

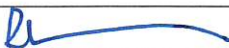
## APPENDIX G: CCR Certification Form (Suggested Format)

### Consumer Confidence Report Certification Form (to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Water Board's website at  
[http://www.swrcb.ca.gov/drinking\\_water/certlic/drinkingwater/CCR.shtml](http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml))

Water System Name:	City of Santa Ana
Water System Number:	3010038

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **06/16/2022** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: <b>Robert Y Hernandez</b>
Name: <b>Robert Y Hernandez</b>
Signature: 
Title: <b>Water Services Quality Supervisor</b>
Phone number: <b>(714) 647-3341</b>
Date: <b>08/25/2022</b>

*To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:*

☐ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used:

☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR on the Internet at **www.santaanaccr.org**
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☐ Posted the CCR in public places (attach a list of locations)

- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)

**X Other (attach a list of other methods used) – social media ads (Facebook, Instagram), mailed postcard to every address within service area, utility bill inserts, Nixel publication**

- ☐ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address:
- ☐ For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c)

# Water Quality Report 2021

Read the 2021  
Consumer Confidence  
Report (CCR) to  
be released in June.

Every Drop Counts. Conserving for Tomorrow.

COMING IN  
**JUNE**



To download or view online,  
visit: **SantaAnaCCR.org**



# Informe de Calidad del Agua 2021

Leer el Informe Anual  
de Confianza al  
Consumidor (CCR) que  
se publicará en junio.

Cada Gota Cuenta. Conservando para el Futuro.

PRÓXIMAMENTE EN  
**JUNIO**



Para descargar o ver en línea,  
visite: **SantaAnaCCR.org**



# Báo cáo Phẩm chất Nước 2021

Đón đọc Báo cáo  
Niềm Tin Người Tiêu  
Dùng 2021 được phát  
hành vào tháng Sáu.

Trân quý từng giọt nước. Bảo vệ nguồn nước cho mai sau.

PHÁT HÀNH  
VÀO  
**THÁNG  
SÁU**



Để tải xuống hoặc xem trực tuyến,  
hãy truy cập: **SantaAnaCCR.org**



InfoSend, Inc.  
4240 E. La Palma Ave.  
Anaheim, CA 92807  
(714) 993-2690

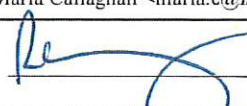
Date: 4/29/2022

Account #	P.O. No.	Quote
SNA-000		6395

Name / Address	
ATTN: Mirella Vargas CITY OF SANTA ANA 20 Civic Center Plaza M14 Santa Ana, CA 92701	
Contact:	Robert Hernandez
Contact Phone:	
Contact Email:	ryhernandez@santa-ana.org
Artwork:	PDF

Ship To	
Proof:	PDF
Title:	CCR Postcards
Target Mail Date:	6-7 business days
Description of Mailing:	Postcards

Item	Quantity	Description	Rate	Amount
DC Manual-Paper	97,865	Paper: 4x6 Postcards on 12pt C1S	0.02	1,957.30T
DC Manual-Data ...	97,865	Data Processing/Print: Postal Paperwork Processingt, Print 4/4	0.035	3,425.28T
DC Manual-Maili...	97,865	Mailing Services: Count & Bundle, Prepare Qual & Facing Slips, deliver to Post Office	0.015	1,467.98
DC Manual-Postage	97,865	Postage: EDDM	0.172	16,832.78
SET UP FEE	1	Set Up Fee Client to supply print-ready artwork for 4x6 postcards  EDDM mailing to Santa Ana, CA ~ RESIDENTS & BUSINESSES. NO PO BOXES. ZIPs: 92701 92703 92704 92705 92706 92707  6-7 BUSINESS DAY TURNAROUND	150.00	150.00

Estimate Only	<b>Subtotal</b>	\$23,833.34
Prepared By: Marla Callaghan <marla.c@infosend.com>	<b>Sales Tax (7.75%)</b>	\$417.15
Approved By: 	<b>Total</b>	\$24,250.49

**Terms & Conditions**  
Prices subject to change upon receipt of artwork if not provided at time of estimate. Any changes in original copy after proofing may be charged at InfoSend's rate of \$95/hour in addition to the quoted price. Any quotes given without samples or actual specifications are subject to change upon receipt of actual order and specs. Overruns underruns will not exceed ten (10) percent of the quantity ordered, unless specified otherwise in the quotation. InfoSend will invoice for the actual quantity within this tolerance. If the Client requires a guaranteed quantity, the percentage of tolerance must be stated at the time of quotation. InfoSend will produce materials approved in this document. If changes are required before the order has been depleted, the client will be billed for any remaining unused materials. Any remaining unused materials is subject to material cost and will be billed.  
Materials which remain inactive or which have usage suspended will be billed a holding fee of \$40 per month during the inactive period and are subject to being invoiced for remaining material cost after 6 months of inactivity. Pricing listed on this quote is valid for 30 days from prepared date.

I have read and agreed to the Terms and Condition (Initial Here) \_\_\_\_\_