Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

| Water System Name: | City of Tustin |
|----------------------|----------------|
| Water System Number: | |

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 5/28/2024 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

| Name: Mike Chandler | Title: Water Services Manager |
|------------------------------|-------------------------------|
| Signature: | Date: 7/1/2024 |
| Phone number: (714) 573-3178 | |

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.tustinca.org
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)

Posted the CCR in public places (attach a list of locations)

- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)

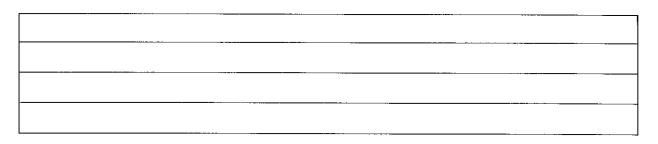
- Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.tustinca.org
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

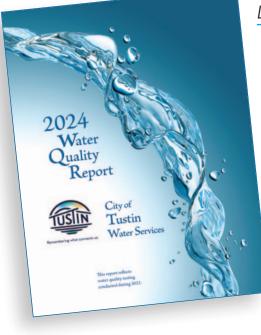
- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.tustinca.org/DocumentCenter/View/12135/Tustin-2024-WQR?bidid=
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.



This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c) of the California Code of Regulations.

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The City of Tustin's annual Water Quality Report shares details about the water you receive at your home. You can see for yourself that we meet and even exceed standards required to maintain water quality.

Look Inside . . .

Your Annual Drinking Water Quality Report

is available for you to pour over. Now You Can Know What's In It for You.



City of Tustin Water Services 300 Centennial Way Tustin, California 92780



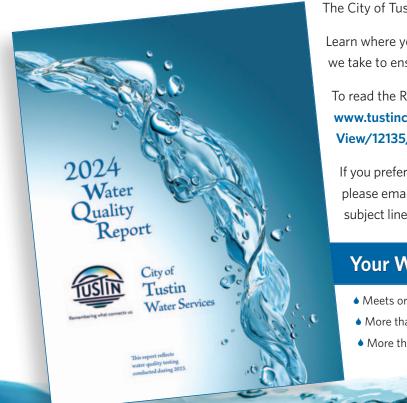


2024 WATER QUALITY Excellence

See Inside for Details

2024 WATER QUALITY REPORT

Finding out what's in your water is as transparent as water itself.



The City of Tustin 2024 Water Quality Report is now available.

Learn where your water comes from and all about the measures we take to ensure safe, reliable, quality drinking water.

To read the Report online, visit www.tustinca.org/ DocumentCenter/ View/12135/Tustin-2024-WQR?bidid=



If you prefer a printed copy be mailed to you,

please email Matt Olmos at molmos@tustinca.org with the subject line: Water Quality Report, or call (714) 573-3383.

Your Water at a Glance ...

Meets or exceeds all state and federal water quality standards
More than 6,500 water quality tests conducted annually

• More than 35 sample points throughout the City of Tustin

And Best of All, Your Water Now Comes with a List of Ingredients

Take a look inside our latest water quality report for details on water sources, the constituents found in the water, and how the quality of our water compares with state and federal standards. All agencies are required to meet rigorous standards in order to serve water to the public. The City of Tustin is committed to safeguarding its water supply and ensuring that your tap water is safe to drink.

We're pleased to distribute this report to our water customers. It gives us an opportunity to share with our customers all the work we perform each day to assure the water delivered to your tap is safe to drink.

And while we are committed to safeguarding our water supply, we strive as well to ensure you are informed about the quality of your water.



Drinking Water.
 Mow What's In It for You.



City of Tustin Water Services 300 Centennial Way Tustin, California 92780