

## APPENDIX F: Certification Form (Suggested Format)

### Consumer Confidence Report Certification Form


*(to be submitted with a copy of the CCR)*

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at

[http://www.swrcb.ca.gov/drinking\\_water/certific/drinkingwater/CCR.shtml](http://www.swrcb.ca.gov/drinking_water/certific/drinkingwater/CCR.shtml))

Water System Name:	Dollar Cove
Water System Number:	CA3110036

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/28/2022 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by:	Name:	Michael Harper		
	Signature:			
	Title:	Water Quality Tech		
	Phone Number:	(530) 546-4212	Date:	6/28/2022

**To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:**

- X CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: Post cards to postal patrons & customers
- 
- X "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- X Posting the CCR on the Internet at www.nbud.org
  - X Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - X Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - X Posted the CCR in public places (attach a list of locations)
  - X Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)

*Instructions for Small Water Systems Appendix F*  
*Revised February 2021*

- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www. \_\_\_\_\_
- For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

*This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).*

<b>Company Detail</b>	
Company Name	INFOSEND INC
Address	4240 E LA PALMA AVE ANAHEIM, CA 92807-1816
Contact Name	MATT SCHMIDT
Phone Number	(714)993-2690
Profit Indicator	P
<b>PS Form 3607R - Mailing Transaction Receipt</b>	
Account Holder Account Number	9000012400
Account Holder Permit Number	146
Account Holder Permit Type	PI
Account Holder CRID	8536585
Post Office of Permit	ANAHEIM CA 92899-9301
Post Office of Mailing	ANAHEIM CA 92899-9301
Post Office of Permit Cost Center	050222-0218
Post Office of Mailing Cost Center	050222-0218
Mailing Agent Name	INFOSEND
Mailing Agent CRID	3969488
Mail Owner Name	NORTH TAHOE PUBLIC UTILITY DISTRICT
Mail Owner CRID	12145601
JOB ID	94914
Customer Reference ID	94914
CAPS Transaction Number	N/A
Class of Mail	USPS Marketing Mail
Processing Category	Letters
Postage Statement ID	490296987
Mailing Group ID	363359239
Mailer's Mailing Date	06/22/2022
Mailer Declared Total Pieces	3,150 pcs.
Mailer Declared Total Weight	63,9450 lbs.
Mailer Declared Weight of a single-piece	0.0203 lbs.
USPS Determined Total Pieces	3,150 pcs.
USPS Determined Total Weight	63,9450 lbs.
USPS Determined Weight of a single-piece	0.0203 lbs.
Total Number of Containers	4
Total Adjusted Postage	\$ 541.80
Payment Date and Time	06/22/2022 11:50
Payment Transaction Number	202217313500410M1
Adjustment Transaction Number	
Mailer Figures Adjusted?	No
Person authorizing adjustment Name	
Phone Number	
Acceptance Site Mailer ID	
Clerk Initials	LMR
Mail Arrival Date and Time	06/22/2022 11:46

Company Detail	
Company Name	INFOSEND INC
Address	4240 E LA PALMA AVE ANAHEIM, CA 92807-1816
Contact Name	MATT SCHMIDT
Phone Number	(714)993-2690
Profit Indicator	P

### PS Form 3607R - Mailing Transaction Receipt

Account Holder Account Number	9000012400
Account Holder Permit Number	146
Account Holder Permit Type	PI
Account Holder CRID	8536585
Post Office of Permit	ANAHEIM CA 92899-9301
Post Office of Mailing	ANAHEIM CA 92899-9301
Post Office of Permit Cost Center	050222-0218
Post Office of Mailing Cost Center	050222-0218
Mailing Agent Name	INFOSEND
Mailing Agent CRID	3969488
Mail Owner Name	NORTH TAHOE PUBLIC UTILITY DISTRICT
Mail Owner CRID	12145601
JOB ID	94915
Customer Reference ID	94915
CAPS Transaction Number	N/A
Class of Mail	USPS Marketing Mail
Processing Category	Letters
Postage Statement ID	490297036
Mailing Group ID	363359437
Mailer's Mailing Date	06/22/2022
Mailer Declared Total Pieces	1,522 pcs.
Mailer Declared Total Weight	30.8966 lbs.
Mailer Declared Weight of a single-piece	0.0203 lbs.
USPS Determined Total Pieces	1,522 pcs.
USPS Determined Total Weight	30.8966 lbs.
USPS Determined Weight of a single-piece	0.0203 lbs.
Total Number of Containers	10
Total Adjusted Postage	\$ 446.01
Payment Date and Time	06/22/2022 11:54
Payment Transaction Number	202217313545627M1
Adjustment Transaction Number	
Mailer Figures Adjusted?	No
Person authorizing adjustment	
Name	
Phone Number	
Acceptance Site Mailer ID	LMR
Clerk Initials	
Mail Arrival Date and Time	06/22/2022 11:41

POST CARDS SENT OUT TO

POST OFFICE BOXES LOCATED

IN ZIP CODES: 96140, 96143, 96148.

# 2021 Drinking Water Consumer Confidence Report



Now available at [www.ntpud.org/ccr](http://www.ntpud.org/ccr)

PO Box 139  
Tahoe Vista, CA 96148



PRSRT STD  
ECRWSS  
U.S. Postage  
Paid  
Mailed from  
Zip Code  
92899  
Permit #146

Each year, the North Tahoe Public Utility District provides its customers with a **Drinking Water Consumer Confidence Report** to let you know how well our water quality stacks up to established Federal and State drinking water standards. We encourage you to review this report as it provides details about the source and quality of the drinking water delivered in 2021.

The report is available at [www.ntpud.org/ccr](http://www.ntpud.org/ccr). If you wish to have a paper copy, you can print directly from the web page or contact the District at [savewater@ntpud.org](mailto:savewater@ntpud.org) or (530) 546-4212.

*Este informe contiene información muy importante sobre la calidad de su agua potable. Por favor lea este informe o comuníquese con alguien que pueda traducir la información.*

\*\*\*ECRWSS EDDM\*\*\*  
POSTAL CUSTOMER

## ATTENTION

**Landlords, businesses, schools, and other groups:**

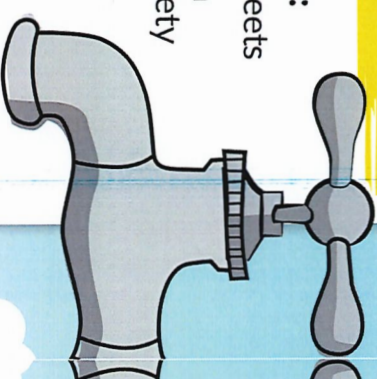
*Please share this information with tenants, students, and other water users at your location who are not NTPUD customers.*

# 2022 Water Conservation Regulations

## Help maintain our standard of reduced water use.\*

- Water only on **designated days**
  - EVEN addresses: Mon, Wed, Fri
  - ODD addresses: Sun, Tue, Thu
  - NO watering on Saturday
- Water only at **designated times**
  - NO watering between 9am - 6 pm
  - NO watering within 48 hours after measurable precipitation
  - NO watering if the temperature is less than 40°F
- The following wasteful practices are **PROHIBITED:**
  - Irrigation that causes run off onto sidewalks or streets
  - Hosing off hard surfaces for any reason other than pavement resurfacing/sealing or public health/safety
  - Automatic shut off nozzles or valves are required on ALL hoses

\*The NTPUD proudly announced in May 2021 that the District had achieved our 20% by 2020 water conservation goal. NTPUD customers reduced their water use from an average of 296 gallons per day in 2009 to 215 gallons per day as of January 2021.



## 2021 Drinking Water Consumer Confidence Report now available.

See back for details.



Find us on Facebook!



[ntpud.org/conservation](https://ntpud.org/conservation) | [saveourwater.com](https://saveourwater.com)

### Save Water & Money

*Learn about our rebates!*

Purchase and install a smart irrigation controller and receive up to a \$500 credit.

Go to [ntpud.org/conservation](https://ntpud.org/conservation) for full details.

Visit us at 875 National Ave. in Tahoe Vista to pick up your free water-saving showerheads and more!



## NORTH TAHOE PUBLIC UTILITY DISTRICT

### ANNUAL WATER QUALITY

#### CONSUMER CONFIDENCE REPORT FOR 2021

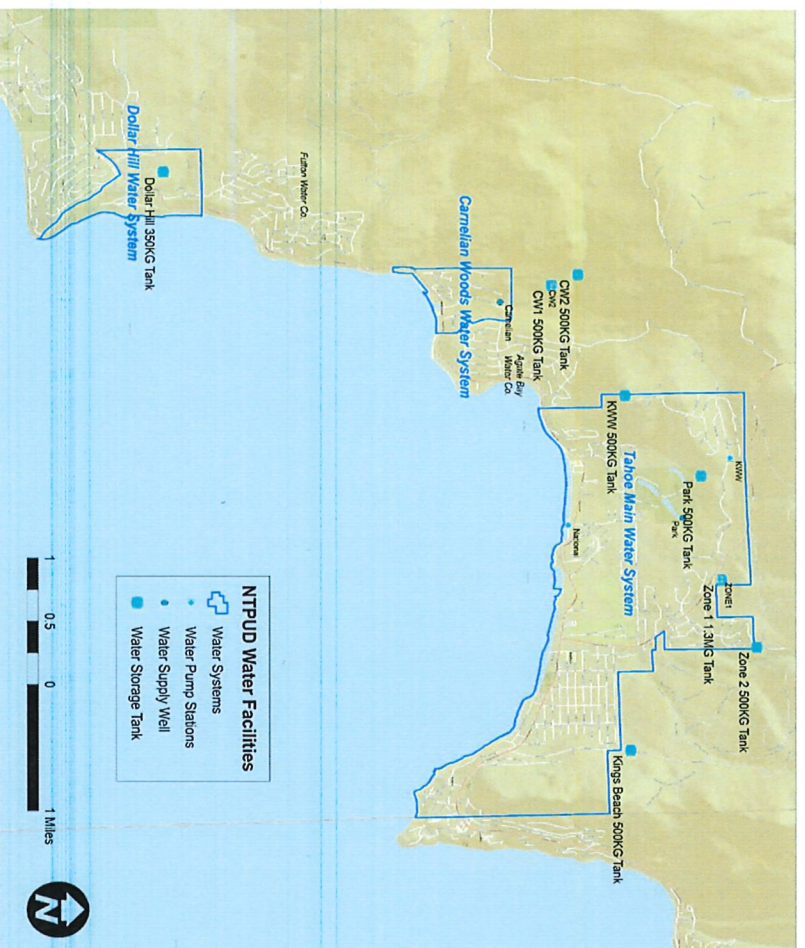
**To Our Customers:** This report contains important information about your drinking water.

*Este informe contiene información muy importante sobre la calidad de su agua potable. Por favor lea este informe o comuníquese con alguien que pueda traducir la información.*

**Where does my water come from?**

The North Tahoe Public Utility District services 3,985 connections. These connections include single-family dwellings and business establishments, as well as separate irrigation and fire systems. The District operates three separate and independent water systems: Dollar Cove, Carnelian Bay, and the Tahoe Main system, comprised of Tahoe Vista, Kings Beach, and Brockway to the Nevada State line. Dollar Cove is currently being supplied through the Tahoe City Public Utility District's Tahoe City system, by agreement of a joint well drilling project of the two Districts that is comprised of five separate wells (groundwater sources). Carnelian Bay draws its water from a single well (groundwater source). The Tahoe main water system draws water from Lake Tahoe (surface water source) through an intake at the end of National Avenue in Tahoe Vista, as well as a single well (groundwater source) located in the North Tahoe Regional Park at the top of Donner Road.

**These combined sources supplied just under 358.7 million gallons of water to our customers in 2021.**



### **How can I keep our drinking water safe and clean?**

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water includes:

- Microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, that can be naturally occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural applications, and septic systems.
- Radioactive contaminants, that can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the State Water Resources Control Board (State Water Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. State Water Board regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

### **Why are there contaminants in my drinking water?**

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).



### **Source water assessment and its availability**

Our most recent watershed sanitary survey (North Lake Tahoe) update is 2021.

Although the North Tahoe Basin sewage flows to Truckee and is treated, domestic sewage and wastewater disposal and collection are Potentially Contaminating Activities (PCA) of key concern. Summer recreation on the lake is another PCA of key concern. The District does not have direct regulatory control or enforcement over the Lake Tahoe watershed. We rely on the regulatory powers of the Tahoe Regional Planning Agency (TRPA) and Lahontan Regional Water Quality Control Board (RWQCB).

### **Lead**

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The North Tahoe Public Utility District is responsible for providing high-quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by running your tap for 30 seconds to 2 minutes before using water for drinking or cooking. Capture and use this water for household or garden plants. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>

### **Radon**

Radon is a radioactive gas that you cannot see, taste or smell. It is found throughout the U.S. Radon can move up through the ground and into a home through cracks and holes in the foundation. Radon can build up to high levels in all types of homes. Radon can also get into indoor air when released from tap water from showering, washing dishes and other household activities. Compared to radon entering the home through soil, radon entering the home through tap water on most cases would be a small source of radon in indoor air. Radon is a known human carcinogen. Breathing air containing radon can cause cancer. Drinking water containing radon may also cause an increased risk of stomach cancer. If you are concerned about radon in your home, test the air in your home. Testing is inexpensive and easy. You should pursue radon removal for your home if the level of radon in your air is four (4) picocuries per liter of air (pCi/L) or higher. There are simple ways to fix a radon problem that are not too costly. For additional information, call your State radon program (1-800-745-7236), the USEPA Safe Drinking Water Hotline (1-800-426-4791), or the National Safety Council on Radon Hotline (1-800-767-7236).

### **Conservation – A California Way of Life**

In April 2017, the State of California placed permanent restrictions on wasteful water practices. The following wasteful water practices are now permanently prohibited:

- Hosing off sidewalks, driveways and other hardscapes
- Washing automobiles with hoses not equipped with a shut-off nozzle
- Using non-recirculated water in a fountain or other decorative water feature
- Watering lawns in a manner that causes runoff
- Watering within 48 hours after measurable precipitation
- Irrigating ornamental turf on public street medians

**As of May 1, 2022 the District's Stage 2 water conservation measures remain in effect.**

NTPUD Water Conservation Regulations can be found online at - <http://ntpud.org/water-regulations>

### **Water Quality Data**

These system tables list all the drinking water contaminants that were tested for during the 2021 calendar year. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. Unless otherwise noted, the data presented in this table is from testing done January 1—December 31, 2021. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. See the last page for Terms and Abbreviations used in the report. This full report is available on our website at <https://ntpud.org/ccr>

### **For Your Information**

Our Board of Directors meets on the second Tuesday of each month at the North Tahoe Event Center. We encourage participation in these meetings. For meeting times and agendas please contact the District's main office, (530) 546-4212, or visit our website <http://ntpud.org>.

To obtain specific water quality or watershed data contact the Water Quality Department (530) 546-4212, or [savewater@ntpud.org](mailto:savewater@ntpud.org). Visit [www.ntpud.org](http://www.ntpud.org) to find more information.





**NTPUD Annual Water Quality Consumer Confidence Report for 2021**

*This notice contains instructions for public access to the NTPUD's Water Quality Consumer Confidence Report (CCR) for 2021.*

To download a PDF copy the 2021 report and learn more about the quality of drinking water provided by the NTPUD, please visit - <https://ntpud.org/water-quality>. If you would like a paper copy of the 2021 Water Quality CCR mailed to you, or if you would like to speak with someone about the 2021 report, please call (530) 546-4212.

*Este aviso contiene instrucciones para el acceso público al Informe de confianza del consumidor (CCR) sobre la calidad del agua del NTPUD para 2021.*

Una traducción al español del informe está disponible en línea en <https://ntpud.org/water-quality>. Si desea que le enviemos por correo una copia impresa del CCR de calidad del agua de 2021, o si desea hablar con alguien sobre el informe de 2021, llame al (530) 546-4212.

**POSTING OF 2021 CCR IN PUBLIC PLACES,  
BUSINESSSES, APARTMENTS/CONDOS,  
SCHOOLS AND COMMUNITY ORGANIZATIONS.**

**TAHOE MAIN:**

N. Tahoe PUD  
Tahoe Vista Post Office  
Java Hut Coffee Shop  
N. Tahoe Community Event Center  
Brockway Springs Condos  
Kings Beach post office  
Placer County Public Health & Services  
Boys & Girls Club  
N. Shore Hardware Store

**CARNELIAN BAY:**

Placer County Medical & Dental  
Carnelian Bay Post Office

**DOLLAR COVE:**

Chinquapin