

# El Toro Water District

*"A District of Distinction"*

Serving the Public - Respecting the Environment

## Board of Directors

Mark L. Monin  
President

Mike Gaskins  
Vice President

Jose F. Vergara  
Director

Kathryn Freshley  
Director

Kay Havens  
Director

## General Manager

Dennis P. Cafferty

## Treasurer

Neely Shahbakhti

July 30, 2020

State Water Resources Control Board  
Division of Drinking Water  
Santa Ana District  
Attn: Oliver Pacifico, P.E.  
District Engineer  
2 MacArthur Place, Suite 150  
Santa Ana, CA 92707

Re: Consumer Confidence Report Certification

I am providing the following information to validate El Toro Water District's (District) efforts to assure the Consumer Confidence Report be provided to all water consumers within the District's service area. The District utilizes a third party, Premier Mail Marketing LLC, to complete the task of mailing the Consumer Confidence Reports.

The distribution fell into two groups, with both being mailed on June 6, 2020. One group was the entire City of Laguna Woods, zip codes 92637 and 92653. The second group included portions of the City of Laguna Hills, zip codes 92653 and 92656, City of Aliso Viejo, zip codes 92653 and 92656, the City of Lake Forest, zip code 92630 and the City of Mission Viejo, zip code 92691.

Should you have any questions, or need additional information, please contact me directly at (949) 837-7050, ext. 228.

Sincerely,

EL TORO WATER DISTRICT

Dominic Bergin  
Compliance Program Coordinator

## APPENDIX G: CCR Certification Form (Suggested Format)

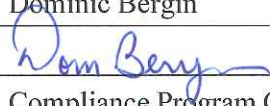
### Consumer Confidence Report Certification Form (to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Board's website at [http://www.swrcb.ca.gov/drinking\\_water/certlic/drinkingwater/CCR.shtml](http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml))

Water System Name: El Toro Water District

Water System Number: 3010079

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 13, 2020 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Dominic Bergin  
Signature:   
Title: Compliance Program Coordinator  
Phone Number: (949) 837-7050 ext. 228 Date: July 30, 2020

*To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:*

- ☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: \_\_\_\_\_
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- ☒ Posting the CCR on the Internet at [www.etwd.com/governance/water-quality-report/](http://www.etwd.com/governance/water-quality-report/)
  - ☒ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☒ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Other (attach a list of other methods used)
- ☒ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: [www.etwd.com/governance/water-quality-report/](http://www.etwd.com/governance/water-quality-report/)
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

*This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).*