

## Certification Form 2024

### Consumer Confidence Report Certification Form

(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at

[http://www.swrcb.ca.gov/drinking\\_water/certlic/drinkingwater/CCR.shtml](http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name:	Banning Heights Mutual Water Company
Water System Number:	CA33011031

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 26, 2024** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by:	Name:	<b>William R. Thompson</b>	
	Signature:	<i>William R. Thompson</i>	
	Title:	<b>General Manager</b>	
	Phone Number:	(951) 663-0351	Date: 7/11/2024

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*To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:*

- X CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: Direct Delivery: Distributed through general mail (Method #1) and email (Method #3) directly to shareholders.
- X "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods: Distributed through general mail and email directly to shareholders.
  - X Posting the CCR on the Internet. Will post on internet when site is active.
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - X Posted the CCR in public places. BHMWC Offices. Printed Copies Available.
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Other (attach a list of other methods used)

- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following address: www.\_\_\_\_\_
- ☐ *For investor-owned utilities:* Delivered the CCR to the California Public Utilities Commission

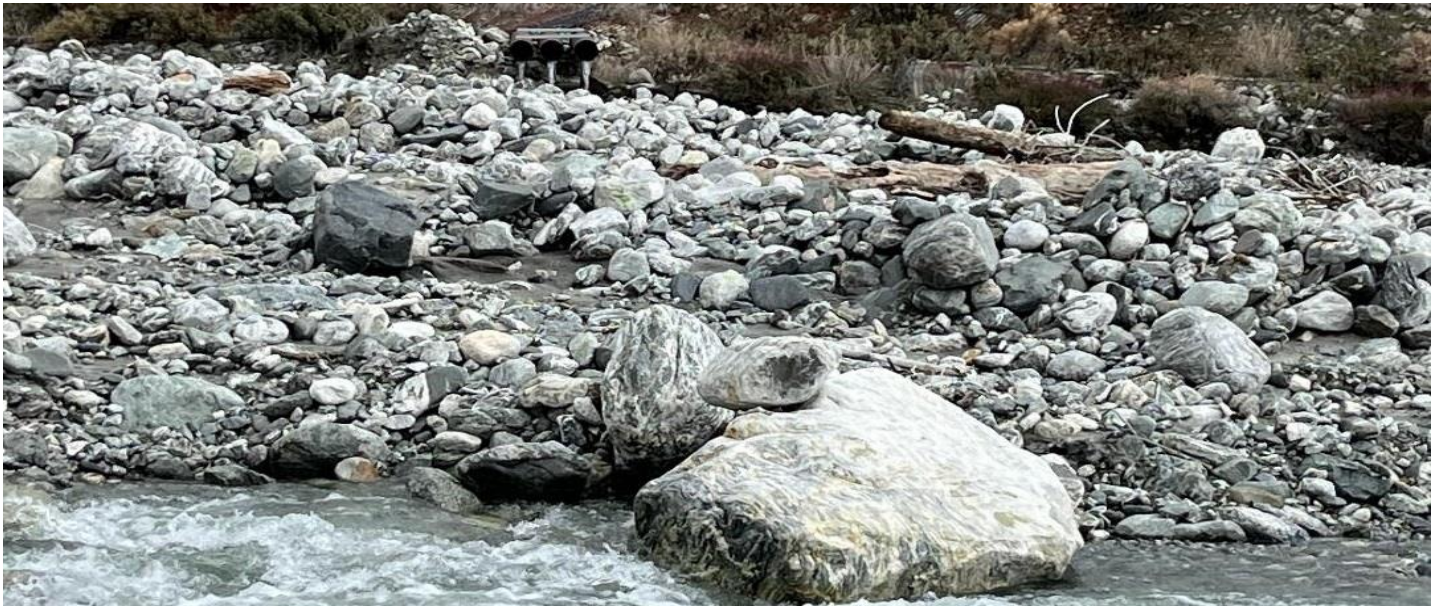
*This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).*



# *Banning Heights Mutual Water Company*

## *2024 Water Quality Report*

*Data Collected in 2023*



### **THE QUALITY OF YOUR WATER IS OUR PRIMARY CONCERN**

#### **Sources of Supply**

The Banning Heights Mutual Water Company (BHMWC) has two groundwater wells and one interconnection with the City of Banning. The BHMWC historically utilized two surface water flumes. However, the flumes are currently offline for repair and were not used in 2023. In 2023, the BHMWC utilized groundwater from Well No. 1 and purchased groundwater from the City of Banning.

Both groundwater wells (Well 1 and Well 5) draw water from the Upper Santa Ana Valley Groundwater Basin, San Timoteo Subbasin (8-2.08), and are located within the BHMWC service area. Groundwater drawn from Well 1 and 5 is continuously chlorinated for disinfection. Additionally, the City of Banning provides purchased groundwater to the BHMWC by way of a reservoir located outside of the BHMWC service area. Purchased water is piped to the BHMWC water treatment plant where it undergoes surface water treatment before being delivered to customer homes. The offline flumes historically drew water from both the East and South Fork of the Whitewater River, and are located outside of the BHMWC service area.

## BASIC INFORMATION ABOUT DRINKING WATER CONTAMINANTS

***The Sources of Drinking Water*** (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of land or through the layers of the ground it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animal and human activity.



Contaminants that may be present in source water include:

**Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

**Radioactive contaminants**, which can be naturally occurring or be the result of oil and gas production or mining activities.

**Inorganic contaminants**, such as salts and metals, which can be naturally occurring or result from urban storm runoff, industrial or domestic wastewater discharges, oil and gas production, mining and farming.

**Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.

**Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gasoline stations, urban storm water runoff, agricultural application and septic systems.

In order to ensure that tap water is safe to drink, the United States Environmental Protection Agency (USEPA) and the State Water Resources Control Board – Division of Drinking Water (DDW) prescribe regulations that limit the number of certain contaminants in water provided by public water systems. DDW regulations also establish limits for contaminants in bottled water that must provide the same protection for public health. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline at (800) 426-4791.

### About Lead in Tap Water

**If Present, Elevated Levels of Lead** can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. BHMWC is responsible for providing high quality drinking water, but cannot control the variety of plumbing materials used in your household. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested, we are mandated to sample for lead and copper. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or on the web at: [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).



2023 Lead & Copper Reporting Violations

Our water system failed to monitor as required for drinking water standards during the past year and, therefore, was in violation of the regulations. Even though this failure was not an emergency, as our customers, you have a right to know what you should do, what happened, and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 2023, we did not complete all monitoring for lead and copper as required.

What should I do?

There is nothing you need to do at this time.

What happened? What is being done?

The BHMWC collected the ten (10) required lead and copper samples near the end of September 2023. The State Water Resources Control Board – Division of Drinking Water District 20 (DDW), later determined that one sample site, taken from the BHMWC office, did not meet the criteria for sample site selection. The BHMWC was informed by DDW that the sample would not count towards the total number of samples required on November 29, 2023.

Lead and copper samples are permitted to be taken between June and September, therefore, the BHMWC was unable to collect an additional sample to meet the minimum requirements for lead and copper monitoring in 2023. The BHMWC is developing a list of homes that fit the criteria for sample collection, and will conduct another round of lead and copper sampling between June and September 2024.

Table 1. Sampling Results Showing the Detection of Lead and Copper

Contaminant	Sample Date	No. of Samples Collected	90 <sup>th</sup> Percentile	No. Sites Exceeding AL	AL	PHG	Typical Source of Contaminant
Lead (ppb)	2023	9*	ND	0	15	0.2	Internal corrosion of household plumbing materials. Industrial and manufacturing discharges; erosion of natural deposits
Copper (ppm)	2023	9*	0.38	0	1.3	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives



2021 Backflow Preventer Reporting Violation

In 2021 we failed to test all backflow preventers in our water system. BHMWC has tested all backflow preventers installed in our water system in 2022 and 2023. We will continue to test all backflow preventers annually as required.

To Safeguard Against Issues that May Affect Your Health, We Comply with All State & Federal Water Quality Regulations

Drinking Water Fluoridation (fluoride) has been added to U.S. drinking water supplies since 1945. Of the 50 largest cities in the U.S., 43 fluoridate their drinking water. Banning Heights Mutual Water Company does not add fluoride to your drinking water.

Some people who drink water containing fluoride in excess of the Federal MCL of 4.0 mg/L over many years may contract bone disease, including pain and tenderness of the bones. Children who drink water containing fluoride in excess of the State of California MCL of 2.0 mg/L may result in mottled teeth. There are many places to go for additional information about the fluoridation of drinking water.

Information is available at the U.S. Centers for Disease Control and Prevention: (800) 232-4636 S [www.cdc.gov/fluoridation/](http://www.cdc.gov/fluoridation/) State Water Resources Control Board, Division of Drinking Water: [www.waterboards.ca.gov/drinking\\_water/certlic/drinkingwater/Fluoridation.html](http://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/Fluoridation.html)

## Nitrates

Nitrate in drinking water at levels above 10 mg/L is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. Although large fluctuations of nitrate levels are not common in the BHMWC water system, your water is consistently below the MCL.



## Immunocompromised People

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

## WHAT ARE WATER QUALITY STANDARDS?

Drinking water standards established by US Environmental Protection Agency and Division of Drinking Water set limits for substances that may affect consumer health or aesthetic qualities of drinking water. The table in this report shows the following types of water quality standards:

- **Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible.
- **Maximum Residual Disinfectant Level (MRDL):** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Secondary MCLs:** Set to protect the odor, taste, and appearance of drinking water.
- **Primary Drinking Water Standard:** MCLs for contaminants that affect health along with their monitoring and reporting requirements and water treatment requirements.
- **Regulatory Action Level (AL):** The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.
- **Variances and Exemptions:** State board permission to exceed an MCL or not comply with a treatment technique under certain conditions.

## WHAT IS A WATER QUALITY GOAL?

In addition to mandatory water quality standards, US Environmental Protection Agency and Division of Drinking Water have set voluntary water quality goals for some contaminants. Water quality goals are often set at such low levels that they are not achievable in practice and are not directly measurable. Never the less, these goals provide useful guide posts and direction for water management practices. The table in this report includes three types of water quality goals:

- **Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by USEPA.
- **Maximum Residual Disinfectant Level Goal (MRDLG):** The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **Public Health Goal (PHG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

### CCR Table Abbreviations

**ND** = constituent not detected at the reporting limit

**NL** = notification level

**RL** = response level < = less than

**SI** = saturation index

**pCi/L** = picoCuries per liter

**NA** = constituent not analyzed

**NTU** = nephelometric turbidity units

**µS/cm** = microSiemens per centimeter

**mg/L** = milligrams per liter or parts per million (equivalent to 1 drop in 42 gallons)

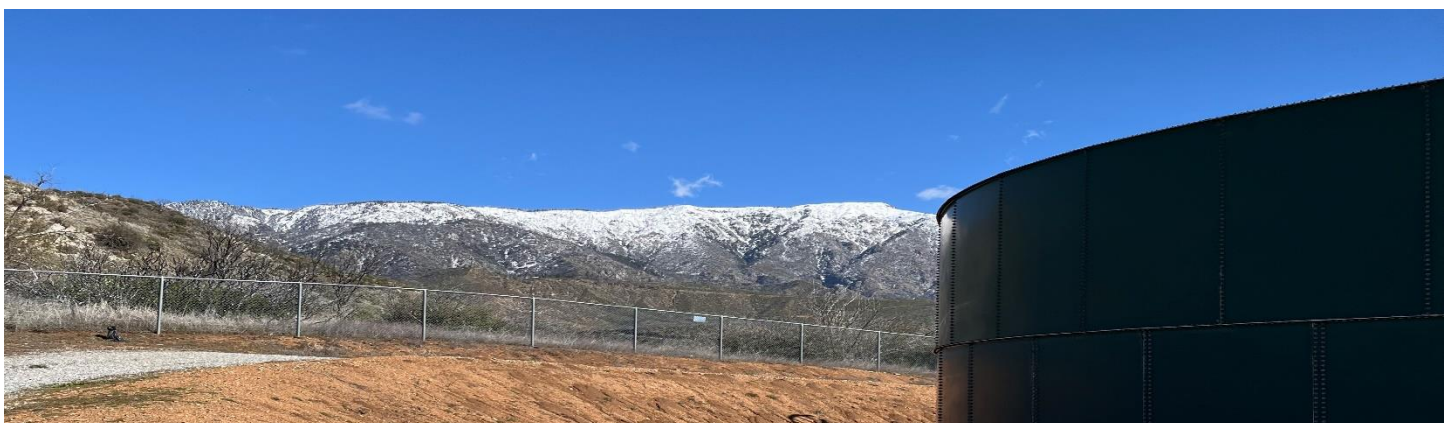
**µg/L** = micrograms per liter or parts per billion (equivalent to 1 drop in 42,000 gallons)

**ng/L** = nanograms per liter or parts per trillion (equivalent to 1 drop in 42,000,000 gallons)

**Table 2. Sampling Results Showing the Detection of Coliform Bacteria**

Microbiological Contaminants	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Source of Bacteria
<i>E. coli</i>	0	0	(a)	0	Human and animal fecal waste

Routine and repeat samples are total coliform-positive and either is *E. coli*-positive, or system fails to take repeat samples following *E. coli*-positive routine sample, or system fails to analyze total coliform-positive repeat sample for *E. coli*.





**Table 1. Sampling Results for Sodium and Hardness**

Chemical or Constituent (reporting units)	Banning Heights MWC			City of Banning Upper Canyon Well			MCL	PHG (MCLG)	Typical Source of Contaminant
	Sample Date	Level Detected	Range of Detection	Sample Date	Level Detected	Range of Detection			
<b>Sodium</b> (ppm)	2021	19	N/A	2023	9.5	7.1 to 9.5	None	None	Salt present in the water and is generally naturally occurring
<b>Hardness</b> (ppm)	2021	130	N/A	2023	150	18 to 150	None	None	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

**Table 2. Sampling Results for Primary Drinking Water Standards**

Chemical or Constituent (reporting units)	Banning Heights MWC			City of Banning Upper Canyon Well			MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
	Sample Date	Level Detected	Range of Detections	Sample Date	Level Detected	Range of Detections			
<b>Fluoride</b> (ppm)	2021	0.44	N/A	2023	0.36	0.33 – 0.36	2	1	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories
<b>Nitrate</b> (ppm)	2023	5.65	5.5 - 5.8	2023	0.54	ND – 0.54	10	10	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
<b>Uranium</b> (pCi/L)	2021	1.62	N/A	2022	ND	ND	20	0.43	Erosion of natural deposits
<b>Trihalo-methanes (THM)</b> (ppb)	2023	16.0	8.8 16	N/A	N/A	N/A	80	None	Byproduct of drinking water disinfection
<b>Total Haloacetic Acids</b> (ppb)	2023	8.3	ND – 8.3	N/A	N/A	N/A	60	None	Byproduct of drinking water disinfection
<b>Chlorine</b> (ppm)	2023	1.1	0.52 – 1.35	N/A	N/A	N/A	4(as Cl <sub>2</sub> )	4(as Cl <sub>2</sub> )	Drinking water disinfectant added for treatment





**Table 3. Sampling Results for Secondary Drinking Water Standards**

Chemical or Constituent (reporting units)	Banning Heights MWC			City of Banning Upper Canyon Well			SMCL	PHG (MCLG)	Typical Source of Contaminant
	Sample Date	Level Detected	Range of Detections	Sample Date	Level Detected	Range of Detections			
<b>Copper</b> (ppm)	2021	0.21	N/A	2023	ND	ND	1	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
<b>Iron</b> (ppb)	2021	140	N/A	2023	ND	ND	300	None	Leaching from natural deposits; industrial wastes
<b>Turbidity</b> (NTU)	2021	0.42	N/A	2023	ND	ND	5	None	Soil runoff
<b>Zinc</b> (ppm)	2021	0.15	N/A	2023	ND	ND	5	None	Runoff/leaching from natural deposits; industrial wastes
<b>Total Dissolved Solids (TDS)</b> (ppm)	2021	200	N/A	2023	190	180 - 190	1000	None	Runoff/leaching from natural deposits
<b>Specific Conductance</b> (µS/cm)	2021	340	N/A	2023	360	310 - 360	1600	None	Substances that form ions when in water; seawater influence
<b>Chloride</b> (ppm)	2021	9.1	N/A	2023	2.2	1.6 – 2.2	500	None	Runoff/leaching from natural deposits; seawater influence
<b>Sulfate</b> (ppm)	2021	27	N/A	2023	31	25 - 31	500	None	Runoff/leaching from natural deposits; industrial wastes

**Table 4. Detection of Unregulated Contaminants**

Chemical or Constituent (reporting units)	Banning Heights MWC*			City of Banning Upper Canyon Well			Notification Level	Health Effects
	Sample Date	Level Detected	Range of Detections	Sample Date	Level Detected	Range of Detections		
None	N/A	N/A	N/A	2023	ND	ND	N/A	N/A

BHMWC is not required to monitor under the Unregulated Contaminants Monitoring Rule (UCMR)

## SOURCE WATER ASSESSMENTS

Our source water assessment was revised in 2015 and is on file at the company office located at 7091 Bluff Road, Banning, CA 92220. The assessment indicated that our surface water is at low risk of contamination due to the location of the conveyance system. The assessment of groundwater sources indicated a risk of contamination from agriculture and septic tank run-off, which may contribute to nitrate levels within the aquifer. Nitrate results have remained generally stable in recent years.



## YOUR 2024 WATER QUALITY REPORT FOR 2023

Since 1990, California water utilities have been providing an annual Water Quality Report to their customers. This year's report covers calendar year 2023 water quality testing. The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old. This report has been prepared in compliance with regulations called for in the 1996 reauthorization of the Safe Drinking Water Act (SDWA). The reauthorization charged the United States Environmental Protection Agency (USEPA) with updating and strengthening the tap water regulatory program. USEPA and the State Water Resources Control Board, Division of Drinking Water (DDW) are the agencies responsible for establishing drinking water quality standards. To ensure that your tap water is safe to drink, USEPA and DDW prescribe regulations that limit the number of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health. BHMWC vigilantly safeguards its water supply and, as in years past, the water delivered to your home meets the standards required by the state and federal regulatory agencies. In accordance with the SDWA, BHMWC monitors over 100 constituents in your water supply. This report includes only the constituents actually detected in the water.

## QUESTIONS ABOUT YOUR WATER?

BHMWC diligently safeguards its water supply and, as in years past, the water delivered to your home meets and often exceeds, the standards required by the state and federal regulatory agencies. For information about this report, or your water quality in general, please contact Bill Thompson, General Manager, at (951) 849-2540. The BHMWC Board of Directors and Shareholders meet on the second Monday of each month at 7 p.m. The meetings are held at the City of Banning Senior Center-Nutrition Room, 769 San Geronio Ave., Banning, CA 92220. Please feel free to participate in these meetings. For more information about the health effects of the listed contaminants in the tables, call the U.S. Environmental Protection Agency hotline at (800) 426-4791.

## WANT ADDITIONAL INFORMATION?

There's a wealth of information on the internet about Drinking Water Quality and water issues in general. A good place to begin your own research is with the U.S. Environmental Protection Agency at [www.epa.gov/safewater](http://www.epa.gov/safewater). The California Department of Water Resources at [www.water.ca.gov](http://www.water.ca.gov) The Metropolitan Water District of So. California at [www.mwdh2o.com](http://www.mwdh2o.com) and Drought and Water Conservation Tips at [www.BeWaterWise.com](http://www.BeWaterWise.com)

**Special Notice to all Employers, Landlords, and Schools:** State Law (Section 116465(G) (3) of the California Health and Safety Code) requires that you provide copies of this notice to all of your employees, tenants, or students (and parents of minor students) within ten days of you receiving this notice. Generally, you may fulfill this responsibility by posting this notice at each site where drinking water is dispensed and/or mailing a copy of the notice. Failure to give notice as required could make you civilly liable in an amount not to exceed \$1,000 for each day of delay in notification.

This report contains important information about your drinking water. Translate it, or speak with someone who understands it. Or you may call Banning Heights Mutual Water Company at (951) 849-2540.

Este documento contiene información importante acerca de su agua. Tradúzcalo o hable con una persona que lo entienda. También Ud. puede llamar al departamento de Servicio al Cliente de la ciudad de BHMWC al (951) 849-2540.