testing that took place during the year and is available the following year on or before July 1.

If you would like a copy of the CCR mailed to you or if you have any questions about the information in the CCR, please call JCSD's Water Quality Department at (951) 685-7434 extension 104.

Click on each thumbnail image to open PDF's of each annual report below:

2023 ANNUAL WATER QUALITY REPORT IN ENGLISH

2023 ANNUAL WATER QUALITY REPORT EN ESPAÑOL

Consumer Confidence Report Certification Form

Attachment 4 – Zip Code List

Water System Name:	Jurupa Community Services District
Water System Number:	CA3310021

At least one (1) copy of the CCR was delivered to the following zip codes:

11362	11802	12589	14606	15204	17331	18707
19053	19713	19802	20774	20886	22033	23606
24060	27289	27409	27529	29210	30004	30024
32937	35238	37025	37211	37363	37744	37923
38118	38132	38866	43218	44145	45069	48007
48090	48374	48377	54755	57186	58506	58554
58854	59501	60031	60101	60515	60527	60603
60616	63042	65801	65803	66062	68101	71115
72902	73013	74501	74601	75033	75063	75093
75160	75165	77033	77210	77478	77546	77573
78070	78714	78731	78738	79763	79936	80026
80111	80134	80817	80909	80925	83616	83646
84092	84323	84720	84790	85003	85018	85262
85284	85374	85615	85717	85924	86323	86413
87107	89002	89005	89107	89116	89117	89120
89147	89410	89801	90001	90010	90011	90012
90013	90021	90022	90023	90025	90031	90037
90041	90042	90043	90044	90048	90053	90064
90066	90201	90210	90211	90220	90221	90240
90241	90242	90245	90248	90255	90274	90277
90278	90280	90303	90305	90504	90505	90601
90602	90604	90605	90620	90621	90630	90631
90633	90637	90650	90660	90670	90680	90703
90706	90717	90720	90723	90740	90745	90746
90749	90803	90805	90806	90808	90809	90810
90815	91001	91006	91007	91017	91030	91066
91101	91118	91204	91214	91301	91302	91304
91309	91311	91350	91367	91381	91392	91423
91604	91606	91701	91702	91706	91708	91709
91710	91711	91715	91724	91729	91730	91731
91732	91733	91737	91739	91741	91743	91744
91745	91746	91747	91748	91750	91752	91754
91755	91761	91762	91763	91764	91765	91766
91768	91770	91773	91775	91776	91780	91784
91785	91786	91788	91789	91791	91792	91793

91801	91803	91942	92040	92049	92054	92056
92064	92069	92092	92104	92126	92169	92203
92211	92223	92236	92253	92255	92260	92262
92284	92285	92286	92307	92308	92311	92313
92316	92324	92325	92331	92335	92336	92337
92345	92354	92359	92373	92376	92377	92392
92399	92402	92404	92407	92501	92502	92503
92504	92505	92506	92507	92508	92509	92513
92514	92516	92517	92518	92519	92530	92532
92545	92548	92551	92552	92553	92555	92557
92562	92563	92567	92570	92571	92584	92585
92590	92592	92593	92595	92596	92602	92603
92604	92606	92609	92612	92614	92618	92620
92627	92629	92630	92637	92646	92647	92648
92649	92656	92657	92660	92663	92672	92673
92675	92677	92679	92683	92690	92691	92701
92702	92703	92704	92705	92706	92707	92711
92728	92780	92782	92799	92801	92803	92804
92805	92806	92807	92808	92809	92811	92817
92821	92822	92831	92833	92834	92835	92837
92840	92841	92850	92859	92860	92861	92865
92867	92868	92870	92871	92878	92879	92880
92881	92882	92883	92886	93101	93108	93118
93257	93277	93291	93301	93433	93514	93543
93545	93551	93720	94015	94080	94402	94522
94536	94538	94550	94551	94582	94614	94923
94947	95020	95070	95129	95228	95391	95404
95602	95762	95765	95812	95814	95816	97301
97879	98026	98108	98110	98118	98124	98661
99210	99352	99516				

Consumer Confidence Report Certification Form

Attachment 5 – Press Release

Water System Name:	Jurupa Community Services District
Water System Number:	CA3310021

JCSD disseminated a press release, also known as a news release, on June 28, 2024, regarding the availability of the 2023 CCR.



News Release

2023 Annual Water Quality Report Released by Jurupa Community Services District

JCSD once again meets or exceeds all state and federal water quality standards.

Jurupa Valley, CA (June 28, 2024) – Jurupa Community Services District (JCSD) proudly announces the release of its 2023 Annual Water Quality Report, illustrating its steadfast commitment to delivering excellent water quality. The report, also known as the Consumer Confidence Report, emphasizes JCSD's ongoing mission to ensure transparency and uphold the highest water service standards for its customers.

In the 2023 report, JCSD once again meets or exceeds all criteria set by the State Water Resources Control Board and the United States Environmental Protection Agency. JCSD tests drinking water quality through an independent laboratory for the constituents required by state and federal regulations. This report shows the results of our monitoring for the period of January 1, 2023 – December 31, 2023. Throughout the year, JCSD conducted over 36,000 water quality tests, ensuring that the water delivered to homes and businesses remains safe and clean.



Contact Info - Arman Tarzi

Manager of Government & Public Affairs

951-685-7434



Outreach@JCSD.us



Water



Wastewater



Streetlights



Parks & Recreation



Graffiti Abatement

www.JCSD.us

11201 Harrel St. Jurupa Valley, CA 91752

"Each year, this report embodies our unwavering dedication to providing our community with dependable and quality water," said Chris Berch, General Manager of JCSD. "Our continuous compliance with state and federal standards is a testament to our team's hard work and diligence."

JCSD customers have been mailed a copy of the report and are encouraged to read it to better understand the measures and planning JCSD takes to maintain water quality. The report also provides information about ongoing and upcoming water projects and conservation efforts in Jurupa Valley and Eastvale.

The 2023 Annual Water Quality Report is available online at www.JCSD.us/WaterQuality. This digital version includes detailed information about water sources, the rigorous processes involved in treating them, and the results of our regular testing. A Spanish version of the report is also available.

Founded in 1956, the Jurupa Community Services District is a public agency providing services and programs to Jurupa Valley and Eastvale. It is governed by a Board of Directors comprised of five elected representatives from both cities. Serving over 130,000 people in a 40-square-mile area, JCSD provides a variety of community services and programs, including water, sewer, streetlights, frontage landscape maintenance, graffiti abatement, and parks and recreation services.



Consumer Confidence Report Certification Form

Attachment 6 – CCR Posted in Public Places

Water System Name:	Jurupa Community Services District
Water System Number:	CA3310021

Printed copies of JCSD's CCR are readily available in public places and are frequently provided to customers who have questions regarding their water and quality. Please find a list below of where the CCR is posted/available to the public:

JCSD Headquarters
11201 Harrel Street
Jurupa Valley, CA 91752



JCSD's Eastvale Community Center
13820 Schleisman Road
Eastvale, CA 92880



Consumer Confidence Report Certification Form

Attachment 7 – Social Media

Water System Name:	Jurupa Community Services District
Water System Number:	CA3310021

Information and access location to the 2023 CCR has been published on the following social media channels:

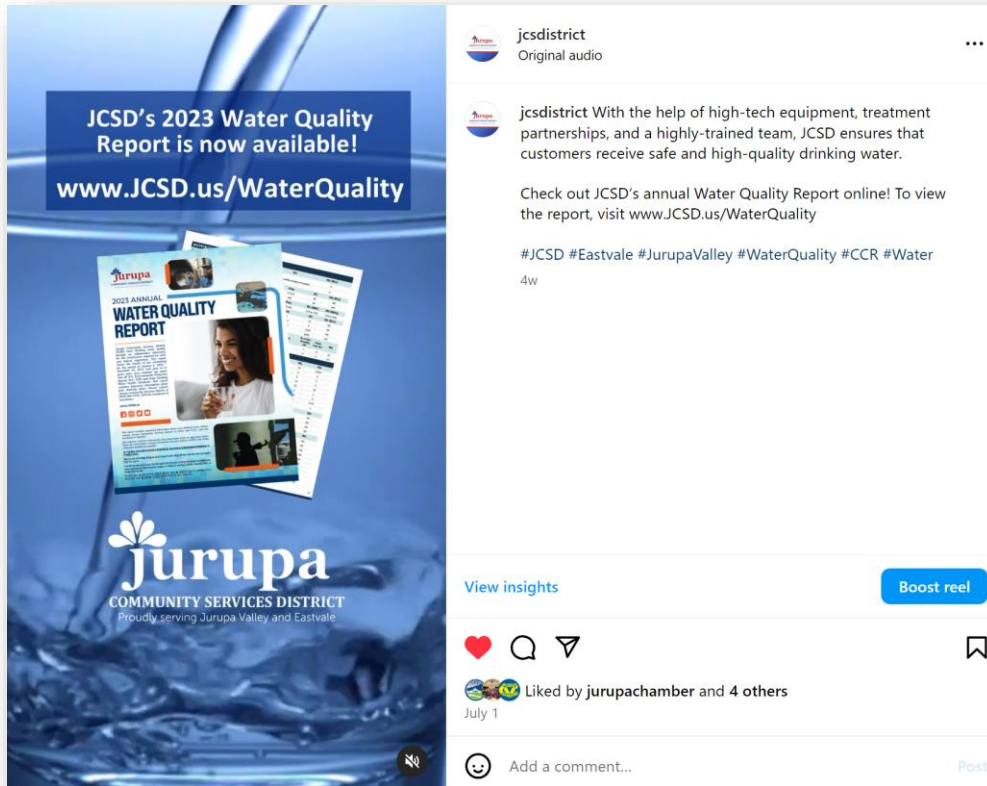
- Facebook
- Instagram
- Twitter
- LinkedIn

Examples of social media posts can be found below:

Facebook

The image shows a Facebook post from the Jurupa Community Services District. The post is dated July 1 at 6:43 PM. The text of the post reads: "With the help of high-tech equipment, treatment partnerships, and a highly-trained team, JCSD ensures that customers receive safe and high-quality drinking water. Check out JCSD's annual Water Quality Report online! To view the report, visit <https://ow.ly/pVAB50StmFx> #JCSD #Eastvale #JurupaValley #WaterQuality #CCR #Water". Below the text is a large graphic for the "2023 ANNUAL WATER QUALITY REPORT". The graphic features a blue background with a glass of water in the foreground. The report cover is shown, featuring a woman smiling and holding a glass of water. The text on the graphic includes "JCSD's 2023 Water Quality Report is now available!" and "www.JCSD.us/WaterQuality". The Jurupa Community Services District logo is at the bottom of the graphic. At the bottom of the Facebook post, there are buttons for "See insights and ads" and "Boost post".

Instagram



Twitter



LinkedIn

**Jurupa Community Services District**
911 followers
4w • 

With the help of high-tech equipment, treatment partnerships, and a highly trained team, JCSD ensures that customers receive safe and high-quality drinking water.

Check out JCSD's annual Water Quality Report online! To view the report, visit <https://ow.ly/pVAB50StmFx>

#JCSD #Eastvale #JurupaValley #WaterQaulity #CCR #Water

JCSD's 2023 Water Quality Report
is now available!

www.JCSD.us/WaterQuality



jurupa
COMMUNITY SERVICES DISTRICT
Proudly serving Jurupa Valley and Eastvale

  You and 8 others

1 repost