

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	Santa Margarita Water District
Water System Number:	CA3010101

The water system named above hereby certifies that its Consumer Confidence Report was distributed on see dates below (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Rachel Pasco	Title: Laboratory Manager
Signature:	
Phone number: 949.459.6674	Date: July 22, 2022

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.SMWD.com/2022WaterQuality
 - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)

- ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www.SMWD.com/2022WaterQuality
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.SMWD.com/2022WaterQuality

- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.SMWD.com/2022WaterQuality

- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

1) Posted online starting 05/31/2022 at the District's website: www.smwd.com/2022WaterQuality
2) Printed copies are available at the District's Customer Service Counter and other facilities. - June 09, 2022
3) Bill Insert & Envelope Snipe - June 1-30, 2022
4) Postcards – Mailed to all Customers - June 2022
5) Posted on social media (Facebook, Twitter, Instagram, and Nextdoor) starting May 31, 2022

6) Posted on social media (Facebook. Twitter. Instagram, and Nextdoor) starting May 31, 2022
7) OnTap eNewsletter e-mail blast to customers with email addresses available ~32,000. Read the complete newsletter here – June 30, 2022

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

Water Quality Report 2022 Consumer Confidence Report

Direct Links

SMWD: smwd.com/2022WaterQuality

All Water Quality Reports: smwd.com/WaterQuality

Included below are the materials and messages that were mailed, email and shared online with customers.

- Website
- Bill inserts
- Bill statements
- Postcards
- Social media (Facebook, Instagram, Twitter, NextDoor)
- OnTap eNews

Postcards – Mailed to all Customers in June 2022



Bill Statements June 1-30, 2022

SMWD: Your annual Water Quality Report is available at smwd.com/2022WaterQuality

Bill Inserts June 1-30, 2022

*We're proud to serve you
high-quality drinking water!*

YOUR DRINKING WATER MEETS STATE AND
FEDERAL WATER QUALITY REQUIREMENTS

ANNUAL WATER QUALITY REPORT NOW AVAILABLE
[SMWD.com/2022WaterQuality](https://smwd.com/2022WaterQuality)

Facebook, Twitter, NextDoor Banner and Posts

Santa Margarita Water District updated their cover photo.
Published by Michelle Lim · May 31 ·

ANNUAL
Water Quality
REPORT

NOW AVAILABLE! [SMWD.COM/WATERQUALITY](https://smwd.com/waterquality)

eBlast sent 6/30/2022



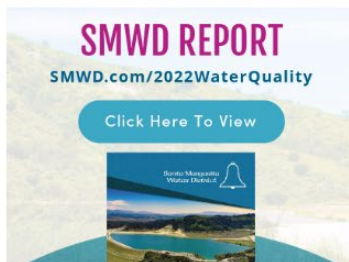
Santa Margarita Water District works every day to ensure that the 10 billion gallons of drinking water delivered to homes, schools, and businesses each year is clean and high-quality.

The District's dedicated laboratory team continuously monitors its water from 100 sites and runs over 20,000 water quality tests each year.

Drink up! Your drinking water meets or surpasses all cleanliness standards set by the state and federal governments. The 2022 Water Quality Report is available by clicking the links below.

Santa Margarita Water District is proud to serve its customers safe, reliable drinking water 24 hours a day, 365 days a year.

ANNUAL WATER QUALITY REPORTS NOW AVAILABLE



LET'S GET SMART

with our Outdoor Watering,
and save big for California.



July is Smart Irrigation Month!

LIMIT OUTDOOR WATERING TO
3 DAYS PER WEEK

WATER USED IN 1 MINUTE:

Shower
2.5 gallons

VS

Typical Lawn
(10 sprinklers)
20 gallons



Every Minute And Drop Counts!

Did you know?

50% of our precious
drinking water is
used outdoors
to water landscapes.

SMWD.com/Watering

*We're proud to serve
you high-quality
drinking water!*

YOUR DRINKING WATER MEETS
STATE AND FEDERAL WATER
QUALITY REQUIREMENTS

ANNUAL WATER QUALITY
REPORT NOW AVAILABLE

SMWD.com/2022WaterQuality



Santa Margarita
Water District

Santa Margarita Water District
2411 Antonio Pkwy
Rancho Santa Margarita, CA 92688

PRESORT
Standard
U.S. Postage
Paid
Mailed from
Zip Code
92699
Permit #146

*****ECRWSS**C 063 11/11 5861

RESIDENT

RANCHO STA MARG, CA 92688