

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Hemet

Water System Number: CA3310016

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/25/2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Travis Holyoak

Signature: 

WaterWasteWater

Title: Superintendent

Phone Number: (951) 765-3710 Date: June 29, 2020

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.hemetca.gov/654/water-quality
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☒ Posted the CCR in public places (attach a list of locations)
 - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - ☐ Other (attach a list of other methods used)
- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.hemetca.gov/654/waterquality
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Mailed a postcard with direct link to the City of Hemet's CCR webpage to all billed customers, and hand delivered postcards to any non-billing paying consumers. Any customers asking for a hard copy of the CCR we will provide.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

CITY OF HEMET



2019 Drinking Water Quality Report



WHAT'S IN THIS REPORT?

The purpose of this report is to inform City of Hemet water customers about the sources and quality of our drinking water. The report includes details about where the City of Hemet's water originates, what it contains, and how it compares to standards set by regulatory agencies. All water suppliers are required by federal and state law to prepare and provide a brief annual water quality report to their customers.

In 2019, your drinking water met all U.S. Environmental Protection Agency (USEPA) and State drinking water health standards. There were no violations of maximum contaminant levels or any other water quality standards.



WATER SOURCE ASSESSMENT

An assessment of the drinking water sources for the City of Hemet was completed in June 2002. City of Hemet wells are considered most vulnerable to the following activities:

1. Sewer collection systems
2. Fire station
3. High density housing
4. Transportation corridors or road right-of-ways.

To review a copy of the water sources assessment, please contact Travis Holyoak, City of Hemet Water Superintendent at (951) 765-3712.



OUR WATER SOURCES

The City of Hemet has two water supply sources. Local groundwater is pumped from both the Hemet and San Jacinto Groundwater Basins by four deep wells. Three wells are in the Hemet Groundwater Basin and one well is in the San Jacinto Groundwater Basin. Stormwater collected in basins infiltrates into the soil to eventually replenish our groundwater supply.

The City of Hemet has five connections with Eastern Municipal Water District and one connection with lake Hemet Municipal Water District, used only as need to supplement our water supply.

WHY IS THERE ANYTHING IN DRINKING WATER?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

In order to ensure that tap water is safe to drink, USEPA and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. State Board regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.





HOW DRINKING WATERS SOURCES BECOME POLLUTED

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standard (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Regulatory Action Level (AL): The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.

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*Californians Know.
Water Conservation.
It's for Life.*

HOW DRINKING WATERS SOURCES BECOME POLLUTED

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include: Microbial contaminants, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming. Pesticides and herbicides that may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, agricultural application, and septic systems.

Radioactive contaminants can be naturally-occurring or be the result of oil /gas production and mining activities.



SPECIAL PRECAUTIONS TO THOSE VULNERABLE TO CONTAMINANTS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline. (1-800-426-4791).

Important Health Information
Nitrate: Nitrate in drinking water at levels above 10 mg/L is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider.

2019 WATER QUALITY DATA TABLE

KEY TO ABBREVIATIONS

AL	Action Level	NTU	Nephelometric Turbidity Unit (a measure of water cloudiness)
MCL	Maximum Contaminant Level	pCi/L	Picocuries per liter (a measure of radioactivity)
MCLG	Maximum Contaminant Level Goal	PHG	Public Health Goal
Micro ohms	A measure of conductivity (electric current in water)	ppm	Parts per million
N/A	Not Applicable	ppb	Parts per billion
ug/L	Micrograms per liter	ppt	Parts per trillion
mg/L	Milligrams per liter	ND	Non-Detected

CONTAMINANT	UNITS	STANDARDS		CITY OF HEMET WELL WATER		VIOLATION	YEAR SAMPLED	TYPICAL SOURCE OF CONTAMINANT
		STATE MCL/AL	PHG (MCLG)	AVERAGE	RANGE			
PRIMARY STANDARDS - Mandatory Health Related Standards by California Department of Health Services								
Inorganic Contaminants								
Arsenic	ug/L	10	0.004	0.08	ND - 3.2	No	2016 - 2019	Erosion of natural deposits; runoff from orchards
Barium	ug/L	1000	2000	24.75	ND - 45	No	2016 - 2019	Discharges of oil drilling waste and from metal refineries; erosion of natural deposits
Nitrate as N	mg/L	10	10	4.44	1.3 - 6.6	No	2016 - 2019	Runoff /leaching from fertilizer use, septic tanks and sewage; erosion of natural deposits
Perchlorate	ug/L	6	1	1.12	ND - 1.4	No	2016 - 2019	Manufacturing processes
SECONDARY STANDARDS - Aesthetic Standards Established by USEPA and the California State Water Resources Control Board								
Turbidity	NTU	N/A	N/A	0.09	ND - .22	No	2016 - 2019	Spill/runoff
METALS - As a by-product of corrosion of consumer's plumbing								
Copper	ppb	AL=1300	300	90th percentile of 30 samples : 170 ppb		No	2019	Lead and copper are regulated in a Treatment Technique under the Lead and Copper Rule. It requires systems to take water samples at the consumer's tap every three years. The federal action level (AL), which triggers water systems into taking treatment steps if exceeded in more than 10% of the tap water samples, is 1300 ppb for copper and 15 ppb for lead.
Lead	ppb	AL= 15	0.2	90th percentile of 30 samples : ND		No	2019	
UNREGULATED CONTAMINANT MONITORING RULE (UCMR 4) - CONTAMINANTS DETECTED								
Germanium	ug/L	N/A	N/A	0.438	ND - .54	No	2018	WATER QUALITY MEASUREMENTS Trace chemicals in water are measured in parts per million (ppm), parts per billion (ppb), and parts per trillion (ppt). Parts per million = 1 drop in 13.6 gallons Parts per billion = 1 drop in 13,563 gallons Parts per trillion = 1 drop in 13,563,368 gallons
Manganese	ug/L	N/A	N/A	3.132	ND - 8.1	No	2018	
Total Organic Carbon	ug/L	N/A	N/A	ND	No Range	No	2018	
Bromide	ug/L	N/A	N/A	485	ND - 1200	No	2018	

For information about water received from emwd, please visit www.emwd.org/water-quality





City of Hemet 2019 Drinking Water Quality Report

City of Hemet Water Department
3777 Industrial Avenue
Hemet, CA 92545

Have questions about this report?
Contact: Mathew Osborn
Phone: 951-765-3711
Email: mosborn@cityofhemet.org
URL: www.hemetca.gov
Social Media:    

PUBLIC PARTICIPATION OPPORTUNITY
THE HEMET CITY COUNCIL MEETS TWICE EACH MONTH ON THE SECOND AND
FOURTH TUESDAY AT 7:30 PM IN THE COUNCIL CHAMBERS LOCATED AT 450 E.
LATHAM AVENUE. PUBLIC COMMENT IS ACCEPTED DURING "COMMUNICATIONS
FROM THE PUBLIC" ON THE AGENDA.

Este reporte incluye informacion importante sobre el agua para tomar. Para asistencia en espanol, favor de llamar al telefono 951-765-3712

2019 WATER QUALITY REPORT

CONSUMER CONFIDENCE REPORT

CITY OF HEMET
WATER DEPARTMENT



Our Mission

TO PROVIDE CITY OF HEMET WATER
CUSTOMERS RELIABLE AND COST-
EFFECTIVE DELIVERY OF SAFE DRINKING
WATER THAT IS PRODUCED THROUGH
MEANS THAT PROTECT HUMAN HEALTH
AND THE ENVIRONMENT.

SLOW THE  FLOW



**Available
Online!**

CITY OF HEMET 2019 ANNUAL WATER QUALITY REPORT

The City of Hemet drinking water continues to meet all Federal and State standards for health and safety. To view the Annual Water Quality Report and learn more about your drinking water, go to:

<http://www.hemetca.gov/654/Water-Quality>

*Paper copies are available upon request.
Please call 951-765-3712 for more information.*

El Informe anual sobre la Calidad de Agua 2019 está disponible en internet. Copias de este reporte están disponibles, por favor llame al 951-765-3712 para más información.

CITY OF HEMET WATER DEPARTMENT



3777 Industrial Ave
Hemet, Ca 92545
www.hemetca.gov
951-765-3712

Follow us on social media



SLOW THE  FLOW

Good Faith Efforts to Reach Non-Billing Paying Consumers – 2019 CCR

Water System Name: City of Hemet

Water System Number: City of Hemet Water Department 3310016

Posted the CCR in public places: Hemet City Hall - 445 E. Florida Avenue –

Hemet, CA92543 Hemet Public Library - 300 E. Latham Avenue - Hemet, CA92543

Multiple copies of CCR delivered to single-bill addresses serving several people:

Echo Hills Mobile Home Park - 1700 S. State Street - Hemet, CA92543

Eden Roc Mobile Villa - 332 N. Lyon Avenue - Hemet, CA92543

Devonshire Downs Mobile Home Park - 260 N. Lyon Avenue - Hemet, CA92543

Juniper Terrace Mobile Home Park - 530 W. Devonshire Avenue - Hemet, CA92543

Oasis Senior Villa - 1015 W. Oakland Avenue - Hemet, CA92543

Quail Ridge Apartments - 409 E. Thomson Avenue - Hemet, CA92543

Saddleback Mobile Home Park - 1536 S. State Street - Hemet, CA92543

Sahara Senior Villas - 465 N. Palm Avenue - Hemet, CA92543

Sunrise Village - 600 S. Santa Fee Street - Hemet, CA92543

Mailing the CCR to postal patrons within the service area (attach zip codes used)

92543

92545

Other (attach a list of other methods used) Posted CCR on City of Hemet social media platforms (i.e. Facebook, Twitter, Instagram)

Mailing Group Summary Information

Mailing Group ID: 273453418 Mailer's Job #: 5ST13U0K Open Date: 06-25-2020
 Preparer: --CURRY COPY CENTER PO of Mailing Finance No: 056744 Close Date:
 Description: COPY OF CITY OF HEMET CCR FILE Submission Type: Mail.dat

PS # 384918452, FIN - Transaction # 202017720413345M1 (processed by BYC on 06/25/2020 08:41:33 PM)

Cancel | [Confirmation Page](#) | [Register](#) | [Piece-Weight Information](#)

PS Form 3602-R - USPS Marketing Mail - Permit Imprint

Final

Postage Summary

Account Holder:	CURRY COPY CENTER 1915 E FLORIDA AVE HEMET, CA 92544 -4750		Mailing Agent:	CURRY COPY CENTER 1915 E FLORIDA AVE HEMET, CA 92544 -4750		Mail Owner:	CITY OF HEMET 445 E FLORIDA AVE HEMET, CA 92543 -4209	
	Contact: LETTY MARQUEZ (951) 652 - 4906 LETTY@CURRYCOPYHEMET.COM							
Account Number:	1000014260							
Permit:	Permit Imprint 549 CRID: 2492656			CRID: 2492656		Processing Category:	Letters CRID: 3528492	
Statement FS Fee Waiver %:	97.15%							
Post Office Of Mailing:	SAN BERNARDINO CA 92423-9998		Mailer's Mailing Date:	06/25/2020				
Post Office of Permit:	SAN BERNARDINO CA 92423-9998							
Mailer Declared Weight of Single Piece:	0.0160 lbs.		Mailer Declared Total Pieces:	10,121 pcs.		Mailer Declared Total Weight:	161.9360 lbs.	
USPS Determined Weight of Single Piece:	0.0160 lbs.		USPS Determined Total Pieces:	10,121 pcs.		USPS Determined Total Weight:	161.9360 lbs.	
						Total Postage:	\$ 2,339.06	
Sequencing Date:	06/25/2020		Address Matching Date - Automation:	06/25/2020		Address Matching Date - Carrier Route:	06/25/2020	
No of Containers:	1' MM Trays 2	2' MM Trays 6	2' EMM Trays	Flat Trays	Sacks	Pallets	Other	
Move Update Method:	NCOALink		NSA:	NO				
Political Mail:	NO			Official Election Mail: NO				
Mailpiece is a product sample:	NO			Mailpieces contain a DVD/CD or other Disk: NO				
Incentive/Discount Claimed:	NO		AB Testing Claimed:	NO		Type of Fee:	N/A	
Mail Arrival Date and Time:	06/25/2020 18:39		Payment Date and Time:	06/25/2020 18:41				
Comments:								
Container Grouping ID:								
Copal Mailing Type:								
SSF TID Number:								

Part A: Automation Letters

Line Number	Entry Discount	Title	Description	Price	Quantity	Subtotal Postage	FS Discount	Discount Total*	Fee Total	Postage
A7	DSCF	5-Digit	Letters 3.5 oz (0.2188 lbs) or less	0.233	9833pcs.	\$ 2,291.0890	\$ 29.4990	\$ -29.4990	\$ 0.0000	\$ 2,261.5900

A9							Part A Total (Add lines A1-A8)		\$ 2,261.5900
A10		DISPLAY ONLY Letters - Number of Pieces that Comply	Full Service Intelligent Mail Option	0.003	9833pcs.				
Part B: Nonautomation Letters									
Line Number	Entry Discount	Title	Description	Price	Quantity	Subtotal Postage	FS Discount	Discount Total	Fee Total Postage
B5	DSCF	AADC	Machinable Letters 3.5 oz (0.2188 lbs) or less	0.269	288pcs.	\$ 77.4720	\$ 0.0000	\$ 0.0000	\$ 0.0000 \$ 77.4720
B28									
						Part B Total (Add lines B1-B27)		\$ 77.4720	
						Total Full Service Discount From All Parts		\$ -29.4990	
						Total Postage From All Parts		\$ 2,339.0620	
For Extra Services and Other Fees						Total From Attached Form 3540-S		N/A	
						Total Postage		\$ 2,339.06	
						Total Incentive/Discount Claimed		\$ - 29.4990	

* May contain both Full Service Intelligent Mail and other discount - see Instructions page for additional information.

Certification

The mailer's signature certifies acceptance of liability for and agreement to pay any revenue deficiencies assessed on this mailing, subject to appeal. If an agent signs this form, the agent certifies that he or she is authorized to sign on behalf of the mailer, and that the mailer is bound by the certification and agrees to pay any deficiencies. In addition, agents may be liable for any deficiencies resulting from matters within their responsibility, knowledge, or control.

I hereby certify that all information furnished on this form is accurate, truthful, and complete; that the mail and the supporting documentation comply with all postal standards and that the mailing qualifies for the prices and fees claimed; and that the mailing does not contain any matter prohibited by law or postal regulation.

I understand that anyone who furnishes false or misleading information on this form or who omits information requested on the form may be subject to criminal and/or civil penalties, including fines and imprisonment.

Signature

Signature of Mailer or Agent	Name of Mailer or Agent	Telephone
	Leticia Marquez	(951) 652 - 4906

Facsimile Form 3602-R

USPS Use Only

Weight of a Single Piece		Are figures at left adjusted from mailer's entries? [] Yes [x] No If Yes, Give Reason	
Total Pieces 10,121 pcs.	Total Weight 161.9360 lbs.	Date Mailer Notified	
Total Postage \$2,339.06		Contact	
Presort Verification: Check One(If Applicable) [] Not Scheduled [] Performed		By (Initials)	
I CERTIFY that this mailing has been inspected concerning: (1) eligibility for postage price claimed; (2) Proper preparation (and presort where required); and (3) proper completion of postage statement; and (4) payment of annual fee (if required).			
Verifying Employee's Signature		Verifying Employee's Name Round Stamp Required	
Optional Procedure No	Location Code 0952A	Mailing Date	