


APPENDIX F: CCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form (to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name:	Tahoe Swiss Village Utility, Inc/ Glenridge Park
Water System Number:	CA3110042-DST 800 / CA#09100 42-001-801

The water system named above hereby certifies that its Consumer Confidence Report was distributed on [INSERT DATE] to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Steven M. Glazer
Name: Steven M. Glazer
Signature: [INSERT NAME] 
Title: President and General Manager
Phone number: 530-525-6659
Date:

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: [INSERT DELIVERY METHODS]
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR on the Internet at [INSERT INTERNET ADDRESS]
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: [INSERT INTERNET ADDRESS]
- For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

Yes

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c)

Tahoe Swiss Village Utility

2023 Consumer Confidence Report

Water Quality Data Table

The tables below and on the following page provide important information about contaminants and total mineral analyses that were reported in the water. TSVU samples for numerous constituents in water that were non-detectable and not reported. Lead and Copper samples were taken August 24, 2015. Nitrate samples were taken 5/1/2017. Additionally, monthly bacteriological samples are taken in the distribution system.

All recent samples were in compliance with the MCL. You may be unfamiliar with the terms and abbreviations so chart below are some definitions to help you understand the water quality summary.

Important Drinking Water Definitions:

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below, which there is no known or expected risk to health. The U.S. Environmental Protection Agency (USEPA) sets mCLGs.

Public Health Goal (PHG): The level of a contaminant in drinking water below, which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a disinfectant added for water treatment below, which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variations and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L)

ppb: parts per billion or micrograms per liter (ug/L)

ppt: parts per trillion or nanograms per liter (ng/L)

pCi/L: picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottle water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, that are by products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.

Radioactive contaminants, that can be naturally occurring or be the result of oil and gas production and mining activities

In order to ensure that tap water is safe to drink, the USEPA and the State Department of Public Health (Department) prescribe regulations that limit the amount of certain contaminants in water provided by the public water systems. Department regulations also establish limits for contaminants in bottles water that provide the same protection for public health.

PRIMARY STANDARDS

Mandatory-health related:

Contaminants (units)	MCL	Grand Well/1 Groundwater	St. Michael 2 Groundwater	TS Lake inlet	Glenridge 3 Groundwater	Typical Source
Arsenic (mg/l)	0.01	.002962*	<0.0050	*	<.0025	Erosion of natural deposits; Runoff from orchards; Runoff from glass & electric production wastes
Barium	1.0	.0014.9*	0.060			
Lead (mg/l)	15	<0.010	<0.010		.71	
1,2,3-Trichloropropane	0.005	ND	ND		ND	Samples February & March 2018

Lead & Copper Rule Sampling T S System, 5 samples were taken on 9/23/21 results on 9/28/21 no samples exceeded the MCL

Lead	mg/l	90% level non-detected (ND) all five samples taken by customer at kitchen sink		
Copper	mg/l	1 sample (ND) non-detected 0.0265 mg/l = is the 90 th percentile		

General Mineral, Physical & Inorganic Analysis

Chemical	Reporting Units	Grand Well/1 Groundwater	St. Michael 2 Groundwater	TS Lake inlet	Glenridge 3 Groundwater
Bicarbonate Alkalinity	mg/l	100	330		N/A
Total Hardness CaCO3	mg/L	70	240		25
Calcium	mg/L	17.7*	46		8.06
Magnesium	ug/L	7.66*	31		.5162*
Sodium	mg/l	5.64B*	13		6.12
Potassium	mg/L		3.1		0.94
Total Alkalinity (as CaCO3)	mg/L	87.5*	270		40
Bicarbonate(HCO3)	mg/l	87.5*	330		48.9
Sulfate	mg/L	4.4	1.8		0.14
Chloride	mg/L	3.5	3.3		0.23
Specific Conductance	US	180.0	140.0		71.72*
Nitrate as NO3	mg/L	ND	ND*		ND*
Nitrite as N	mg/l	0.19*	.11*		0.14*
PH (laboratory)	sts. units	6.37*	7.6		6.23
Color (unfiltered)	units	5	5		<3
Lab Turbidity	ntu	1.5*	0.50*		<0.10
Total Dissolved Solids	mg/L	90*	270		65
Zinc	UG/L	ND	50		n/a
Lead	UG/L	7.1	0.00		n/a
Iron	UG/L	234.1*			ND*
Copper	ug/l	15.45*			
Manganese	ug/l	3.115*			

RADIOLOGICAL Reporting Units	Grand		St. Michaels		
	Groundwater	Groundwater	Lake inlet	Groundwater	
Gross Alpha	PCI/L	ND	6.05	N/A	N.A.
Uranium (PCI/L)	PCI/L	ND	5.520	N/A	N.A.

1,2 T.S. Groundwater Samples taken: 9/20/05, 8/1/06, 2/7/13, 4/26,11, January 13, 2011, & *May 1,2017, March 3, 2020

TS Lake inlet shall only be used in an emergency with 3-ppm cl2 added with boil water orders issued!

3 Glenridge Park Groundwater Samples taken: July 23,2007, May 1, 2017 & March 3, 2020 *these tested *

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population.

Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

TAHOE SWISS VILLAGE UTILITY,IN

POST OFFICE BOX 102
4775 SACRAMENTO AVE.
HOMEWOOD, CA 96141

Invoice

Customer No.: CDHSWWRCB

Invoice No.: 13191

Bill To: **SWRCB Division of Water**
Attn. Kooshiar Vaghefi
1001 I Street
Sacramento, CA 95814

Ship To: **SWRCB Division of Water**
Attn. Kooshiar Vaghefi
1001 I Street
Sacramento, CA 95814

Water Bill and Statement 2023

Date		Ship Via		F.O.B.		Terms	
06/18/2023							
Purchase Order Number			Order Date		Sales Person		Our Order Number
Quantity		Item Number	Description	Unit Price	Amount		
Required	Shipped					B.O.	
		GR ST.HEAL	California State Water Resou DW = \$1,112.00 Res.W-4698 bill period 7/1/22-6/30/23	23.66	0.00		
		TS HEALTH	SWRCB Division of water AL- 36 SWRCB invoiced TS \$3,294.30-7/1/22-6/30/23	8.42	0.00		
					Invoice total	0.00	

SWRCB invoiced TSVU \$3,294.30= \$8.42 per customer

If you believe there is an error on your bill or have a question about your service, please call **Tahoe Swiss Village Utilities, Inc.** customer support at **(530) 525-6659**.
If you are not satisfied with **Tahoe Swiss Village Utilities, Inc.**'s response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting <http://www.cpuc.ca.gov/complaints/>. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:
Telephone: 1800-649-7570 (8:30AM-4: 30PM Monday through Friday)
Mail California Public Utilities Commission, Consumer Affairs Branch,
505 Van Ness Ave, Room 2003, San Francisco, CA 94102
If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial on of the toll-free language-specific numbers to Cal Relay Service: On the back of this bill.
To avoid having service turned-off while you wait for the outcome of a complaint to the CPUC, **specifically regarding the accuracy of your bill**, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on

Bills are due upon presentation. If this bill is not paid within 19 days service maybe discontinued. A cash deposit and a reconnection fee may be required to re-establish service.
The water bill is due January 1st and July 1st is two equal installments

Thank You

Type of Call	Language	Toll-free 800 Number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to- Speech	English & Spanish	1-800-854-7784

Dear Tahoe Pines, Tahoe Swiss Village and Glenridge Customers,

Tahoe Swiss Village Utility, Inc. (TSVU) is pleased to present the 2023 Spring Report Water Conservation is statewide and more information and restrictions shall for the immediate future is a southwestern states daily dilemma!

View the websites that are included in this CCR:

Water Resources Control Board: <http://www.waterboards.ca.gov/>

Water Research Foundation:

<http://www.waterrf.org/resources/webcasts/Pages/default.aspx>

California Public Utilities Commission: <http://cpuc.ca.gov/water/>

California Water Association: <http://www.calwaterassn.com/>

TSVU-Glenridge, - On October 10, 2022 TS-G filed AL-37 with CPUC to recover SWRRCB Water Boards for water fees in the amount of \$1,112, or a one-time charge of \$23.66 per house for the FY 7/1/21 – 6/30/22, this fee was invoiced on the water bill.

TSVU- TS & Tahoe Pines, This construction season, a new improvement plan will replace several old 4” and 2” steel mains on several streets on Park, Rubicon, Doe and Poplar. Installing 6” water mains, several new isolation valves, install 2 new fire hydrants, 17 new water laterals with new meter setters and boxes at property lines. WATER RATES: The CPUC allowed in AL-36 on September 1,22 a CPI increase of 6.4%, additionally recover SWRRCB Water Boards water fees of \$3,294.30, for a one-time charge of \$8.42 per connection for the FY 7/1/21 – 6/30/22 this fee was a separate line item, invoiced on the water bill.

Customers fire sprinklers, hydranic boilers, water heaters or sprinklers must have the backflow devise tested annually! Have those tests completed on or before September 1, 2023! TS shall hire a sprinkler contractor to assist & adjust issues!

TS requests that all customers voluntarily comply to conservation water schedule NO watering on Monday’s: House numbers that end in an “even number” Water on Even# Days! House Numbers that end in an “odd number” Water on Odd# Days! Additionally. Please consistently make corrections often so water is not wasted in spring, summer and fall!

Bills are due upon presentation. If this bill is not paid within 19 days service maybe discontinued. A cash deposit and a reconnection fee may be required to re-establish service.

The water bill is due January 1st and July 1st is two equal installments