



El Toro Water District

"A District of Distinction"

Serving the Public - Respecting the Environment

July 16, 2024

Board of Directors

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Director

General Manager

Dennis P. Cafferty

State Water Resources Control Board
Division of Drinking Water
Santa Ana District
Attn: Oliver Pacifico, P.E
District Engineer
2 MacArthur Place, Suite 150
Santa Ana, CA 92707

Re: **Consumer Confidence Report Certification**

I am providing the following information to validate El Toro Water District's (District) efforts to assure the Consumer Confidence Report be provided to all water consumers within the District's service area. The District utilizes a third party, Premier Mail Marketing LLC, to complete the task of mailing the Consumer Confidence Reports.

The distribution fell into two groups and the first group was mailed out on June 10, 2024. This was for the entire City of Laguna Woods, zip codes 92637 and 92653. The second group was mailed out June 20, 2024 and included portions of the City of Laguna Hills, zip codes 92653 and 92656, City of Aliso Viejo, zip codes 92653 and 92656, the City of Lake Forest, zip code 92630 and the City of Mission Viejo, zip code 92691.

Should you have any questions, or need additional information, please contact me directly at (949) 837-7050, ext. 223.

Sincerely,

EL TORO WATER DISTRICT
Dennis P Cafferty
General Manager

APPENDIX B: eCCR Certification Form (Suggested Format)

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name:	El Toro Water District
Water System Number:	3010079

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 10, 2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Dennis P Cafferty	Title: General Manager
Signature:	Date: July 16, 2024
Phone number: (949)837-7050 ext.223	

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☒ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☐ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - ☒ Posting the CCR at the following URL: www.etwd.com/governance/water-quality-report
 - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
 - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - ☐ Posted the CCR in public places (attach a list of locations)

- ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- ☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www._____
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

*This form is provided as a convenience and may be used to meet the certification
requirement of
section 64483(c) of the California Code of Regulations.*