

# Consumer Confidence Report Certification Form

(to be submitted with a copy of the CCR)

(to certify electronic delivery of the CCR, use the certification form on the State Board's website at [http://www.waterboards.ca.gov/drinking\\_water/certlic/drinkingwater/CCR.shtml](http://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml))

Water System Name: HIGH VALLEYS WATER DISTRICT

Water System Number: 3301775

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 25<sup>th</sup>, 2020** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: CURTIS STAN HOUGHTON  
Signature: \_\_\_\_\_  
Title: GENERAL MANAGER  
Phone Number: (951) 675-8200 Date: June 25<sup>th</sup>, 2020

*To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:*

- CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: **PLEASE SEE LIST ON PAGE 2**
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR on the Internet at:  
**[http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2020\\_ccr.pdf](http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2020_ccr.pdf)**
  - Mailing the CCR to postal patrons within the service area: **92220**
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places **PLEASE SEE LIST ON PAGE 2**
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations: **RANCHO ENCINO MOUNTAIN CLUB HOUSE**
  - Other: **PLEASE SEE LIST ON PAGE 2**
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www.\_\_\_\_\_
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

*This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).*

## **2020 CCR DELIVERY & NOTIFICATION EFFORTS**

1. SEVERAL COPIES FOR VIEWING/TAKE HOME BECAME AVAILABLE ON JUNE 18<sup>TH</sup>, 2020 AT THE DISTRICT'S OFFICE LOCATED AT 47781 TWIN PINES ROAD, BANNING, CA 92220.

2. POSTED A NOTICE OF ELECTRONIC AVAILABILITY AT THE COMMUNITY BULLETIN BOARDS LOCATED AT THE MAILBOXES IN BOTH TWIN PINES AND POPPET FLATS ON JUNE 25<sup>TH</sup>, 2020. THIS NOTICE ALSO CONTAINED THE DIRECT URL FOR CCR VIEWING ON THE DISTRICT'S WEBSITE. PAPER COPIES ALSO LEFT AT THESE LOCATIONS.

3. POSTED A NOTICE OF ELECTRONIC AVAILABILITY AT THE RANCHO ENCINO MOUNTAIN CLUBHOUSE COMMUNITY INFORMATION BULLETIN BOARD LOCATED IN POPPET FLATS ON JUNE 25<sup>TH</sup>, 2020. THIS NOTICE ALSO CONTAINED THE DIRECT URL FOR CCR VIEWING ON THE DISTRICT'S WEBSITE. PAPER COPIES ALSO LEFT AT THIS LOCATION (45915 ORCHARD RD, BANNING, CA 92220).

4. POSTED A NOTICE OF AVAILABILITY ON THE "POPPET FLATS & TWIN PINES CLUB" (PRIVATE) FACEBOOK GROUP PAGE WHICH CONTAINED THE DIRECT LINK FOR VIEWING ON THE DISTRICT'S WEBPAGE ON JUNE 25<sup>TH</sup>, 2020.

**<https://www.facebook.com/groups/255071127902684>**

5. POSTED A NOTICE OF AVAILABILITY ON THE "POPPET FLATS & TWIN PINES NEIGHBORHOOD WATCH" (PRIVATE) FACEBOOK GROUP PAGE WHICH CONTAINED THE DIRECT LINK FOR VIEWING ON THE DISTRICT'S WEBPAGE ON JUNE 25<sup>TH</sup>, 2020.

**<https://www.facebook.com/groups/1499899973641305>**

6. UPLOADED THE FINALIZED CCR ON THE DISTRICT'S WEBPAGE AFTER DDW SWRCB APPROVAL BY AAYUSH KHURANA ON JUNE 18<sup>TH</sup>, 2020.

7. CCR NOTIFICATION OF AVAILABILITY WITH THE DIRECT URL FOR VIEWING WAS POSTED ON THE JUNE INVOICES THAT WERE MAILED OUT ON JUNE 25<sup>TH</sup>, 2020.

8. CCR NOTIFICATION OF AVAILABILITY WITH THE DIRECT URL FOR VIEWING WILL BE POSTED ON THE JULY INVOICES, EXPECTED TO BE MAILED OUT ON OR AROUND JULY 25<sup>TH</sup>, 2020.

9. CCR NOTIFICATION OF AVAILABILITY WITH THE DIRECT URL FOR VIEWING WILL BE POSTED ON THE JULY INVOICES, EXPECTED TO BE MAILED OUT ON OR AROUND AUGUST 25<sup>TH</sup>, 2020.

10. NOTIFICATION OF THE CCR AVAILABILITY WAS EMAILED TO CUSTOMER'S THAT PROVIDED A VALID EMAIL ADDRESS TO THE DISTRICT ON JUNE 25<sup>TH</sup>, 2020.

**High Valleys Water District**  
 47781 Twin Pines Road  
 Banning, California 92220  
 951- 849-2612

**Utility Bill  
 Duplicate**

Hetrick, Kohl  
 17010 Gorgonio View Road  
 Banning, Ca 92220

**Original Billing Date**  
 6/25/2020  
**Today's Date**  
 9/30/2020  
**Amount Paid**

Account Number	Original Due Date	Service Address
732229	7/22/2020	17010 Gorgonio View Road

Detach Top and Return With Payment

Service		Meter Readings		Consumption	Mtr Mult	Estimated	
From	To	Previous	Current				
/2020 1:35:00	2020 12:55:01	206630	206739	109	X 1	No	
						Residential T.P. Use	\$0.00
						Residential T.P. Base	\$56.00

<b>Sub Total</b>	\$56.00
<b>Previous Balance</b>	\$0.00
<b>Late Fee</b>	\$0.00
<b>Total Amount Owed</b>	<b>\$56.00</b>

OFFICE HOURS: Mon-Thu; 8am-3pm  
 \* Open to public by appointment only \*  
 C.C.R: [http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2020\\_ccr.pdf](http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2020_ccr.pdf)

Default message

Hetrick, Kohl  
 732229 7/22/2020

**High Valleys Water District**  
 47781 Twin Pines Road  
 Banning, California 92220  
 951- 849-2612

**Utility Bill  
 Duplicate**

Menera, Horacio  
 16990 Berry Hill Road  
 Banning, CA 92220

**Original Billing Date**

7/29/2020

**Today's Date**

10/8/2020

**Amount Paid**

Account Number	Original Due Date	Service Address
94501196	8/25/2020	16990 Berry Hill Road

Detach Top and Return With Payment

Service		Meter Readings		Consumption	Mtr Mult	Estimated
From	To	Previous	Current			
2020 11:44:00	2020 11:19:00	557284	558590	1306	X 1	No
					Residential T.P. Use	\$14.20
					Residential T.P. Base	\$56.00

**Sub Total** \$70.20

**Previous Balance** (\$0.62)

**Late Fee** \$0.00

**Total Amount Owed** **\$69.58**

OFFICE HOURS: Mon-Thu; 8am-3pm  
 \* Open to public by appointment only \*  
 C.C.R: [http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2020\\_ccr.pdf](http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2020_ccr.pdf)

10/15/2013 customer started service.

Menera, Horacio  
 94501196 8/25/2020

**High Valleys Water District**  
 47781 Twin Pines Road  
 Banning, California 92220  
 951- 849-2612

**Utility Bill  
 Duplicate**

Kerdkaew, Somsak  
 Galindo, Ana  
 18898 Ellis Drive  
 Banning, Ca 92220

**Original Billing Date**

8/26/2020

**Today's Date**

10/8/2020

**Amount Paid**

Account Number	Original Due Date	Service Address
724712	9/22/2020	18898 Ellis Drive

Detach Top and Return With Payment

Service From	Service To	Meter Readings		Consumption	Mtr Mult	Estimated	
		Previous	Current				
/2020 9:39:00	2020 10:01:00	8909	9355	446	X 1	No	
						Residential P.F. Use	\$0.00
						Residential P.F. Base	\$56.00

<b>Sub Total</b>	\$56.00
<b>Previous Balance</b>	\$56.00
<b>Late Fee</b>	\$0.00
<b>Total Amount Owed</b>	<b>\$112.00</b>

OFFICE HOURS: Mon-Thu; 8am-3pm  
 \* Open to public by appointment only \*  
 C.C.R: [http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2020\\_ccr.pdf](http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2020_ccr.pdf)

Default message

Kerdkaew, Somsak  
 724712 9/22/2020