



August 8, 2024

Ms. Chun Y. Huang, P.E. District Engineer
State Water Resources Control Board
Division of Drinking Water, Riverside District
2375 Northside Drive, Suite 100
San Diego, CA 92108-2700

Subject: 2023 Consumer Confidence Report Certification Form 3310009

Dear Ms. Huang:

The Consumer Confidence Report Certification Form for Eastern Municipal Water District, system number 3310009, is enclosed for review. Also included with this letter is a paper copy of the EMWD 2023 Consumer Confidence Report (CCR), the postcard that was distributed on June 19, 2024 with a direct URL to the 2023 CCR, and other documentation supporting the CCR mailing.

For more information regarding this report, please contact Michelle Karras, Principal Environmental Compliance Analyst at (951) 928-3777, extension 6337.

Sincerely,

A handwritten signature in black ink, appearing to read "Anthony Budicin".

Anthony Budicin
Director of Environmental & Regulatory Compliance

AB/MK:sk

Board of Directors

Philip E. Paule, *President* Stephen J. Corona, *Vice President* Jeff Armstrong Randy A. Record David J. Slawson

2270 Trumble Road • P.O. Box 8300 • Perris, CA 92572-8300

T 951.928.3777 • F 951.928.6177 www.emwd.org

Ms. Chun Huang
August 1, 2024
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Attachment(s)/Enclosure(s):

2023 CCR Certification Form
2023 CCR Postcard
2023 CCR: English and Spanish versions
July 2024 Press Release
Proof of Mailing

APPENDIX B: eCCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Eastern Municipal Water District
Water System Number:	3310009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 19, 2024 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Anthony Budicin	Title: Director of Environmental and Regulatory Compliance
Signature: 	Date: 8/1/2024
Phone number: (951) 928-3777	blank

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: <https://www.emwd.org/ccr>
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☒ Advertising the availability of the CCR in news media (attach copy of press release) <https://www.emwd.org/news/emwd-celebrates-exceptional-water-quality-annual-report-showcases-emwds-commitment-tap-water>
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)

- ☒ Posted the CCR in public places (attach a list of locations) *Main lobby at EMWD headquarters.*
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <https://www.emwd.org/ccr>
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL:
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <https://conta.cc/3WrMAjJ>
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Eastern Municipal Water District mailed postcards with the Consumer Confidence Report (CCR) URL to all customers and mailed a copy to customers who requested

a paper copy of the report; a contact number was provided on the postcard for
customers to request a paper copy. A CCR preference webform subpage is also
available online to request a paper copy. Bill messages announcing the CCR were
made on customer's July bill. Announcements were posted via social media outlets
Facebook, Instagram, and Twitter. Press release on the EMWD website advertising
the CCR was displayed on the home page. Email, or eBlasts were sent electronically
with a link to view the report.

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*



EMWD News and Information

Public and Governmental Affairs Department
PublicandGovtAffairs@emwd.org
951.928.3777, ext. 4219

EMWD Celebrates Exceptional Water Quality: Annual Report Showcases EMWD's Commitment to Tap Water Safety

Perris, CA (June 20, 2024) — Eastern Municipal Water District's (EMWD) commitment to providing a safe and reliable water supply has again been highlighted in its annual Consumer Confidence Report.

EMWD published its annual Water Quality Report this week, providing its customers with science-based information about their water supply and EMWD's longstanding efforts to deliver a high-quality tap water supply that its customers can be confident in.

EMWD once again surpassed all federal and state water quality standards, as established by the United States Environmental Protection Agency and the State Water Resources Control Board.

In 2023, EMWD conducted more than 46,000 water quality tests on 34 different drinking water sources. EMWD tested a total of 8,303 water samples for 230 contaminants. The tests are performed at a state certified laboratory, including many at EMWD's on-site laboratory.

"EMWD is proud to deliver clean and safe drinking water to the nearly 1 million customers we serve," EMWD Board President Phil Paule said. "We hope that our customers will take the opportunity to read this report and learn more about their tap water quality."

The report is published electronically and is available online at www.emwd.org/ccr. Customers will receive a postcard informing them about the report. Those who wish to receive a printed copy may request one by contacting EMWD at 951-928-3777, ext. 3430.

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Eastern Municipal Water District is the water, wastewater service and recycled water provider to nearly one million people living and working within a 601-square mile service area in western Riverside County and northern San Diego County. It is California's sixth-largest retail water agency, and its mission is "To deliver value to our diverse customers and the communities we serve by providing safe, reliable, economical and environmentally sustainable water, wastewater and recycled water services." More information can be found at www.emwd.org.

Company Detail

Company Name	EMWD
Address	2277 TRUMBLE RD PERRIS, CA 92570
Contact Name	SIMONE BOWLES
Phone Number	(951)928-3777
Profit Indicator	P

PS Form 3607R - Mailing Transaction Receipt

Account Holder Account Number	1803211
Account Holder Permit Number	10
Account Holder Permit Type	PI
Account Holder CRID	8440923
Post Office of Permit	PERRIS CA 92570-9998
Post Office of Mailing	SAN BERNARDINO CA 92423-9998
Post Office of Permit Cost Center	055946-0970
Post Office of Mailing Cost Center	056744-0952
Mailing Agent Name	FPC GRAPHICS
Mailing Agent CRID	2508958
Mail Owner Name	EASTERN MUNICIPAL WATER DISTRICT
Mail Owner CRID	6676902
JOB ID	00018281
Customer Reference ID	EMWD CCR Post Card
Class of Mail	USPS Marketing Mail
Processing Category	Letters
Postage Statement ID	616684934
Mailing Group ID	476543561
Mailer's Mailing Date	06/18/2024
Mailer Declared Total Pieces	148,991 pcs.
Mailer Declared Total Weight	1,460.1118 lbs.
Mailer Declared Weight of a single-piece	0.0098 lbs.
USPS Determined Total Pieces	148,991 pcs.
USPS Determined Total Weight	1,460.1118 lbs.
USPS Determined Weight of a single-piece	0.0098 lbs.
Total Number of Containers	105
Total Adjusted Postage	\$ 43,124.00
Payment Date and Time	06/19/2024 11:49
Payment Transaction Number	202417113493990M1
Adjustment Transaction Number	
Mailer Figures Adjusted?	No
Person authorizing adjustment	
Name	
Phone Number	
Acceptance Site Mailer ID	
Clerk Initials	
Mail Arrival Date and Time	06/19/2024 15:03

Company Detail**Company Name****Address****Contact Name****Phone Number****Profit Indicator**

EMWD

2277 TRUMBLE RD

PERRIS, CA 92570

SIMONE BOWLES

(951)928-3777

P

PS Form 3607R - Mailing Transaction Receipt**Account Holder Account Number****Account Holder Permit Number****Account Holder Permit Type****Account Holder CRID****Post Office of Permit****Post Office of Mailing****Post Office of Permit Cost Center****Post Office of Mailing Cost Center**

1803211

10

PI

8440923

PERRIS CA 92570-9998

SAN BERNARDINO CA 92423-9998

055946-0970

056744-0952

Mailing Agent Name**Mailing Agent CRID**

FPC GRAPHICS

2508958

Mail Owner Name**Mail Owner CRID**

EASTERN MUNICIPAL WATER DISTRICT

6676902

JOB ID**Customer Reference ID**

00018379

Class of Mail**Processing Category****Postage Statement ID****Mailing Group ID****Mailer's Mailing Date**

USPS Marketing Mail

Letters

617934964

477651334

06/27/2024

Mailer Declared Total Pieces**Mailer Declared Total Weight****Mailer Declared Weight of a single-piece****USPS Determined Total Pieces****USPS Determined Total Weight****USPS Determined Weight of a single-piece****Total Number of Containers**

2,396 pcs.

227.6200 lbs.

0.0950 lbs.

2,396 pcs.

227.6200 lbs.

0.0950 lbs.

20

Total Adjusted Postage

\$ 704.34

Payment Date and Time**Payment Transaction Number****Adjustment Transaction Number**

06/27/2024 16:47

202417918472683M1

Mailer Figures Adjusted?**Person authorizing adjustment****Name****Phone Number**

No

Acceptance Site Mailer ID**Clerk Initials****Mail Arrival Date and Time**

06/27/2024 18:47