

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Irvine Ranch Water District

Water System Number: CA3010092

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 1, 2021** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Lisa Haney
Signature: _____
Title: Regulatory Compliance Manager
Phone Number: (949) 453-5532 Date: _____

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used). **(Mailed upon request)**
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: **www.irwd.com/water-report**
 - ☒ Mailing the CCR to postal patrons within the service area **(Mailed upon request)**
 - ☒ Advertising the availability of the CCR in news media **(Copies of printed ads attached)**
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)
 - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - ☐ Delivery to community organizations (attach a list of organizations)
 - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - ☒ Electronic announcement of CCR availability via social media outlets **(Social media outlets utilized were: Facebook, Twitter and Instagram)**
 - ☒ Other **(CCR availability with link promoted in IRWD's June 2021 and July 2021 Pipelines customer newsletters)**
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.irwd.com/water-report
- ☐ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.irwd.com/water-report (Mailed notification postcards to 35,914 eBill customers and 7,129 landlords and/or property managers)
- ☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (**as messages or short articles posted in the June 2021 and July 2021 *Pipelines* newsletter PDF files attached to bills emailed to customers in June and July 2021**). URL: www.irwd.com/water-report
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The 2021 IRWD Water Quality Report (aka CCR) is available as a printable PDF at

www.irwd.com/water-report. A print article in the June 2021 and July 2021 *Pipelines* newsletter promoting this dedicated URL for the IRWD CCR accompanied the June and July water bills mailed to approximately 68,500 customers. The first page of every June 2021 water bill also contained a separate written message which told customers where to find the 2021 CCR at www.irwd.com/water-report. IRWD also mailed 35,914 postcards to customers who receive electronic bills only, plus 7,129 postcards to landlords and/or property managers of tenants receiving water from IRWD. These postcards informed their recipients the 2021 CCR was available online at www.irwd.com/water-report and informed them a printed CCR would be mailed upon request. As of July 1, 2021, 16 printed 2021 CCR copies were mailed to customers by request.

For additional outreach, IRWD ran advertisements in four local newspapers of general circulation to further publicize the link to the CCR. A digital banner ad with same ad content ran in Orange County Register local online newspapers from June 17 to June 21, with a total of 20,000 ad impressions resulting in a click-thru rate of 0.12%. Social media posts on Facebook, Twitter and Instagram were also sent in June 2021 to further promote the availability of the CCR. IRWD also recorded June and July 2021 "on-hold messages" promoting the availability of 2021 CCR to customers calling in.

Please see the attached PDF to review the 2021 IRWD Water Quality Report. Samples of IRWD's various 2021 CCR outreach materials are also provided in a second attached PDF.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

CLASS OF 2021

IRVINE HIGH SCHOOL



Graduates celebrate as their graduation is announced during the Irvine High School graduation ceremony in Irvine on June 3.



Principal Monica Collunga speaks to the crowd.



Graduates are congratulated as they receive their diplomas.



Graduate Rita Zhang addresses the audience.



Graduates wave toward the stand.



Graduates sing the alma mater tune.



Graduate Varshene Sivaprakash performs "I'll Always Remember You."



Graduate Macy Nuttall speaks.

Fetal

FROM PAGE 1

the surrounding area. The office suite includes rooms for imaging, a consultation room large enough for the patient and the entire care team, areas for the patients to relax and workstations for the doctors.

CHOC's neonatal intensive care unit is nearby, a place where Yu estimates half of the newborns under the care of specialists at the center will end up. There's also the neonatal intensive care unit a few miles away in Orange at UCI Medical Center.

CHOC and UCI operate the county's only Level III neonatal intensive care units.

Perhaps 80% of the babies undergoing prenatal care at the center will need some kind of surgery as newborns or in infancy, Yu said.

A full slate of patients — half a dozen expectant moms — was expected

when the doors opened Wednesday. Because they'll be seeing multiple providers and perhaps need additional radiology, each patient visit likely will take a good part of their day to complete. Time is also built in to give the parents a break in what can be an emotionally intensive day.

"To get a potentially devastating diagnosis turns these families' lives upside down," said Dr. Kushal Bhakta, a neonatologist who is medical director of CHOC's Small Baby Unit.

Bhakta was in the Fetal Care Center of Southern California office on a recent day, along with Yu and pediatric cardiologist Dr. Nita Doshi, during one of multiple media tours prior to the opening.

Ultrasound imaging technology is so advanced these days, birth defects can be detected as early as 16 weeks into the pregnancy.

It is essential for parents to have an informed grasp of what is happening with the fetus and be prepared

for the treatment needed before and after birth, Doshi said. "That's really what drives the best outcome for that baby's life."

The task of scheduling appointments and pulling together the team of specialists for each patient falls to Amy Cuevas, a registered nurse who is the maternal-fetal program coordinator for the center. "The Bat Phone goes directly to her," Bhakta said. "She's the one that makes the magic happen."

Cuevas was hired away about a year ago from a similar job at the University of Chicago.

She has been working virtually until now, with about 70 patients under her management, doing many of the same care coordinating tasks that will continue when the center physically opens.

Cuevas and a second nurse will handle all calls with patients, their obstetricians and the center's specialists in arranging appointments and scheduling radiology if needed.



MARK RIGHTMIRE — STAFF PHOTOGRAPHER

Children's Hospital of Orange County and UCI Health have teamed to create the Fetal Care Center of Southern California, which treats babies with birth defects. The staff includes, from left, Dr. Nita Doshi, a pediatric and fetal cardiologist; Dr. Peter Yu, a surgeon; Dr. Kushal Bhakta, a neonatologist; and Amy Cuevas, a maternal-fetal coordinator.

Do you have something to Celebrate?
Are you or someone you know celebrating:

- Anniversary
- Birth of a Child
- Birthday
- Engagement
- Graduation
- New Job/Promotion
- Retirement
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Bravo!

By Magda Liszewski
Correspondent

Estancia students win design competition

Team Havoc, consisting of students from Estancia High School's Engineering Design Pathway, won first place in the countywide Vital Link Energy Invention Design Competition for an energy-efficient vehicle design.

Nearly 200 students across Orange County participated in the virtual challenge, with 18 designs submitted.

It was the first time Estancia participated in the design competition, which is a project-based learning program that partners students with industry mentors to develop a design for an energy-efficient vehicle. This year, students were tasked with building their vehicles from the ground up, or modifying existing vehicles using a combination of energy sources to build their operational model. The competing teams were required to submit a design report, digital presentation and video. The vehicles were judged on the system design, engineering analysis, team organization and communication, economic considerations and safety procedures.

Team Havoc's energy-efficient vehicle focused on reconstructing a 24-volt battery and motor system, revising the vehicle's frame to accommodate the driver, and ensuring that the vehicle is functional. The team's goal was to drive the vehicle as far as possible within the time and energy limitations.

— Submitted by teacher
Gerald Rizza and
Newport Mesa Unified
School District

Troop 12 soars above pandemic headwinds

Boy Scouts of America Troop 12, based in San Juan Capistrano, recognized 12 Scouts for years of dedication to scouting and presented them with its highest honor — the Eagle Scout rank.

The 12 Scouts are Chase Arndt, Austin Ashizawa, Tobias Dervartanian, Matthew



COURTESY OF GERALD RIZZA

Estancia High School's Team Havoc won first place in the countywide Vital Link Energy Invention Design Competition. Team Havoc's energy-efficient vehicle focused on reconstructing a 24-volt battery and motor system, revising the vehicle's frame to accommodate the driver and ensuring that the vehicle is functional.



COURTESY OF KELLY BRADY

Costa Mesa Resident Angelina Saragnese recently celebrated her 100th birthday with a socially distanced party at Coastal Heights Senior Living.



COURTESY OF EMERALD COURT

Herman Sillas and Gene Kraft join the celebration honoring volunteers at the Emerald Court older adult complex in Anaheim.

Duplissey, Daniel Fournier, John Gaita, Russell Mo, Noah Porter, Russell Ryan, James Sherwood and Jeremy Stoner.

Despite the challenging times of this past year, they persevered in completing Eagle projects under delays and strict guidelines due to the pandemic. Many had to take part in Eagle scoutmaster conferences and a Character Board of Review via videoconference.

One Scout, Ryan, led a group of 25 people to Baja California, Mexico, for four days to build a playground at a day care center. He raised over \$2,000 repairing bikes, and \$8,000 more working with Kids Around the World.

He procured a refurbished playground to be shipped to Vicente Guerrero, where it was installed under his direction.

Scout Arndt designed and elaborately carved a wooden flag retirement box for residents to drop off old or worn U.S. flags to be properly and honorably retired. Arndt continues his Do a Good Turn Daily service by collecting and retiring flags properly. His flag retirement box is in the lobby of the Laguna Hills Recreation Center.

Scout Sherwood restored an antique railway baggage

cart for display at the historic National City Depot in San Diego. Sherwood already has enlisted in the Marines Corps through its delayed entry program and will enter basic training. Eagle Scouts typically get a bump in rank upon completion of basic training and are looked upon to provide leadership in their unit, given the skills they have learned through years of scouting.

There are five major requirements to earn the rank of Eagle Scout. The Scout must move through seven scouting ranks; complete a minimum of 21 merit badges from various skill areas; serve in at least three leadership positions; plan, raise funds and provide leadership to execute an approved Eagle Scout service project that benefits a church, school or local community; and present the credentials to the scoutmaster and stand before a Character Board of Review of prominent scouting leaders, qualifying him to become an Eagle Scout.

Earning the rank of Eagle Scout is difficult, and those who achieve it are in an elite group. Though the percentage has varied from year to year, in 2019, 8% of U.S. Scouts earned the rank, up from 4% to 6% in



COURTESY OF LONNA ALBERT

The South Coast Freestyle Dance team of Mission Viejo brought home the gold medal in open pom and a silver medal in small senior pom from the USAF Dance World Championship in Orlando, Florida, where it competed against more than 40 other teams.



COURTESY OF BOY SCOUTS OF AMERICA TROOP 12

Boy Scouts of America Troop 12 presented 12 members with scouting's highest honor — the Eagle Scout rank — for the years of dedication and hard work.

prior years.

Costa Mesa resident turns 100

Costa Mesa resident Angelina Saragnese has seen a lot in her 100 years. From growing up during the Great Depression to marrying her childhood sweetheart during World War II and seeing the world come to a halt because of COVID-19, she has lived an interesting life.

Saragnese, who goes by Angie, recently celebrated her 100th birthday with a socially distanced party at Coastal Heights Senior Living.

Saragnese was born May 11, 1921, in New York City. She was the third of six children born to Italian immigrants. Her parents were poor, but they learned to speak English and found work in one of the many garment industry sweatshops, her father as a presser and her mother as a seamstress.

She married her childhood sweetheart, Bill Nicargi, during World War II. While he was overseas, she did her part for the war effort by working in a defense plant making airplane parts.

In postwar Brooklyn, New York, she and her husband settled into family life. During their 52 years

together, they raised three children — Linda, Billy and Larry — and later traveled and spent winters in Florida.

Despite losing her husband and two of her children, Saragnese greets each new day with a smile. Her strong faith in God and the love she receives from her family and friends uplift her.

She lives in Southern California near her son and daughter-in-law. She has four grandchildren and five great-grandchildren.

— Submitted by
Jan Dinkins

South Coast Freestyle wins at championship

South Coast Freestyle Dance in Mission Viejo closed last year when the pandemic hit the United States. More than 100 dancers ages 5-19 retreated to their kitchen floors to watch the team's dance moves from empty rooms. Each dancer worked in solitude to train like a champion, hoping to perform in person again soon.

They got their chance in Orlando, Florida, during the USAF Dance World Championship, with over 40 teams in pom, jazz, lyrical and hip-hop dance.

For the first time in South

Coast Freestyle's 20-year history, the team brought home the gold medal in open pom and a silver medal in small senior pom. Both routines were coached and choreographed by industry-leading coach Morgan Beckman.

The dancers also soared in the jazz and lyrical categories, ending up in fifth and 10th place.

Student creates compass for preserve

A Fullerton College student, Robin Meckley, 60, turned a class assignment into a community service project at the Panorama Nature Preserve in Fullerton.

Meckley enjoys the easy hike and beautiful views in the preserve but always has wished there was some kind of compass.

Challenged by an assignment in her Creativity Matters class, she decided to create one.

"This one is temporary," she said.

"I would love to work with the city of Fullerton to establish a more permanent compass."

— Submitted by
Robin Meckley

Volunteers at older adult complex saluted

Emerald Court, a Kisco Senior Living community in Anaheim, recently had a brunch celebrating volunteerism and the residents who have been exceptionally involved within the community.

The brunch honored more than 30 guests who put their time and effort toward bettering Emerald Court before the pandemic.

The residents were honored for their various volunteer activities, including directing their own class or activity, helping with the stock and organization of the library, setting up and taking down rooms for activities, working as new resident ambassadors and maintaining a position on the Emerald Court Resident Council.

Many of those who were recognized participated in a combination of these efforts.

— Submitted by Claire Cannon, Emerald Court

The Bravo! section highlights achievements of our residents and groups. Send news of achievements for consideration to ocrbravo@gmail.com.

LAGUNA BEACH

\$1.5M settlement OK'd in 2019 sewage spill that closed 16 miles of coastline

By Martin Wisniewski
mwisniewski@scng.com

A \$1.5 million settlement with the city of Laguna Beach stemming from a 2019 spill that sent 1.7 million gallons of sewage into Aliso Creek and the ocean was approved June 9 by the San Diego Water Quality Control Board.

At the time of the spill,

the ocean was closed for a 16-mile stretch from Crystal Cove in Newport Beach to Poche Beach in Dana Point.

The settlement calls for the city to pay \$785,780 in fines and use the remaining \$748,278 to help fund improvements to make such spills less likely in the future.

"Having the proposed project in place will be a valuable asset while the

city develops and implements its broader plans for improving wastewater management and protecting public health and the environment," said Chirara Clemente, the water board's enforcement coordinator. "It's encouraging to see these funds applied to wastewater infrastructure improvements."

After a corroded sewage

valve ruptured on Thanksgiving weekend in 2019, sewage flowed for three days into Aliso Creek and the ocean at the Laguna Beach State Marine Conservation Area, according to the water board. To enable repairs, sewage was then diverted and released at Bluebird Beach, which is in the Laguna Beach State Marine Reserve.

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CLASS OF 2021

CANYON HIGH SCHOOL



PHOTOS BY JEFF GRITCHEN - STAFF PHOTOGRAPHER

Canyon High School graduates toss their caps aloft at the end of their commencement ceremony June 10 in Orange.



Devine Homen-like heads back to her seat after receiving her diploma.



Seniors wear decorated caps during the ceremony.



Morgan Gardner is among the grads in attendance.



Tala Ashrafi and other seniors move toward their seats.



Naseem Nowroozi, right, hugs Allison Chu.



Seniors receive their diplomas.



Seniors enter Fred Kelly Stadium.

HILLS HAPPENINGS

Fourth of July events returning: parade, dog show, more

Plans are finalized for the Anaheim Hills Fourth of July Community Celebration.



Sharon Hlapcich
Contributing
Columnist

The day will begin at 7 a.m. with the 5K/10K Firecracker, followed by the Yankee Doodle Dog Show from 9:30 to noon at Canyon High School, with a community parade later that day. There are various activities and a fireworks show planned at Peralta Park. This event is sponsored by the Anaheim Chamber of Commerce and is being chaired by Jim Cain. For more information or to participate in one of the events, go to anaheimhillscommunitycouncil.org.

Learn more about how Creative Identity is helping

Members of the Anaheim

Hills Auxiliary of the Assistance League Anaheim have a special program planned for their Zoom meeting at 7:30 p.m. Tuesday. Members are excited to welcome guest speakers representing Creative Identity, a unique and inspiring Anaheim-based fine arts day program for adults with intellectual and developmental disabilities. And the community is invited to attend the online meeting.

Executive Director George Gilliam and Dr. Cynthia Smith will share information about the organization's program and its curriculum, which includes dancing, music, painting and ceramics, with opportunities for the community to help make a difference. Unfortunately, more than \$15,000 worth of musical instruments was stolen from the nonprofit in December. Although the AH Auxiliary recently has donated instruments, many more are needed, especially violas and nylon string

classical guitars.

Membership in the Anaheim Hills Auxiliary is open to all women interested in fun, friendship and community service. The group meets on the fourth Tuesday of the month at 7:30 p.m., except in July and December. Meetings are currently on Zoom.

Those wishing to attend Tuesday's meeting should text Hilary at 714-394-1459 or email her at hilach2k@gmail.com.

Students recognized for their service

Members of the Anaheim Hills Rotary Club recently awarded \$1,000 Service Above Self Scholarships to two outstanding graduating seniors, both of whom have outstanding academic achievements as well as numerous contributions to their schools and the community.

Eliana Eisen, a 2021 graduate

of Canyon High School, has participated in the art and photography clubs, has been a member of the basketball team for two years and served as a teacher's aide. As an advocate of a temporary on-campus support group for students struggling with personal trauma, she was instrumental in helping Canyon's administrators recognize its importance, resulting in the continuation of the program. She has participated as a Volunteer in Anaheim's Camp Venture, assisted with Canyon's kids basketball camp and volunteered at her synagogue during holidays. Eisen plans to attend UC Irvine with a double major in history and education and a goal of becoming a university professor.

Zhaohui "Lily" Liu, a 2021 graduate of Fairmont Preparatory Academy, has participated in her school's argumentation and debate teams, was a mentor for students with social and academic problems, and

was a member of the student film crew Husky Vision and the Journalism Club. As part of her school's Business Capstone class, Liu and others partnered with the Anaheim Hills Rotary Club to initiate a virtual Bark in the Park that enabled the fundraiser, previously canceled due to COVID-19, to take place. Liu has volunteered at the Garden Grove Boys & Girls Club. Among her personal achievements are publication of her novella, "Lighthouse," available on Amazon Kindle, and articles and blogs published through the Los Angeles Times High School Insider. She plans to attend Northeastern University with a double major in criminal justice and journalism.

Sharon Hlapcich writes about events and happenings in the Anaheim Hills area. Reach her by phone (714-998-4604) or email (smhlapcich@sbcglobal.net).

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CLASS OF 2021

Laguna Hills High School



PHOTOS BY MICHAEL ARES - STAFF PHOTOGRAPHER
Graduates make their way to their seats for the Laguna Hills High School graduation ceremony in Laguna Hills on June 3.



Lani Jacobson, left, and Grace Warner sing "So Will I" by Ben Platt.



Seniors Serina Williams, left, and Kenzie Macare address the audience.



Graduates make their way to their seats.



Travis Guzman, 18, holds a symbolic NROTC scholarship check to attend the University of Arizona.



A graduate waves to family members in the stands after receiving his diploma.



Students walk to their places.



Graduates are in the mood to celebrate once it's all over.



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Graduates congratulate each other after receiving their diplomas.



Lani Jacobson, 17, stands along with the rest of those in attendance as the national anthem is played.

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pipelines

JUNE 2021 | NUMBER 6



**Irvine Ranch
WATER DISTRICT**

Save the date

San Diego Creek cleanups

**Saturday, June 26
Saturday, July 17
9 – 11 a.m.**

Help clean the creek
near IRWD's San
Joaquin Marsh and
Wildlife Sanctuary. This
volunteer opportunity
is focused on removing
trash before it pollutes
Upper Newport Bay
and the ocean. Space
is limited, and state
health guidelines will be
followed.

Composting 101

Online webinar

**Wednesday, July 7
Noon – 1:30 p.m.**

Join us for a webinar
presentation with UCCE
OC Master Gardeners.
Our speaker will cover
the basics of traditional
composting and
vermicomposting (using
earthworms).

**Sign-up required:
[RightScape.com/
events](https://www.irwd.com/events)**

IRWD's purple reign began in 1960s



One of the proudest achievements in IRWD's 60-year history has been the leadership role the District has played in the use of recycled water. It started in 1963, when the Board of Directors implemented a vision to integrate water recycling into the design of our community.

Four years later, the Michelson Water Recycling Plant was completed, distributing recycled water to customers through a network that has grown to include two treatment plants, four recycled water reservoirs,

570 miles of pipeline, 6,000 metered connections, more than 125 dual-plumbed buildings, and the production of more than 25 million gallons of recycled water per day.

IRWD pioneered the use of purple pipe in the 1980s to distinguish recycled water from drinking water pipeline, and now "Irvine Purple" is the universal symbol for recycled water.

Recycled water meets about 27% of IRWD's total water demands. About 85% of the public and commercial irrigated landscape in our service area—parks, medians, golf courses and community association properties—is watered with recycled water.



Recycled water is also used for toilet flushing and cooling towers in commercial buildings. Hyatt House Irvine was the first dual-plumbed hotel in California to use recycled water for flushing toilets in guest rooms. IRWD recycled water is also used to make the ice at the Great Park Ice and FivePoint Arena.

Water is too precious to use once. By recycling it, our community saves billions of gallons of drinking water annually. Watch our video and learn more at [IRWD.com/RecycledWater](https://www.irwd.com/RecycledWater).

2021 Water Quality Report

IRWD water meets all the exacting quality standards set by the state and federal government. Visit [IRWD.com/water-report](https://www.irwd.com/water-report) to read or request a copy of the new annual Water Quality Report, released this month.



**Click or call
for service**

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temporarily closed.

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IRWD.com](mailto:CustomerService@IRWD.com), or call
949-453-5300.

pipelines

JULY 2021 | NUMBER 7



Irvine Ranch
WATER DISTRICT

Save the date

Control Your Controller

Online webinar

**Wednesday, Aug. 18
Noon – 1:30 p.m.**

Basic sprinkler timer programming concepts and landscape techniques will help you save water and money. Explore popular weather-based sprinkler controllers on the market and discuss their pros and cons.

San Joaquin Marsh Virtual Tour

Online webinar

**Wednesday, Sept. 1
Noon – 1:30 p.m.**

Join IRWD for a virtual trip to explore the District's San Joaquin Marsh and Wildlife Sanctuary, and the Marsh Campus, made up of historic and restored ranch houses, the Duck Club and Learning Center. The event includes a video tour, presentations and a Q&A with the experts.

Sign-up required:
[RightScape.com/
events](https://www.irwd.com/rightscape/events)

Water resilience pays off in dry times

While 2021 has been critically dry in California, Irvine Ranch Water District is well-positioned to weather these conditions for several years. We're in good shape. But saving water is something to always strive for—rain or shine—and IRWD remains at your service with rebates, workshops, and tips to help.

Because of our long history of investing in new and drought-proof sources of water—and thanks to you, our customers, using water wisely—we are able to fully meet the water needs of our community.

IRWD has created one of the most diverse water supply portfolios in California, with investments in groundwater wells, groundwater treatment systems, local water runoff capture, water banking, and one of the most extensive water recycling systems in the nation. Our water-budget-based rate structure encourages efficient water use. We also offer ongoing programs and information to give customers the tools they need to save water.



Recycled water keeps parks and common areas green.

Because of all that, IRWD imports only 14% of our water from outside our immediate area. That means we don't rely heavily on water from Northern California, where the effects of the current drought are most severe. Visit [IRWD.com/liquid-news](https://www.irwd.com/liquid-news) to learn more.

We are in this together. Let's do our part to reduce water use where we can. For the latest on IRWD water-efficiency programs, tools and rebates available, visit [RightScape.com](https://www.irwd.com/rightscape).

IRWD assures water quality

When it comes to delivering safe drinking water to our customers, IRWD meets or exceeds all state and federal guidelines.

Ensuring high quality on a day-to-day basis is the primary responsibility of IRWD's Regulatory Compliance Monitoring team members, who fan out into the community, gathering water samples from about 100 drinking water sampling sites.



All water samples are tested in our state-certified Water Quality Laboratory, one of a select group of in-house labs. The results are compiled in the IRWD Annual Water Quality Report, updated each June and available online at [IRWD.com/water-report](https://www.irwd.com/water-report).

This post card was mailed to 35,914 IRWD customers in June 2021.

WATER QUALITY REPORT NOW AVAILABLE

BE IN THE KNOW.

Finding out what's in your water is as transparent as water itself.

The 2021 Water Quality Report is now available. Learn about the measures Irvine Ranch Water District takes to ensure safe, reliable, quality drinking water. Simply visit [IRWD.com/water-report](https://www.irwd.com/water-report).

To request a printed copy, mail [info@IRWD.com](mailto:info@irwd.com) with the subject line "Water Quality Report" or call [949-453-5500](tel:949-453-5500).

YOUR WATER AT A GLANCE

- Meets or exceeds all state and federal water quality standards
- 100,000+ water quality analytical results reported annually
- More than 100 sample points throughout the District



This post card was mailed to 7,129 IRWD property manager customers in June 2021.

WATER QUALITY REPORT NOW AVAILABLE

SO YOUR TENANTS ARE IN THE KNOW.

Finding out what's in your water is as transparent as water itself.

The 2021 Water Quality Report is now available. It explains the measures Irvine Ranch Water District takes to ensure safe, reliable, quality drinking water. Please inform your tenants that they can read the report at [IRWD.com/water-report](https://www.irwd.com/water-report).

To request a printed copy, they can email [info@IRWD.com](mailto:info@irwd.com) with the subject line "Water Quality Report" or call **949-453-5500**.

IRWD WATER AT A GLANCE

- Meets or exceeds all state and federal water quality standards
- 100,000+ water quality analytical results reported annually
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This message was printed at top of all June 2021 bills

Watershed cleanup help needed

Help clean the creek near IRWD's San Joaquin Marsh and Wildlife Sanctuary on June 26 and July 17. Space is limited, and state health guidelines will be followed. Visit RightScape.com/events.

Popular composting workshop returns

Join us for a July 7 webinar presentation on composting with UCCE OC Master Gardeners. Visit RightScape.com/events.

2021 Water Quality Report

IRWD water meets all the exacting quality standards set by the state and federal government. Visit IRWD.com/water-report.