


**Consumer Confidence Report  
Certification Form**  
*(to be submitted with a copy of the CCR)*

(to certify electronic delivery of the CCR, use the certification form on the State Board's website at  
[http://www.waterboards.ca.gov/drinking\\_water/certlic/drinkingwater/CCR.shtml](http://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml))

Water System Name:     **HIGH VALLEYS WATER DISTRICT**    

Water System Number:     **3301775**    

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 27<sup>th</sup>, 2019** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by:      Name:     **CURTIS STAN HOUGHTON**      
   Signature:           
   Title:     **GENERAL MANAGER**      
   Phone Number:     **(951) 675-8200**          Date:     **June 28<sup>th</sup>, 2019**    

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*To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:*

- CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: **PLEASE SEE LIST ON PAGE 2**
  
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR on the Internet at:  
**[http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2019\\_ccr.pdf](http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2019_ccr.pdf)**
  - Mailing the CCR to postal patrons within the service area: **92220**
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places **PLEASE SEE LIST ON PAGE 2**
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations: **RANCHO ENCINO MOUNTAIN CLUB HOUSE**
  - Other: **PLEASE SEE LIST ON PAGE 2**
  
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following address:     www.
  
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

*This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).*



## 2019 CCR DELIVERY & NOTIFICATION EFFORTS

1. SEVERAL COPIES FOR VIEWING/TAKE HOME BECAME AVAILABLE ON JUNE 27<sup>TH</sup>, 2019 AT THE DISTRICT'S OFFICE LOCATED AT 47781 TWIN PINES ROAD, BANNING, CA 92220.

2. POSTED A NOTICE OF ELECTRONIC AVAILABILITY AT THE COMMUNITY BULLETIN BOARDS LOCATED AT THE MAILBOXES IN BOTH TWIN PINES AND POPPET FLATS ON JUNE 27<sup>TH</sup>, 2019. THIS NOTICE ALSO CONTAINED THE DIRECT URL FOR CCR VIEWING ON THE DISTRICT'S WEBSITE. PAPER COPIES ALSO LEFT AT THESE LOCATIONS.

3. POSTED A NOTICE OF ELECTRONIC AVAILABILITY AT THE RANCHO ENCINO MOUNTAIN CLUBHOUSE COMMUNITY INFORMATION BULLETIN BOARD LOCATED IN POPPET FLATS ON JUNE 27<sup>TH</sup>, 2019. THIS NOTICE ALSO CONTAINED THE DIRECT URL FOR CCR VIEWING ON THE DISTRICT'S WEBSITE. PAPER COPIES ALSO LEFT AT THIS LOCATION.

4. POSTED A NOTICE OF AVAILABILITY ON THE DISTRICTS PUBLIC FACEBOOK PAGE WHICH CONTAINED THE DIRECT LINK FOR VIEWING ON THE DISTRICT'S WEBPAGE ON JUNE 28<sup>TH</sup>, 2019.

**<https://www.facebook.com/profile.php?id=100015704564614>**

5. POSTED A NOTICE OF AVAILABILITY ON THE "POPPET FLATS & TWIN PINES CLUB" (PRIVATE) FACEBOOK GROUP PAGE WHICH CONTAINED THE DIRECT LINK FOR VIEWING ON THE DISTRICT'S WEBPAGE ON JUNE 28<sup>TH</sup>, 2019.

**<https://www.facebook.com/groups/255071127902684>**

6. POSTED A NOTICE OF AVAILABILITY ON THE "POPPET FLATS & TWIN PINES NEIGHBORHOOD WATCH" (PRIVATE) FACEBOOK GROUP PAGE WHICH CONTAINED THE DIRECT LINK FOR VIEWING ON THE DISTRICT'S WEBPAGE ON JUNE 28<sup>TH</sup>, 2019.

**<https://www.facebook.com/groups/1499899973641305>**

7. UPLOADED THE FINALIZED CCR ON THE DISTRICT'S WEBPAGE AFTER DDW SWRCB APPROVAL BY CHUN HUANG ON JUNE 27<sup>TH</sup>, 2019.

8. CCR NOTIFICATION OF AVAILABILITY WITH THE DIRECT URL FOR VIEWING WILL BE POSTED ON THE JULY INVOICES, EXPECTED TO BE MAILED OUT ON JULY 25<sup>TH</sup>, 2019.

9. NOTIFICATION OF THE CCR AVAILABILITY WAS EMAILED TO CUSTOMER'S THAT PROVIDED A VALID EMAIL ADDRESS TO THE DISTRICT ON JUNE 28<sup>TH</sup>, 2019.

10. THE CCR NOTIFICATION FOR AVAILABILITY ON JULY 1<sup>ST</sup>, 2019 WAS PRINTED ON EVERY CUSTOMER INVOICE MAILED OUT ON JUNE 27<sup>TH</sup>, 2019.



## 2019 CONSUMER CONFIDENCE REPORT

Nera Thornton

Fri 6/28/2019 10:50 AM

To: j.m.delacruz86@gmail.com <j.m.delacruz86@gmail.com>

Dear Mr. De La Cruz,

The Consumer Confidence Report (CCR) is an annual water quality report that the Safe Drinking Water Act (SDWA) requires the High Valleys Water District provide to its customers. The purpose of the CCR is to raise awareness of the quality of their drinking water sources. In recent years, the High Valleys Water District has mailed its customers a printed copy of the CCR upon request to comply with the SDWA. The annual CCR is posted on the High Valleys Water District's website and copies are available for pick-up at the District Office located in Twin Pines. On February 21<sup>st</sup>, 2013, the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. This method allows the District to reduce the consumption of paper and minimize printing and mailing costs. To view your 2019 Consumer Confidence Report (for the 2018 reporting year) and/or to learn more about your drinking water, please visit our website at the following URL: [http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2019\\_ccr.pdf](http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2019_ccr.pdf)

If you would like a paper copy of the 2019 CCR mailed to your mailing address or to speak with someone about the report, please call the office at 951-849-2612. Office hours are Monday through Thursday from 8:00 a.m. to 3:00 p.m.

Nera Thornton  
Board Secretary and  
Office Administrator  
High Valleys Water District  
47781 Twin Pines Road  
Banning, Ca 92220  
M-Th; 8am - 3pm  
951-849-2612  
951-922-9667 fax  
[nthornton@highvalleyswater.com](mailto:nthornton@highvalleyswater.com)

**\*\*\* This email sent and any files transmitted with it may contain privileged or otherwise confidential information. If you are not the intended recipient, or believe that you have received this communication in error, please advise the sender via reply email and delete the email you received. \*\*\***



**High Valleys Water District**

47781 Twin Pines Road  
Banning, California 92220 951- 849-2612

Billing Date	Due Date	Account Number
6/26/2019	7/23/2019	732205-0

<b>Service Adr:</b> 45895 Canyon Road		
<b>From:</b>	5/24/2019	5912
<b>To:</b>	6/26/2019	5912
<b>Consumption: X</b>	1	0

Previous Balance	\$0.00
Late Payment Fee	\$0.00
No Water Base	\$0.00
No Water Use	\$0.00

Total Taxes	\$0.00
<b>Account Balance</b>	<b>\$0.00</b>

Office Hours Mon-Thu; 8:00am-3:00pm  
CONSUMER CONFIDENCE REPORT  
AVAILABLE ON OUR WEBSITE AT:  
[http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2019\\_ccr.pdf](http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2019_ccr.pdf)

*Please Return This Stub With Payment*

Billing Date	Account Number	Amount Due
6/26/2019	732205-0	None

**Curtis, Renee'**  
**C/O Roy Lee**  
**45902 Lynx Street**  
**Banning, Ca. 92220**

**High Valleys Water District**

47781 Twin Pines Road  
Banning, California 92220 951- 849-2612

Billing Date	Due Date	Account Number
7/26/2019	8/22/2019	1113505-0

<b>Service Adr:</b> 47600 Twin Pines Road		
<b>From:</b>	6/25/2019	247539
<b>To:</b>	7/26/2019	247539
<b>Consumption: X</b>	1	0

Prior Account Balance	\$113.68
Last Payment	7/8/2019 (\$115.68)

No Water Base	\$0.00
No Water Use	\$0.00
CNP Fee 7/08/19	\$2.00

Tax Rate	9.00%	Total Taxes	\$0.00
<b>Account Balance</b>	<b>\$0.00</b>		

Office Hours Mon-Thu; 8:00am-3:00pm  
CONSUMER CONFIDENCE REPORT  
AVAILABLE ON OUR WEBSITE AT:  
[http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2019\\_ccr.pdf](http://www.highvalleyswater.com/uploads/3/4/4/1/34410369/2019_ccr.pdf)

*Please Return This Stub With Payment*

Billing Date	Account Number	Amount Due
7/26/2019	1113505-0	None

**Anderson, Libra**  
**33562 Yucaipa Blvd.**  
**Suite 4 #129**  
**Yucaipa, CA 92399**