

## Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Santa Margarita Water District
Water System Number:	CA3010101

The water system named above hereby certifies that its Consumer Confidence Report was distributed on see dates below (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Rachel Pasco	Title: Laboratory Manager
Signature:	Date: 8/21/2024
Phone number: (949) 459.6674	

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: [www.smwd.com/2024WaterQuality](http://www.smwd.com/2024WaterQuality)
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)

- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: [www.smwd.com/2024WaterQuality](http://www.smwd.com/2024WaterQuality)
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL:  
www.\_\_\_\_\_
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL:  
[www.smwd.com/2024WaterQuality](http://www.smwd.com/2024WaterQuality)
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

1) Posted online on 6/20/2024 at the District's website: <a href="http://www.smwd.com/2024WaterQuality">www.smwd.com/2024WaterQuality</a>
2) Printed copies available at the Customer Service Counter - June 26, 2024
3) Posted Water Quality banner on the District's website: <a href="http://www.smwd.com">www.smwd.com</a> - June 28, 2024
4) email blast to customers with email addresses available - June 28, 2024.


*This form is provided as a convenience and may be used to meet the certification  
requirement of  
section 64483(c) of the California Code of Regulations.*

## 2024 Water Quality Report Consumer Confidence Report

### Direct Links

SMWD: [www.smwd.com/2024WaterQuality](http://www.smwd.com/2024WaterQuality)  
All Water Quality Reports: [www.smwd.com/WaterQuality](http://www.smwd.com/WaterQuality)

Included below are the materials and messages that were mailed, email and shared online with customers.

- Announcement on website banner
- email blast

### Website Banner



DOING BUSINESS

CUSTOMER CARE

YOUR WATER

SAVE WATER



## Email blast



### **Santa Margarita Water Delivers Clean Drinking Water** 2024 Water Quality Report Now Available

Santa Margarita Water District continues to serve drinking water that meets or surpasses all federal and state water quality standards.

In 2023, SMWD's in-house laboratory collected more than 19,420 water samples and completed more than 32,000 tests for various regulated contaminants.

Each year, SMWD prepares a Water Quality Report to share the results of water quality testing from the previous calendar year. This comprehensive report describes the sources of SMWD's water, the monitored parameters, and how the water complies with the drinking water standards set by the U.S. Environmental Protection Agency and the State Water Resources Control Board.



#### **SMWD**

The SMWD report covers water quality delivered to the cities of Mission Viejo, Rancho Santa Margarita, and San Clemente as well as the communities of Coto de Caza, Ladera Ranch, Wagon Wheel, Las Flores, and Rancho Mission Viejo.

[SMWD Report](#)



#### **San Juan Capistrano**

The San Juan Capistrano report covers water quality delivered to the city of San Juan Capistrano.

[SJC Report](#)

All water quality reports are available online at [smwd.com/WaterQuality](https://smwd.com/WaterQuality).

For a hard copy, please get in touch with the Customer Care Department at (949) 459-6420 or [CustomerCare@smwd.com](mailto:CustomerCare@smwd.com).

