



August 5, 2020

Mr. J. Steven Williams
State Water Resources Control Board
Division of Drinking Water, Riverside District
1350 Front St., Room 2050
San Diego, CA 92101

Subject: 2019 Consumer Confidence Report Certification Form: 3310009

Dear Mr. Williams:

The Consumer Confidence Report Certification Form for Eastern Municipal Water District System number 3310009 is enclosed for review. Also included with this letter is a paper version of the EMWD 2019 Consumer Confidence Report (CCR), the postcard that was distributed on June 25, 2020 with a direct URL to the 2019 CCR on EMWD's website, and other documentation supporting the CCR mailing.

For more information regarding this report, please contact Michelle Karras, Senior Environmental Compliance Analyst at (951) 928-3777, extension 6337.

Sincerely,

Alfred Javier
Director of Environmental & Regulatory Compliance

AJ/MK:tlg

Enclosures:	2019 CCR Certification Form	EMWD 2019 CCR: English and Spanish versions
	EMWD 2019 CCR Postcard	Proof of Mailing
	Press Release	Sample Bill Message

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2270 Trumble Road • P.O. Box 8300 • Perris, CA 92572-8300

T 951.928.3777 • F 951.928.6177 www.emwd.org

APPENDIX B: eCCR Certification Form (Suggested Format)


Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Eastern Municipal Water District

Water System Number: 3310009

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 25, 2020 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Alfred Javier
Signature: 
Title: Director of Environmental and Regulatory Compliance
Phone Number: (951) 928-3777, ext. 6327 Date: 7/31/20

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.emwd.org/2019ccr
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations) *main lobby at EWMD headquarters*
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized) Facebook, Instagram, Twitter
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.emwd.org/2019ccr
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.emwd.org/2019ccr
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.emwd.org/2019ccr
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Eastern Municipal Water District mailed postcards with the Consumer Confidence Report (CCR) URL to all customers and mailed a copy to customers who requested a paper copy of the report; a contact number was provided on the postcard for customers to request a paper copy. There were two press releases announcing the CCR, an announcement on customer's July bill, and announcements were posted via social media outlets Facebook, Instagram, and Twitter. A banner of the EWMD website advertising the CCR was displayed on the home page. Email, or eBlasts were sent electronically with a link to view the report.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.



eConnect
June 2020



ANNUAL REPORT HIGHLIGHTS DRINKING WATER QUALITY

EMWD has released its annual 2019 Consumer Confidence Report, which provides customers a detailed, science-based report about their water quality.

EMWD conducted more than 49,000 water quality tests in 2019 and met or exceeded all state and federal drinking water standards.

To view a copy of the annual report, and to learn how to receive a printed copy, [please visit our website](#).



PERRIS NORTH PROGRAM RECEIVES ADDITIONAL SUPPORT

The State Water Resources Control Board extended what was already an EMWD record grant award to help remediate and improve groundwater quality in the Moreno Valley area.

The grant award was increased from \$36.3 million to \$44.9 million. It is funded by the voter-approved Proposition 1 Water Bond of 2014.

To learn more about the record-setting grant award and the Perris North Groundwater Program, [click here](#).



EMWD ANNOUNCES 'WATER IS LIFE' ART CONTEST WINNERS

Eleven students from school districts across EMWD's service area were recently honored for their artwork that focused on the importance of water and conservation.

The annual contest allows students to create a poster as part of The Metropolitan Water District of Southern California's 'Water is Life' program. The 11 winners were selected by a panel of judges from EMWD and neighboring Rancho California Water District.

To view a complete list of winners and their artwork, [please click here](#).



LET'S GET SOCIAL: FOLLOW US @EASTERNMUNI

Want to get the latest news and information from EMWD? Be sure to follow us on our social media platforms!

EMWD is active on Facebook, Instagram, Twitter and YouTube. We routinely post information ranging from conservation tips to all of the fun stuff happening in our education programs.

Just search for the handle @EasternMuni and give us a follow!

And for more news, be sure to [Visit EMWD's Newsroom](#) and sign up for email notifications.



CONNECT WITH EMWD



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WATER

WASTEWATER

Eastern Municipal Water District | 2270 Trumble Road, PO Box 8300, Perris, CA 92572

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EMWD REPORTS • JULY 2020

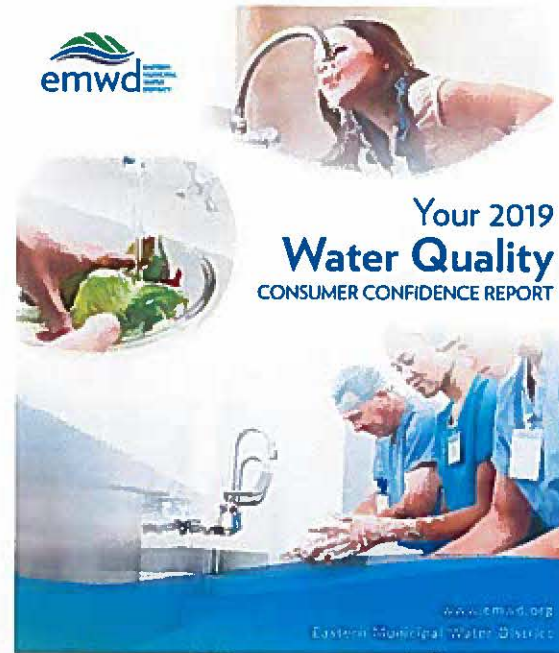
EMWD Releases Water Quality Report

Eastern Municipal Water District (EMWD) is proud to provide a safe and reliable water supply you can depend on, even during these unprecedented times.

EMWD recently released its 2019 Consumer Confidence Report, which educates customers about the quality of their drinking water supplies. EMWD again met or exceeded all drinking water standards established by the United States Environmental Protection Agency and the State Water Resources Control Board.

EMWD is proud of its efforts to protect public health by providing you with a reliable source of water that is safe to use for drinking, cooking, bathing, and cleaning. We use state-of-the-art water treatment processes to remove

continued on page 4



WHAT'S INSIDE

Keep It Flowing
With Sewer Safety

Page 2

State Board Extends
EMWD-Record Grant Award

Page 2

EMWD Announces
Student Art Contest Winners

Page 3



'Keep It Flowing' With Sewer Safety

While many customers may associate us with water service, EMWD is also one of the largest wastewater agencies in the state, and we work hard to maintain a healthy sewer system, including partnering with neighboring agencies to share important messaging.

For example, your local family of water agencies are asking that you only flush the 3 P's — Pee, Poop and (Toilet) Paper. By keeping other items out of the sewer system, including medications and sanitary wipes, you can help us keep your wastewater system flowing and avoid expensive repairs

EMWD thanks you for helping to do your part to Keep It Flowing.



EMWD Receives Additional Grant Funding

The State Water Resources Control Board in June agreed to increase what was already the largest grant in EMWD history, providing additional funding to remediate longstanding groundwater issues in the Moreno Valley area.

The funding increase from \$36.3 to \$44.9 million will provide additional support to clean up and prevent further groundwater contamination migration through the construction of groundwater wells, pipelines, and treatment facilities. The Perris North Groundwater Program will ultimately provide safe drinking water for more than 15,000 households annually.

The program is currently in the design phase and construction is anticipated to begin in 2021.

Student Art Contest Winners Announced

EMWD is proud to announce that 11 area students were selected as winners for the 2020 student art contest.

The annual contest is open to all elementary school students within EMWD's service area. Students created a poster as part of the "Water is Life" art contest run by The Metropolitan Water District of Southern California. A panel of judges from EMWD and Rancho California Water District selected the winners.



EMWD's award-winning education program reaches approximately 60,000 students annually with water conservation and related stewardship messages through a variety of classroom and field trip programs.

To view a list of winners and their artwork, please visit www.emwd.org.



EMWD has a variety of online resources to help you manage your account 24 hours a day. By visiting www.emwd.org/MyAccount, customers are able to track their water usage, manage multiple accounts at once, view bills and schedule payments. Log on today to see all that My Account has to offer!

EMWD REPORTS

July 2020

2270 Trumble Road
P.O. Box 8300
Perris, CA 92572-8300
www.emwd.org

"EMWD Reports" is designed to keep EMWD's customers and the public informed of matters affecting them. It is published every other month.

EMWD Main Phone Number:
951.928.3777

EMWD Customer Service:
800.426.3693

Job Hotline: ext. 3300

Conservation Hotline: ext. 3322

Water Quality: ext. 3327

Systems Outages, Trouble Calls:
ext. 6265 or 800.698.0400

Public and Governmental Affairs:
ext. 3430
PublicandGovtAffairs@emwd.org

30902-I-0117



Water Quality Report (Continued from Page 1)

and destroy pathogens and viruses, such as Coronavirus. In 2019, EMWD collected more than 6,300 water samples and performed more than 49,000 water quality tests.

EMWD also completed a renovation of its state-certified on-site laboratory, ensuring we are able to meet current and future water quality testing standards.

State and federal regulations allow for electronic delivery of the annual report, which may be found at www.emwd.org/2019ccr. Customers may request a printed copy by calling 951-928-3777, ext. 3430.

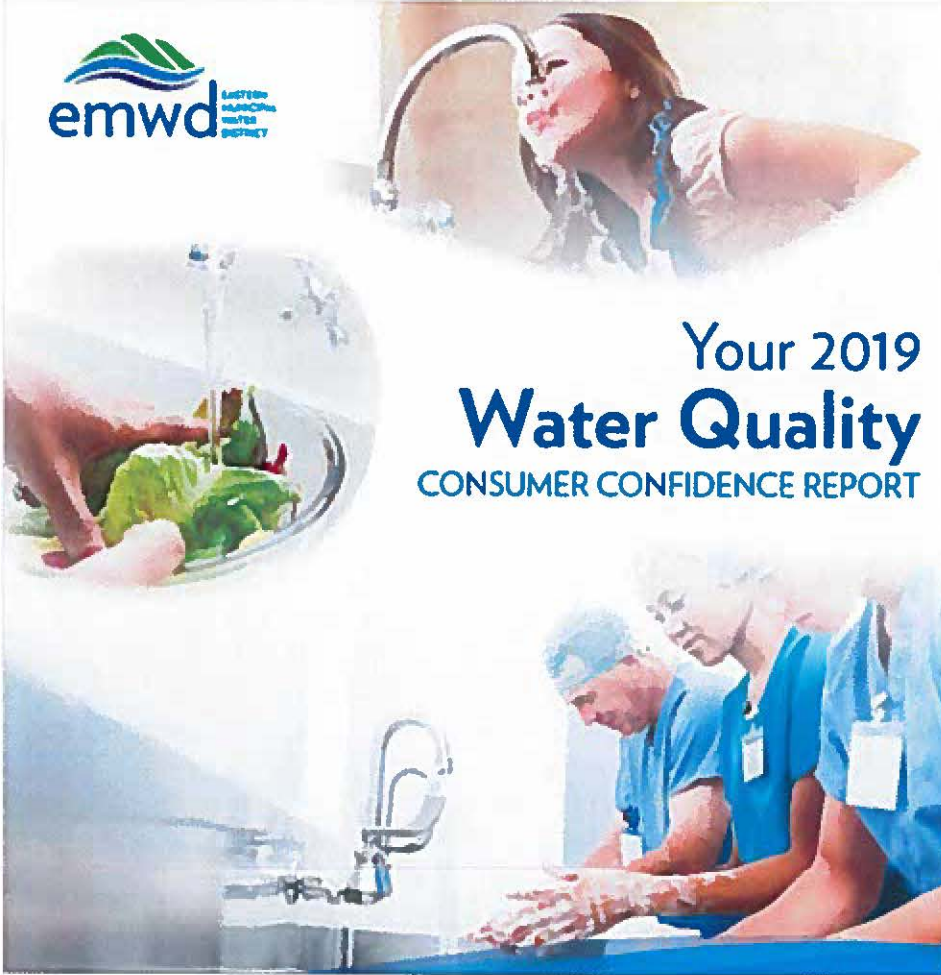
EMWD remains committed to providing you with science-based and transparent information about your drinking water. For more information, please visit www.emwd.org.



Eastern Municipal Water District

Published by Amanda Fine | 8 mins

Our 2019 Consumer Confidence Report, which provides customers with information about their drinking water quality and sources, is now available. See it here: www.emwd.org/2019ccr



Your 2019 Water Quality

CONSUMER CONFIDENCE REPORT



Your 2019 Water Quality CONSUMER CONFIDENCE REPORT



easternmuni



easternmuni Our 2019 Consumer Confidence Report, which provides customers with information about their drinking water quality and sources, is now available (link in our bio).

6m



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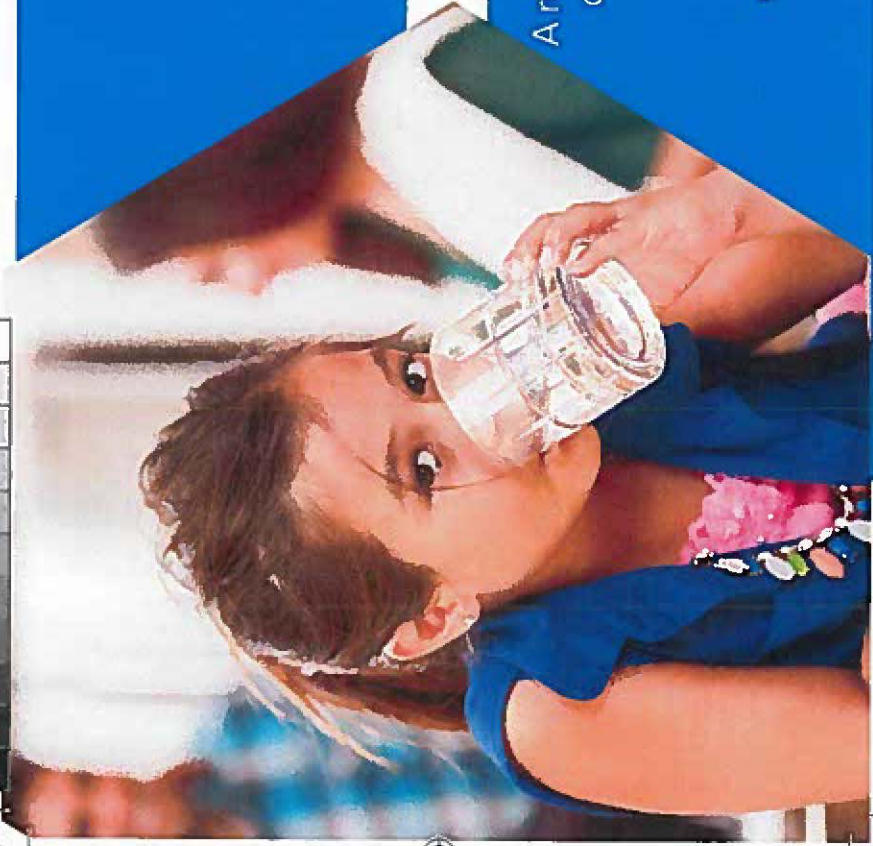
Post



Eastern Municipal Water District @EasternMuni · 7m

Our 2019 Consumer Confidence Report, which provides customers with information about their drinking water quality and sources, is now available. See it here: emwd.org/2019ccr





Coming Soon: 2019 Consumer Confidence Report

A recent J.D. Power and Associates survey found that more EMWD customers were aware of their water quality report than those of any water utility in the nation.

Be sure to check out the latest guide to your water quality, which will be released online by July 1, 2020 at www.emwd.org.

309021-0116

5/15/2020 1:36:46 PM

Company Detail

Company Name	EMWD
Address	2277 TRUMBLE RD PERRIS, CA 92570
Contact Name	SIMONE BOWLES
Phone Number	(951)928-3777
Profit Indicator	P

PS Form 3607R - Mailing Transaction Receipt

Account Holder Account Number	1803211
Account Holder Permit Number	10
Account Holder Permit Type	PI
Account Holder CRID	8440923
Post Office of Permit	PERRIS CA 92570-9998
Post Office of Mailing	SAN BERNARDINO CA 92423-9998
Post Office of Permit Cost Center	055946-0970
Post Office of Mailing Cost Center	056744-2152

Mailing Agent Name	FPC Graphics
Mailing Agent CRID	2508958

Mail Owner Name	Eastern Municipal Water District
Mail Owner CRID	8440923

JOB ID	00006056
Customer Reference ID	
CAPS Transaction Number	N/A

Class of Mail	USPS Marketing Mail
Processing Category	Letters
Postage Statement ID	383892532
Mailing Group ID	272620169
Mailer's Mailing Date	06/22/2020

Mailer Declared Total Pieces	143,971 pcs.
Mailer Declared Total Weight	1,295.7390 lbs.
Mailer Declared Weight of a single-piece	0.0090 lbs.
USPS Determined Total Pieces	143,971 pcs.
USPS Determined Total Weight	1,295.7390 lbs.
USPS Determined Weight of a single-piece	0.0090 lbs.
Total Number of Containers	80

Total Adjusted Postage	\$ 33,169.08
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Payment Date and Time	06/24/2020 15:47
Payment Transaction Number	202017617472097M1
Adjustment Transaction Number	

Mailer Figures Adjusted?	No
Person authorizing adjustment	
Name	
Phone Number	

Acceptance Site Mailer ID	
Clerk Initials	RT
Mail Arrival Date and Time	06/24/2020 14:40

Company Detail

Company Name	EMWD
Address	2277 TRUMBLE RD PERRIS, CA 92570
Contact Name	SIMONE BOWLES
Phone Number	(951)928-3777
Profit Indicator	P

PS Form 3607R - Mailing Transaction Receipt

Account Holder Account Number	1803211
Account Holder Permit Number	10
Account Holder Permit Type	PI
Account Holder CRID	8440923
Post Office of Permit	PERRIS CA 92570-9998
Post Office of Mailing	SAN BERNARDINO CA 92423-9998
Post Office of Permit Cost Center	055946-0970
Post Office of Mailing Cost Center	056744-2152
Mailing Agent Name	FPC Graphics
Mailing Agent CRID	2508958
Mail Owner Name	Eastern Municipal Water District
Mail Owner CRID	8440923
JOB ID	00006089
Customer Reference ID	
CAPS Transaction Number	N/A
Class of Mail	USPS Marketing Mail
Processing Category	Letters
Postage Statement ID	384535405
Mailing Group ID	273171605
Mailer's Mailing Date	06/23/2020
Mailer Declared Total Pieces	3,047 pcs.
Mailer Declared Total Weight	243.7600 lbs.
Mailer Declared Weight of a single-piece	0.0800 lbs.
USPS Determined Total Pieces	3,047 pcs.
USPS Determined Total Weight	243.7600 lbs.
USPS Determined Weight of a single-piece	0.0800 lbs.
Total Number of Containers	20
Total Adjusted Postage	\$ 710.04
Payment Date and Time	06/23/2020 17:50
Payment Transaction Number	202017519505506M1
Adjustment Transaction Number	
Mailer Figures Adjusted?	No
Person authorizing adjustment Name	
Phone Number	
Acceptance Site Mailer ID	
Clerk Initials	PSY
Mail Arrival Date and Time	06/23/2020 13:54